



## COORDINATED SYSTEM OF CARE

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### **Youth and Family Leadership Opportunities**

#### **CSoC Community Teams**

Every region has a CSoC Community Team that includes parents and youth who contribute to understanding and addressing behavioral health issues in their area. Community Teams meet at least quarterly. For information about joining the Community Team in your region, use the information below:

Region 1 (Greater New Orleans): National Child and Family Services, 504-266-2576

Region 2 (Baton Rouge): National Child and Family Services, 225-456-2006

Region 3 (Covington): Janice Zube, 225-342-4373

Region 4 (Thibodaux): Lisa Longfellow, 225-342-4992

Region 5 (Lafayette): Contact The Extra Mile, 337-237-2090

Region 6 (Lake Charles): Contact Imperial Calcasieu HSA, 337-475-3100

Region 7 (Alexandria): Contact Eckerd CenLa Wraparound Agency, 318-443-7900

Region 8 (Shreveport): Contact Louisiana Choices, 318-221-1807

Region 9 (Monroe): Center for Children & Families, 318-398-0945

#### **CSoC Committees**

- Interdepartmental Monitoring Team – requires current or previous CSoC enrollment
- CSoC Quality Assurance Committee

#### **CSoC Statewide Coordinating Council (SCC)**

- **Duties** - The SCC supports the work of the Statewide Family Support Organization (FSO) by:
  - Providing ongoing training to ensure capacity of family members to participate in quality monitoring activities and policy-setting at the State level, as well as to provide representation on the CSoC State Governance Board;
  - Providing family representatives to serve in quality monitoring and policy-making processes conducted by Office of Behavioral Health, CSoC State Governance Board committees, Magellan, and others, as needed;
  - Providing and maintaining membership on the SCoC State Governance Board to include two(2) family representatives, two (2) non-voting family apprentices, one (1) youth member, and one (1) non-voting youth apprentice;
  - Serving as an advisory council to the CSoC State Governance Board, as needed; and
  - In coordination with Office of Behavioral Health, assisting in the development and oversight of the general policies and procedures of the Family Support Organization network.



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- Members: family members, youth members, community stakeholders
- Meeting frequency: Quarterly, currently on Thursday mornings; new meeting schedule TBA

### **CSoC State Governance Board (SGB)**

- Duties include, but are not limited to, the following:
  - Establishing policy and monitoring adherence;
  - Setting standards;
  - Defining target populations;
  - Providing multi-departmental oversight;
  - Directing use of multiple funding sources;
  - Directing the implementing agencies; and
  - Monitoring the quality, cost and adherence to standards
- Members: family members, youth members, representatives from child-serving agencies (DCFS, OJJ, OBH, DOE)
- Meeting frequency: quarterly, 1-3pm on Thursday

### **For CSoC State Governance Board and CSoC Statewide Coordinating Council**

- Youth/family contributions: experience as a youth (or parent of a youth) with a behavioral health challenges who has had involvement with child-serving agencies; openness to using your experience to improve the system for other youth and families; ability to engage in conversation/discussion with other members or guests; interest in learning more about how CSoC works; and interesting in improving behavioral health outcomes for youth and families.
- Youth/family benefits of participating: supportive group of governance board members who are very excited about having youth members be active participants; governance-level understanding of CSoC; learning and practicing Parliamentary Procedure; public speaking; problem solving with diverse board members; become a part of a group of youth serving on CSoC committees; opportunities to attend CSoC-related events; and stipend for participation.

### **OBH Committees**

- Are you a youth (or parent of a youth) with experience with behavioral health residential placement? There are opportunities for your involvement, too! Please contact us via the information below.
- Additional information forthcoming!

To express interest in, or for information about any of these opportunities, please contact Sheila A. Jordan, Family Lead, at 225.342.0330 or [Sheila.Jordan2@la.gov](mailto:Sheila.Jordan2@la.gov). For current information on CSoC, please visit [www.CSoC.la.gov](http://www.CSoC.la.gov).