



State of Louisiana

Department of Health and Hospitals
Office of Aging and Adult Services

MEMORANDUM

TO: Home and Community Based Service (HCBS) Providers
Support Coordination Agencies

FROM: Hugh Eley
Assistant Secretary 

DATE: July 17, 2013

SUBJECT: Abuse/Neglect Reports Involving Licensed HCBS Providers

Effective July 17, 2013, DHH Health Standards Section will be investigating some reports of alleged abuse/neglect previously investigated by Adult Protective Services (APS). These will be cases where the allegations are against an employee of an HCBS provider agency.

Please note your reporting responsibilities **have not changed**. Providers should continue to report allegations or incidents of adult abuse/neglect to OAAS Adult Protective Services at 1-800-898-4910.

APS intake staff will take the reports as usual and determine if they are to be referred to Health Standards. If you have any questions about this change, please contact APS at 225-342-9062.

HE: jb