



State of Louisiana
Department of Health and Hospitals
Office for Citizens with Developmental Disabilities

January 5, 2011

OCDDWSS-R-11-001

Notice to New Opportunities Waiver (NOW) Recipients

A REDUCTION IN YOUR NOW INDIVIDUAL & FAMILY SUPPORT (IFS) HOURS BASED ON OCDD'S GUIDELINES FOR PLANNING/RESOURCE ALLOCATION PROCESS

You may currently be taking part in meetings to address changes in your NOW Individual & Family Support (IFS) hours. This change may include less IFS hours.

Any change in your NOW-IFS hours will be done only after discussion with you.

You do not have to sign the revision request to your plan of care/ CPOC if you do not agree to the changes to your NOW-IFS hours. You may still request a review by the OCDD Guidelines for Planning State Office Review Committee.

The reason for any changes to your hours will be provided to you in writing by letter. You may also ask your Support Coordinator or OCDD Regional Waiver Office to explain reasons behind changes that may be a reduction in hours.

You have the right to appeal any reductions in your NOW-IFS hours. If you appeal the change in your hours, you will receive a fair hearing. You will receive in writing by letter very detailed instructions regarding how to appeal.

To learn more about the resource allocation process, please visit the OCDD website Resource Allocation Section, <http://www.dhh.louisiana.gov/offices/?ID=77> . There you can access the OCDD Guidelines for Support Planning and Frequently Asked Questions (See Attached).

At any time in this process, if you have any questions or need assistance, please contact your Support Coordinator or your OCDD Regional Waiver Office.

Sincerely,

A handwritten signature in blue ink that reads "Julia Kenny".

Julia Kenny
Assistant Secretary, OCDD

Attachment (1)

C: Support Coordination Agencies; NOW Provider Agencies; OCDD Regional Offices; Human Services Authorities/Districts; OCDD Central Office; OCDD Regional Waiver Offices; BHSF Waiver Assistance and Compliance Section; DHH Bureau of Appeals; DHH Program Integrity; DHH Legal