The Nursing Facility becomes aware of an incident and/or allegation of abuse, neglect, misappropriation of property, exploitation, or other reportable incidents or allegations that are required to be reported, as determined by the Nursing Facility.

Does the incident or allegation involve abuse, with or without serious bodily harm, or neglect, exploitation, injury of unknown source, or other reportable incident that results in **serious bodily harm** (an injury involving extreme physical pain; involving substantial risk of death; involving protracted loss or impairment of the function of a bodily member, organ, or mental faculty; requiring medical intervention; or an injury resulting from criminal sexual abuse)?

- **YES**: Report immediately to the Administrator, and to law enforcement as applicable, but not later than 2 hours to the HSS.
- **NO**: Does the incident or allegation involve neglect, exploitation or other reportable incident that poses a threat to the resident’s health and safety but does not result in **serious bodily harm**?
  - **YES**: Report immediately to the Administrator, but not later than 24 hours to the HSS.
  - **NO**: Take immediate action to ensure resident’s safety pending a complete and thorough investigation.

Document the facility’s appropriate corrective action(s) implemented and the facility’s referrals, as applicable, to the appropriate authorities/agencies.

Complete final report with investigation findings to the HSS within 5 working days of the initial discovery date.