Louisiana Nursing Home Quality Improvement

Randy Davidson, Director of Rate and Audit
Proudly Presented through a Partnership between:

- Louisiana Department of Health
- Louisiana Nursing Home Association
- LSU Health Sciences Center-Shreveport
Project Overview

History

• Dr. Rebekah Gee became the Louisiana Department of Health’s Secretary in January 2016.

• Dr. Gee is focused on Quality Improvement of all health care services.

• MDS Casper Data Quality Measures were reviewed to identify areas in need of addressing for nursing facilities.
<table>
<thead>
<tr>
<th>Quality Measure</th>
<th>Louisiana Average</th>
<th>National Average</th>
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Pressure Ulcer Quality Improvement Plan

- Identify stakeholders with appropriate experience
  - Louisiana Nursing Home Association (LNHA)
  - LeadingAge Gulf States
  - Louisiana State University Health Sciences Center Shreveport

- Create a plan focused on Collaboration, Education and Monitoring

- Create tools that better identify the quality of care provided in nursing facilities
Pressure Ulcer Quality Improvement Plan

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Collaboration

- Louisiana Department of Health (LDH), Medicaid, Office of Aging and Adult Services (OAAS), Health Standards and Office of the Secretary
- Louisiana Nursing Home Association (LNHA)
- LeadingAge Gulf States
- LSU Health Sciences Center Shreveport
- Providers
Pressure Ulcer Quality Improvement Plan

Education-Phase 1

- Recorded webinars to provide training on prevention and treatment of pressure ulcers
- Develop 3 distinct educational tracks:
  - Administrative: geared toward facility administrators and fiscal managers
  - Advanced clinical: geared toward DON’s and trained wound care nurses/therapists/dieticians, etc
  - Front Line clinical: geared toward floor nurses, certified nursing assistants, technicians, etc
Pressure Ulcer Quality Improvement Plan

- **Education-Phase 1**
  - Webinars will be placed on a LDH webpage dedicated to Nursing Home Quality Improvement.
  - Viewers are required to login. LDH will have logs of participants and can track who has and hasn’t participated. All providers are encouraged to participate.
  - Live webinars will be offered quarterly to review progress and update the facilities while allowing for questions and input.
Pressure Ulcer Quality Improvement Plan

Trainers

• **Stanley K. McCallon PT, DPT, CWS**
  - Associate Professor – LSUHSC-S Physical Therapy program
  - Assistant Dean of Clinical Services for outpatient clinics at LSUHSC-S School of Allied Health Professions
  - 20 years of wound care experience as physical therapist and certified wound specialist in acute, long term care, outpatient and rehab settings.
  - Primary author of multiple publications on wound management topics including pressure ulcer care
  - Past President of the American Board of Wound Management in Washington DC.
Pressure Ulcer Quality Improvement Plan

➢ Trainers

• **Tara Roberts, PT**
  • VP of Rehabilitation and Wound Care Services Nexion Health Management, Inc.
  • Licensed Physical Therapist for 21 years
  • Solely LTC/SNF for last 14 years
  • Skin and Wound Care program Developer, Trainer and Speaker
  • Member AHCA Quality Improvement Committee, AHCA Future Leader, NASL Board of Governors
  • Co-Chair LDH/LNHA PrU QM Initiative
  • CMS PrU TEP Participant
Pressure Ulcer Quality Improvement Plan

Trainers

• Tanya Procell, RN ADN
  • Director of Clinical Services for Provider Professional Services, Pathways Management
  • Associate Degree in Nursing, Northwestern State University
  • Over 20 years experience in Long Term Care
  • Positions held: CNA, ADON, DON, Nurse Consultant, Medicare Specialist and Director of Medicare Services
Pressure Ulcer Quality Improvement Plan

- **Education-Phase 2**
  - Input from all providers using Survey Monkey. A link to an electronic questionnaire will be sent by email from LDH to all nursing homes.
  
  - Focused on gathering data on your facility’s staff experience, protocols and administrative support related to pressure ulcer care.
  
  - This is an opportunity to tell LDH what training you’d like to see offered.
Pressure Ulcer Quality Improvement Plan

Education-Phase 3

- On-site training for facilities that appear to need additional assistance based on MDS Casper data and other factors

- LSUHSC-S will provide intensive on-site educational outreach to direct care staff at 50 nursing facilities statewide.

- Funded by a grant approved by the Centers for Medicare and Medicaid Services (CMS)
Pressure Ulcer Quality Improvement Plan

Monitoring

- Quality committee will continue to monitor MDS Casper data quarterly.

- New reporting instruments will be created to better reflect quality of care provided in nursing facilities.

- Outreach to provide training and other needed resources will be provided to facilities that appear to still need assistance.
Questions:

• Contact Information:
  Randy Davidson (Randy.Davidson@la.gov)