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State of Louisiana

Louisiana Department of Health
Health Standards Section

March 15, 2018

To: All Approved Nurse Aide Training Programs

FROM: Cecile Castello, RN, Director
Health Standards Section

Re: Sole Source Testing for Nurse Aide Competency Evaluation

We are pleased to announce that the Louisiana Department of Health (LDH) has partnered with Prometric to deliver Nurse Aide Competency evaluations (examinations) and to manage the reciprocity process in Louisiana beginning in July 2018. Prometric will be the single source vendor for the state of Louisiana, providing testing to individuals at locations strategically distributed throughout the state.

By partnering with Prometric to deliver Nurse Aide Competency exams, all nurse aide candidates in Louisiana are assured the availability of a standard and secure test, regardless of the training or competency evaluation location. This will also ensure that only qualified individuals receive their Nurse Aide certification, in an effort to promote the general safety and well-being in the community.

Beginning July 1, 2018, LDH will no longer accept certification applications (NAT-8s) from training programs. Prometric will manage all aspects of candidate testing and the reciprocity process, including application processing, test scheduling and event coordination, and results management. All written and oral exams will be delivered via computer, using an internet-based platform. In order to accommodate these changes, Prometric will begin recruiting testers and test sites in the state of Louisiana. All Nurse Aide Skills Evaluators will be employees of Prometric.

Please ensure your program's contact information on file with LDH is accurate, as the LDH and Prometric will use email and facsimile (fax) to communicate frequently and consistently during the transition and implementation process. Prometric and LDH will also host a series of webinars and in-person sessions in the upcoming weeks and months in an effort to share the implementation plans and progress with stakeholders in the state.

Prometric is currently recruiting RNs throughout the state to administer the tests. If you are interested, please go to their career opportunities page at www.prometric.com and search for "Nurse Aide Evaluator" to locate openings in Louisiana.

If you are interested in becoming a test center, please contact pro-globalrecruiting@prometric.com

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It is of upmost importance that all approved nurse aide training programs routinely and frequently refer to the LDH website, http://www.ldh.la.gov/index.cfm/directory/detail/12588, for regular updates regarding this transition process. Prometric will also create and maintain a website to provide information to both the nurse aide training programs and the certified nurse aide candidates. The link to the Prometric website and contact information will be posted on the LDH website when available. Further inquiries may be directed to the LA Nurse Aide Registry desk at (225) 342-0138.

cc: Matt Snyder, Prometric Client Services Manager