



State of Louisiana
Louisiana Department of Health
Bureau of Health Services Financing

MEMORANDUM

DATE: August 8, 2023

TO: LTC Providers

FROM: Louisiana Medicaid

SUBJECT: Upcoming Changes to PLI Calculations & Timeframes

In early 2024, Louisiana Medicaid plans to implement changes to patient liability (PLI) calculations and timeframes. Currently, PLI is calculated and imposed the month income was received and expenses were incurred, resulting in retroactive PLI changes. Louisiana Medicaid will begin imposing PLI changes (positive or negative) in future months to comply with advanced notice requirements.

Louisiana Medicaid will be sending a quarterly PLI notice for the three future months. In the notice, the beneficiary will find the reporting guidelines and instructions on how to report any income or expense changes necessary that are not reflected in the PLI calculations on the notice.

All changes reported timely will adjust the ongoing PLI with the potential to create underpayments (added) or overpayments (subtracted) from their future PLI, following advanced notice requirements. Changes to the previous quarter's liability will not be made once the new quarter's calculations are completed. Changes in income and expenses must be reported within three months of when the change occurred. If a change is reported more than three months, it will impact up to three months before the month in which it was reported and subsequent months. This method of calculating PLI in the future will make the 148 PLI adjustment form and process obsolete.

Recent updates in the provider portal will allow LTC providers to upload documents and view the monthly budgeting for beneficiaries associated with the LTC provider.

Example:

- The beneficiary is residing in a nursing facility with a PLI of \$1,500.
- A PLI notice was sent in January about the \$1,500 PLI for February, March and April.

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- The beneficiary has a monthly dental insurance expense effective February 1 of \$150/month.
- Louisiana Medicaid received and processed the dental plan expense verification on January 27.

Using the information above the beneficiary's PLI calculations are:

Month	Calculated PLI	Overpayment/Underpayment	Adjusted PLI
January	\$1,500	\$0	\$1,500
February	\$1,500	\$150	\$1,500
March	\$1,350	\$0	\$1,200
April	\$1,350	\$0	\$1,350

In this scenario, March is the first month an adjustment can be made within the advanced notice requirements. However, the recipient in this scenario overpaid \$150 in February. Medicaid is timely in processing the change for March to allow for advanced notice, so in the March PLI, the agency will deduct the \$150 for February and the \$150 for March, resulting in a \$1,200 PLI. Medicaid is also timely in processing for April to allow for advanced notice and have accounted for the February overpayments, so the April PLI will go back to the accurate \$1,350. If someone's income goes up or down, Medicaid will recalculate what the PLI would have been, based on that information. The adjustment will be made in the month that starts at least 10 days after Medicaid is aware of the change.

LDH will host webinars prior to the launch.