

# SNAP QC REVIEW

Did you receive a SNAP Quality Control (QC) review letter? The federal government requires a routine review to make sure your SNAP benefit amount is correct.

## THE REVIEW PROCESS:

- 1 RANDOM SELECTION**  
Your case is chosen at random from all active Louisiana SNAP cases.
- 2 NOTIFICATION LETTER**  
You receive a letter with your interview date, time, location, and QC reviewer contact info.
- 3 INTERVIEW**  
This can be in person, by phone (if SNAP benefits are under \$100), or via video conference.
- 4 DOCUMENT VERIFICATION**  
Verify your household, income, and expenses with supporting documents.
- 5 QC REVIEW**  
Your benefits are confirmed correct, or adjusted if an error is found.

## YOU MAY NEED:

- Government-issued photo ID
- Pay stubs or other proof of income
- Rent receipt or mortgage statement
- Utility bills
- Childcare cost receipts
- Medical expense receipts (elderly/disabled)

## YOU MAY BE ASKED ABOUT:

- Who currently lives in your household
- Your sources of income
- How much you pay for rent or mortgage
- Childcare expenses
- Other resources or assets
- Any other recent changes to your living situation

## OUTCOMES OF THE REVIEW:



### NO ERRORS FOUND

Your benefits were calculated correctly. Your benefits will continue as usual.



### BENEFITS INCREASED

You were receiving less than you should. Your benefits will increase.



### BENEFITS DECREASED

You were receiving more than you should. Repayment is required.