



COORDINATED  
SYSTEM OF CARE

---

Statewide Governance Board  
Agenda  
February 26, 2020  
1:00 p.m. – 3:00 p.m.  
Bienville Building, Room 173  
628 North 4th Street, Baton Rouge, LA 70802

- I. Call to Order
- II. Roll Call
- III. Approval of Minutes
- IV. Director's Report
- V. Committee Reports
  - a. Quality Assurance Committee
- VI. New Business
  - a. Satisfaction Survey Results  
Presenter: Wendy Bowlin, MS, LPC, MBA  
Director of Quality and Outcomes  
Magellan of Louisiana
- VII. Unfinished Business
- VIII. Action Items
- IX. Public Comment
- X. Adjourn