



COORDINATED
SYSTEM OF CARE

Statewide Governance Board
Agenda

February 24, 2021

1:00 p.m. – 3:00 p.m.

Via Zoom: <https://ldhobhasstsecofc.zoom.us/j/85408093617>; Password 966901

Via Phone: 1-602-333-0032; Conference Code 501721

- I. Call to Order
- II. Roll Call
- III. Approval of Minutes
- IV. Director's Report
- V. Committee Reports
 - a. Quality Assurance Committee
- VI. New Business
 - a. Member Experience of Care Survey Presentation
Presenter: Wendy Bowlin, Magellan Director of Quality and Outcomes
- VII. Unfinished Business
- VIII. Action Items
- IX. Public Comment

Public comment may be submitted during the meeting or in advance by Tuesday, February 23rd to Connie.Goodson@la.gov and Joanna.Tonguis@la.gov with "CSoc Governance Board Public Comment" in the subject line and the comment and commenter's full name in the message.
- X. Adjourn

Due to the COVID-19 statewide public health emergency declared by Governor John Bel Edwards in Proclamation Number 25JBE 2020 and pursuant to La. R.S. 42:17.1., this meeting is being conducted via electronic means due to matters on the agenda that are critical to continuation of the business of the Council and that are not able to be postponed to a meeting held in accordance with the other provisions of this Chapter due to a legal requirement or other deadline that cannot be postponed or delayed by the Council.