

Louisiana Coordinated System of Care (CSoC)

Director's Report to the Governance Board

2/22/2023

Highlights and News

- The CSoC Director presented a brief overview of CSoC for the Louisiana Council of Juvenile and Family Court Judges for their January meeting.
- In January, OBH, Magellan, and NCFS staff successfully presented a brief overview of CSoC for Families Helping Families New Orleans with over 100 participants in attendance.
- The CSoC Director met with and presented a brief overview of CSoC to Dr. Dunham, Dr. Mamon and other staff at Metropolitan Human Services District.
- The OBH CSoC team was invited and will be presenting at the 42nd Annual Governor's Conference on Juvenile Justice in March 2023. The topic will be "The Story of Strengths Based Planning: Sharing CSoC Impacts and Outcomes."
- The CSoC Director and Magellan State Agency Liaison have been invited to present about CSoC to OCDD staff at their staff meeting on March 15, 2023.

Highlights and News

- Humana went live as the sixth Healthy Louisiana MCO in January 2023.
- The Families First Coronavirus Response Act (FFCRA) changes to CSoC disenrollment criteria remain in place, however Medicaid and OBH are working with Magellan to establish steps that will need to be taken to begin the unwind to the National Public Health Emergency.
- Magellan continues to take direct referrals to CSoC and the results continue to make a positive impact on the program.

Wraparound Agency Updates



CSoC Wraparound Agencies

Region	Agency	Phone Number
Region 1 (Jefferson Parish/New Orleans area)	National Child and Family Services	(504) 266-2576
Region 2 (Capital area)	National Child and Family Services	(225) 456-2006
Region 3 (Covington area)	Choices Coordinated Care Solutions	(985) 318-3250
Region 4 (Thibodaux area)	Ascent Health, Inc.	(985) 232-3930
Region 5 (Acadiana area)	Eckerd Connects	(337) 456-6668
Region 6 (Lake Charles area)	Choices Coordinated Care Solutions	(337) 310-3735
Region 7 (Alexandria area)	Eckerd Connects	(318) 443-7900
Region 8 (Shreveport area)	Choices Coordinated Care Solutions	(318) 221-1807
Region 9 (Monroe area)	Ascent Health, Inc.	(318) 654-4245

CSoC Enrollment (Enrolled + Presumptive)

Act 1225 Region	12/31/21	4/1/22	7/1/22	9/30/22	12/30/22
1 (Jefferson Parish/New Orleans area)	294	306	289	300	304
2 (Capital area)	282	286	270	287	282
3 (Covington area)	227	225	224	215	228
4 (Thibodaux area)	227	246	234	282	289
5 (Acadiana area)	261	277	282	310	336
6 (Lake Charles area)	141	137	124	127	127
7 (Alexandria area)	157	177	182	195	191
8 (Shreveport area)	162	174	135	128	128
9 (Monroe area)	414	410	341	395	463
TOTAL	2,165	2,238	2,081	2,239	2,348

Member Referrals

Act 1225 Region	4/1/22	7/1/22	9/30/22	12/30/22
1 (Jefferson Parish/New Orleans area)	65	66	73	81
2 (Capital area)	94	87	91	69
3 (Covington area)	100	88	89	88
4 (Thibodaux area)	69	64	101	85
5 (Acadiana area)	79	84	97	100
6 (Lake Charles area)	29	34	42	37
7 (Alexandria area)	70	48	58	38
8 (Shreveport area)	70	44	45	57
9 (Monroe area)	127	88	134	174
TOTAL	703	603	730	729

Referrals by Agency/Entity

Referring Source	9/30/22	12/30/22	Change
Caregiver	6,492	6,817	325
Licensed Mental Health Professional	4,454	4,512	58
Other	4,331	4,432	101
DCFS	2,459	2,537	78
LDOE/School	2,515	2,589	74
OJJ	1,926	1,943	17
Other Juvenile Entities	1,010	1,012	2
Hospitals	1,945	2,001	56
Self or Legal Guardian	1,157	1,158	1
Primary Care Physician (PCP)	291	304	13
OBH	216	220	4
Total	26,796	27,525	729

Gender

Gender	Number of Children Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by Gender
Female	898	42.3%
Male	1,224	57.7%
Unspecified	0	0.0%
TOTAL	2,122	100.0%

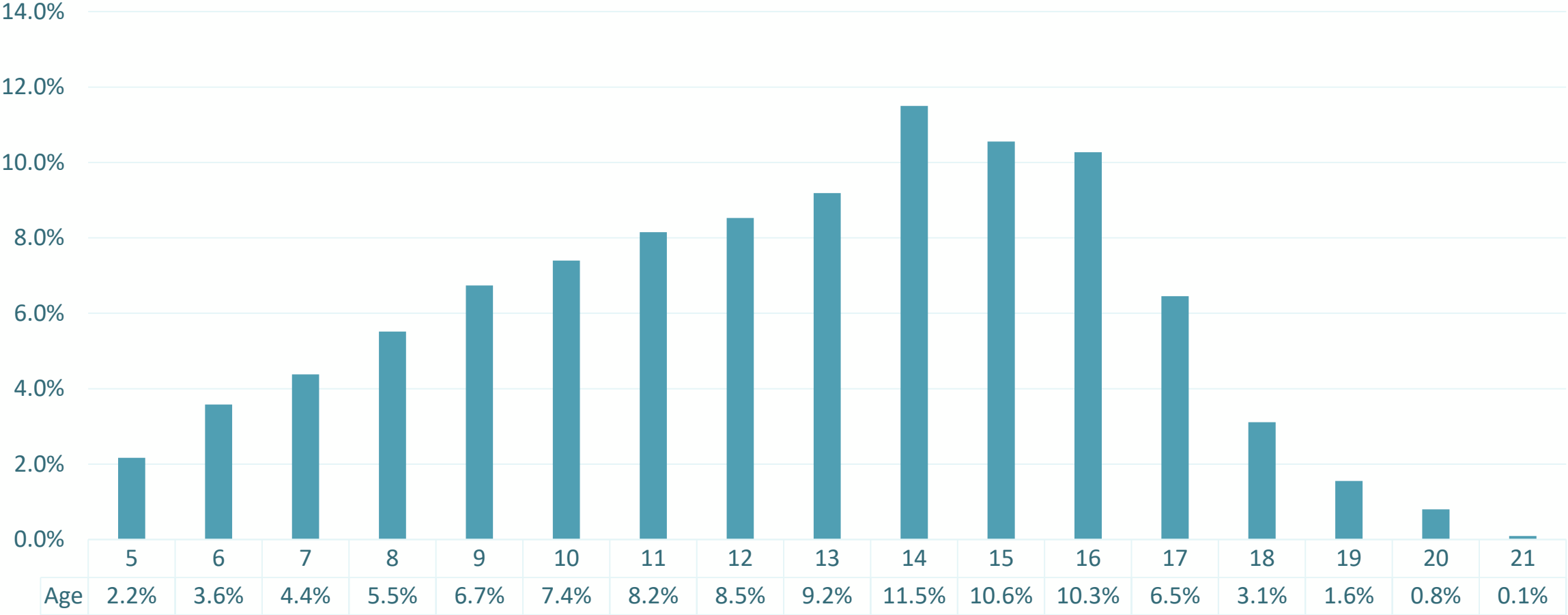
Race

Race	Number of Children Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by Race
Black/African American	1,090	51.4%
White	890	41.9%
American Indian/Alaskan Native	15	0.7%
Multi-Racial	73	3.4%
Other/Single Race	37	1.7%
Asian	4	0.2%
Native Hawaiian/Other Pacific Islander	7	0.3%
Unknown	6	0.3%
Total	2,122	100.0%

Ethnicity

Ethnicity	Number of Children Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by Ethnicity
Non-Hispanic/Non-Latino	2,052	96.7%
Hispanic/Latino	54	2.5%
Unknown	16	0.8%
Total	2,122	100.0%

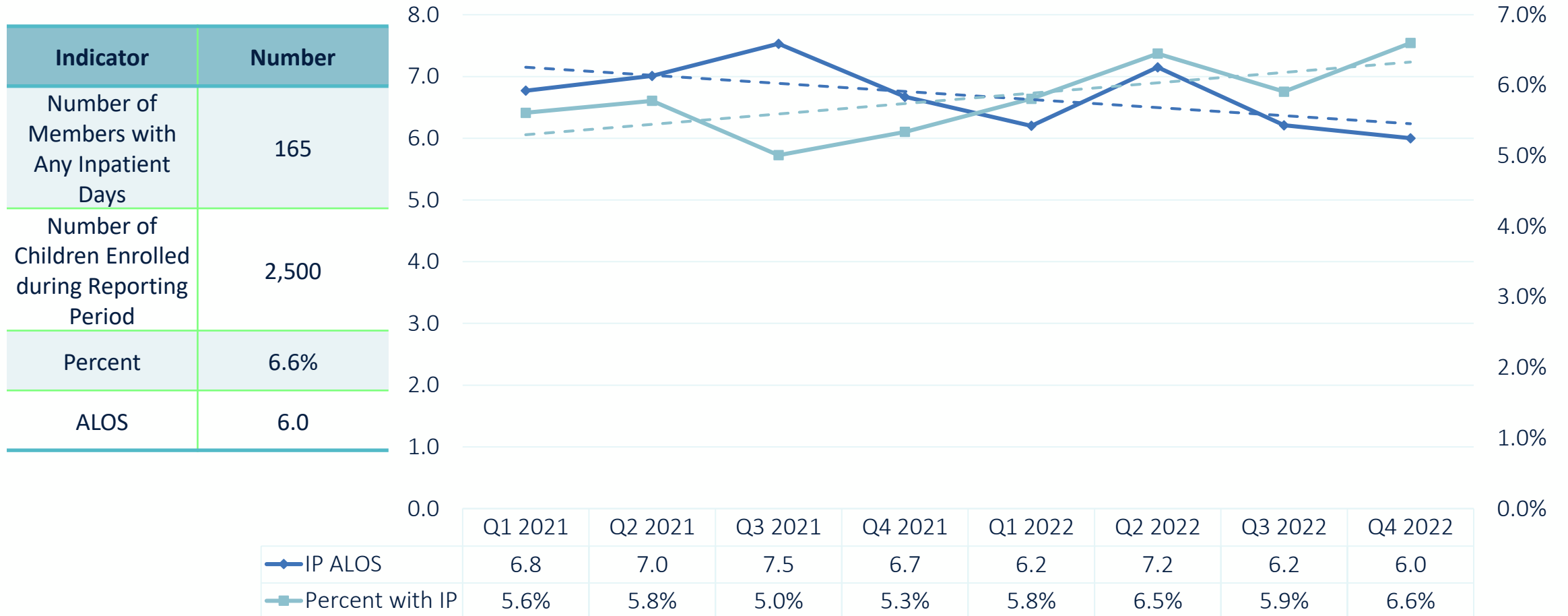
Age Groups



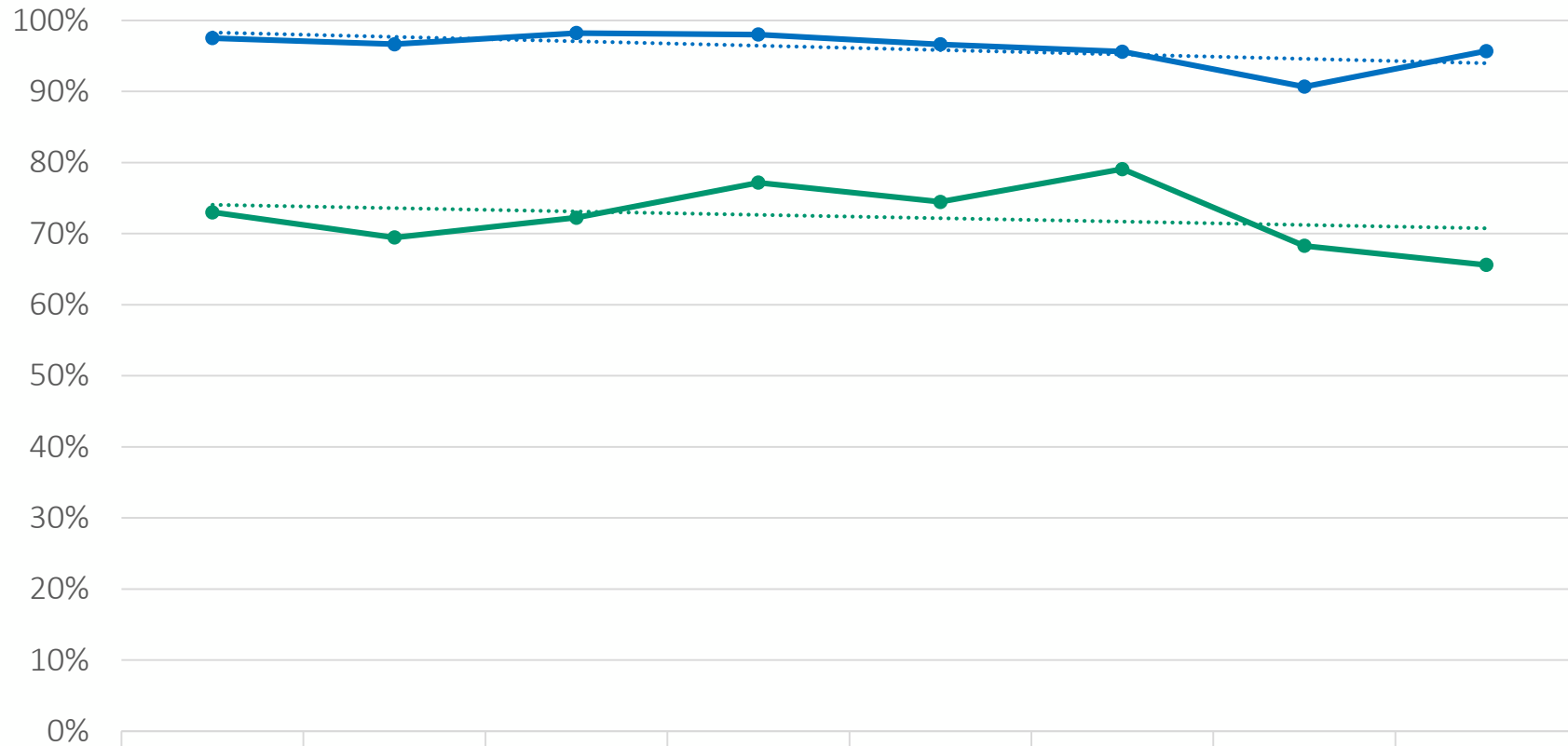
Contracted Providers — CSoC Specialized Services

CSoC Service	Independent Living/Skills Building	Parent Support & Training	Short Term Respite Care	Youth Support & Training	Total
Region 1	26	1	2	1	30
Region 2	21	1	5	1	28
Region 3	11	1	2	1	15
Region 4	7	1	2	1	11
Region 5	11	1	2	1	15
Region 6	5	1	2	1	9
Region 7	11	1	1	1	14
Region 8	25	1	2	1	29
Region 9	26	1	4	1	32
TOTAL	143	9	22	9	183

CSoC Children Inpatient Psychiatric Utilization

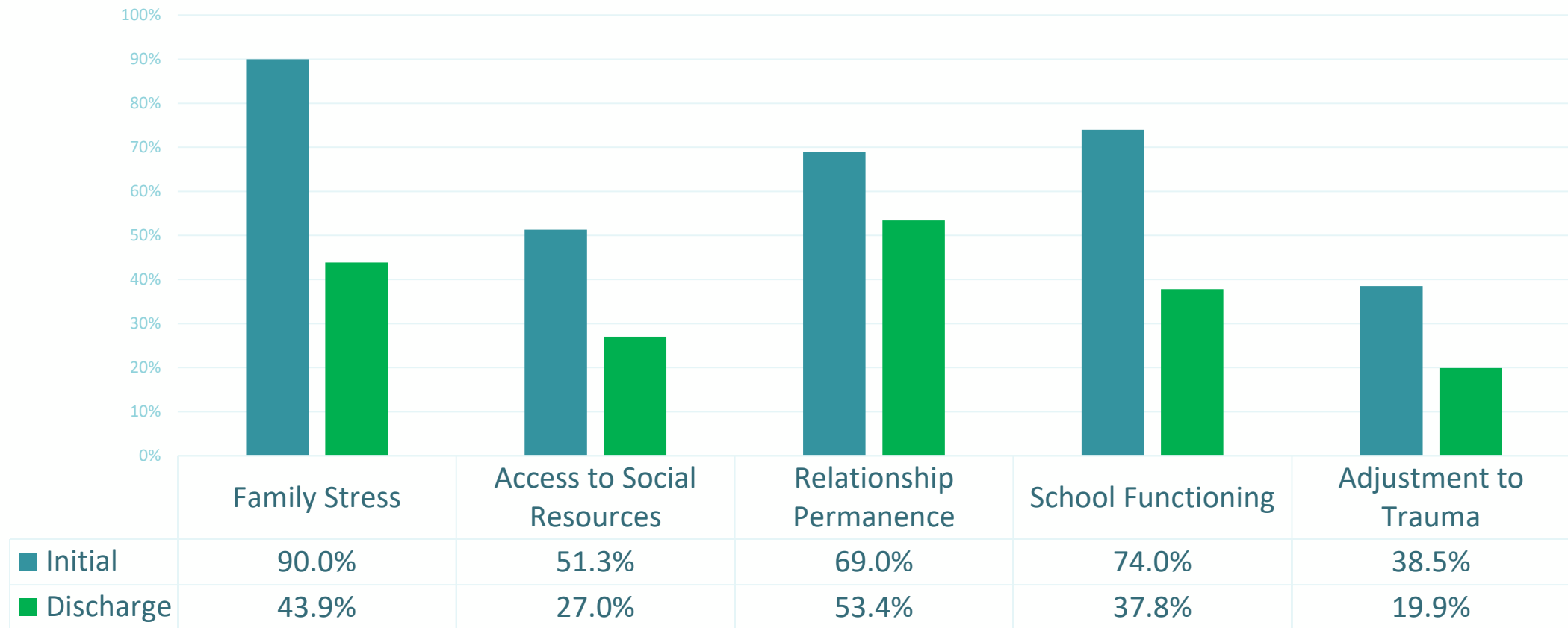


Child and Adolescent Needs and Strengths (CANS) Outcomes: Clinical Functioning

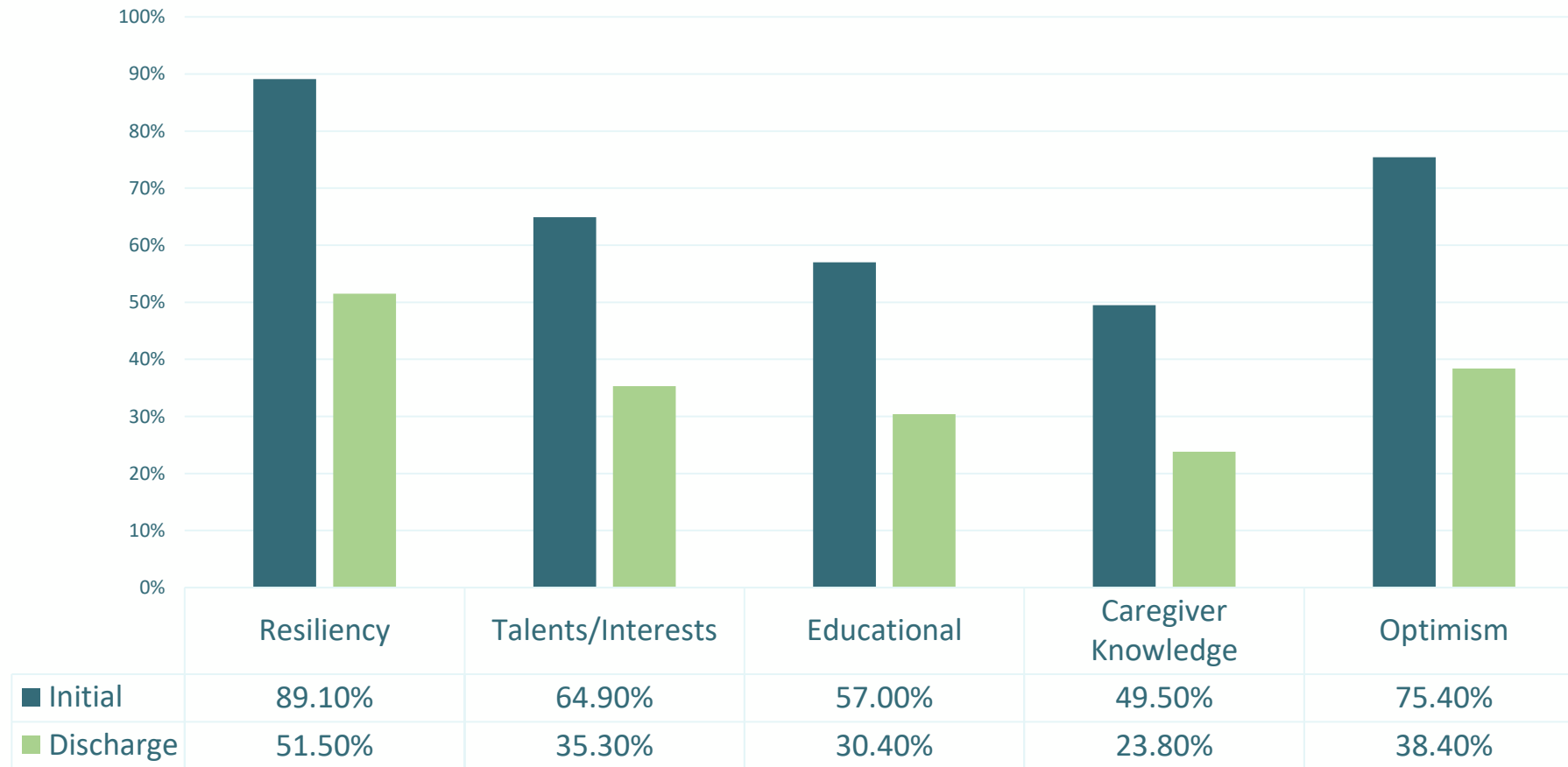


Compliance	Q1 2021	Q2 2021	Q3 2021	Q4 2021	Q1 2022	Q2 2022	Q3 2022	Q4 2022
	97.5%	96.7%	98.2%	98.0%	96.6%	95.6%	90.7%	95.7%
Improved Clinical Functioning	73.0%	69.5%	72.2%	77.2%	74.5%	79.1%	68.3%	65.6%

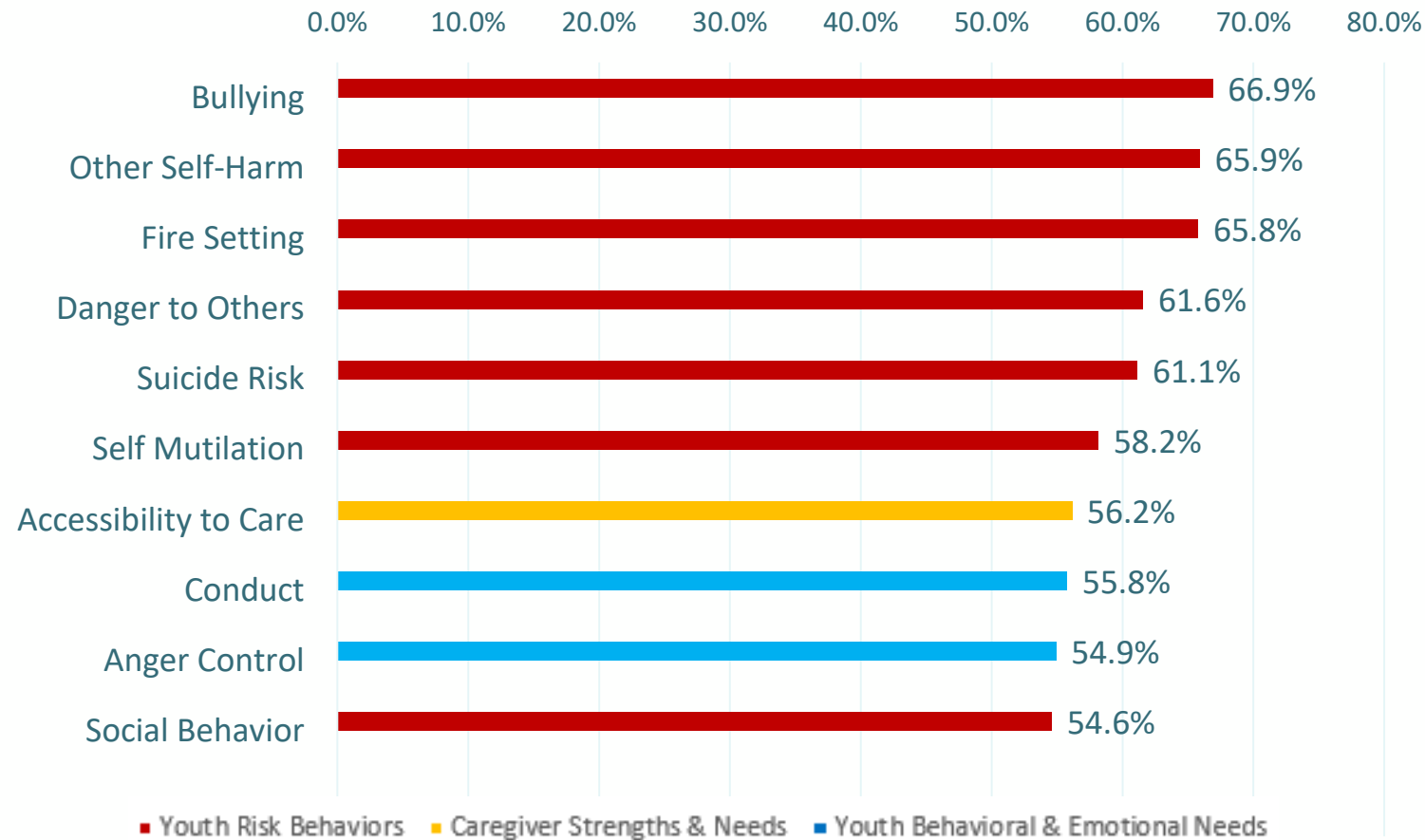
CANS Outcomes: Reduction in Prevalence of Actionable Needs (2021)



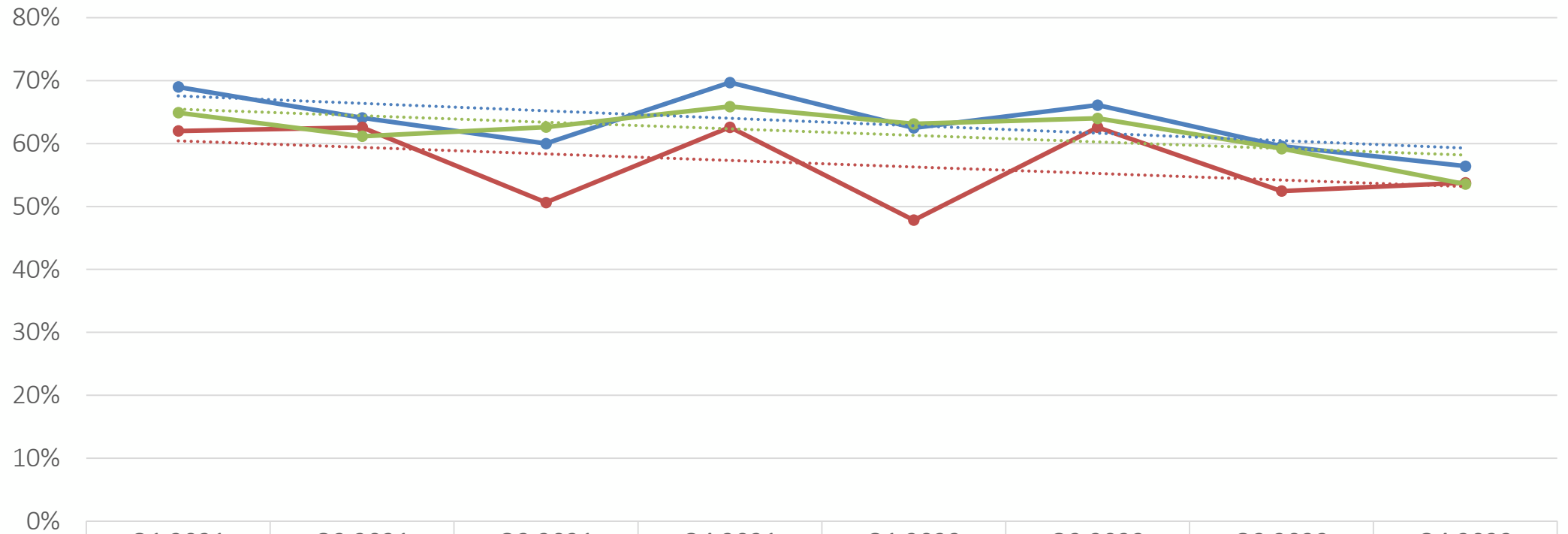
CANS Outcomes: Improvements in Strength Items (2021)



CANS Outcomes: Top 10 Needs with Greatest Prevalence Reduction (2021)



CANS: School Functioning

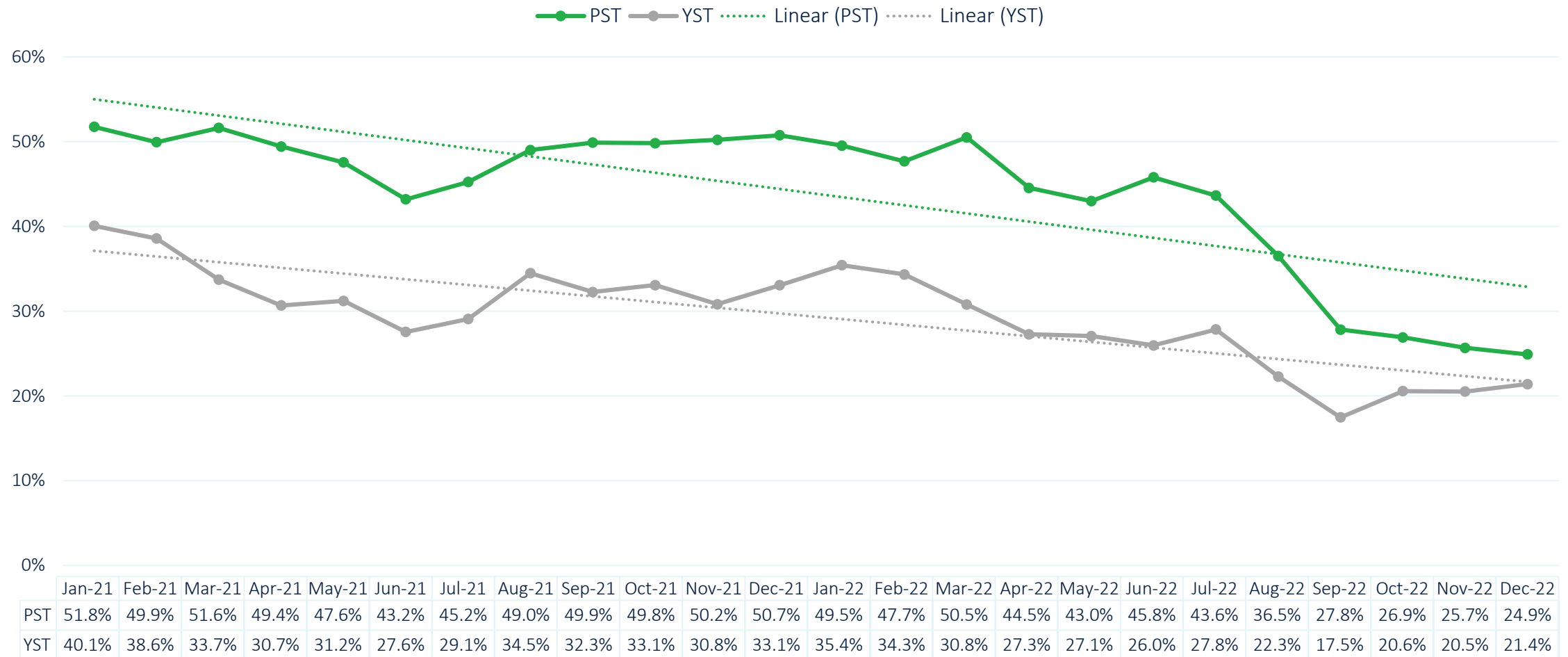


	Q1 2021	Q2 2021	Q3 2021	Q4 2021	Q1 2022	Q2 2022	Q3 2022	Q4 2022
—●— School Functioning	69.0%	64.1%	60.0%	69.7%	62.5%	66.1%	59.6%	56.4%
—●— School Attendance	62.0%	62.6%	50.7%	62.6%	47.8%	62.6%	52.4%	53.8%
—●— School Behavior	64.9%	61.2%	62.6%	65.9%	63.1%	64.0%	59.2%	53.6%

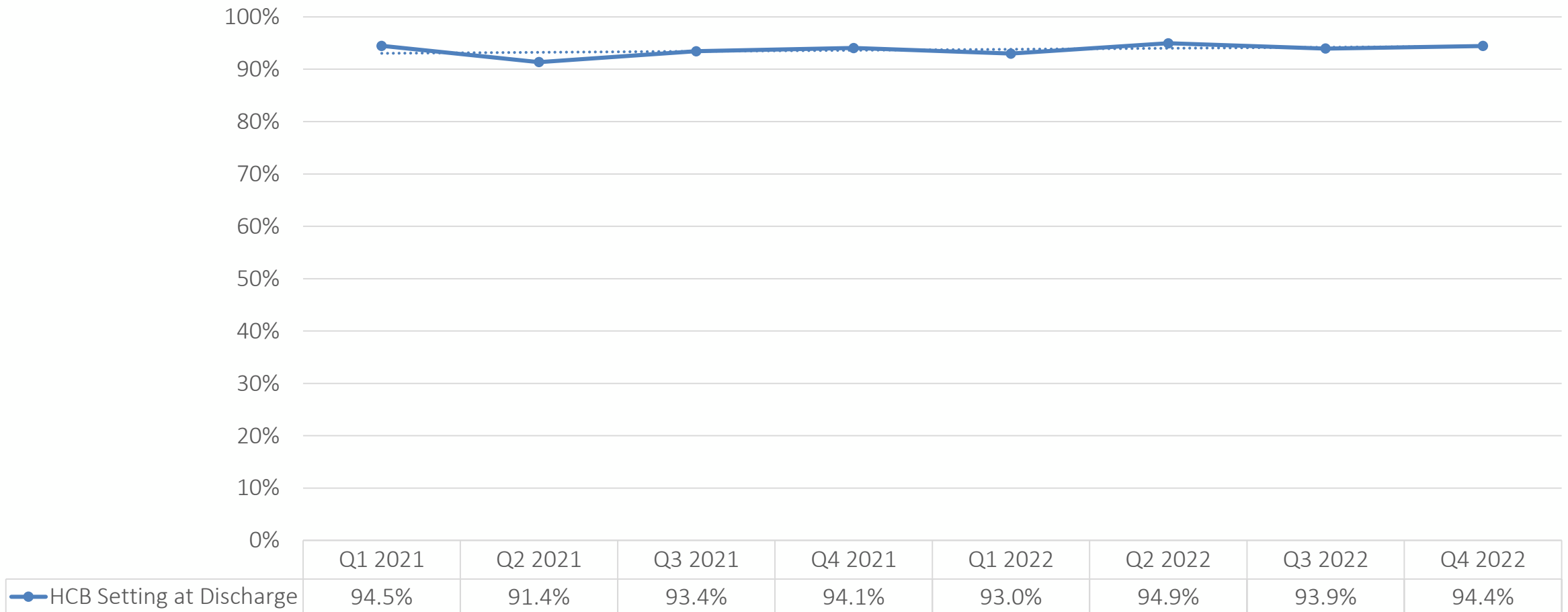
Individualized Education Plan (IEP)

Reporting Periods	WY4 Q3 (01/21 – 03/21)	WY4 Q4 (04/21 – 06/21)	WY5 Q1 (07/21 – 09/21)	WY5 Q2 (10/21 – 12/21)	WY5 Q3 (01/22 – 03/22)	WY5 Q4 (04/22 – 06/22)	WY1 Q1 (07/22 – 09/22)	WY1 Q2 (10/22 – 12/22)
Reported Count	2471	2508	2385	2349	2411	2454	2332	2504
# of members enrolled in IEP	1134	1156	1198	1140	1128	1120	1072	1038
% of IEPs (Count of IEP enrollment / Reported Count)	45.89%	46.09%	50.23%	48.53%	46.79%	45.64%	45.97%	42.25%
% of IEPs (Count of IEP enrollment / Total Members)	44.84%	44.58%	48.70%	46.38%	44.67%	43.44%	44.01%	39.76%

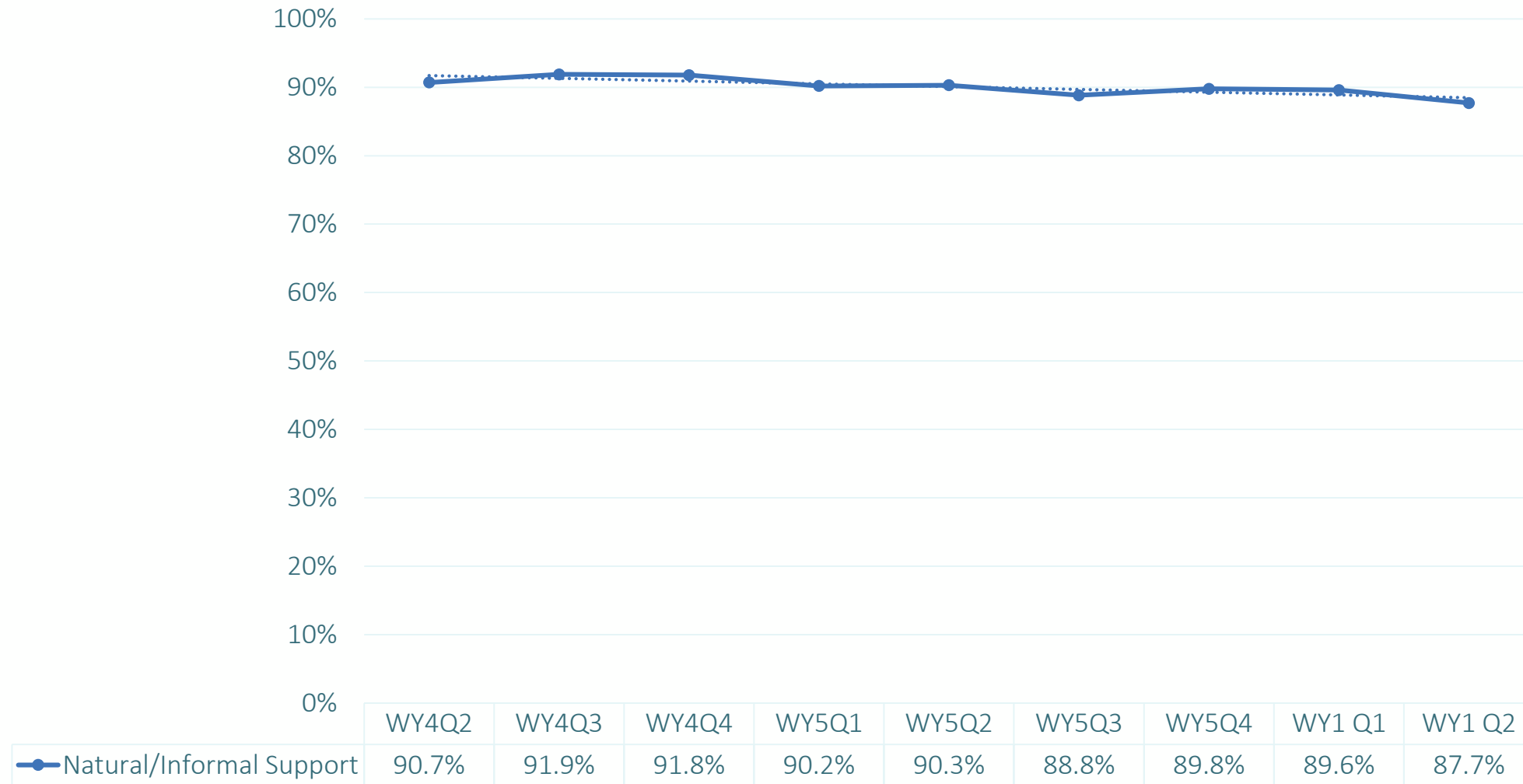
Parent/Youth Support and Training Utilization



Living Situation at Discharge



Natural and Informal Support Utilization



THANK YOU

Sareda McPhee

Coordinated System of Care (CSoC) Director

Sareda.McPhee@la.gov | (225) 342-0330

