

Louisiana Coordinated System of Care (CSoC)

Director's Report to the Governance Board

8/23/2023

Highlights and News

- LDH received approval from Centers for Medicare & Medicaid Services (CMS) for Community Psychiatric Support and Treatment (CPST) telehealth allowances
- CSoC Director graduated and was the class speaker for the LDH Visionary Leadership Academy
- Magellan hosted several trainings for LMHPs to share the HCBS Incentives opportunities when they are providing services for CSoC members
- LDH, Magellan, Eckerd staff, and providers of each waiver service collaborated to host a statewide OJJ training in July
- National Child and Family Services (Region 1 & 2) made the decision to end their contract with Magellan and no longer provide wraparound services effective 10/31/2023

Highlights and News

- LDH, Magellan, and the six Managed Care Organizations hosted a Q&A forum in Lafayette at the Judges' Conference
- CSoC began resuming discharging members from the program based upon the discharge criteria in the CSoC rule
- CSoC Director will travel to Covington in September to partner with Choices, Magellan, DCFS, FINS, and OJJ to present CSoC to three judges and their court staff

Wraparound Agency Updates



CSoC Wraparound Agencies Contact Information

Region	Agency	Phone Number
Region 1 (Jefferson Parish/New Orleans area)	National Child and Family Services	(504) 266-2576
Region 2 (Capital area)	National Child and Family Services	(225) 456-2006
Region 3 (Covington area)	Choices Coordinated Care Solutions	(985) 318-3250
Region 4 (Thibodaux area)	Ascent Health, Inc.	(985) 232-3930
Region 5 (Acadiana area)	Eckerd Connects	(337) 456-6668
Region 6 (Lake Charles area)	Choices Coordinated Care Solutions	(337) 310-3735
Region 7 (Alexandria area)	Eckerd Connects	(318) 443-7900
Region 8 (Shreveport area)	Choices Coordinated Care Solutions	(318) 221-1807
Region 9 (Monroe area)	Ascent Health, Inc.	(318) 654-4245

CSoC Enrollment (Enrolled + Presumptive)

Act 1225 Region	7/1/22	9/30/22	12/30/22	3/31/23	6/30/23
1 (Jefferson Parish/New Orleans area)	289	300	304	332	339
2 (Capital area)	270	287	282	277	271
3 (Covington area)	224	215	228	246	265
4 (Thibodaux area)	234	282	289	296	271
5 (Acadiana area)	282	310	336	352	357
6 (Lake Charles area)	124	127	127	130	137
7 (Alexandria area)	182	195	191	202	190
8 (Shreveport area)	135	128	128	123	137
9 (Monroe area)	341	395	463	485	494
TOTAL	2,081	2,239	2,348	2,443	2,461

Member Referrals

Act 1225 Region	9/30/22	12/30/22	3/31/23	6/30/23
1 (Jefferson Parish/New Orleans area)	73	81	108	94
2 (Capital area)	91	69	71	88
3 (Covington area)	89	88	88	82
4 (Thibodaux area)	101	85	97	73
5 (Acadiana area)	97	100	113	100
6 (Lake Charles area)	42	37	34	42
7 (Alexandria area)	58	38	63	38
8 (Shreveport area)	45	57	46	65
9 (Monroe area)	134	174	167	158
TOTAL	730	729	787	740

Referrals by Agency/Entity

Referring Source	03/31/23	06/30/23	Change
Caregiver	7,185	7,487	302
Licensed Mental Health Professional	4,561	4,637	76
Other	4,536	4,638	102
DCFS	2,590	2,667	77
LDOE/School	2,684	2,747	63
OJJ	1,973	2,005	32
Other Juvenile Entities	1,015	1,017	2
Hospitals	2,056	2,114	58
Self or Legal Guardian	1,160	1,162	2
Primary Care Physician (PCP)	330	348	18
OBH	222	230	8
Total	28,312	29,052	740

Gender

Gender	Number of Children Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by Gender
Female	990	42.8%
Male	1,308	56.6%
Unspecified	13	0.6%
TOTAL	2,311	100.0%

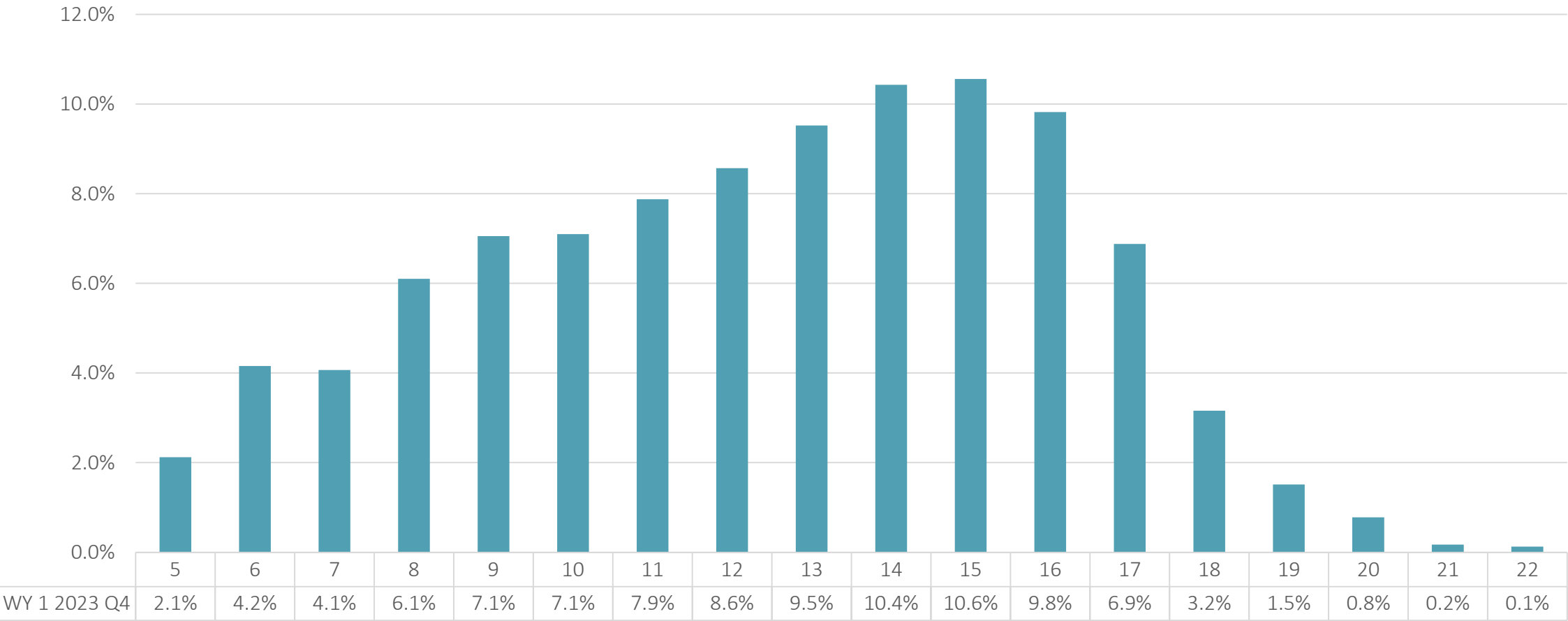
Race

Race	Number of Children Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by Race
Black/African American	1,218	52.7%
White	933	40.4%
American Indian/Alaskan Native	18	0.8%
Multi-Racial	89	3.9%
Other/Single Race	33	1.4%
Asian	3	0.1%
Native Hawaiian/Other Pacific Islander	8	0.3%
Unknown	9	0.4%
Total	2,311	100.0%

Ethnicity

Ethnicity	Number of Children Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by Ethnicity
Non-Hispanic/Non-Latino	2,247	97.2%
Hispanic/Latino	49	2.1%
Unknown	15	0.6%
Total	2,311	100.0%

Age Groups

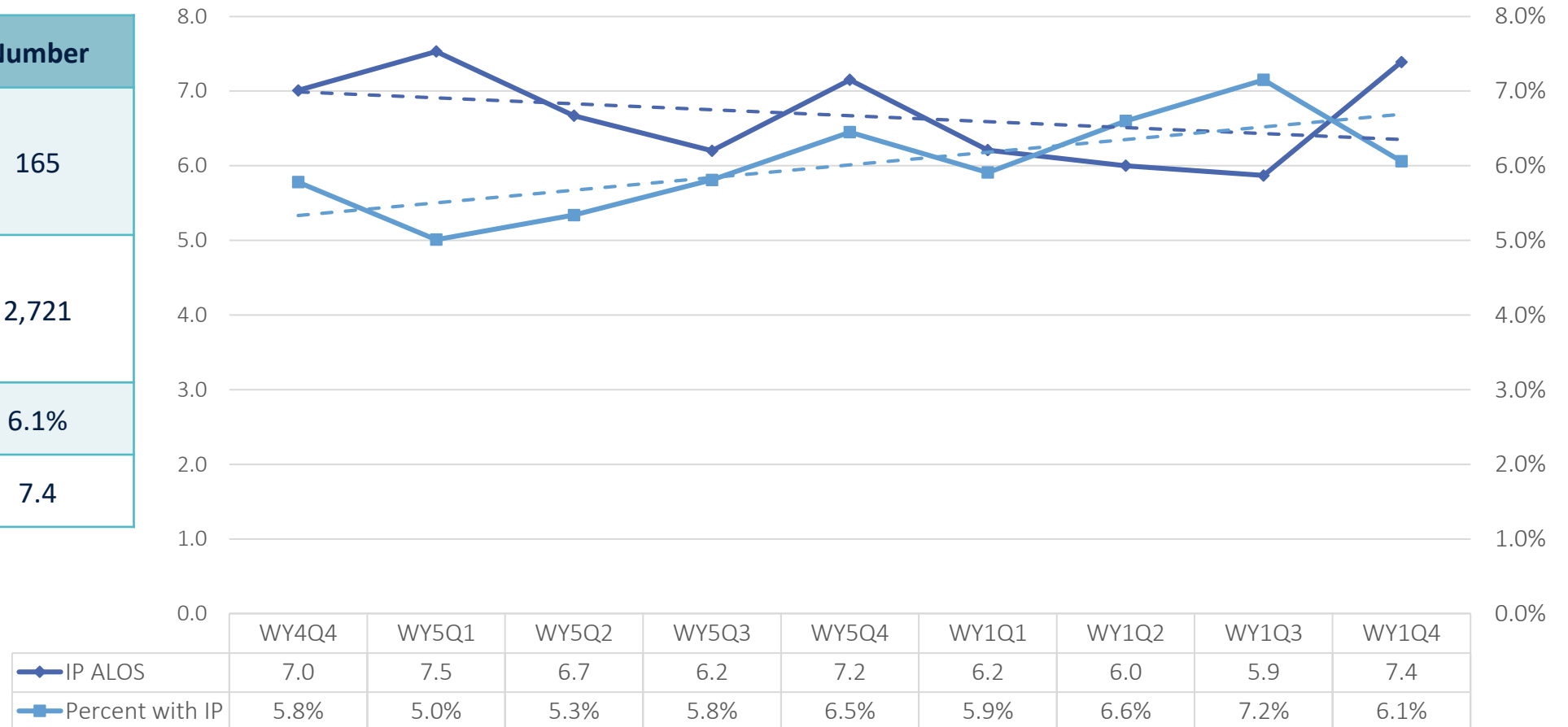


Contracted Providers — CSoC Specialized Services

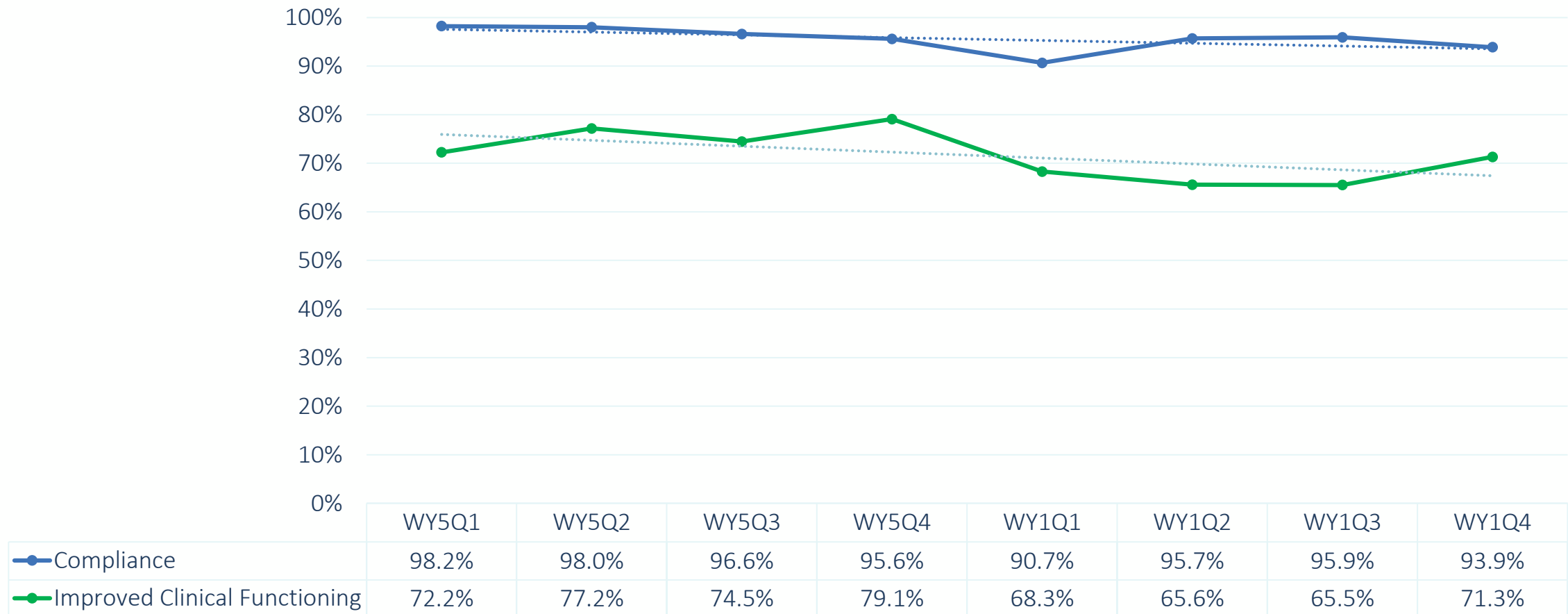
CSoC Service	Independent Living/Skills Building	Parent Support & Training	Short Term Respite Care	Youth Support & Training	Total
Region 1	23	1	2	1	27
Region 2	19	1	5	1	26
Region 3	11	1	2	1	15
Region 4	7	1	2	1	11
Region 5	10	1	2	1	14
Region 6	5	1	2	1	9
Region 7	10	1	1	1	13
Region 8	22	1	2	1	26
Region 9	26	1	4	1	32
TOTAL	133	9	22	9	173

CSoC Children Inpatient Psychiatric Utilization

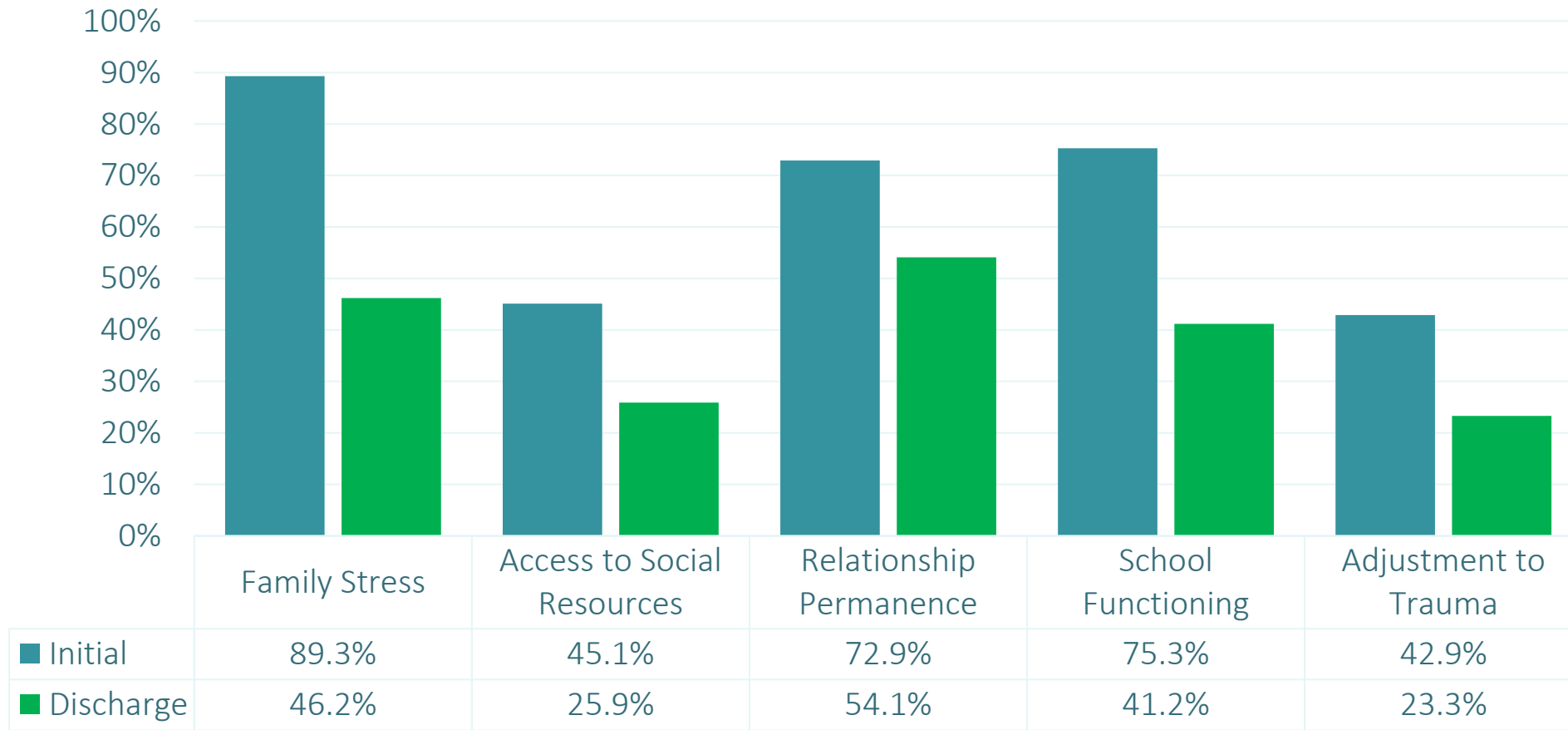
Indicator	Number
Number of Members with Any Inpatient Days	165
Number of Children Enrolled during Reporting Period	2,721
Percent	6.1%
ALOS	7.4



Child and Adolescent Needs and Strengths (CANS) Outcomes: Clinical Functioning

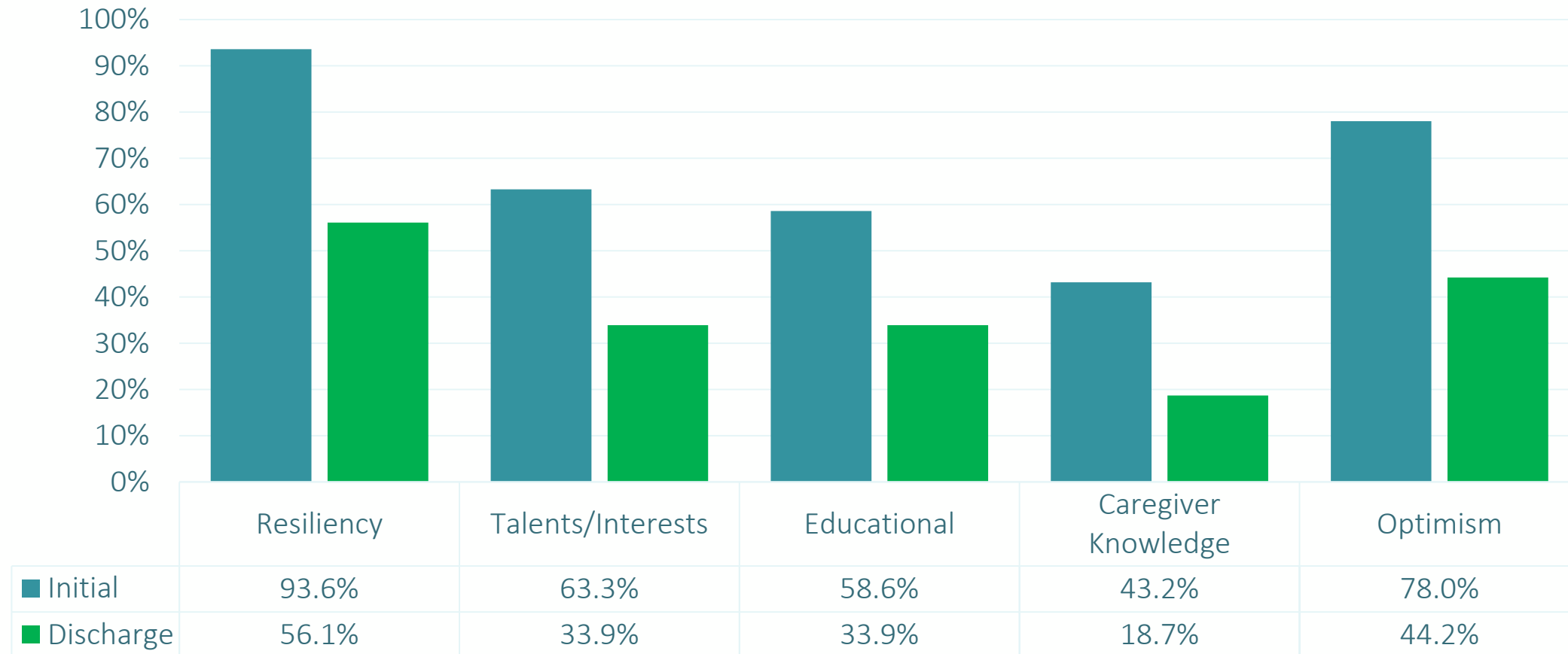


CANS Outcomes: Reduction in Prevalence of Actionable Needs (2022)



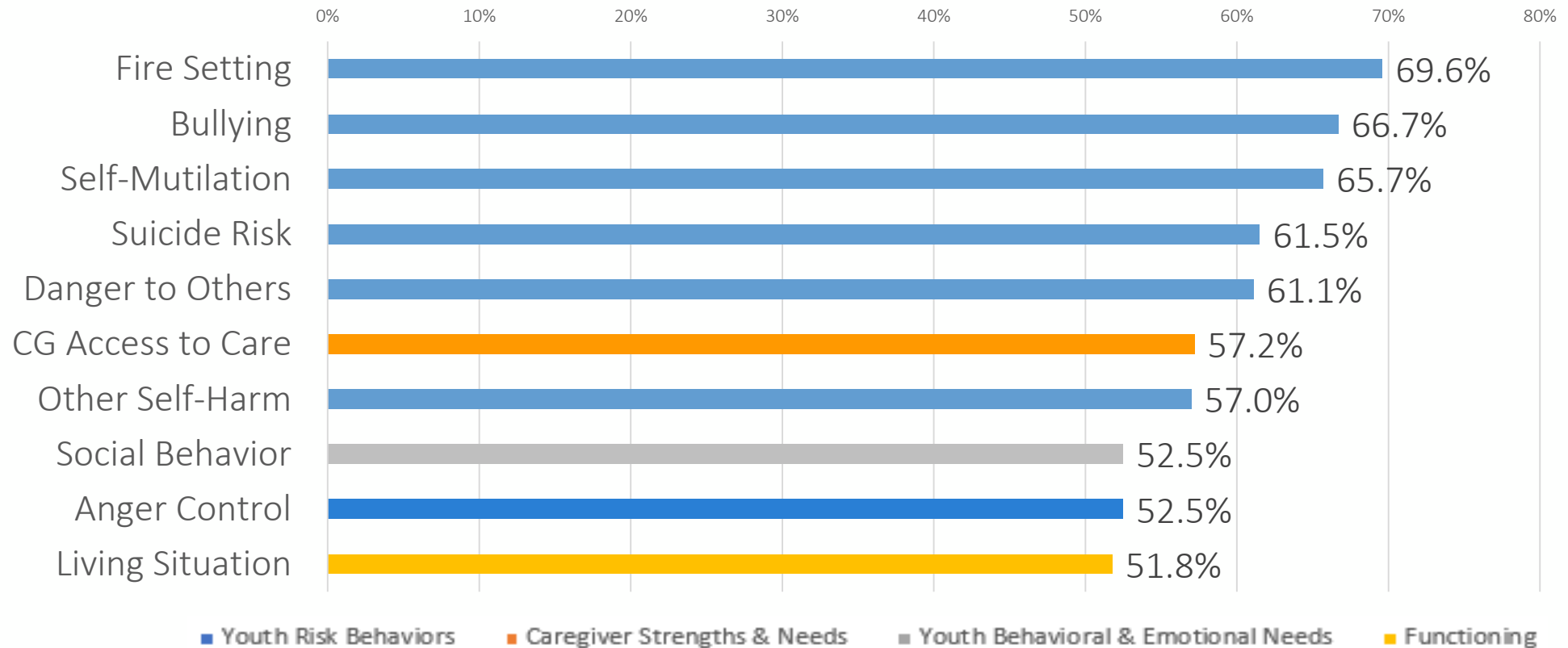
Source: Magellan, February 2023

CANS Outcomes: Improvements in Strength Items (2022)



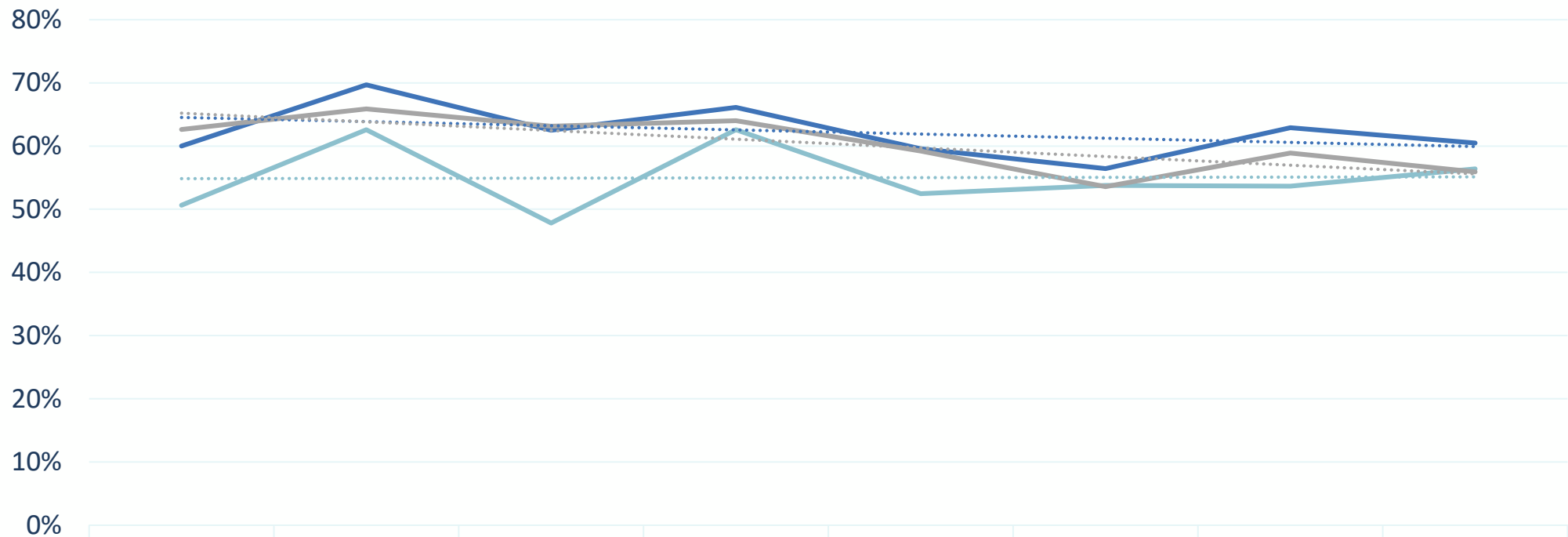
Source: Magellan, February 2023

CANS Outcomes: Top 10 Needs with Greatest Prevalence Reduction (2022)



Source: Magellan, February 2023

CANS: School Functioning

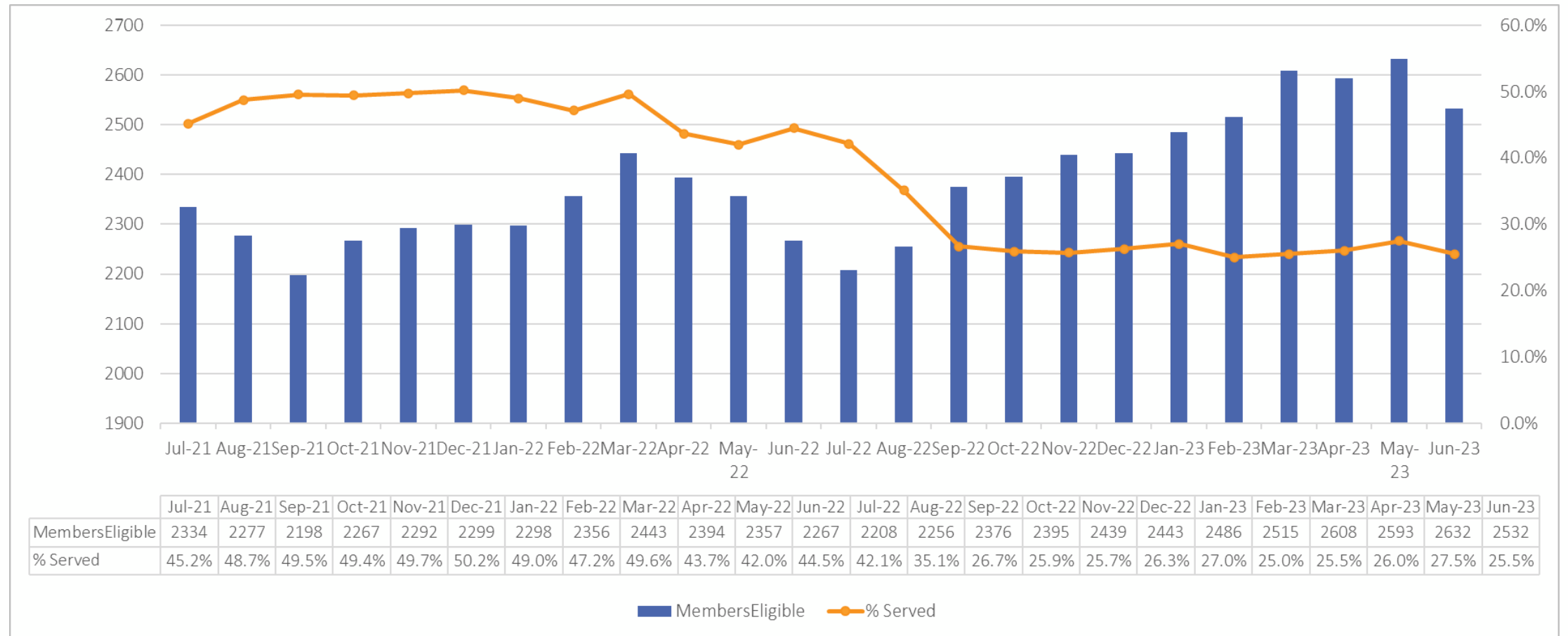


	WY5Q1	WY5Q2	WY5Q3	WY5Q4	WY1Q1	WY1Q2	WY1Q3	WY1Q4
School Functioning	60.0%	69.7%	62.5%	66.1%	59.6%	56.4%	62.9%	60.5%
School Attendance	50.7%	62.6%	47.8%	62.6%	52.4%	53.8%	53.6%	56.4%
School Behavior	62.6%	65.9%	63.1%	64.0%	59.2%	53.6%	58.9%	55.9%

Individualized Education Plan (IEP)

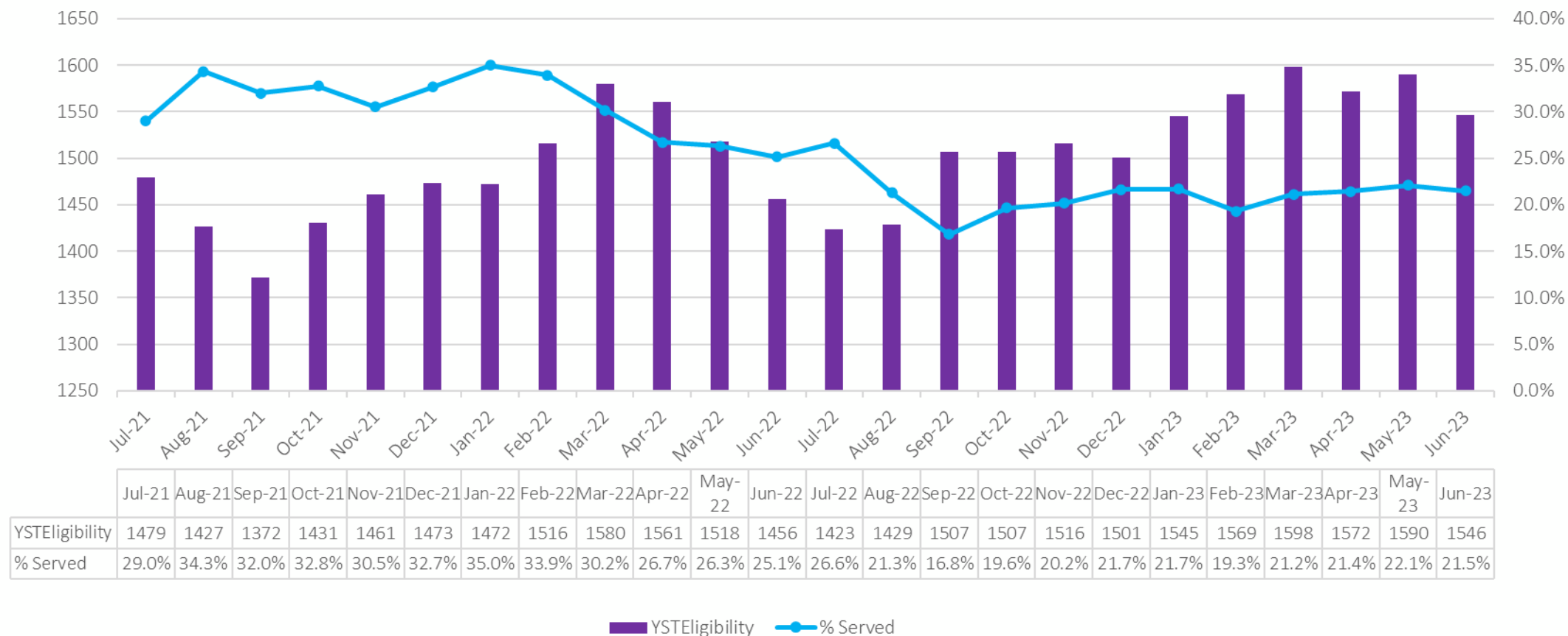
Reporting Periods	WY5 Q1 (07/21 – 09/21)	WY5 Q2 (10/21 – 12/21)	WY5 Q3 (01/22 – 03/22)	WY5 Q4 (04/22 – 06/22)	WY1 Q1 (07/22 – 09/22)	WY1 Q2 (10/22 – 12/22)	WY1 Q3 (01/23 – 03/23)	WY1 Q4 (04/23 – 06/23)
Reported Count	2,385	2,349	2,411	2,454	2,332	2,504	2,604	2,725
# of members enrolled in IEP	1,198	1,140	1,128	1,120	1,072	1,038	1,105	1,148
% of IEPs (Count of IEP enrollment / Reported Count)	50.23%	48.53%	46.79%	45.64%	45.97%	42.25%	42.44%	42.13%
% of IEPs (Count of IEP enrollment / Total Members)	48.70%	46.38%	44.67%	43.44%	44.01%	39.76%	40.39%	39.37%

Parent Support and Training Utilization



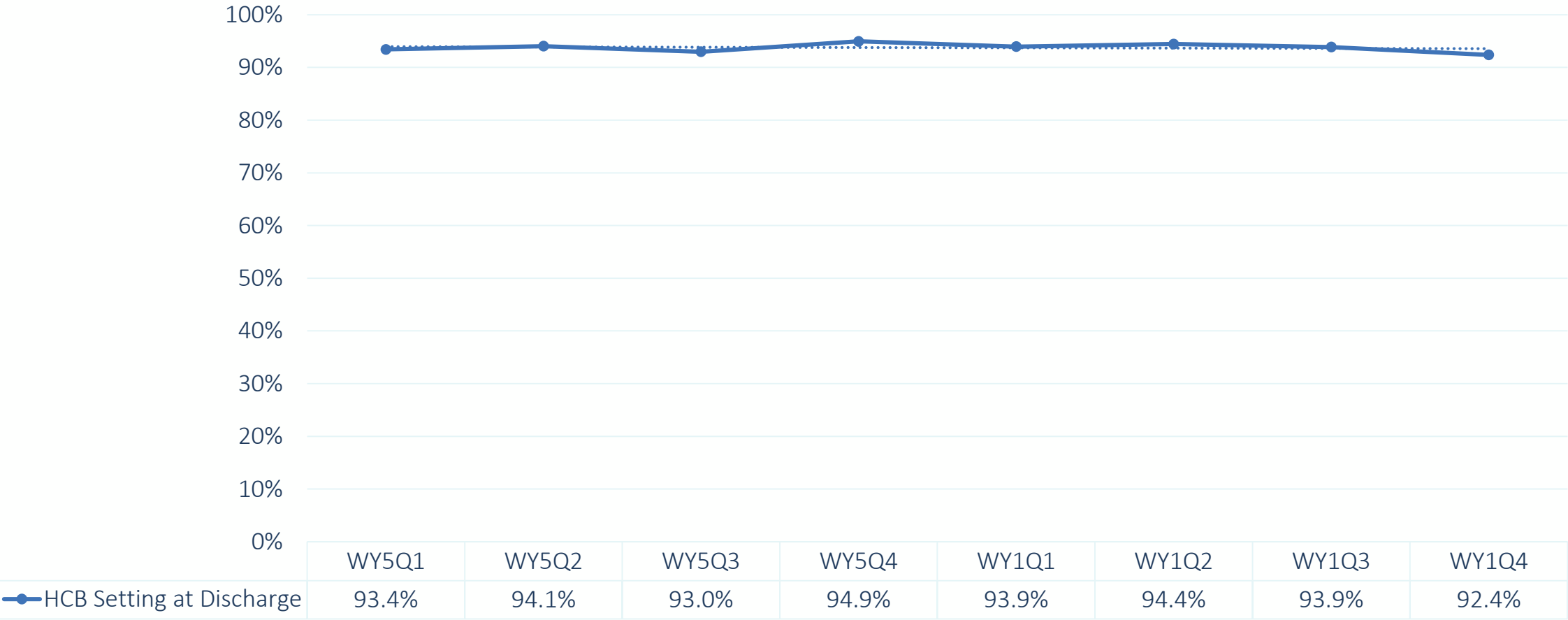
**Members Served from 11/2023 forward is calculated using PST F2F Claims.*

Youth Support and Training Utilization

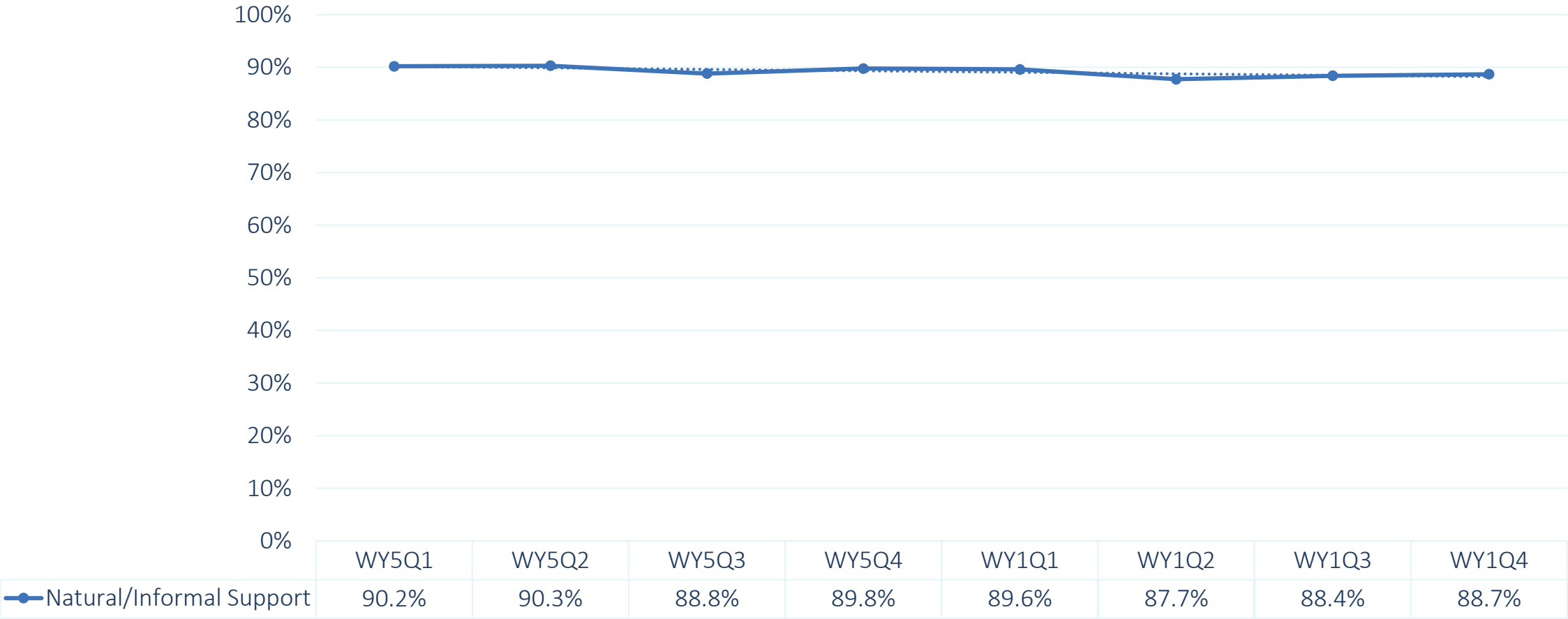


**Members Served from 11/2023 forward is calculated using YST F2F Claims.*

Living Situation at Discharge



Natural and Informal Support Utilization



THANK YOU

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