

Louisiana Coordinated System of Care (CSoC)

Director's Report to the Governance Board

11/29/2023

Highlights and News

- OBH Assistant Secretary Stubbs, the CSoC director, and Magellan's vice president attended a meeting of the House Subcommittee on Mental Health of the House Committee on Health & Welfare
- The CSoC director and the Choices executive director attended a meeting in New Iberia, LA with Judge Hamilton to discuss collaboration and strengthening the partnership between CSoC and the Acadiana Area Human Services District
- The CSoC team attended the Strengthening Louisiana's Children and Families: Solutions Summit

Highlights and News

- The CSoC director, Magellan's medical director, and Choices staff presented and hosted an open discussion about CSoC with three judges and DCFS and FINS staff in the Covington area
- Assistant Secretary Stubbs and the CSoC director attended the quarterly judges meeting hosted by the Office of Juvenile Justice
- Assistant Secretary Stubbs presented on CSoC and evidence-based practices at the Together We Can Conference in Lafayette, LA
- NCFS is no longer the wraparound agency for Regions 1 and 2.

Wraparound Agency Updates



CSoC Wraparound Agencies Contact Information

Region	Agency	Phone Number
Region 1 (Jefferson Parish/New Orleans area)	Eckerd Connects	(504) 251-1624
Region 2 (Capital area)	Ascent Health, Inc.	(225) 332-8655
Region 3 (Covington area)	Choices Coordinated Care Solutions	(985) 318-3250
Region 4 (Thibodaux area)	Ascent Health, Inc.	(985) 232-3930
Region 5 (Acadiana area)	Eckerd Connects	(337) 456-6668
Region 6 (Lake Charles area)	Choices Coordinated Care Solutions	(337) 310-3735
Region 7 (Alexandria area)	Eckerd Connects	(318) 443-7900
Region 8 (Shreveport area)	Choices Coordinated Care Solutions	(318) 221-1807
Region 9 (Monroe area)	Ascent Health, Inc.	(318) 654-4245

CSoC Enrollment (Enrolled + Presumptive)

Act 1225 Region	9/30/22	12/30/22	3/31/23	6/30/23	09/29/23
1 (Jefferson Parish/New Orleans area)	300	304	332	339	286
2 (Capital area)	287	282	277	271	233
3 (Covington area)	215	228	246	265	198
4 (Thibodaux area)	282	289	296	271	235
5 (Acadiana area)	310	336	352	357	309
6 (Lake Charles area)	127	127	130	137	136
7 (Alexandria area)	195	191	202	190	169
8 (Shreveport area)	128	128	123	137	152
9 (Monroe area)	395	463	485	494	486
TOTAL	2,239	2,348	2,443	2,461	2,204

Member Referrals

Act 1225 Region	12/30/22	3/31/23	6/30/23	09/29/23
1 (Jefferson Parish/New Orleans area)	81	108	94	125
2 (Capital area)	69	71	88	79
3 (Covington area)	88	88	82	69
4 (Thibodaux area)	85	97	73	69
5 (Acadiana area)	100	113	100	89
6 (Lake Charles area)	37	34	42	43
7 (Alexandria area)	38	63	38	50
8 (Shreveport area)	57	46	65	70
9 (Monroe area)	174	167	158	148
TOTAL	729	787	740	742

Referrals by Agency/Entity

Referring Source	06/30/23	9/29/23	Change
Caregiver	7,487	7,790	303
Licensed Mental Health Professional	4,637	4,696	59
Other	4,638	4,740	102
DCFS	2,667	2,746	79
LDOE/School	2,747	2,800	53
OJJ	2,005	2,046	41
Other Juvenile Entities	1,017	1,021	4
Hospitals	2,114	2,195	81
Self or Legal Guardian	1,162	1,163	1
Primary Care Physician (PCP)	348	362	14
OBH	230	235	5
Total	29,052	29,794	742

Gender

Gender	Number of Children Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by Gender
Female	821	43.1%
Male	1,083	56.9%
Unspecified	0	0.0%
TOTAL	1,904	100.0%

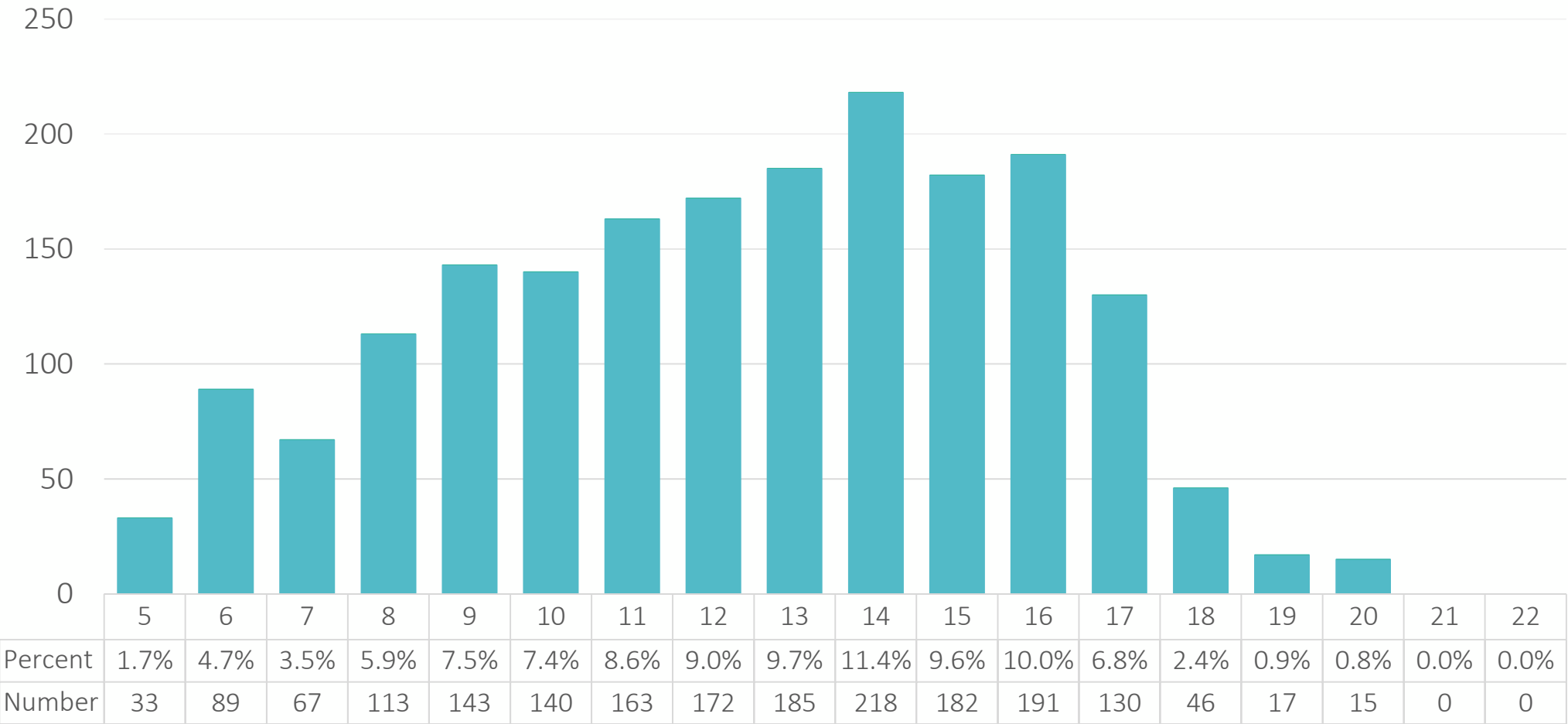
Race

Race	Number of Children Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by Race
Black/African American	1,024	53.8%
White	806	42.3%
American Indian/Alaskan Native	18	0.9%
Multi-Racial	0	0.0%
Other/Single Race	19	1.0%
Asian	0	0.0%
Native Hawaiian/Other Pacific Islander	6	0.3%
Unknown	31	1.6%
Total	1,904	100.0%

Ethnicity

Ethnicity	Number of Children Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by Ethnicity
Non-Hispanic/Non-Latino	1,845	96.9%
Hispanic/Latino	23	1.2%
Unknown	36	1.9%
Total	1,904	100.0%

Age Groups

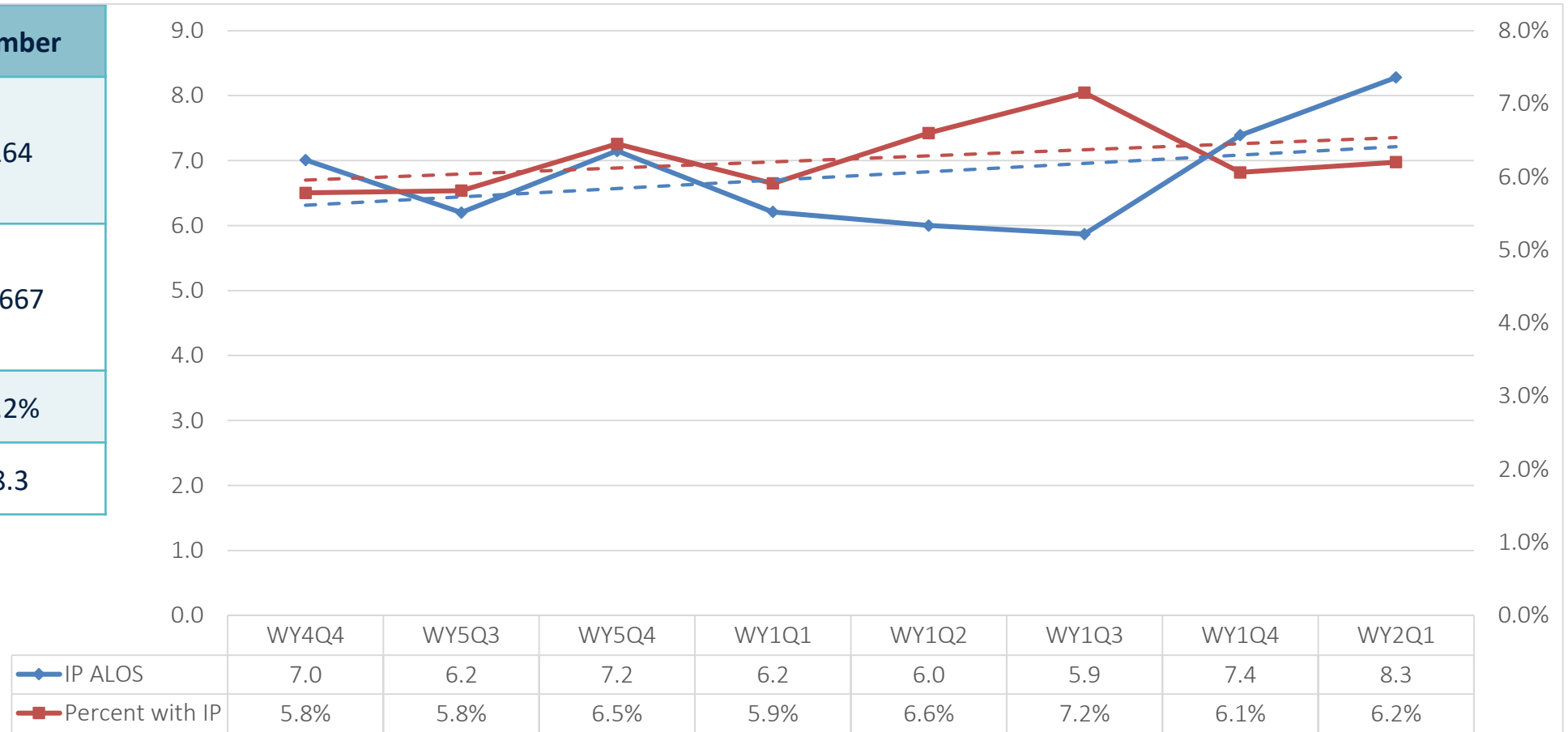


Contracted Providers — CSoC Specialized Services

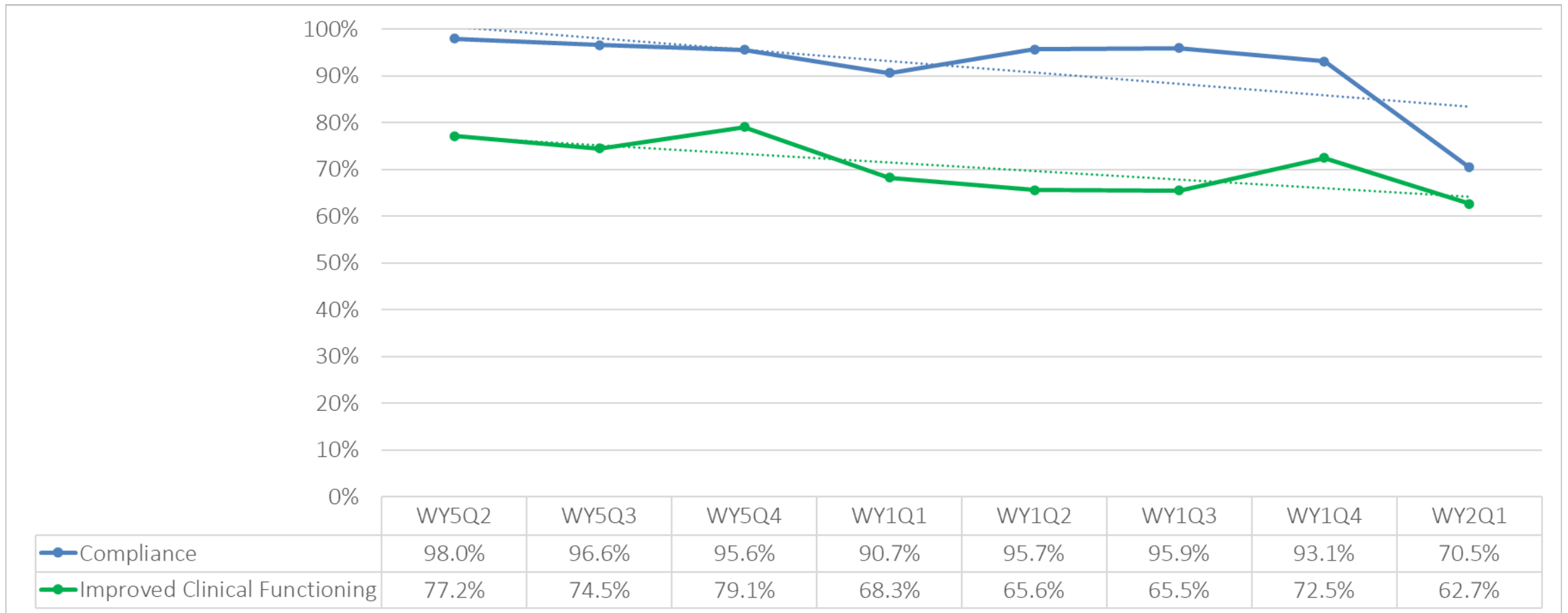
CSoC Service	Independent Living/Skills Building	Parent Support & Training	Short Term Respite Care	Youth Support & Training	Total
Region 1	23	1	2	1	27
Region 2	17	1	4	1	23
Region 3	9	1	2	1	13
Region 4	7	1	1	1	10
Region 5	8	1	2	1	12
Region 6	5	1	2	1	9
Region 7	10	1	1	1	13
Region 8	19	1	2	1	23
Region 9	26	1	4	1	32
TOTAL	124	9	20	9	162

CSoC Children Inpatient Psychiatric Utilization

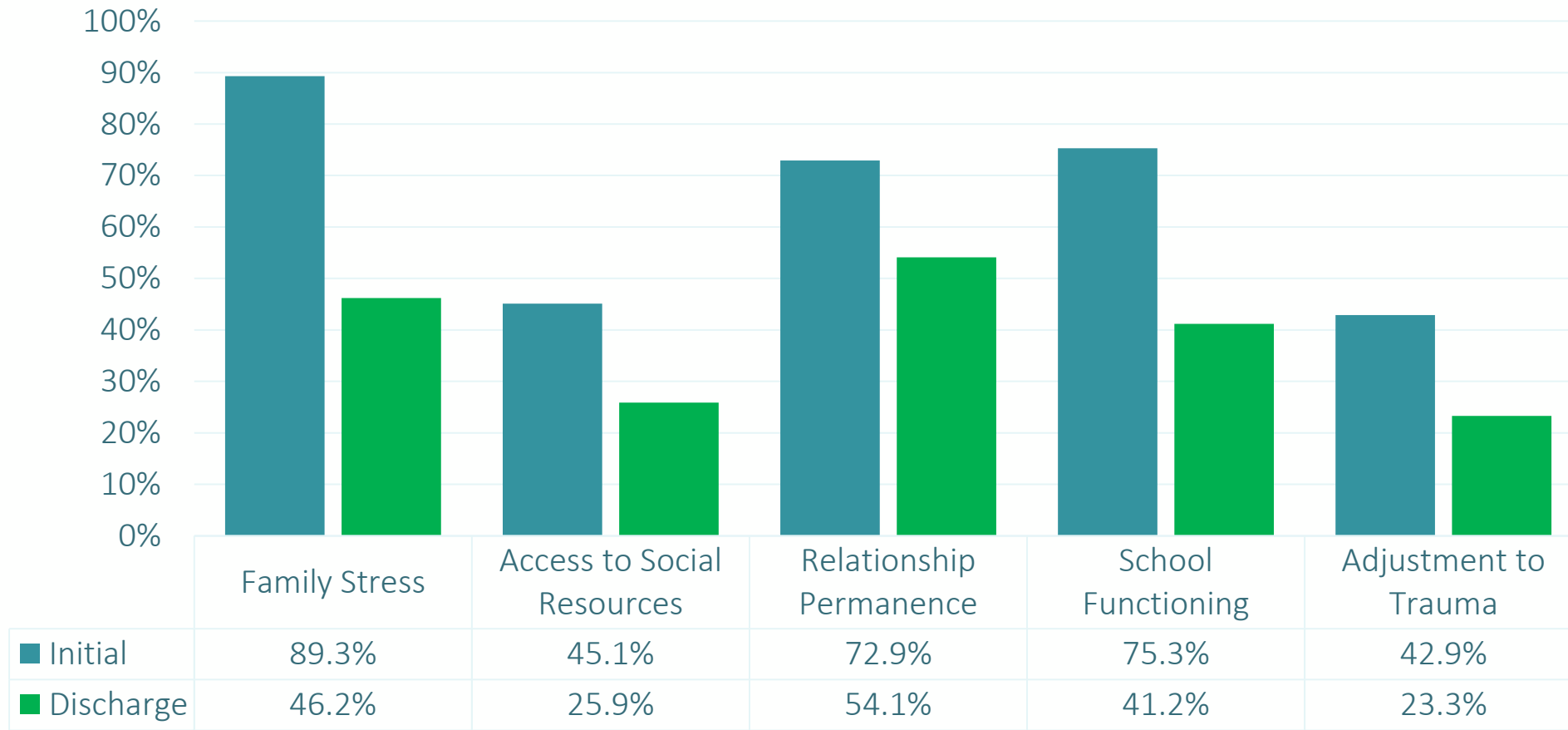
Indicator	Number
Number of Members with Any Inpatient Days	164
Number of Children Enrolled during Reporting Period	2,667
Percent	6.2%
ALOS	8.3



Child and Adolescent Needs and Strengths (CANS) Outcomes: Clinical Functioning

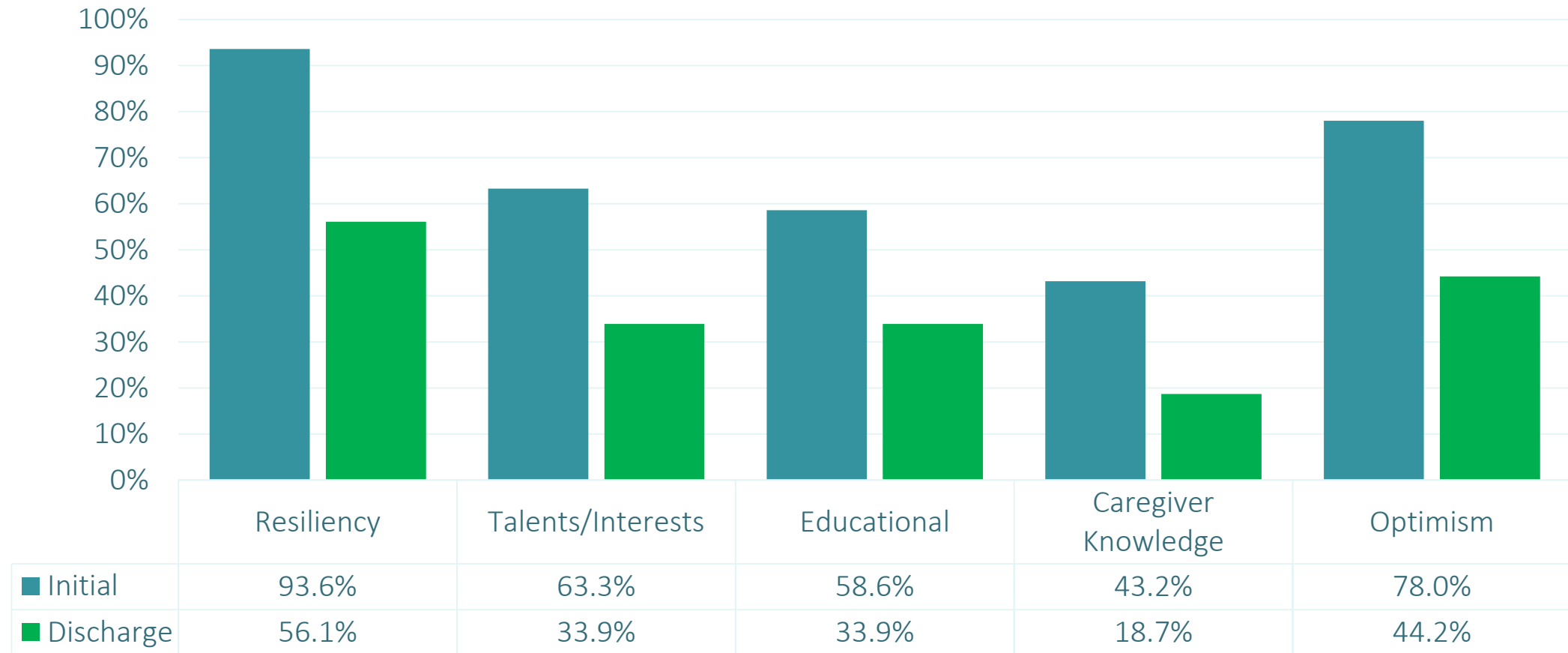


CANS Outcomes: Reduction in Prevalence of Actionable Needs (2022)



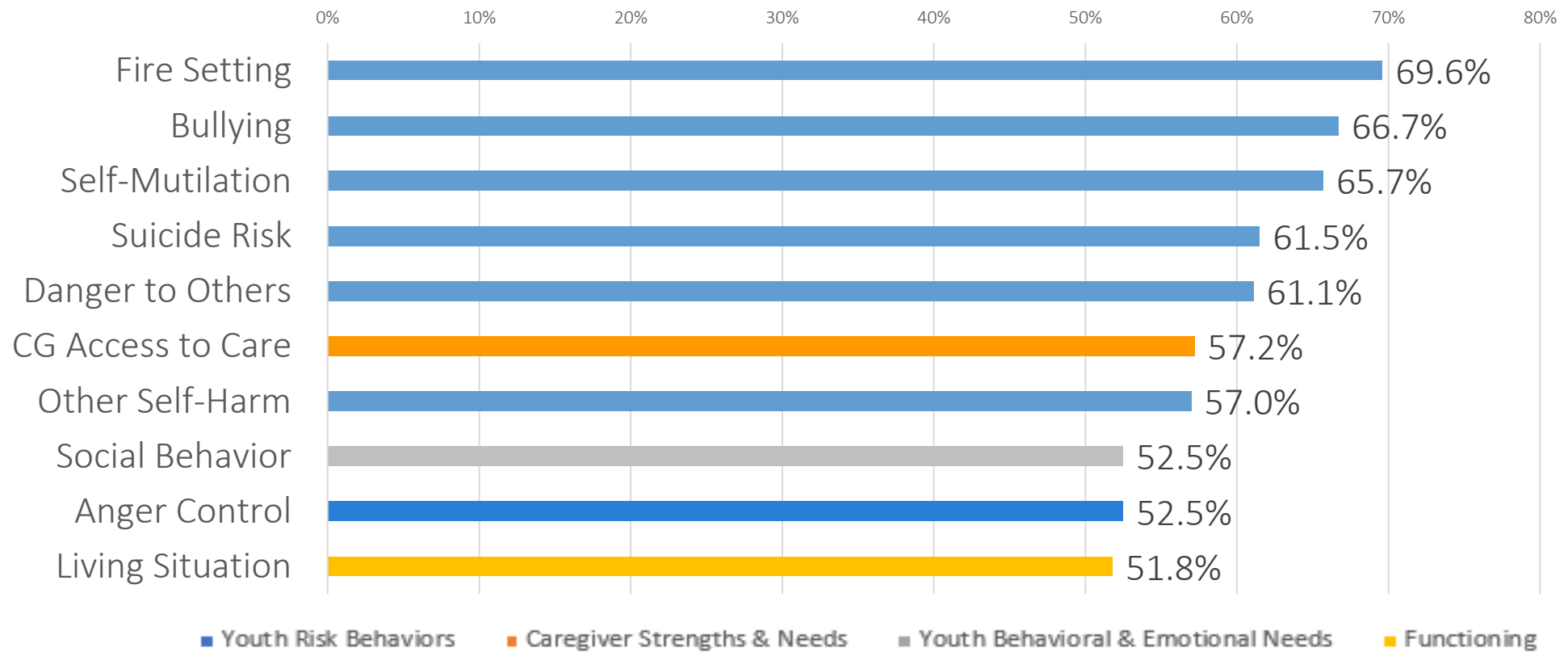
Source: Magellan, February 2023

CANS Outcomes: Improvements in Strength Items (2022)



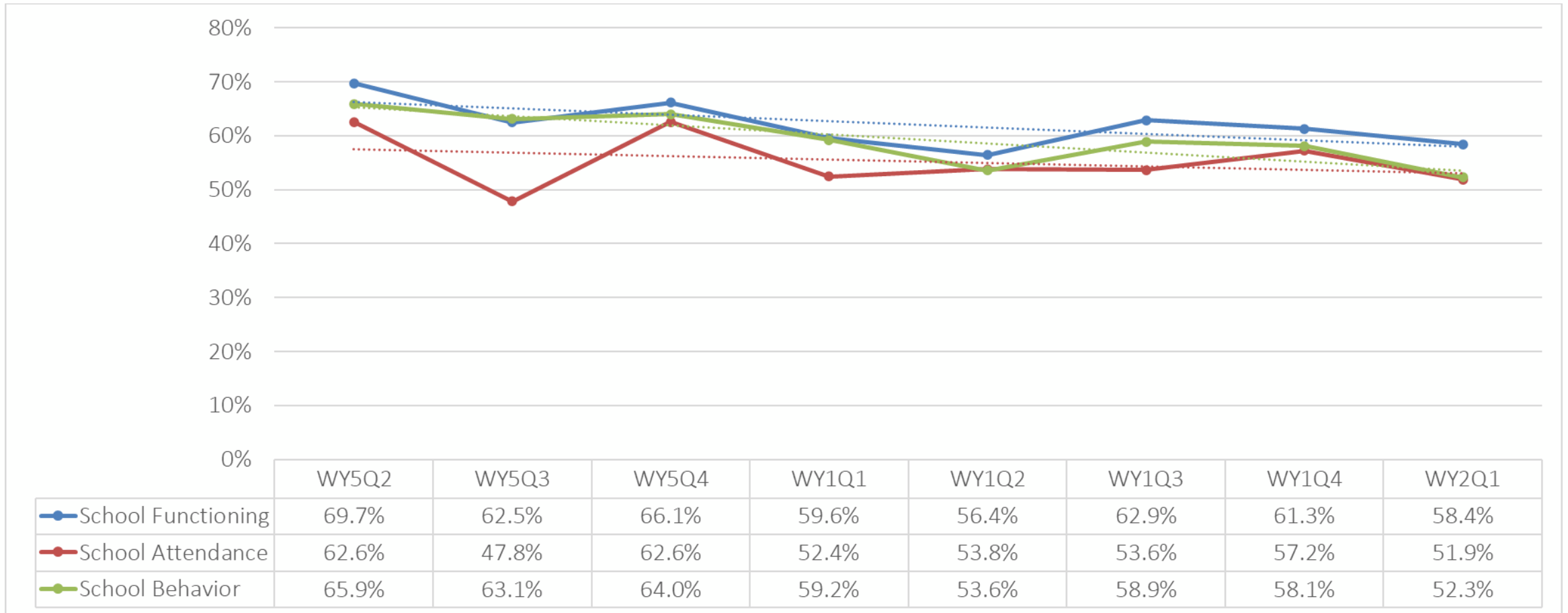
Source: Magellan, February 2023

CANS Outcomes: Top 10 Needs with Greatest Prevalence Reduction (2022)



Source: Magellan, February 2023

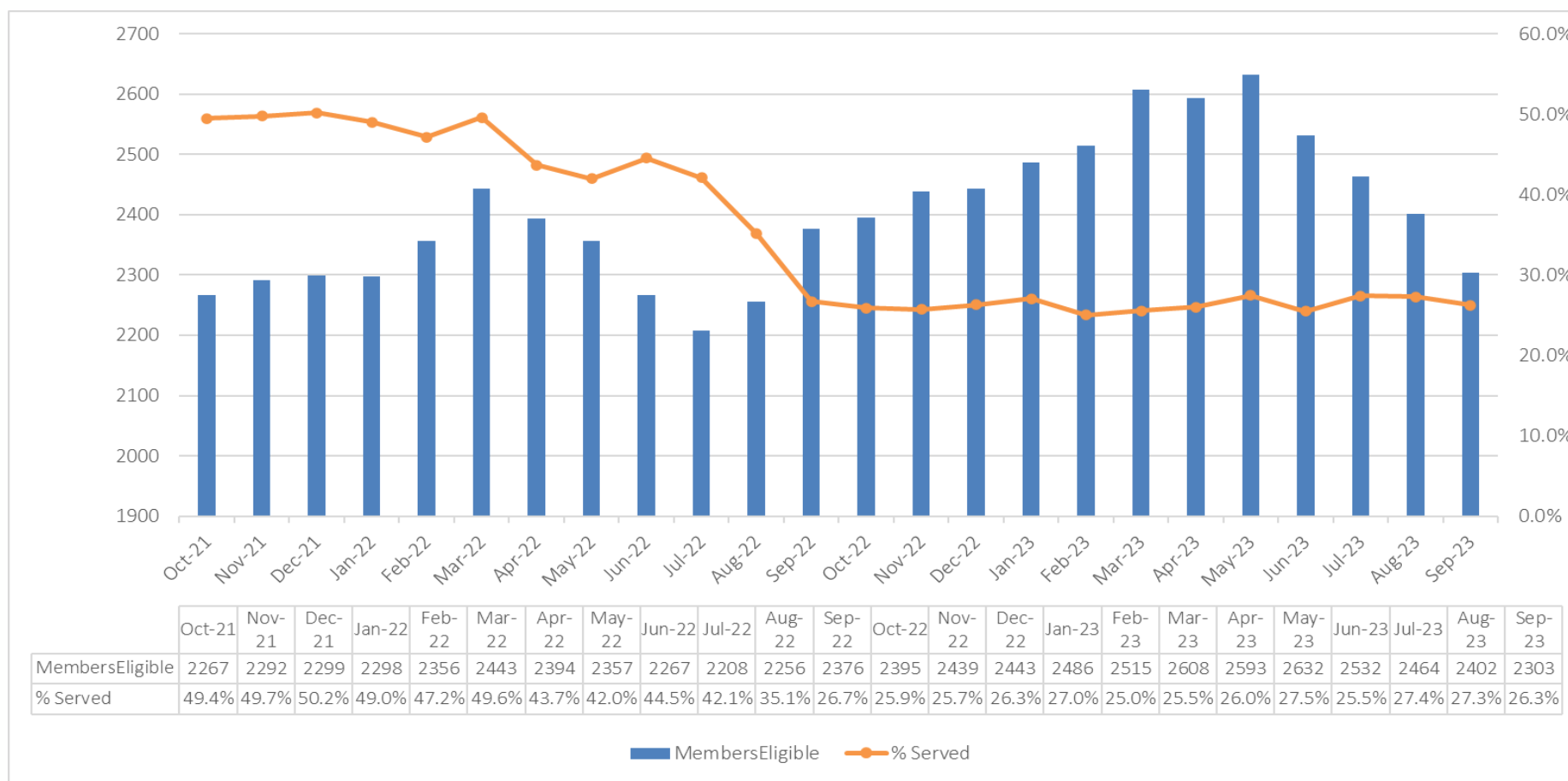
CANS: School Functioning



Individualized Education Plan (IEP)

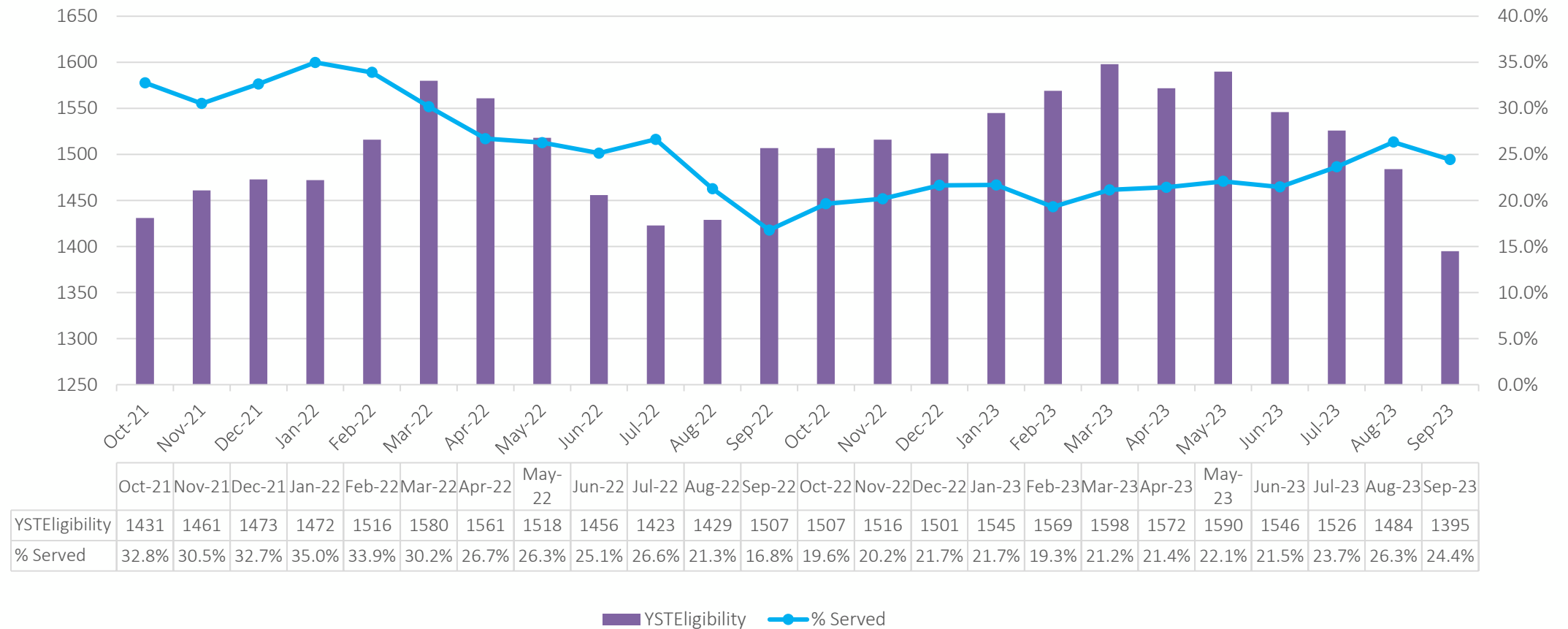
Reporting Periods	WY5 Q2 (10/21 – 12/21)	WY5 Q3 (01/22 – 03/22)	WY5 Q4 (04/22 – 06/22)	WY1 Q1 (07/22 – 09/22)	WY1 Q2 (10/22 – 12/22)	WY1 Q3 (01/23 – 03/23)	WY1 Q4 (04/23 – 06/23)	WY2 Q1 (07/23 – 09/23)
Reported Count	2,349	2,411	2,454	2,332	2,504	2,604	2,725	2,623
# of members enrolled in IEP	1,140	1,128	1,120	1,072	1,038	1,105	1,148	1,095
% of IEPs (Count of IEP enrollment / Reported Count)	48.53%	46.79%	45.64%	45.97%	42.25%	42.44%	42.13%	41.75%
% of IEPs (Count of IEP enrollment / Total Members)	46.38%	44.67%	43.44%	44.01%	39.76%	40.39%	39.37%	39.70%

Parent Support and Training (PST) Utilization



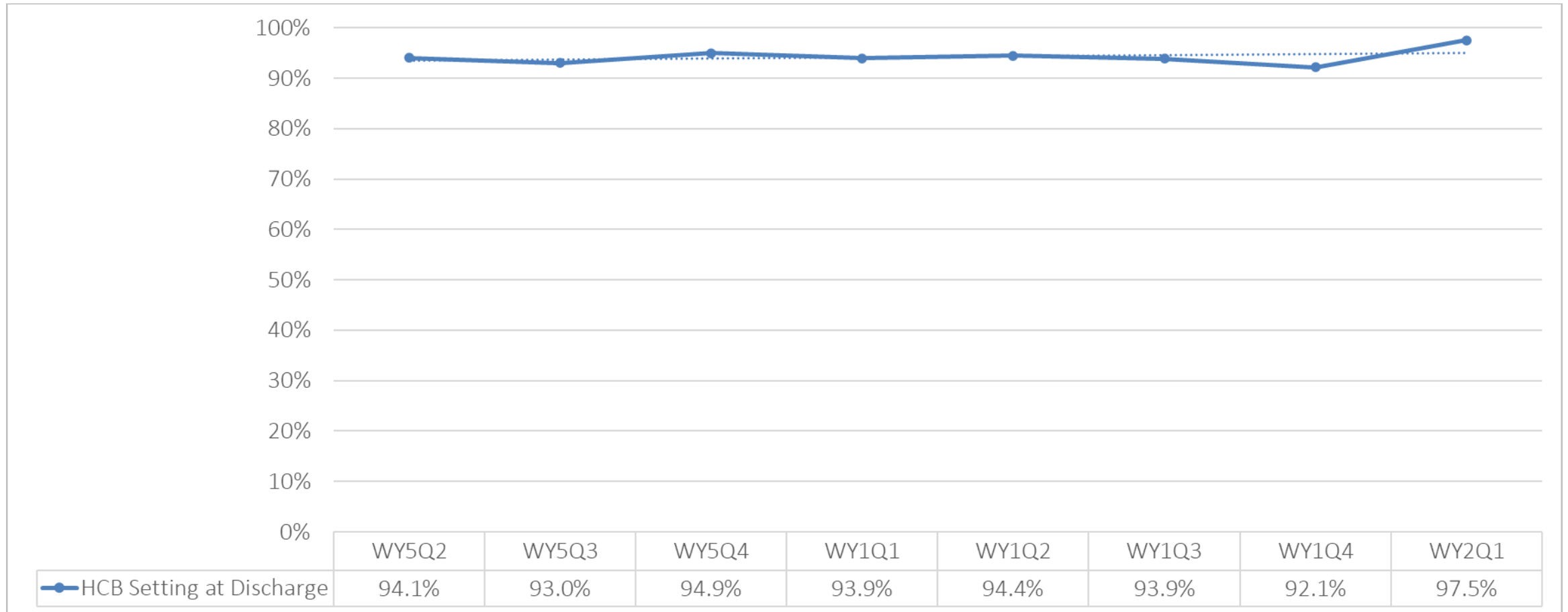
**Members Served from 11/2023 forward is calculated using PST F2F Claims.*

Youth Support and Training (YST) Utilization

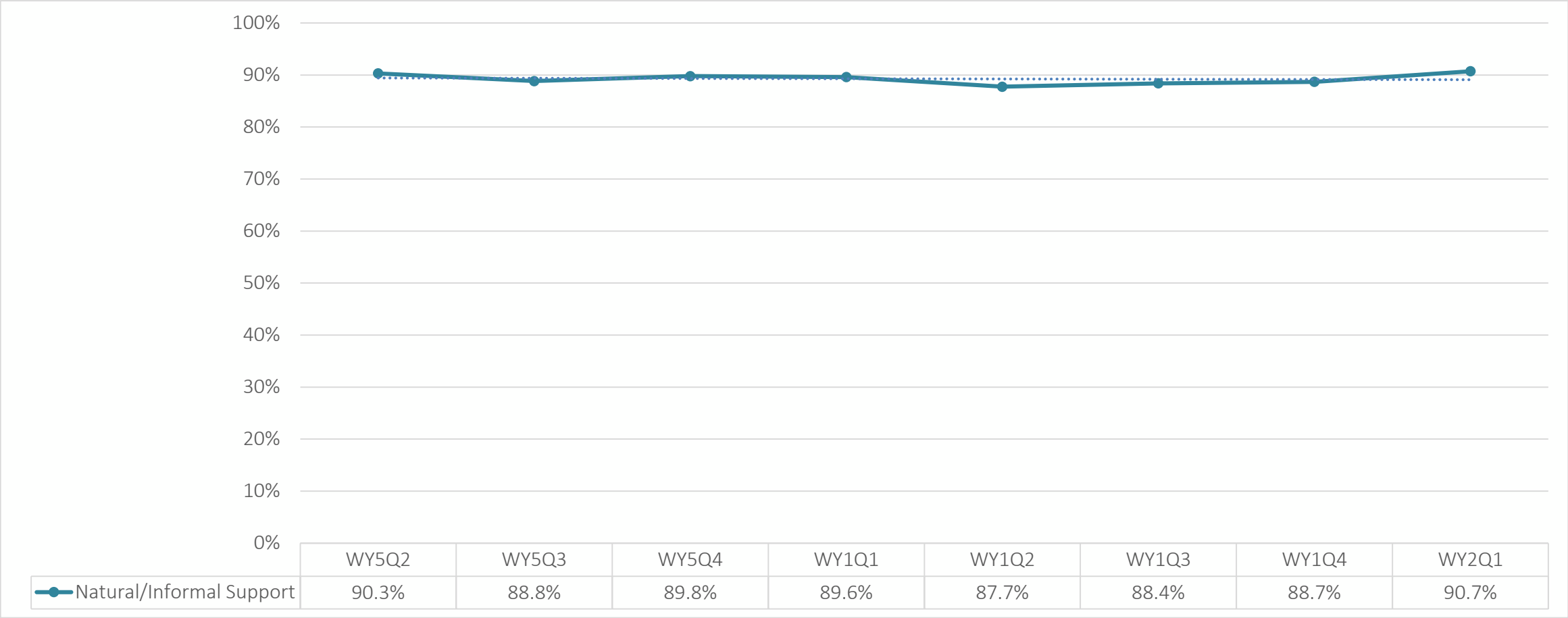


**Members Served from 11/2023 forward is calculated using YST F2F Claims.*

Living Situation at Discharge



Natural and Informal Support Utilization



THANK YOU

Sareda McPhee

Coordinated System of Care (CSoC) Director

Sareda.McPhee@la.gov | (225) 342-0330

