

Louisiana Coordinated System of Care (CSoC)

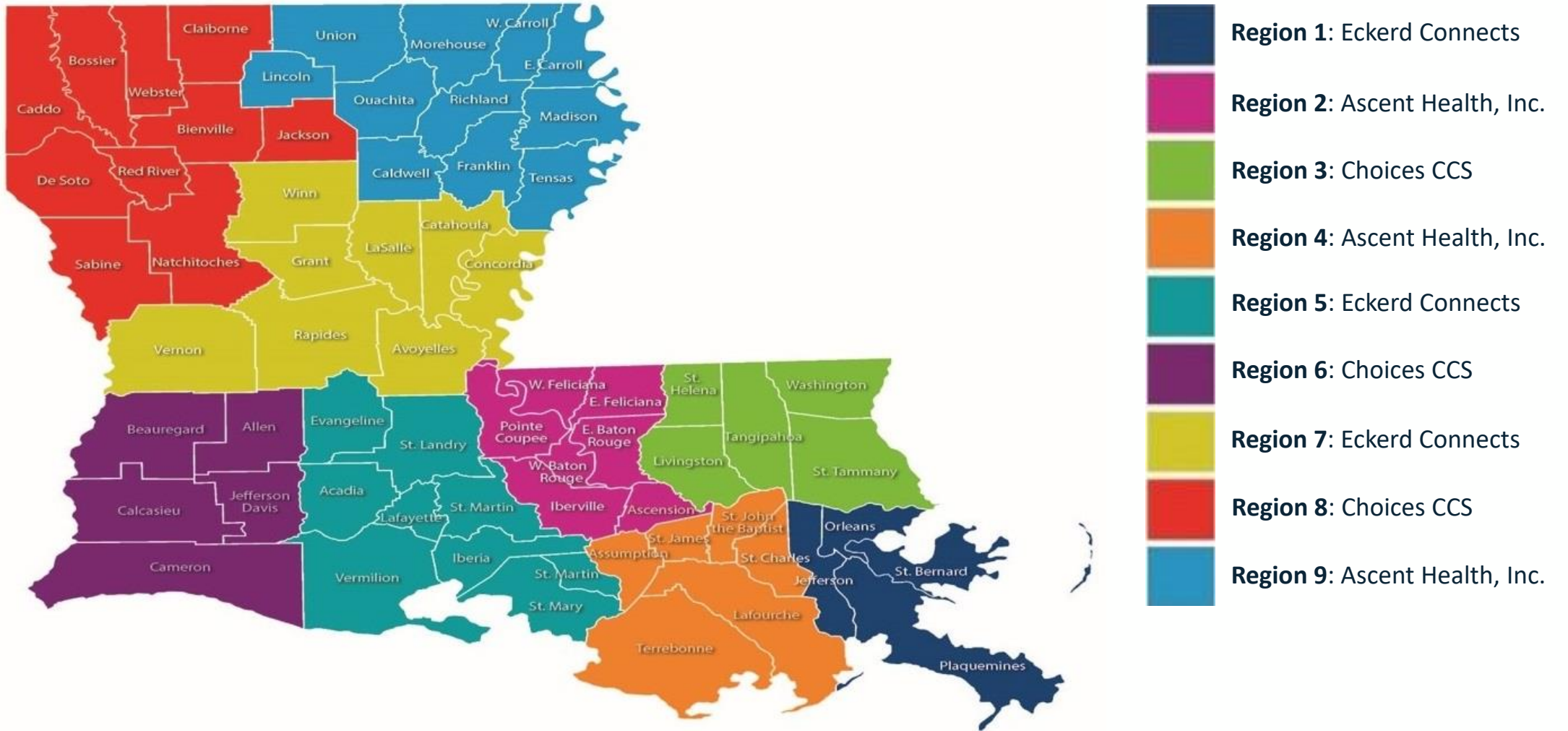
Director's Report to the Governance Board

2/28/2024

Highlights and News

- CSoC Director and a member of the OBH Child Clinical System team attended the Families Helping Families of Greater Baton Rouge open house
- Magellan and OBH met with Multi-Systemic Therapy (MST) providers to discuss the potential of allowing MST services for CSoC members in the future
- OBH, Magellan, and the Wraparound Agencies hosted the kick off meeting for the Louisiana Wraparound Coaching/Training Model
- CSoC Director and Magellan met with Healthy Blue Louisiana to discuss referral trends and improvements to the Access 313 report
- OBH, Magellan, and the Wraparound Agencies attended the OPEEKA demonstration for the new plan of care and CANS technology site

Wraparound Agency Updates



CSoC Wraparound Agencies Contact Information

Region	Agency	Phone Number
Region 1 (Jefferson Parish/New Orleans area)	Eckerd Connects	(504) 731-3426
Region 2 (Capital area)	Ascent Health, Inc.	(225) 332-8655
Region 3 (Covington area)	Choices Coordinated Care Solutions	(985) 318-3250
Region 4 (Thibodaux area)	Ascent Health, Inc.	(985) 232-3930
Region 5 (Acadiana area)	Eckerd Connects	(337) 456-6668
Region 6 (Lake Charles area)	Choices Coordinated Care Solutions	(337) 310-3735
Region 7 (Alexandria area)	Eckerd Connects	(318) 443-7900
Region 8 (Shreveport area)	Choices Coordinated Care Solutions	(318) 221-1807
Region 9 (Monroe area)	Ascent Health, Inc.	(318) 654-4245

CSoC Enrollment (Enrolled + Presumptive)

Act 1225 Region	12/30/22	3/31/23	6/30/23	09/29/23	12/29/23
1 (Jefferson Parish/New Orleans area)	304	332	339	286	240
2 (Capital area)	282	277	271	233	242
3 (Covington area)	228	246	265	198	214
4 (Thibodaux area)	289	296	271	235	262
5 (Acadiana area)	336	352	357	309	320
6 (Lake Charles area)	127	130	137	136	143
7 (Alexandria area)	191	202	190	169	174
8 (Shreveport area)	128	123	137	152	164
9 (Monroe area)	463	485	494	486	466
TOTAL	2,348	2,443	2,461	2,204	2,225

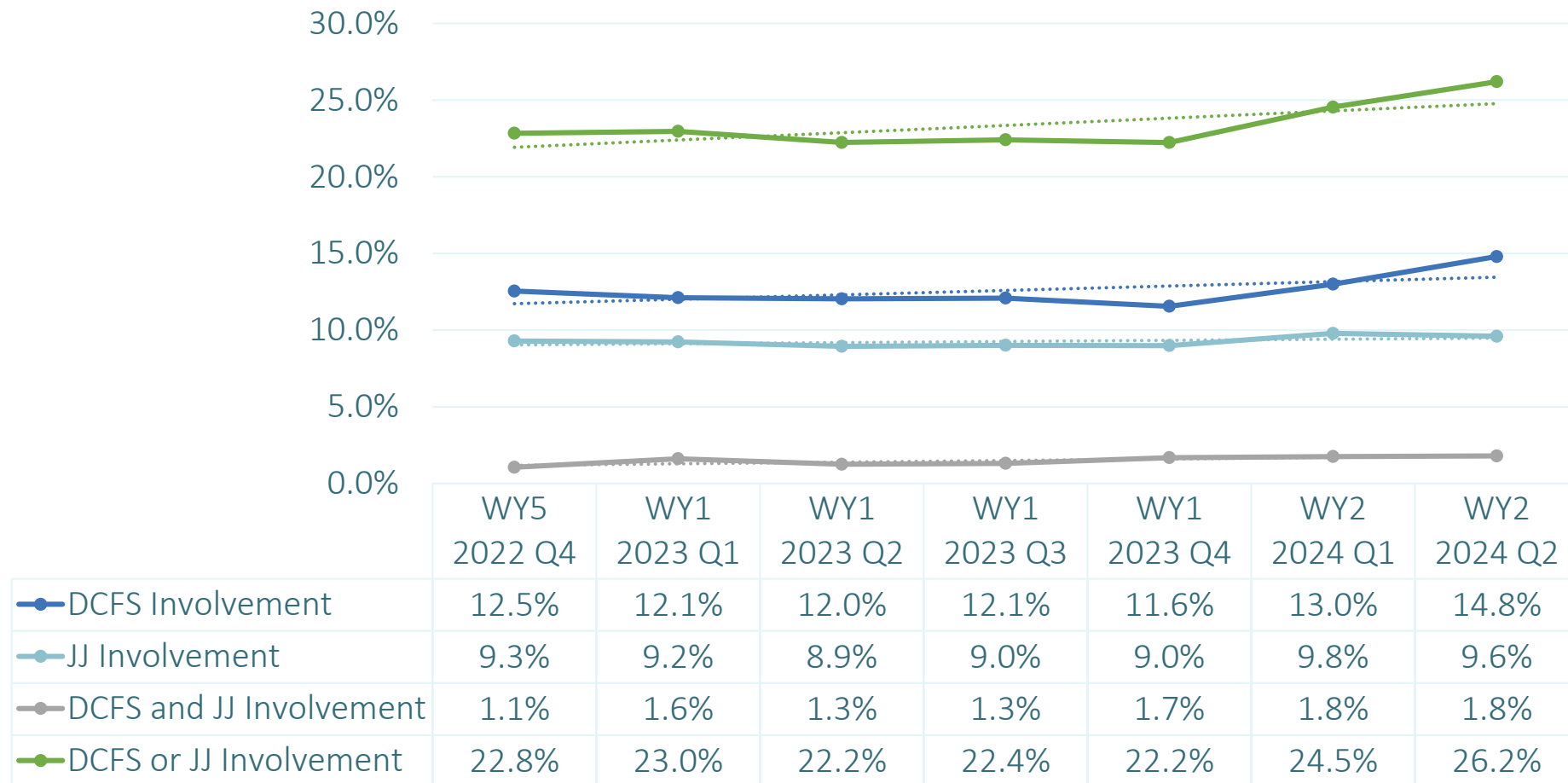
Member Referrals

Act 1225 Region	3/31/23	6/30/23	09/29/23	12/29/23
1 (Jefferson Parish/New Orleans area)	108	94	125	64
2 (Capital area)	71	88	79	70
3 (Covington area)	88	82	69	98
4 (Thibodaux area)	97	73	69	118
5 (Acadiana area)	113	100	89	123
6 (Lake Charles area)	34	42	43	35
7 (Alexandria area)	63	38	50	74
8 (Shreveport area)	46	65	70	81
9 (Monroe area)	167	158	148	142
TOTAL	787	740	742	805

Referrals by Agency/Entity

Referring Source	09/29/23	12/29/23	Change
Caregiver	7,790	8,137	347
Licensed Mental Health Professional	4,696	4,744	48
Other	4,740	4,829	89
DCFS	2,746	2,863	117
LDOE/School	2,800	2,865	65
OJJ	2,046	2,081	35
Other Juvenile Entities	1,021	1,025	4
Hospitals	2,195	2,277	82
Self or Legal Guardian	1,163	1,163	0
Primary Care Physician (PCP)	362	376	14
OBH	235	239	4
Total	29,794	30,599	805

Involvement with Child Serving Agencies



Gender

Gender	Number of Children Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by Gender
Female	871	43.4%
Male	1,138	56.6%
Unspecified	0	0.0%
TOTAL	2,009	100.0%

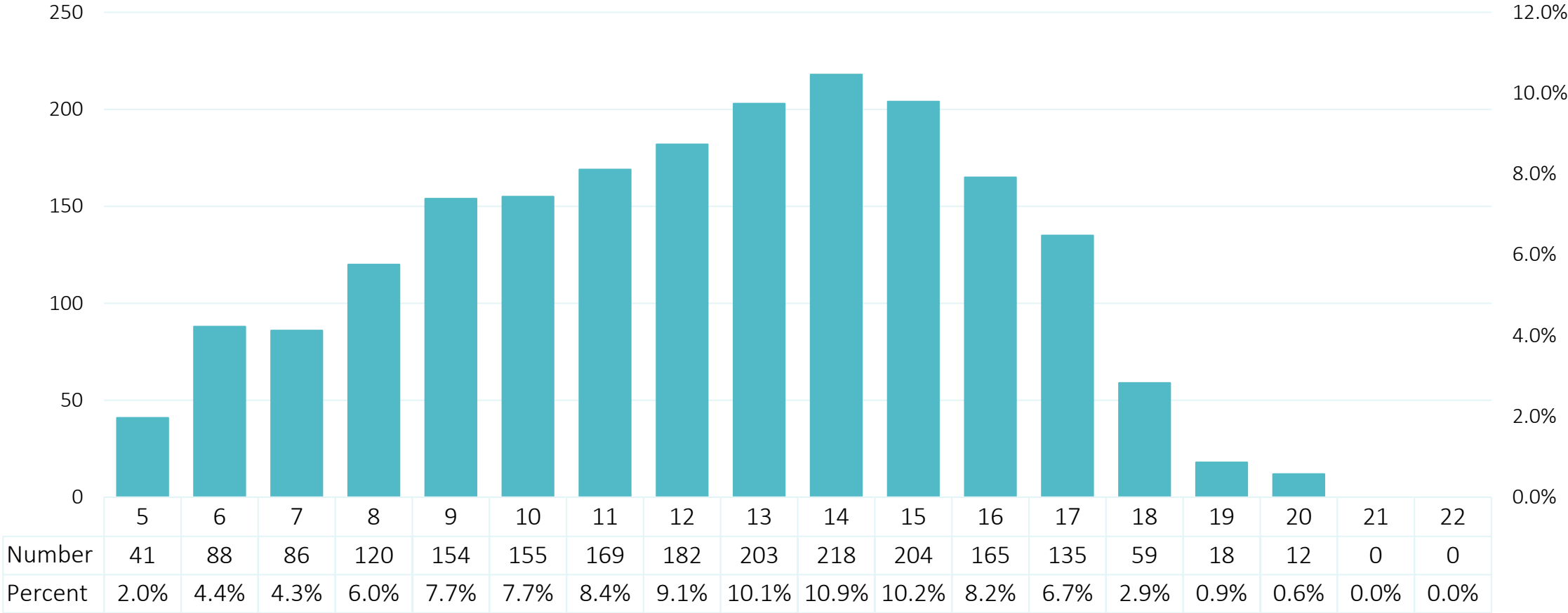
Race

Race	Number of Children Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by Race
Black/African American	1,049	52.2%
White	872	43.4%
American Indian/Alaskan Native	19	0.9%
Other/Single Race	14	0.7%
Asian	0	0.0%
Native Hawaiian/Other Pacific Islander	4	0.2%
Unknown	51	2.5%
Total	2,009	100.0%

Ethnicity

Ethnicity	Number of Children Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by Ethnicity
Non-Hispanic/Non-Latino	1,942	96.7%
Hispanic/Latino	16	0.8%
Unspecified	51	2.5%
Total	2,009	100.0%

Age Groups

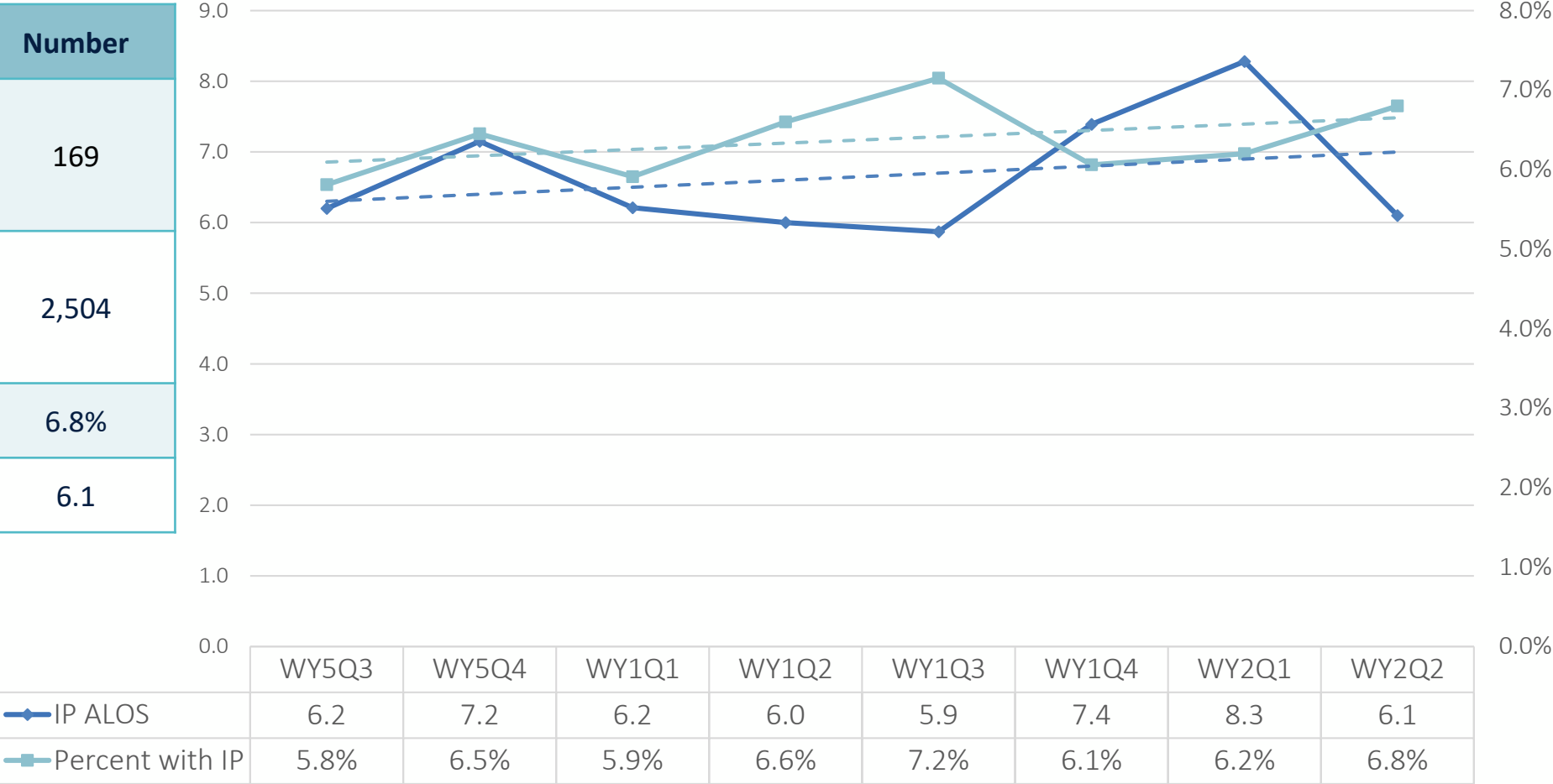


Contracted Providers — CSoC Specialized Services

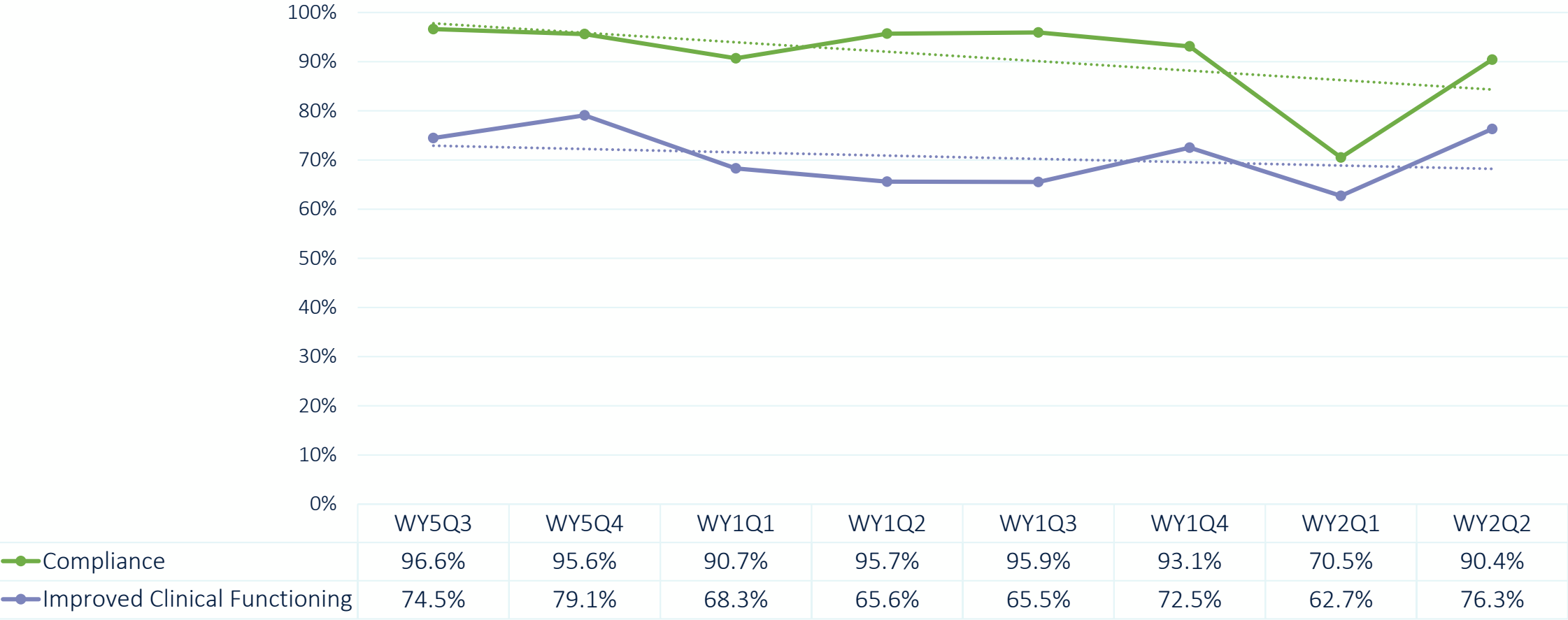
CSoC Service	Independent Living/Skills Building	Parent Support & Training	Short Term Respite Care	Youth Support & Training	Total
Region 1	24	1	2	1	28
Region 2	22	1	6	1	30
Region 3	11	1	2	1	15
Region 4	7	1	2	1	11
Region 5	11	1	2	1	15
Region 6	5	1	2	1	9
Region 7	11	1	1	1	14
Region 8	25	1	1	1	28
Region 9	25	1	4	1	31
TOTAL	141	9	22	9	181

CSoC Children Inpatient Psychiatric Utilization

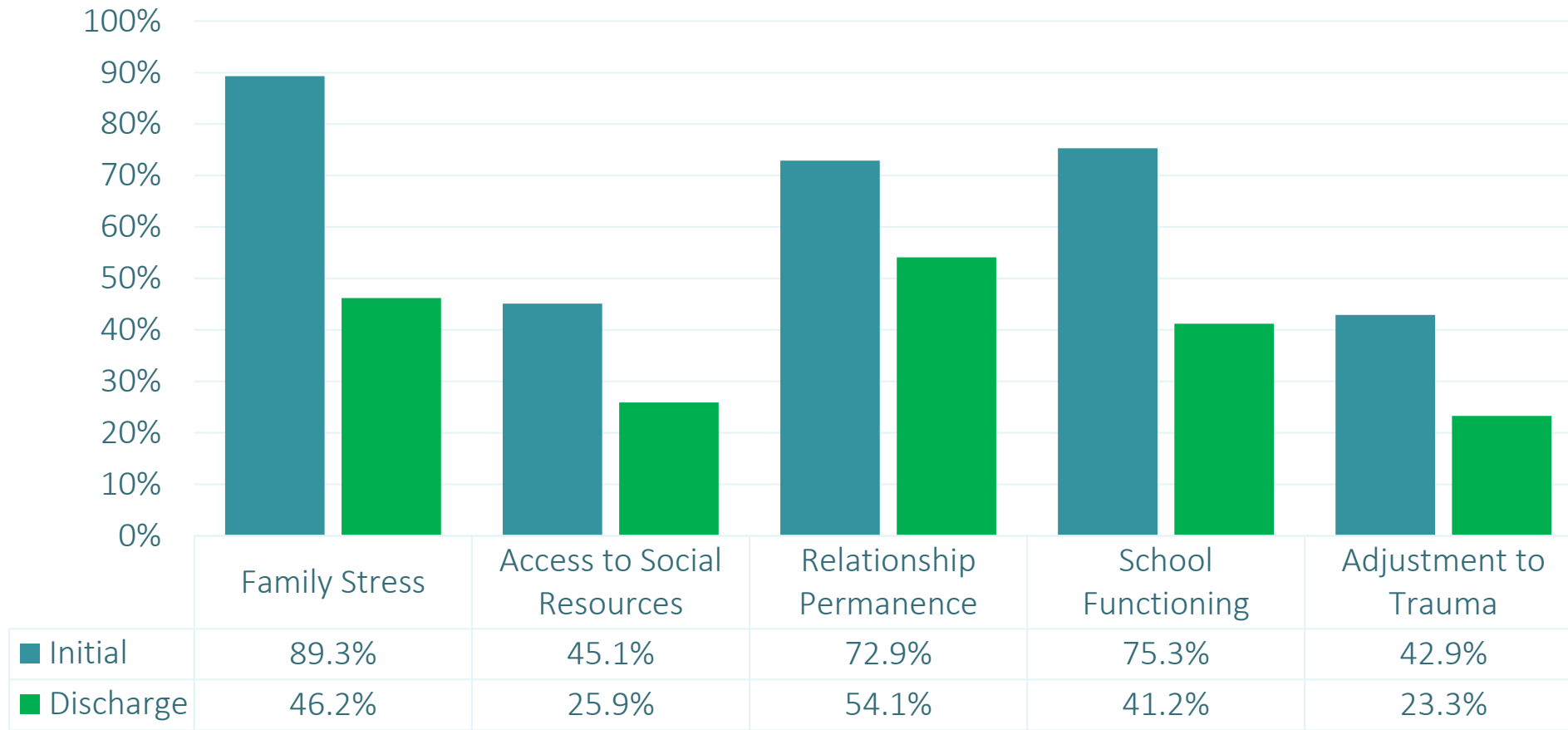
Indicator	Number
Number of Members with Any Inpatient Days	169
Number of Children Enrolled during Reporting Period	2,504
Percent	6.8%
ALOS	6.1



Child and Adolescent Needs and Strengths (CANS) Outcomes: Clinical Functioning

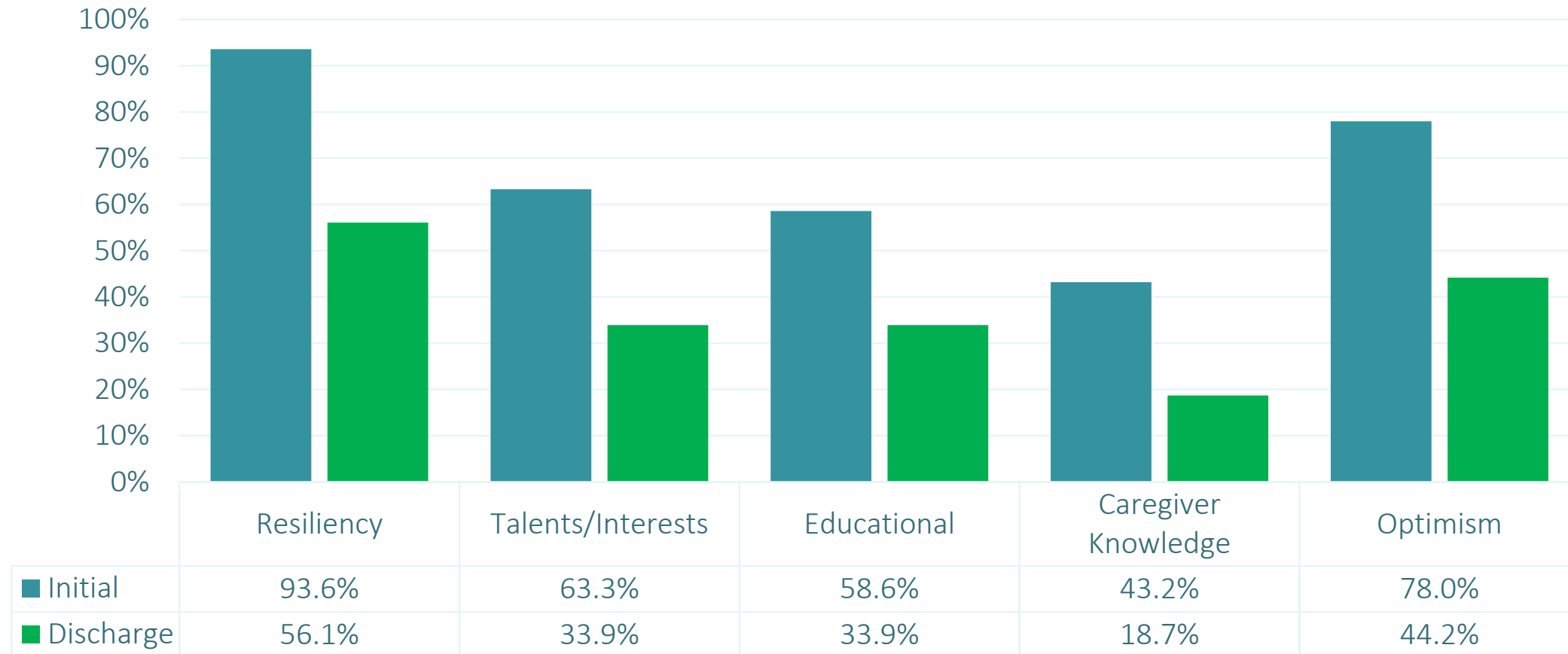


CANS Outcomes: Reduction in Prevalence of Actionable Needs (2022)



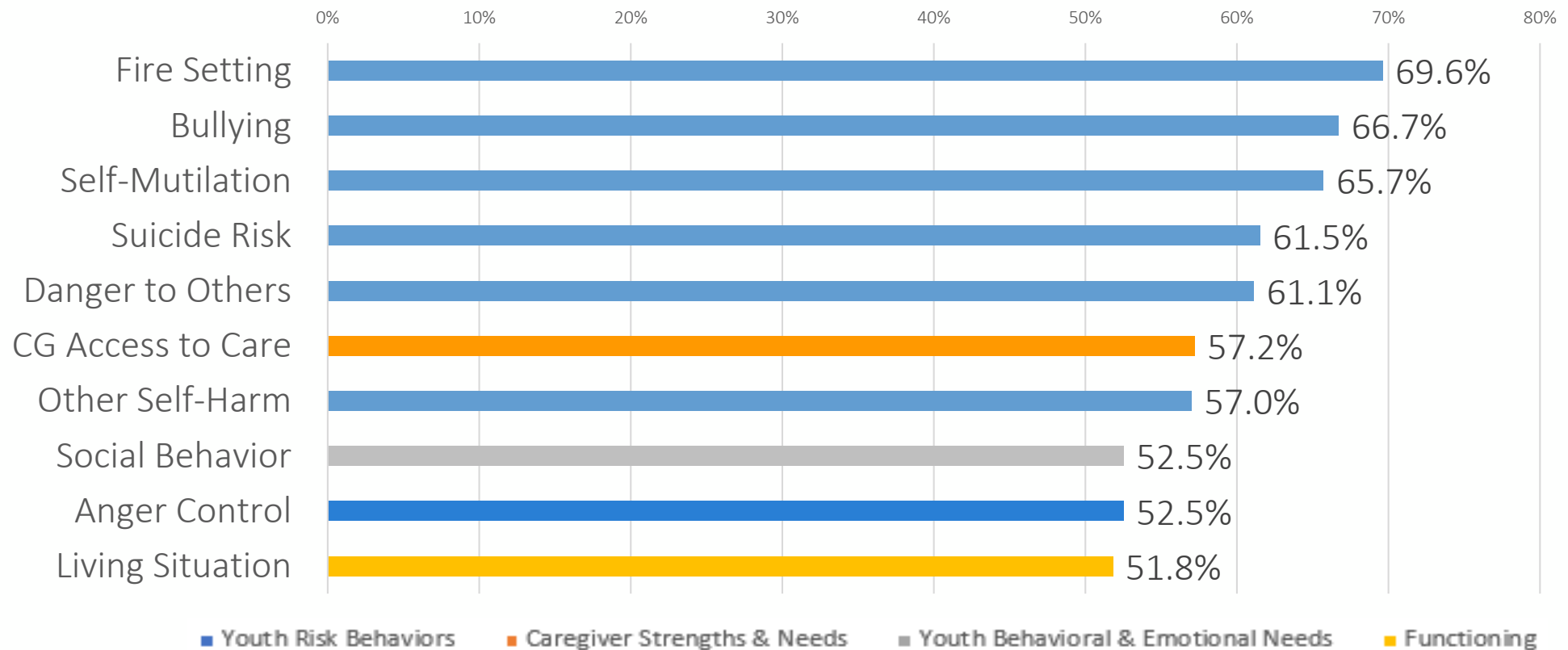
Source: Magellan, February 2023

CANS Outcomes: Improvements in Strength Items (2022)



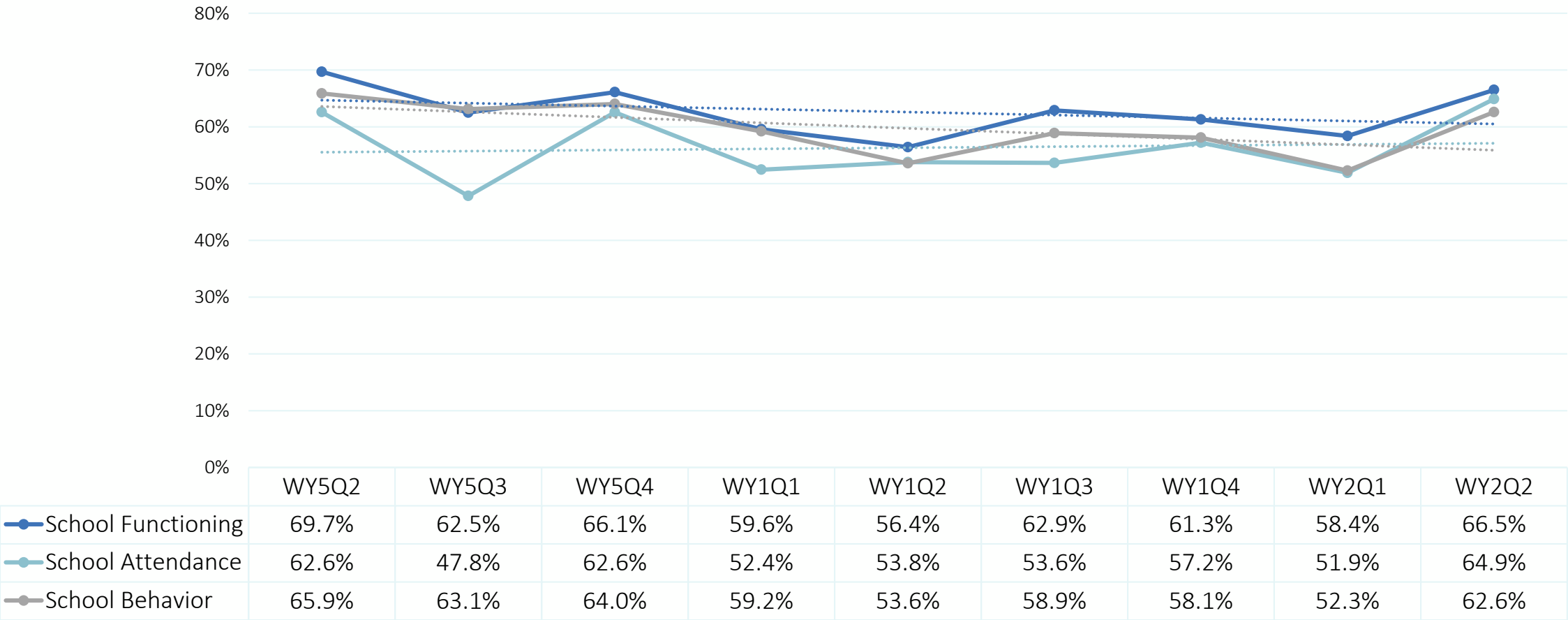
Source: Magellan, February 2023

CANS Outcomes: Top 10 Needs with Greatest Prevalence Reduction (2022)



Source: Magellan, February 2023

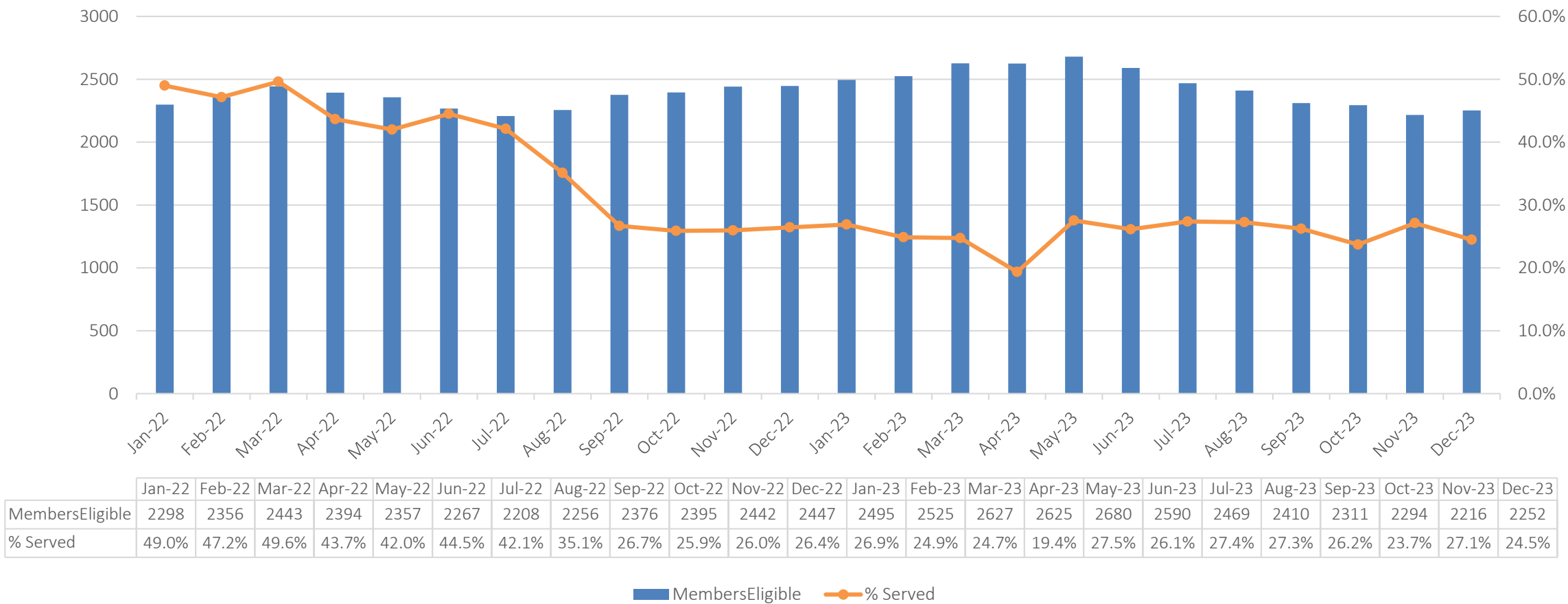
CANS: School Functioning



Individualized Education Plan (IEP)

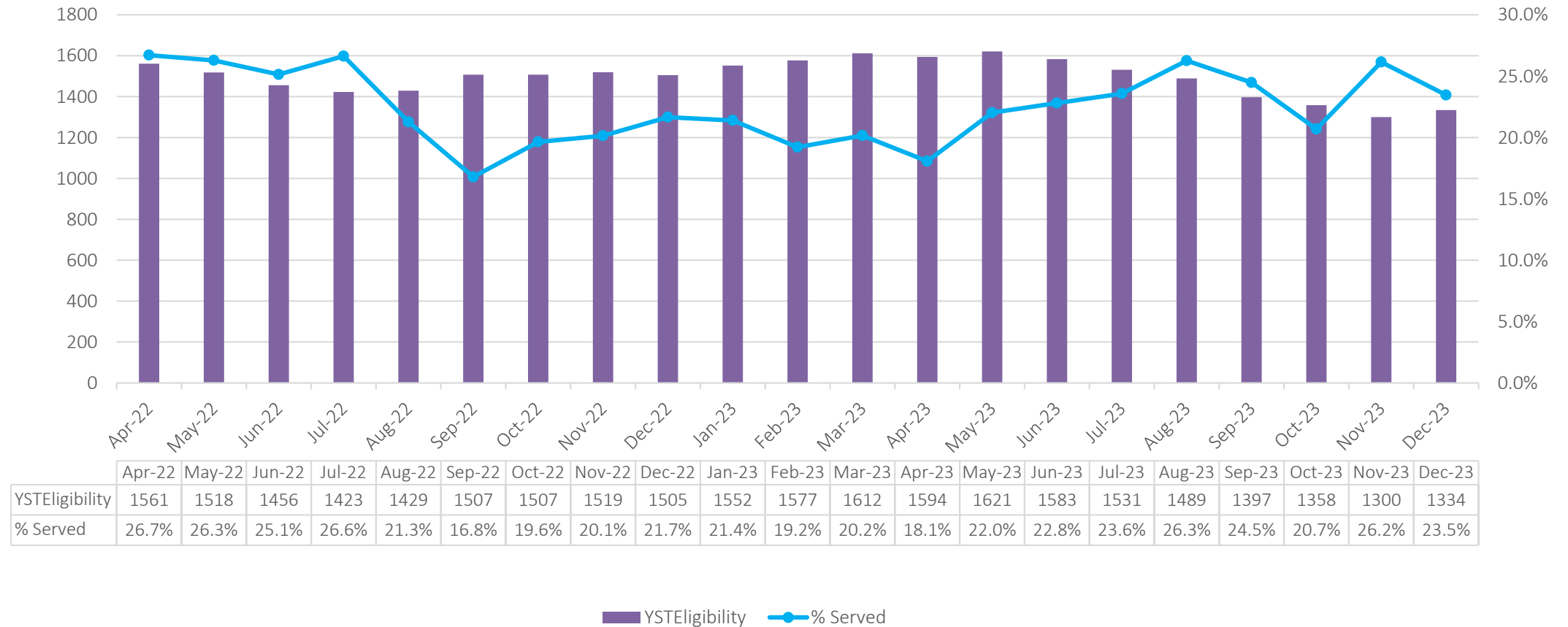
Reporting Periods	WY5 Q3 (01/22 – 03/22)	WY5 Q4 (04/22 – 06/22)	WY1 Q1 (07/22 – 09/22)	WY1 Q2 (10/22 – 12/22)	WY1 Q3 (01/23 – 03/23)	WY1 Q4 (04/23 – 06/23)	WY2 Q1 (07/23 – 09/23)	WY2 Q2 (10/23 – 12/23)
Reported Count	2,411	2,454	2,332	2,504	2,604	2,725	2,623	2,437
# of members enrolled in IEP	1,128	1,120	1,072	1,038	1,105	1,148	1,095	1,043
% of IEPs (Count of IEP enrollment / Reported Count)	46.79%	45.64%	45.97%	42.25%	42.44%	42.13%	41.75%	42.80%
% of IEPs (Count of IEP enrollment / Total Members)	44.67%	43.44%	44.01%	39.76%	40.39%	39.37%	39.70%	39.84%

Parent Support and Training (PST) Utilization



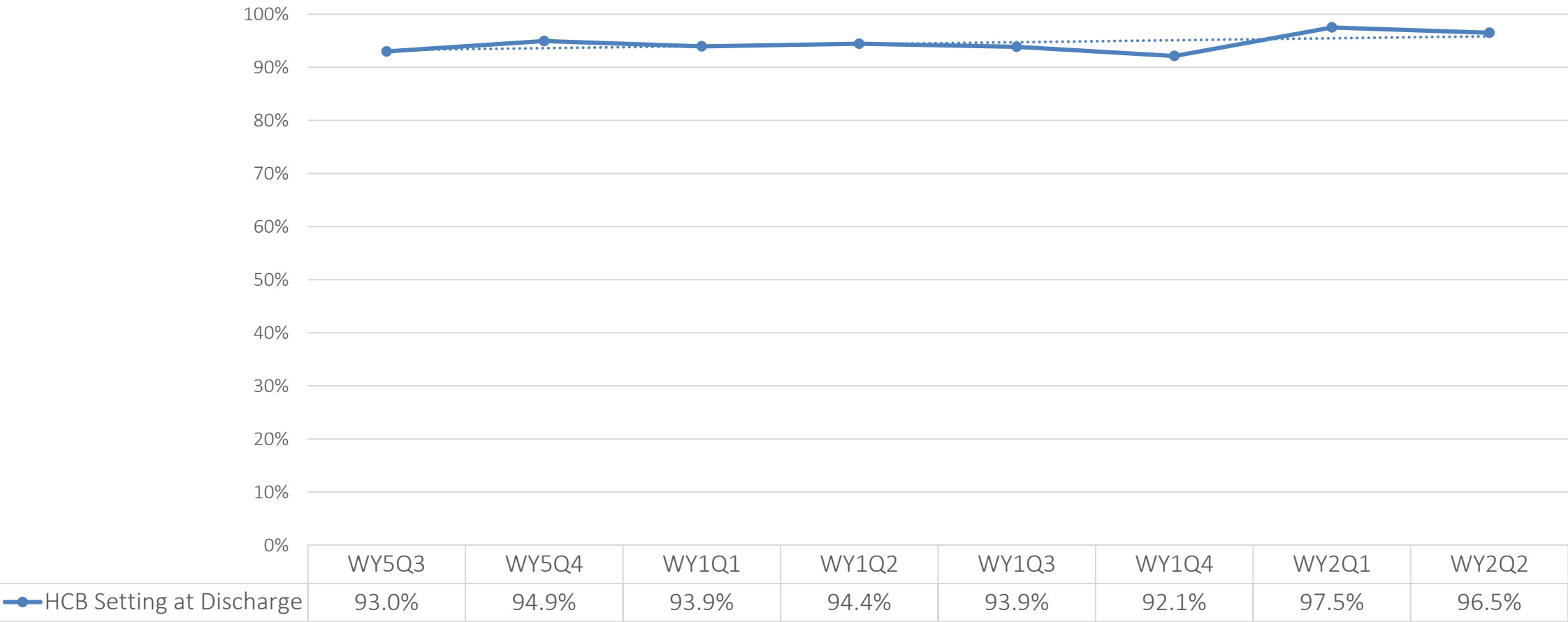
**Members Served from 11/2023 forward is calculated using PST F2F Claims.*

Youth Support and Training (YST) Utilization

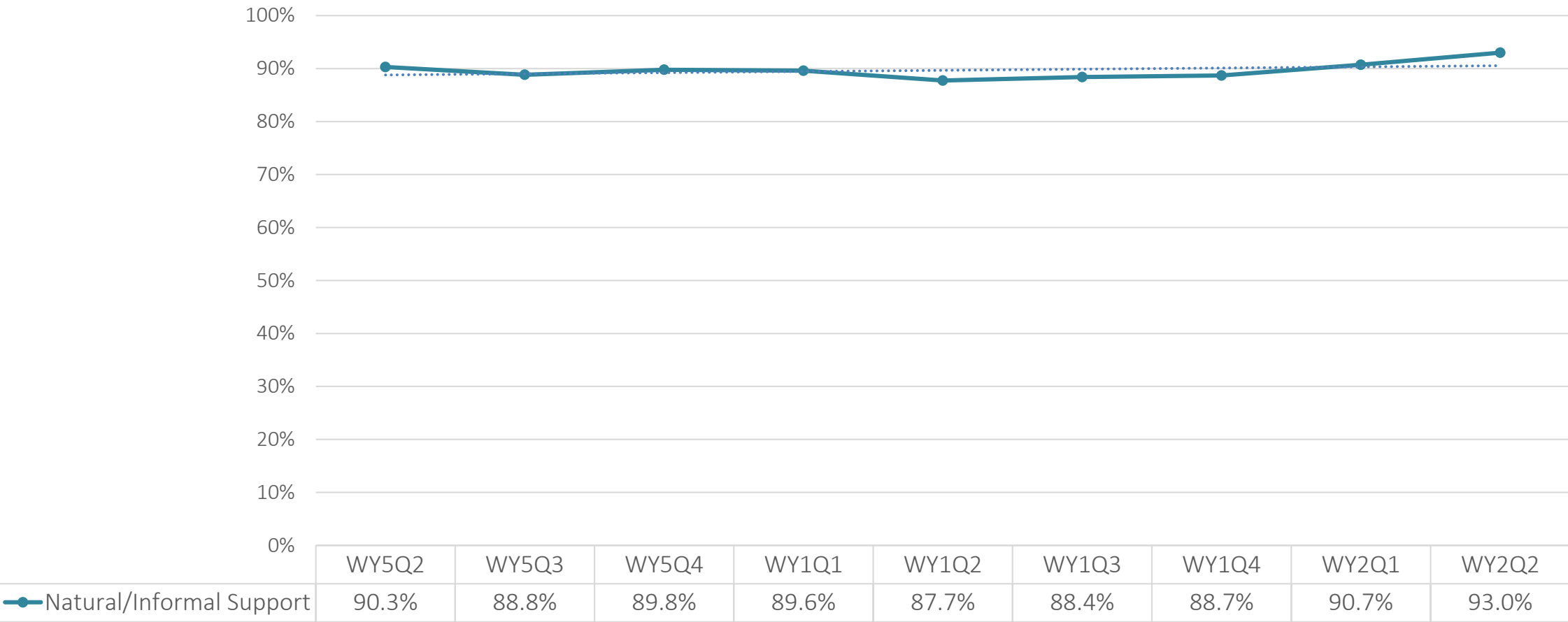


**Members Served from 11/2023 forward is calculated using YST F2F Claims.*

Living Situation at Discharge



Natural and Informal Support Utilization



THANK YOU

Sareda McPhee

Coordinated System of Care (CSoC) Director

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