Coordinated System of Care Statewide Governance Board Meeting May 22, 2024 Bienville Building, Room 173, 628 N. Fourth St., Baton Rouge, LA 70821 Meeting Minutes

The meeting was called to order by Michael Comeaux at 1:06 pm.

Roll Call

Board members present: Karen Austin, Michael Comeaux, and Yolonda Latimer Board members absent: Karen Stubbs, Kathy Edmonston, and Dr. Marilyn Thornton

Approval of Minutes

Approval of the February 2024 meeting minutes was deferred until the next meeting due to a lack of a quorum. No corrections to the minutes were noted.

Director's Report

Data for reporting period January 1, 2024 through March 31, 2024 were presented via PowerPoint slides, which were also emailed to members. CSoC Liaisons Desiree Godfrey and Joanna Arrington, on behalf of Sareda McPhee (CSoC Director), discussed highlights of the report and shared recent news, successes, and community outreach events from wraparound agencies. The full report may be viewed at <u>www.csoc.la.gov</u>.

Heather Barnes, Executive Director of Behavioral Services of Louisiana, shared FSO updates and a success story from Region 3.

Approval of the Director's Report was deferred to the next meeting due to a lack of a quorum of members present.

Committee Reports

Quality Assurance Committee (QAC) Report

Michael shared that the Quality Assurance Committee was not able to meet this quarter and will review the quarterly data during their August meeting.

New Business

Wendy Bowlin, Director of Quality and Outcomes with Magellan of Louisiana, presented "Louisiana CSoC Member Experience of Care Survey 2023 Results." The presentation slides may be viewed at <u>www.csoc.la.gov</u>. Michael asked if the provider survey results have been presented previously. Wendy shared that they have not, but that Magellan could do so in the future.

Unfinished Business

None

Announcements

Statewide Governance Board meetings will be held on the following dates at 1:00 pm:

Wednesday, August 28, 2024 (Bienville Building Room 173) Wednesday, December 4, 2024 (Bienville Building Room 118)

Public Comment

None

Adjournment

The meeting was adjourned at 1:56 p.m.