

Louisiana Coordinated System of Care (CSoC)

Director's Report to the Governance Board

5/22/2024

Highlights and News

- The CSoC Director shared a brief presentation about CSoC at the Judges Meeting held in March at DCFS headquarters.
- The CSoC director attended the Eckerd Connects open house for Region 1. It was well attended by staff from Eckerd and provider agencies.
- A coaching leadership summit was held in April in Lafayette. Eckerd Connects did an excellent job preparing for and delivering the summit.
- The LSU Health Sciences Center - Center for Evidence to Practice provided Human Trafficking Awareness Training to wraparound agency staff.

Highlights and News

- OBH, Magellan and MST providers have been meeting about allowing MST services for CSoC members in the future. An MST provider will present during the June all provider call and is working with Magellan to prepare a training for the WAAs.
- OBH, Magellan and the Wraparound Agencies have continued to meet regarding plans for the Louisiana Wraparound Coaching and Training Model.
- Magellan plans to train WAA staff and implement the new plan of care and CANS technology site (OPEEKA) this summer.

Wraparound Agency Updates



CSoC Wraparound Agencies Contact Information

Region	Agency	Phone Number
Region 1 (Jefferson Parish/New Orleans area)	Eckerd Connects	(504) 731-3426
Region 2 (Capital area)	Ascent Health, Inc.	(225) 332-8655
Region 3 (Covington area)	Choices Coordinated Care Solutions	(985) 318-3250
Region 4 (Thibodaux area)	Ascent Health, Inc.	(985) 232-3930
Region 5 (Acadiana area)	Eckerd Connects	(337) 456-6668
Region 6 (Lake Charles area)	Choices Coordinated Care Solutions	(337) 310-3735
Region 7 (Alexandria area)	Eckerd Connects	(318) 443-7900
Region 8 (Shreveport area)	Choices Coordinated Care Solutions	(318) 221-1807
Region 9 (Monroe area)	Ascent Health, Inc.	(318) 654-4245

CSoC Enrollment (Enrolled + Presumptive)

Act 1225 Region	3/31/23	6/30/23	09/29/23	12/29/23	03/29/24
1 (Jefferson Parish/New Orleans area)	332	339	286	240	271
2 (Capital area)	277	271	233	242	272
3 (Covington area)	246	265	198	214	205
4 (Thibodaux area)	296	271	235	262	266
5 (Acadiana area)	352	357	309	320	339
6 (Lake Charles area)	130	137	136	143	136
7 (Alexandria area)	202	190	169	174	188
8 (Shreveport area)	123	137	152	164	150
9 (Monroe area)	485	494	486	466	460
TOTAL	2,443	2,461	2,204	2,225	2,287

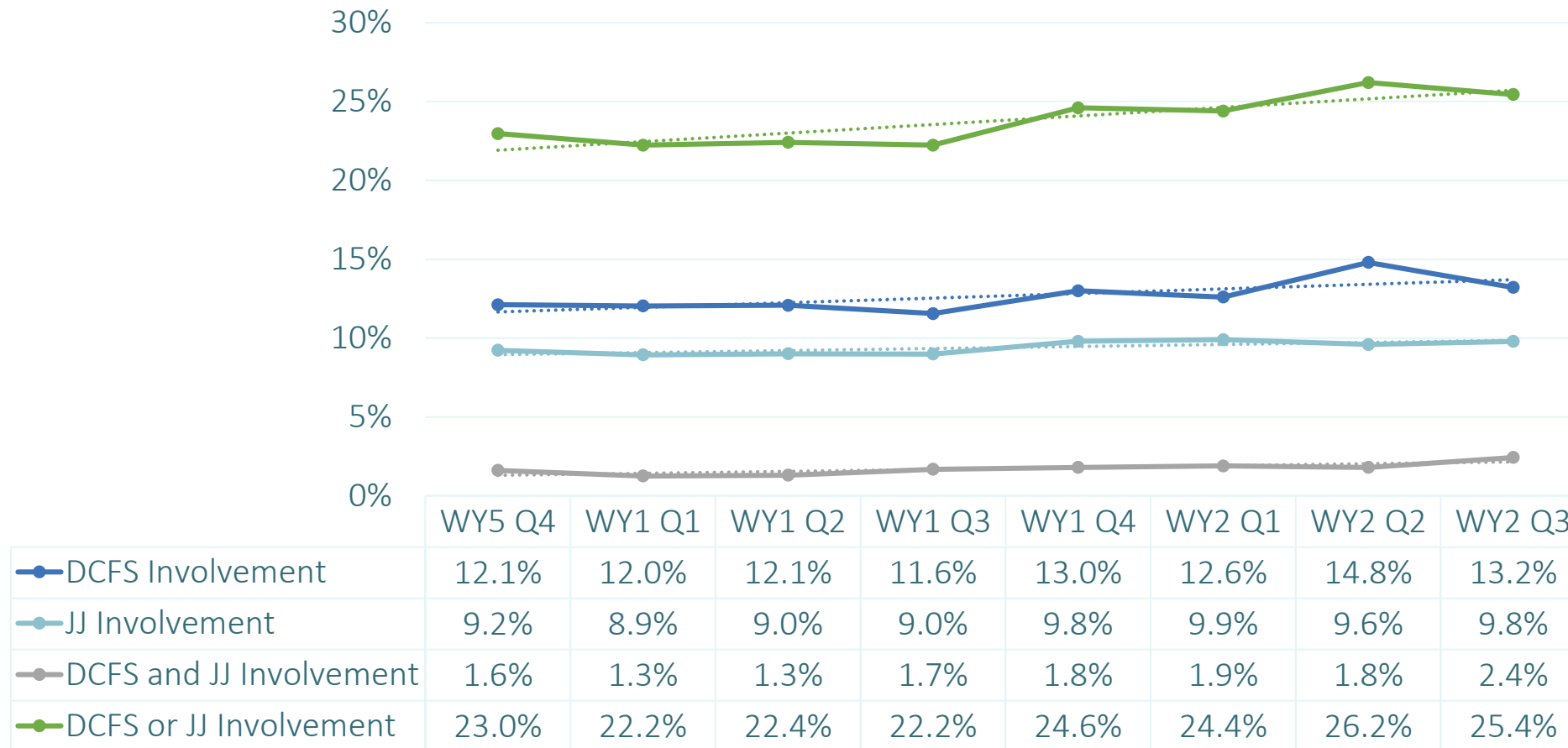
Member Referrals

Act 1225 Region	6/30/23	09/29/23	12/29/23	03/29/24
1 (Jefferson Parish/New Orleans area)	94	125	64	151
2 (Capital area)	88	79	70	140
3 (Covington area)	82	69	98	89
4 (Thibodaux area)	73	69	118	88
5 (Acadiana area)	100	89	123	140
6 (Lake Charles area)	42	43	35	43
7 (Alexandria area)	38	50	74	96
8 (Shreveport area)	65	70	81	68
9 (Monroe area)	158	148	142	109
TOTAL	740	742	805	924

Referrals by Agency/Entity

Referring Source	12/29/23	03/29/24	Change
Caregiver	8,137	8,498	361
Licensed Mental Health Professional	4,744	4,809	65
Other	4,829	4,968	139
DCFS	2,863	2,968	105
LDOE/School	2,865	2,927	62
OJJ	2,081	2,134	53
Other Juvenile Entities	1,025	1,029	4
Hospitals	2,277	2,389	112
Self or Legal Guardian	1,163	1,166	3
Primary Care Physician (PCP)	376	391	15
OBH	239	244	5
Total	30,599	31,523	924

Involvement with Child Serving Agencies



Youth with OCDD Waiver

OCDD Waiver	Number of Children/Youth Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by OCDD Waiver
Youth without OCDD Waiver	1,802	90.9%
Youth with OCDD Waiver	180	9.1%
TOTAL	1,982	100.0%

Gender

Gender	Number of Children/Youth Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by Gender
Female	887	44.8%
Male	1,095	55.2%
Unspecified	0	0.0%
TOTAL	1,982	100.0%

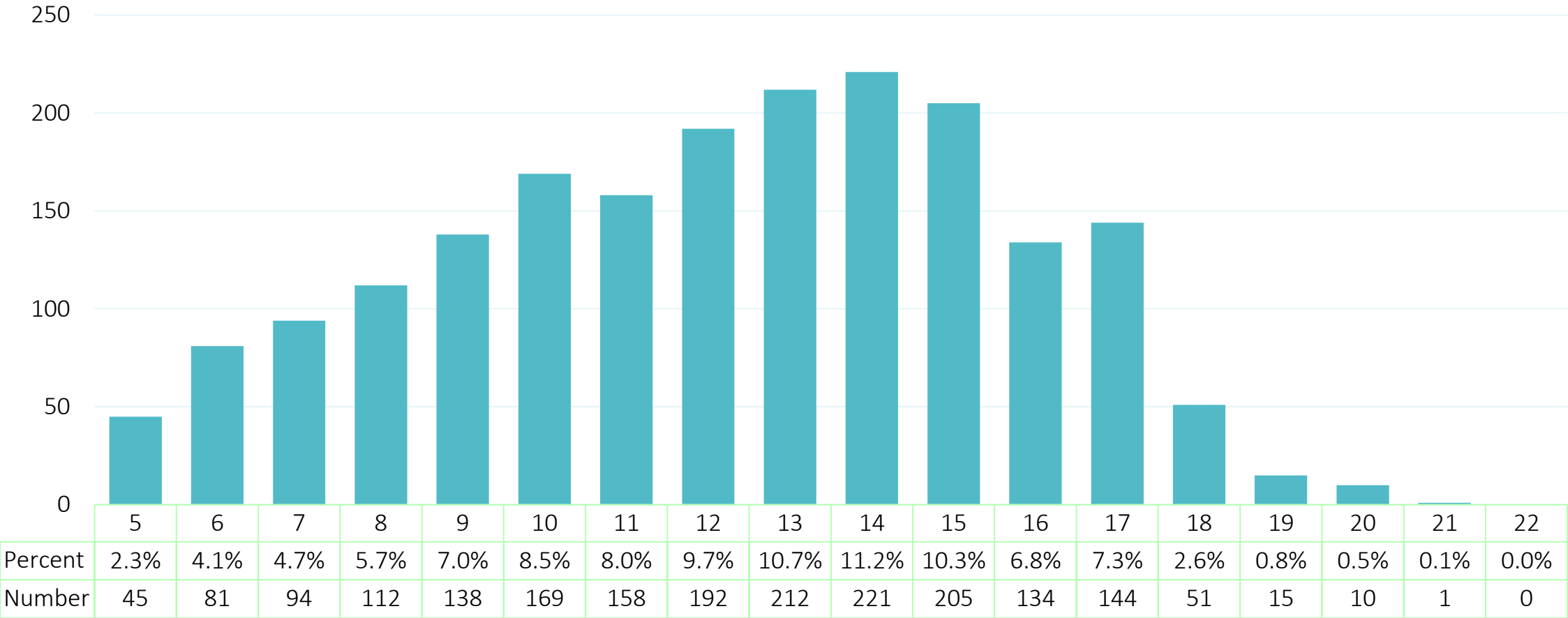
Race

Race	Number of Children/Youth Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by Race
Black/African American	1,058	53.4%
White	818	41.3%
American Indian/Alaskan Native	17	0.9%
Other/Single Race	12	0.6%
Asian	3	0.2%
Native Hawaiian/Other Pacific Islander	3	0.2%
Unknown	71	3.6%
Total	1,982	100.0%

Ethnicity

Ethnicity	Number of Children/Youth Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by Ethnicity
Non-Hispanic/Non-Latino	1,903	96.0%
Hispanic/Latino	10	0.5%
Unspecified	69	3.5%
Total	1,982	100.0%

Age Groups

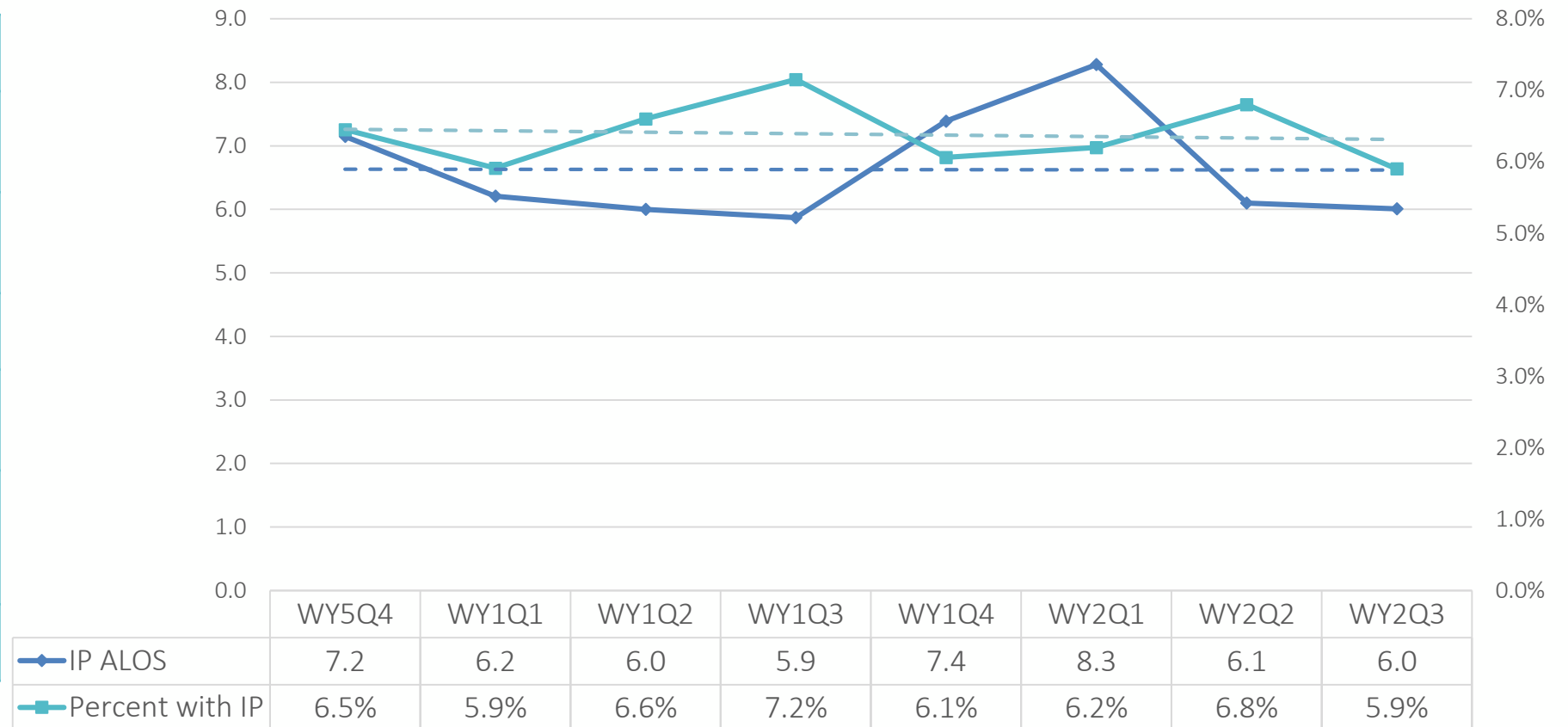


Contracted Providers — CSoC Specialized Services

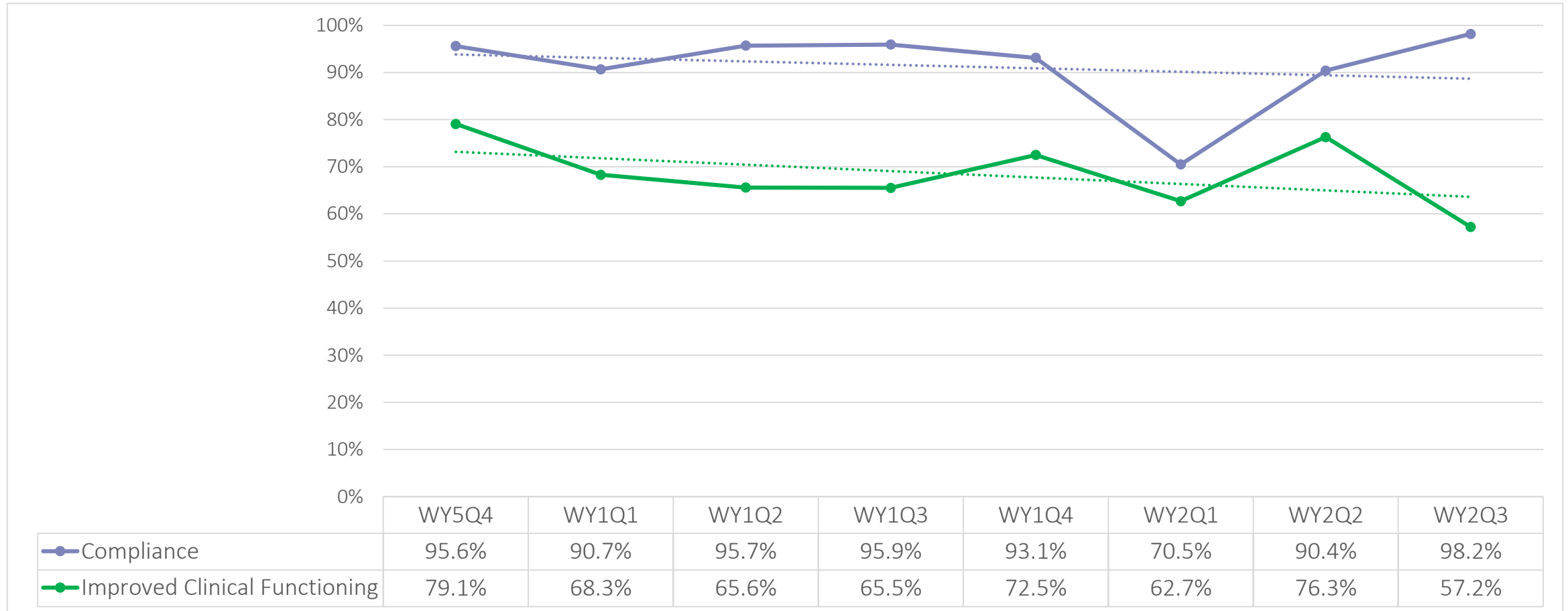
CSoC Service	Independent Living/Skills Building	Parent Support & Training	Short Term Respite Care	Youth Support & Training	Total
Region 1	24	1	3	1	28
Region 2	17	1	4	1	29
Region 3	10	1	3	1	15
Region 4	9	1	1	1	11
Region 5	7	1	2	1	15
Region 6	5	1	2	1	9
Region 7	8	1	1	1	14
Region 8	17	1	3	1	29
Region 9	26	1	3	1	31
TOTAL	123	9	22	9	163

CSoC Children Inpatient Psychiatric Utilization

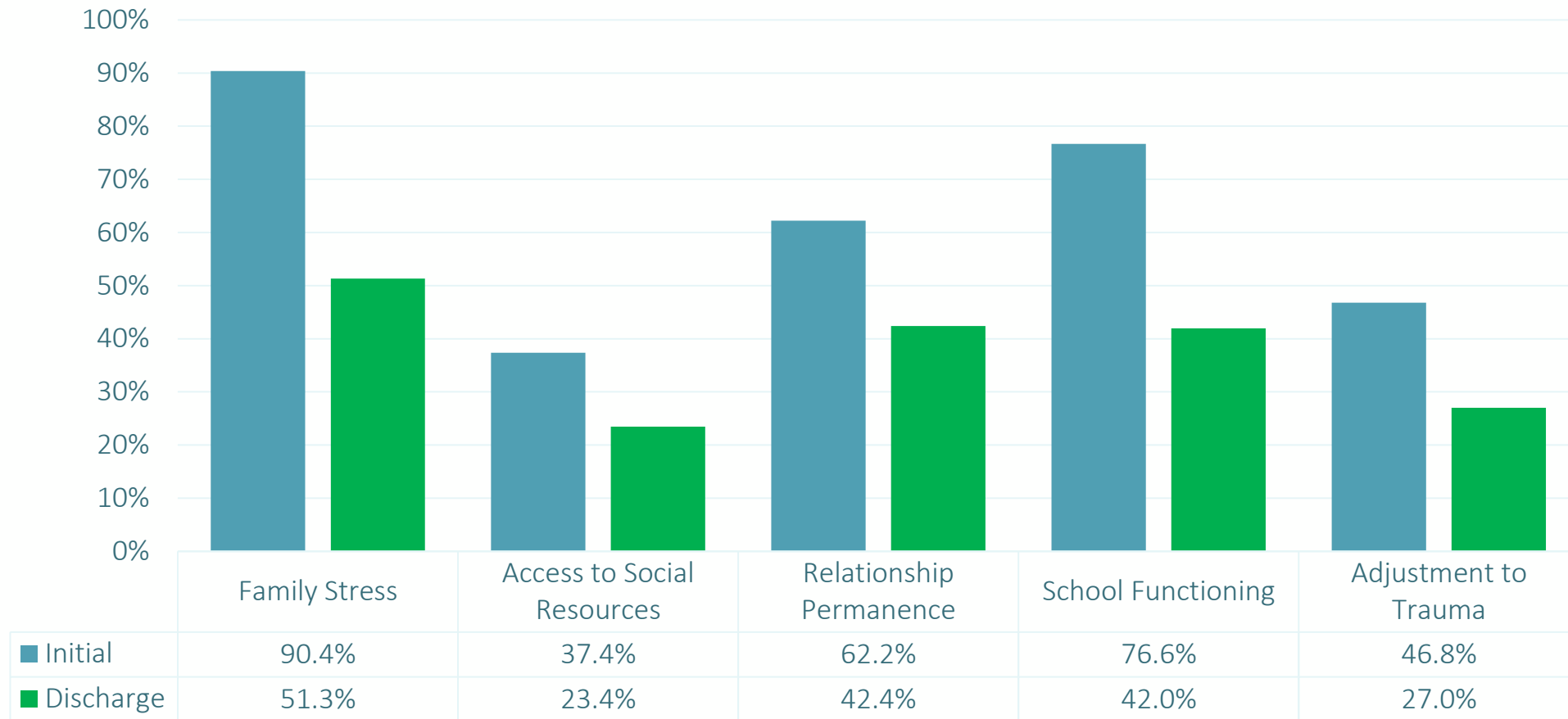
Indicator	Number
Number of Members with Any Inpatient Days	151
Number of Children Enrolled during Reporting Period	2,559
Percent	5.9%
Number of Members Discharged from an Inpatient setting	202
Total Number of Days Discharging Members Stayed in Inpatient setting	1,215
ALOS	6.01



Child and Adolescent Needs and Strengths (CANS) Outcomes: Clinical Functioning



CANS Outcomes: Reduction in Prevalence of Actionable Needs (2023)



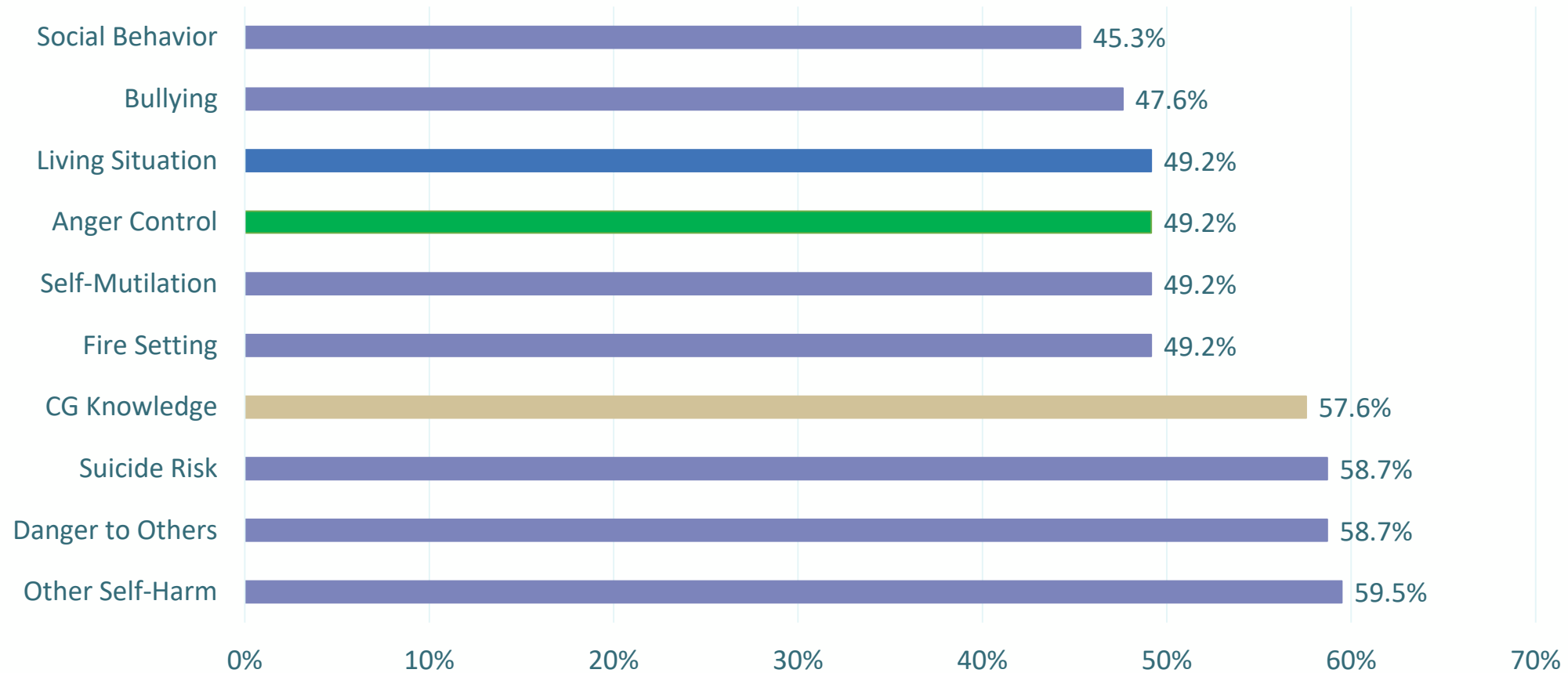
Source: Magellan, February 2024

CANS Outcomes: Improvements in Strength Items (2023)



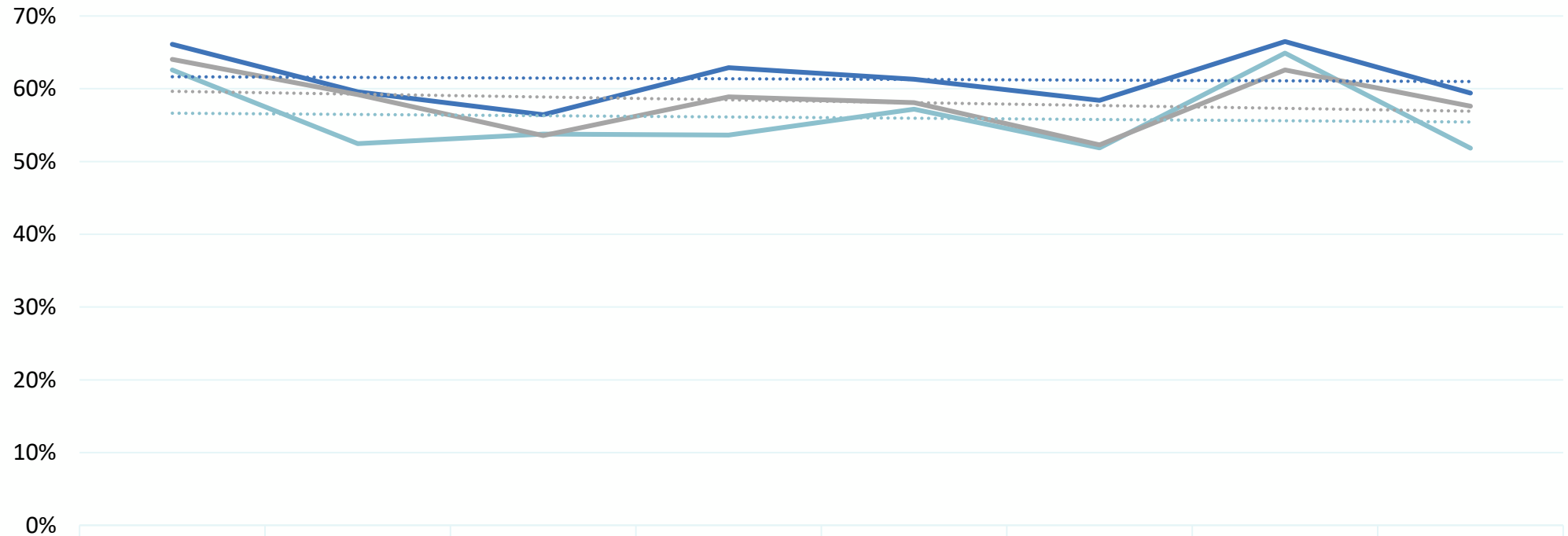
Source: Magellan, February 2024

CANS Outcomes: Top 10 Needs with Greatest Prevalence Reduction (2023)



Source: Magellan, February 2024

CANS: School Functioning

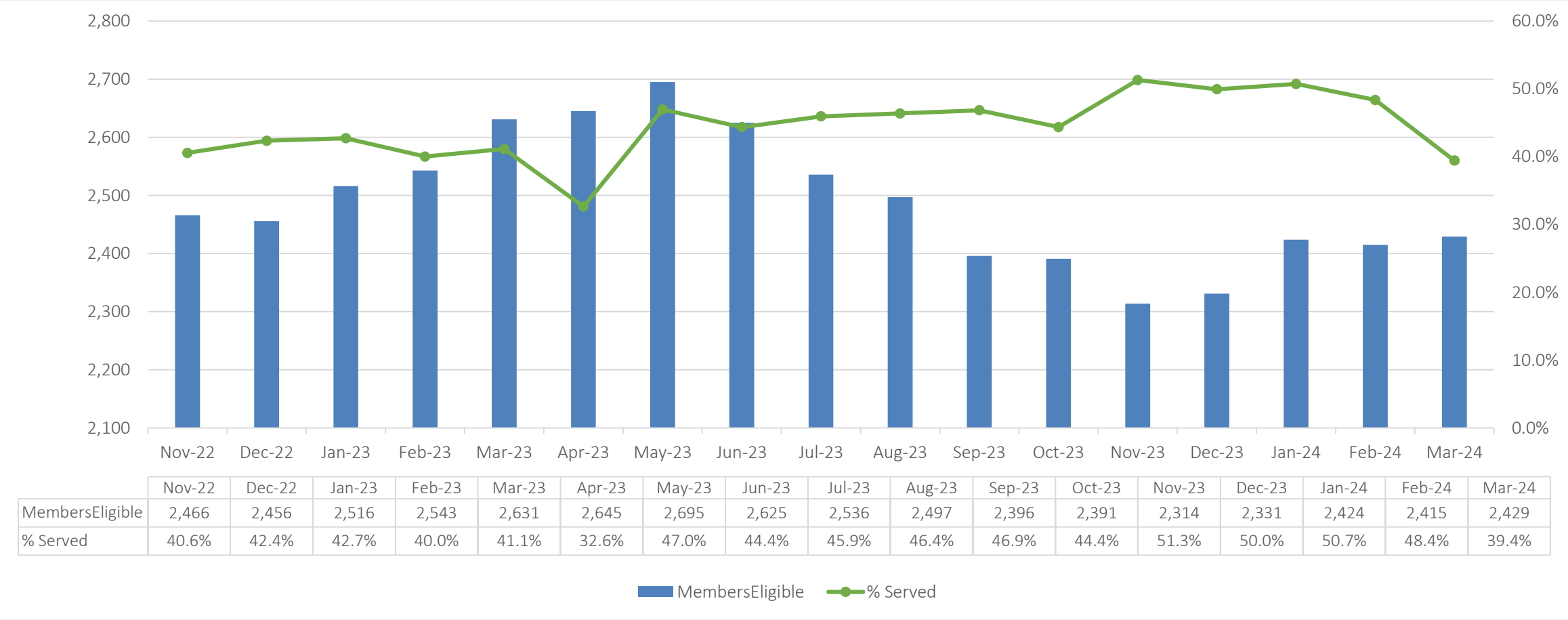


	WY5Q4	WY1Q1	WY1Q2	WY1Q3	WY1Q4	WY2Q1	WY2Q2	WY2Q3
School Functioning	66.1%	59.6%	56.4%	62.9%	61.3%	58.4%	66.5%	59.4%
School Attendance	62.6%	52.4%	53.8%	53.6%	57.2%	51.9%	64.9%	51.9%
School Behavior	64.0%	59.2%	53.6%	58.9%	58.1%	52.3%	62.6%	57.6%

Individualized Education Plan (IEP)

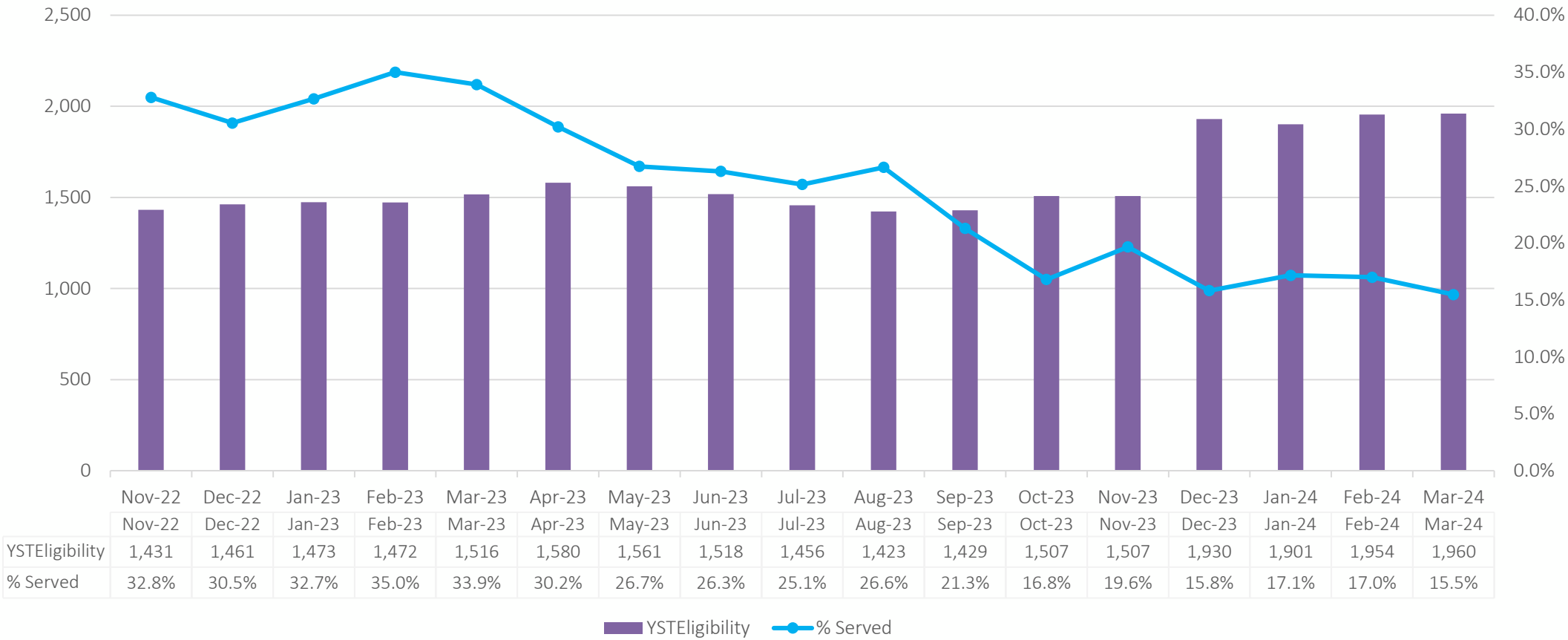
Reporting Periods	WY5 Q4 (04/22 – 06/22)	WY1 Q1 (07/22 – 09/22)	WY1 Q2 (10/22 – 12/22)	WY1 Q3 (01/23 – 03/23)	WY1 Q4 (04/23 – 06/23)	WY2 Q1 (07/23 – 09/23)	WY2 Q2 (10/23– 12/23)	WY2 Q3 (01/24– 03/24)
Reported Count	2,454	2,332	2,504	2,604	2,725	2,623	2,437	2,454
# of members enrolled in IEP	1,120	1,072	1,038	1,105	1,148	1,095	1,043	1,142
% of IEPs (Count of IEP enrollment / Reported Count)	45.64%	45.97%	42.25%	42.44%	42.13%	41.75%	42.80%	46.54%
% of IEPs (Count of IEP enrollment / Total Members)	43.44%	44.01%	39.76%	40.39%	39.37%	39.70%	39.84%	42.30%

Parent Support and Training (PST) Utilization



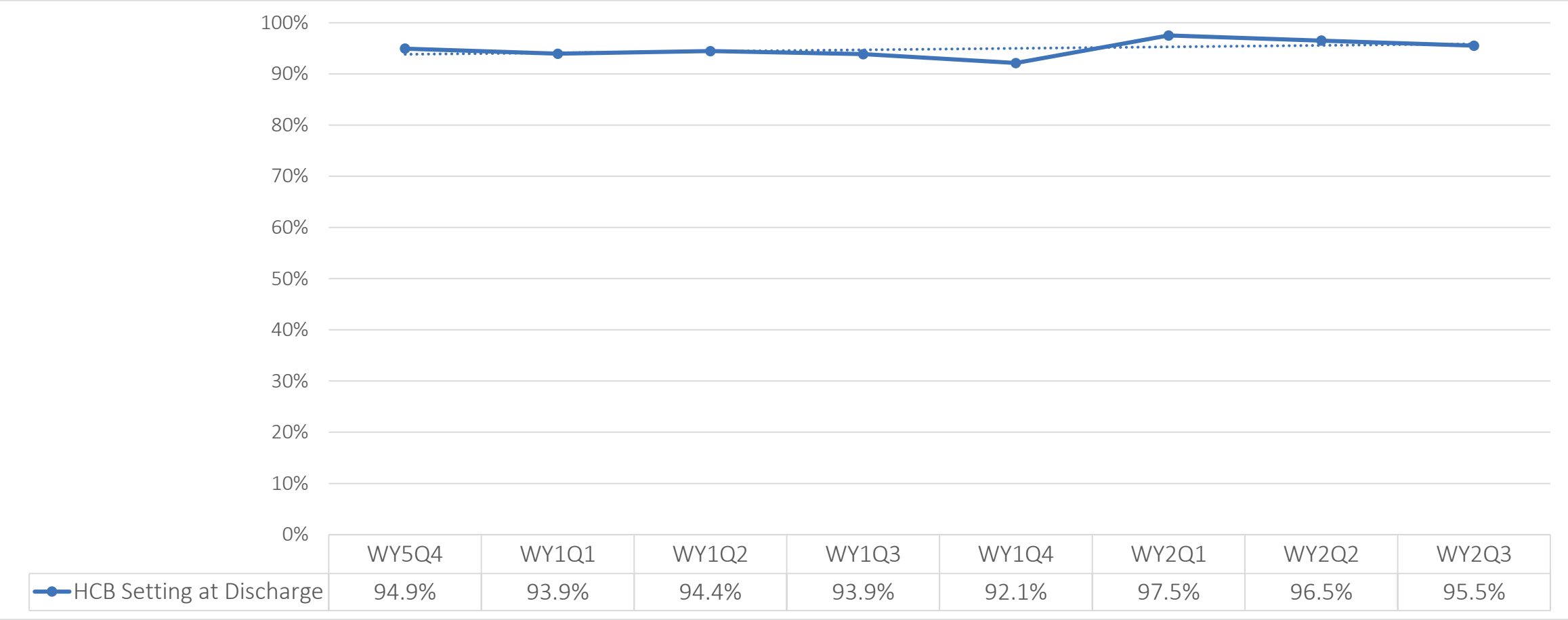
**Members Served from 11/2023 forward is calculated using PST F2F Claims.*

Youth Support and Training (YST) Utilization

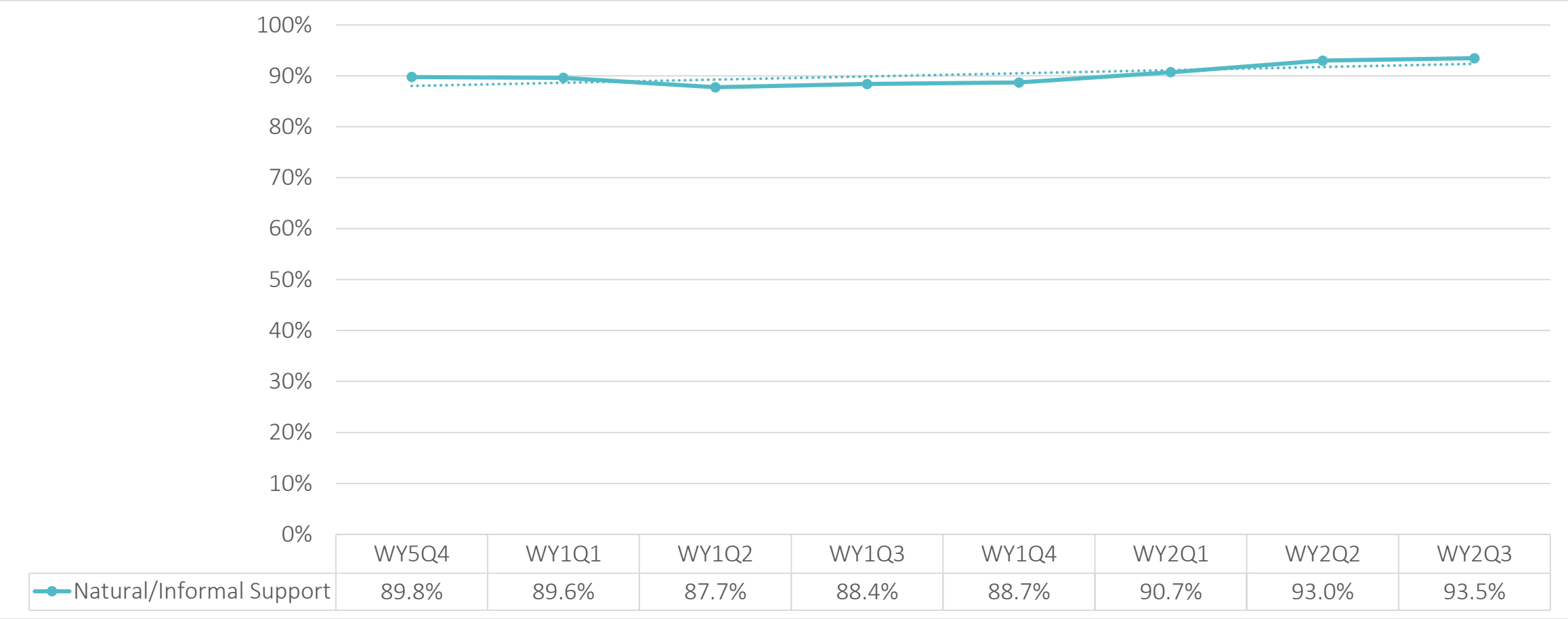


**Members Served from 11/2023 forward is calculated using YST F2F Claims.*

Living Situation at Discharge



Natural and Informal Support Utilization



THANK YOU

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