

# Louisiana Coordinated System of Care (CSoC) Director's Report to the Governance Board

12/4/2024



#### Highlights and News

- Governor Landry issued an updated executive order for continuation of the CSoC Governance Board (JML 24-117).
- Effective July 1, 2024, youth can receive Multi-Systemic Therapy (MST) services while enrolled in CSoC. Magellan held a training for wraparound agency staff about MST.
- Centers for Medicare and Medicaid Services (CMS) approved Louisiana's State Plan Amendment (SPA) for the expansion of mental health practitioners to include Provisionally Licensed Professional Counselors (PLPC), Provisionally Licensed Marriage and Family Therapists (PLMFT), and Licensed Master Social Workers (LMSW) effective August 1, 2024.



# Highlights and News (Continued)

- The Louisiana Model for Coaching and Training workgroup has been meeting weekly. It consists of representatives from Magellan, OBH, and each wraparound agency.
- Magellan has implemented their new system, Opeeka, and has done multiple training sessions on its various components for wraparound agency staff. They have hosted daily support calls since implementation.
- There is a new version of the Child and Adolescent Needs and Strengths (CANS) assessment and training manual. Magellan incorporated the changes into Opeeka, and trained all of the wraparound agencies.
- The fall coaching leadership summit was held in September in Lafayette. Eckerd Connects did an excellent job preparing for and delivering the summit.



#### Wraparound Agency Updates





### CSoC Wraparound Agency Contact Information

Region	Agency	Phone Number
Region 1 (Jefferson Parish/New Orleans area)	Eckerd Connects	(504) 251-1624
Region 2 (Capital area)	Ascent Health, Inc.	(225) 332-8655
Region 3 (Covington area)	Choices Coordinated Care Solutions	(985) 318-3250
Region 4 (Thibodaux area)	Ascent Health, Inc.	(985) 232-3930
Region 5 (Acadiana area)	Eckerd Connects	(337) 456-6668
Region 6 (Lake Charles area)	Choices Coordinated Care Solutions	(337) 310-3737
Region 7 (Alexandria area)	Eckerd Connects	(318) 443-7900
Region 8 (Shreveport area)	Choices Coordinated Care Solutions	(318) 221-1807
Region 9 (Monroe area)	Ascent Health, Inc.	(318) 654-4245



# CSoC Enrollment (Enrolled + Presumptive)

Act 1225 Region	09/29/23	12/29/23	03/29/24	6/28/24	9/27/24
1 (Jefferson Parish/New Orleans area)	286	240	271	291	341
2 (Capital area)	233	242	272	314	310
3 (Covington area)	198	214	205	183	204
4 (Thibodaux area)	235	262	266	271	219
5 (Acadiana area)	309	320	339	320	323
6 (Lake Charles area)	136	143	136	131	136
7 (Alexandria area)	169	174	188	203	212
8 (Shreveport area)	152	164	150	140	137
9 (Monroe area)	486	466	460	477	474
TOTAL	2,204	2,225	2,287	2,330	2,356



#### Member Referrals

Act 1225 Region	12/29/23	03/29/24	6/28/24	9/27/24
1 (Jefferson Parish/New Orleans area)	64	151	124	147
2 (Capital area)	70	140	143	115
3 (Covington area)	98	89	80	105
4 (Thibodaux area)	118	88	92	55
5 (Acadiana area)	123	140	134	103
6 (Lake Charles area)	35	43	42	39
7 (Alexandria area)	74	96	100	66
8 (Shreveport area)	81	68	47	47
9 (Monroe area)	142	109	146	108
TOTAL	805	924	908	785

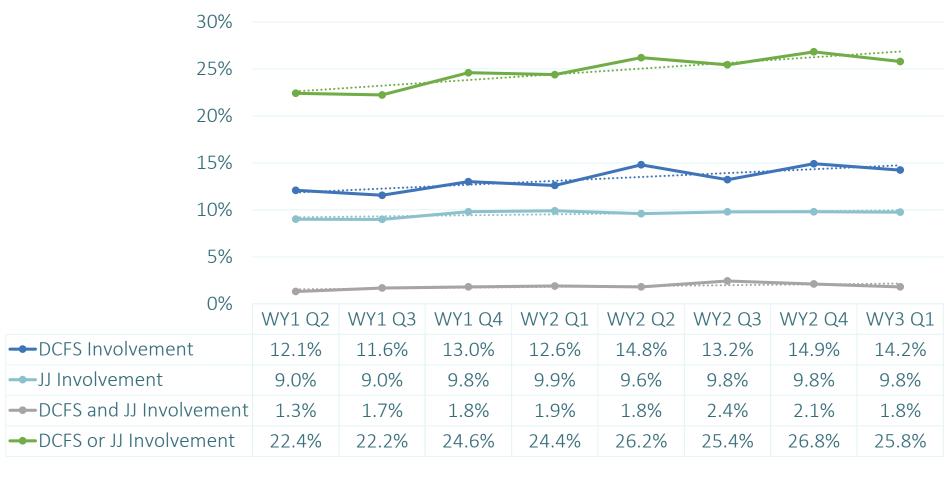


# Referrals by Agency/Entity

Referring Source	06/28/24	9/27/24	Change
Caregiver	8,798	9,080	282
Licensed Mental Health Professional	4,885	4,968	83
Other	5,098	5,203	105
DCFS	3,126	3,218	92
LDOE/School	2,969	3,013	44
Oll	2,196	2,236	40
Other Juvenile Entities	1,034	1,038	4
Hospitals	2,500	2,612	112
Self or Legal Guardian	1,167	1,167	0
Primary Care Physician (PCP)	413	436	23
ОВН	245	245	0
Total	32,431	33,216	785



# Involvement with Child Serving Agencies





#### Youth with OCDD Waiver

OCDD Waiver	Number of Children/Youth Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by OCDD Waiver
Youth without OCDD Waiver	1,895	91.7%
Youth with OCDD Waiver	214	8.3%
TOTAL	2,109	100.0%



#### Gender

Gender	Number of Children/Youth Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by Gender
Female	924	43.8%
Male	1,185	56.2%
Unspecified	0	0.0%
TOTAL	2,109	100.0%



#### Race

Race	Number of Children/Youth Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by Race
Black/African American	1,139	54.0%
White	838	39.7%
American Indian/Alaskan Native	18	0.9%
Other/Single Race	8	0.4%
Asian	1	<0.1%
Native Hawaiian/Other Pacific Islander	2	0.1%
Unknown	103	4.9%
Total	2,109	100.0%

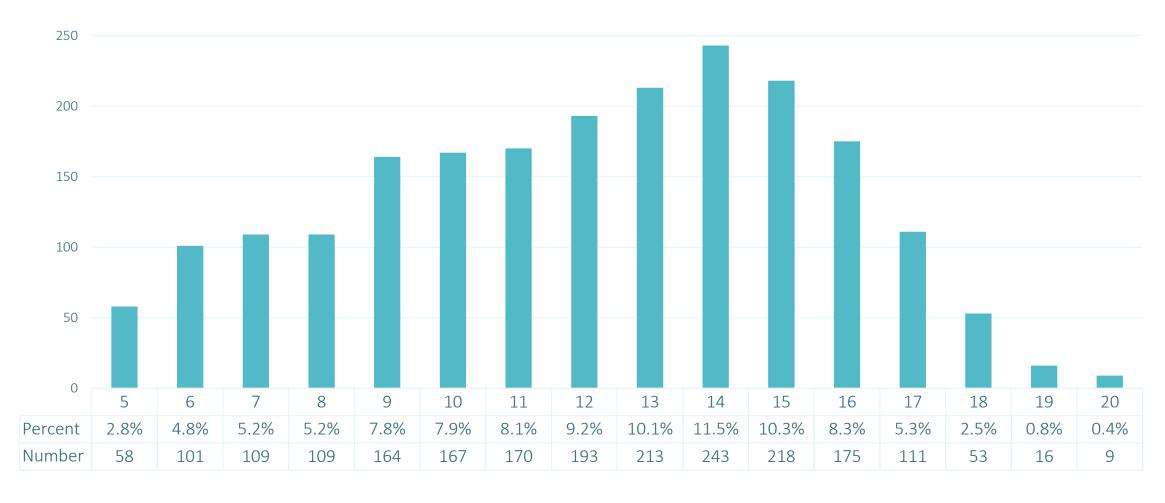


# Ethnicity

Ethnicity	Number of Children/Youth Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by Ethnicity	
Non-Hispanic/Non-Latino	2,004	95.0%	
Hispanic/Latino	4	0.2%	
Unspecified	101	4.8%	
Total	2,109	100.0%	



# Age Groups





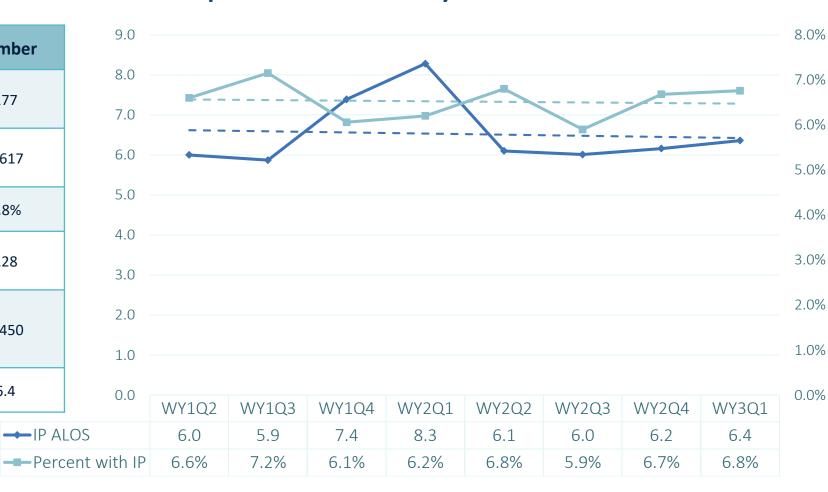
#### Contracted Providers — CSoC Specialized Services

CSoC Service	Independent Living/Skills Building	Parent Support & Training	Short Term Respite Care	Youth Support & Training	Total
Region 1	23	1	3	1	28
Region 2	18	1	5	1	25
Region 3	10	1	3	1	15
Region 4	9	1	1	1	12
Region 5	7	1	2	1	11
Region 6	5	1	2	1	9
Region 7	6	1	1	1	9
Region 8	18	1	3	1	23
Region 9	25	1	6	1	33
TOTAL	121	9	26	9	165



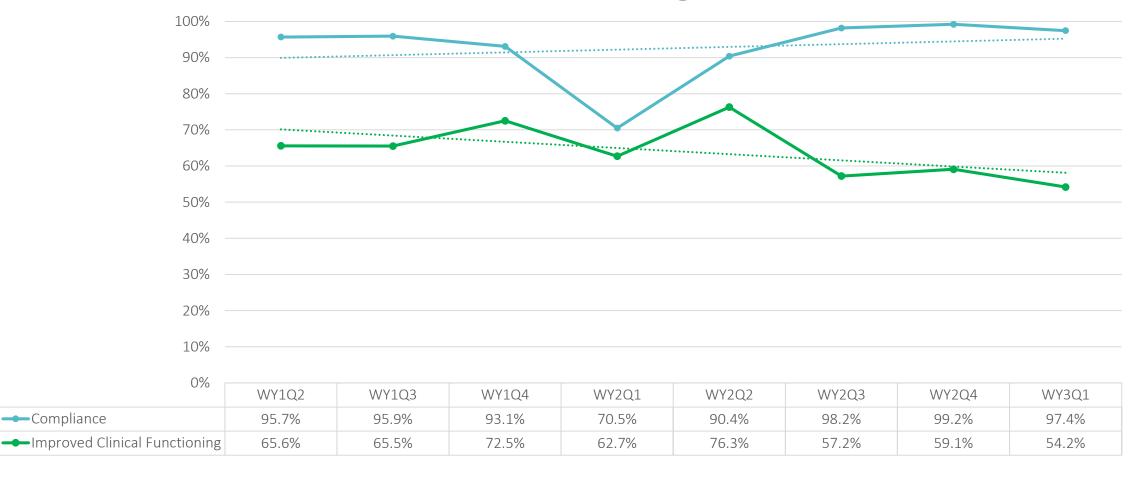
#### CSoC Children Inpatient Psychiatric Utilization

Indicator	Number
Number of Members with Any Inpatient Days	177
Number of Children Enrolled during Reporting Period	2,617
Percent	6.8%
Number of Members Discharged from an Inpatient setting	228
Total Number of Days Discharging Members Stayed in Inpatient setting	1,450
ALOS	6.4



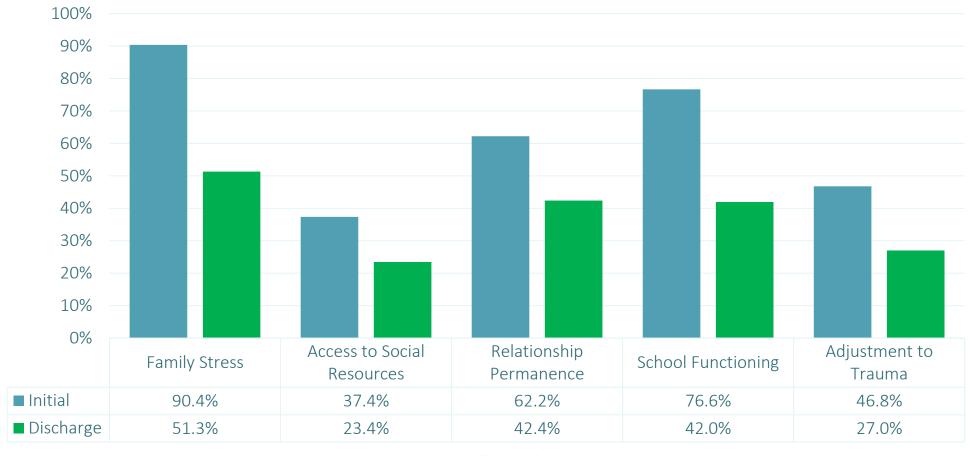


# Child and Adolescent Needs and Strengths (CANS) Outcomes: Clinical Functioning





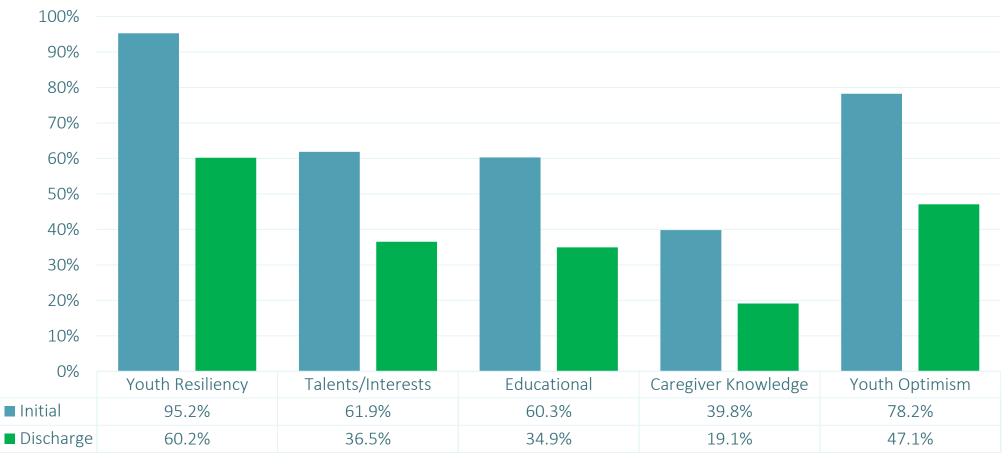
# CANS Outcomes: Reduction in Prevalence of Actionable Needs (2023)



Source: Magellan, February 2024



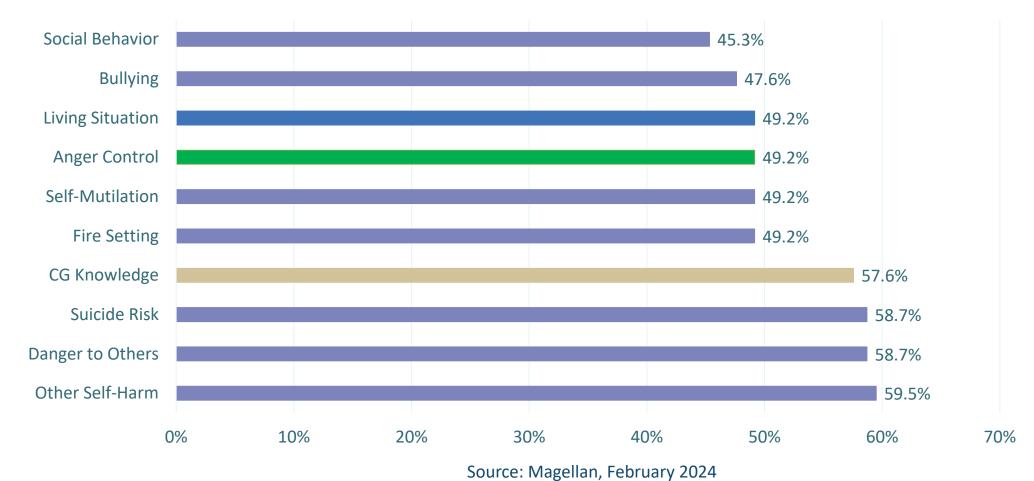
#### CANS Outcomes: Improvements in Strength Items (2023)



Source: Magellan, February 2024

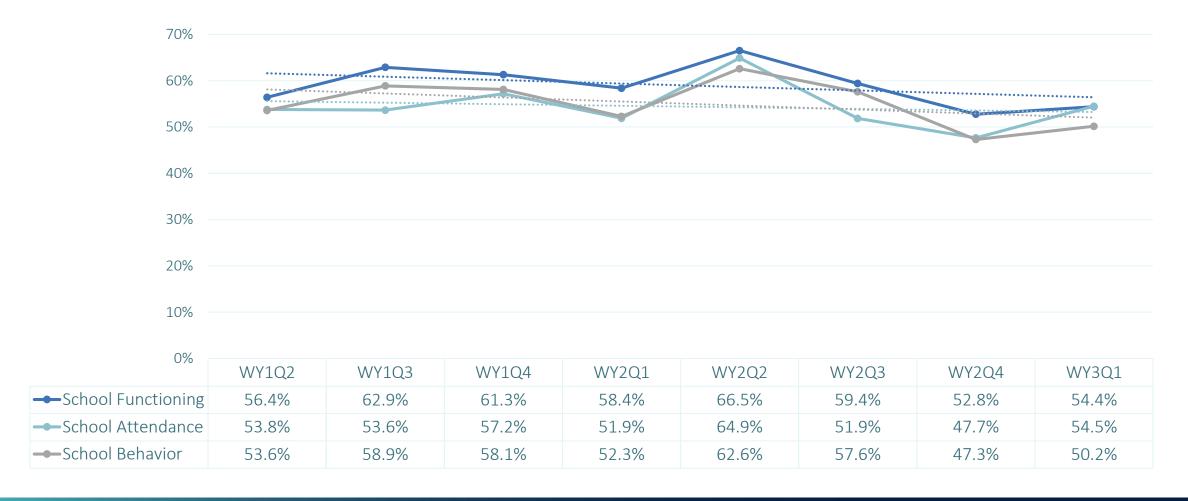


# CANS Outcomes: Top 10 Needs with Greatest Prevalence Reduction (2023)





#### **CANS: School Functioning**



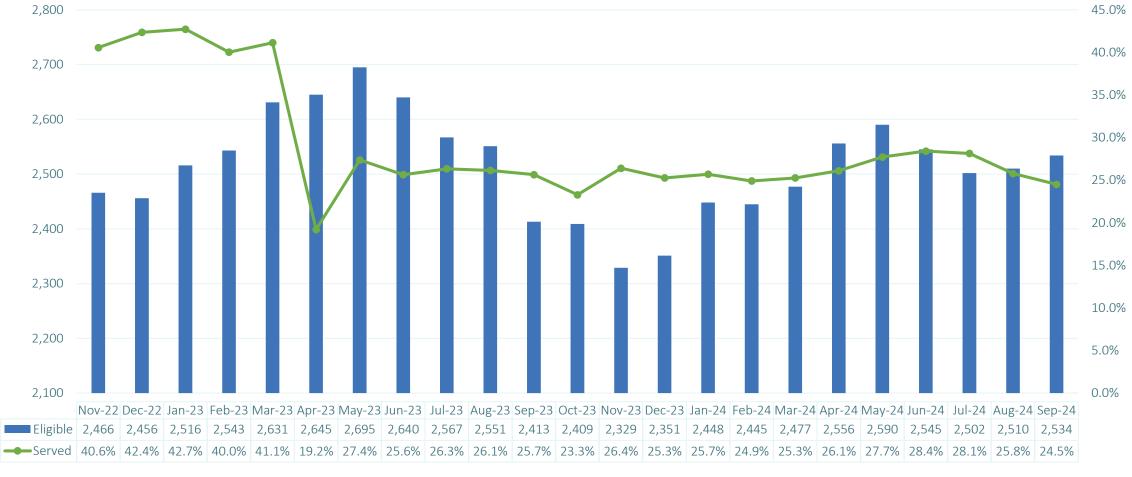


# Individualized Education Plan (IEP)

Reporting Periods	WY1 Q2 (10/22 – 12/22)	WY1 Q3 (01/23 – 03/23)	WY1 Q4 (04/23 – 06/23)	WY2 Q1 (07/23 – 09/23)	WY2 Q2 (10/23- 12/23)	WY2 Q3 (01/24- 03/24)	WY2 Q4 (04/24– 06/24)	WY3 Q1 (07/24– 09/24)
Reported Count	2,504	2,604	2,725	2,623	2,437	2,454	2,585	2,587
# of members enrolled in IEP	1,038	1,105	1,148	1,095	1,043	1,142	1,144	1,122
% of IEPs (Count of IEP enrollment / Reported Count)	42.25%	42.44%	42.13%	41.75%	42.80%	46.54%	44.25%	43.56%
% of IEPs (Count of IEP enrollment / Total Members)	39.76%	40.39%	39.37%	39.70%	39.84%	42.30%	40.15%	41.31%



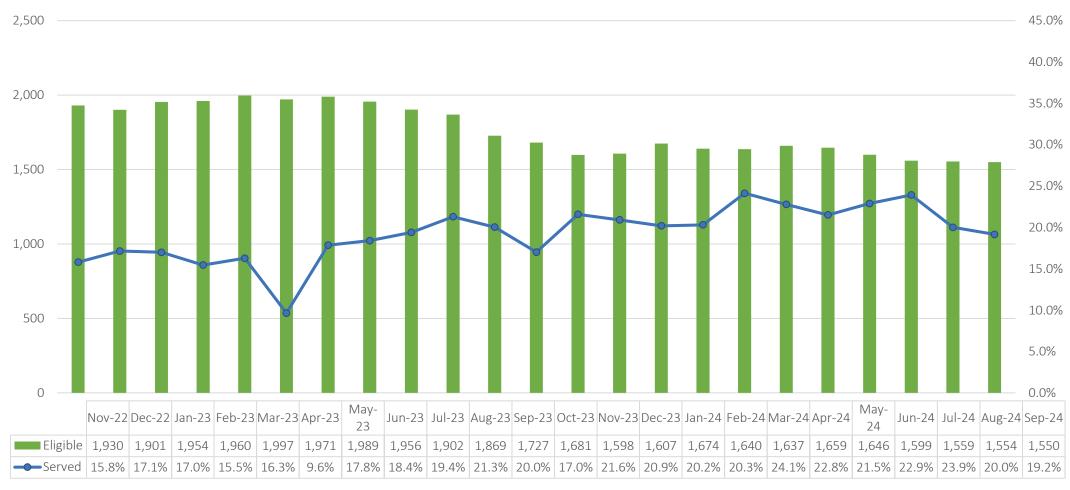
### Parent Support and Training (PST) Utilization



<sup>\*</sup>Members Served from 11/2023 forward is calculated using PST F2F Claims.



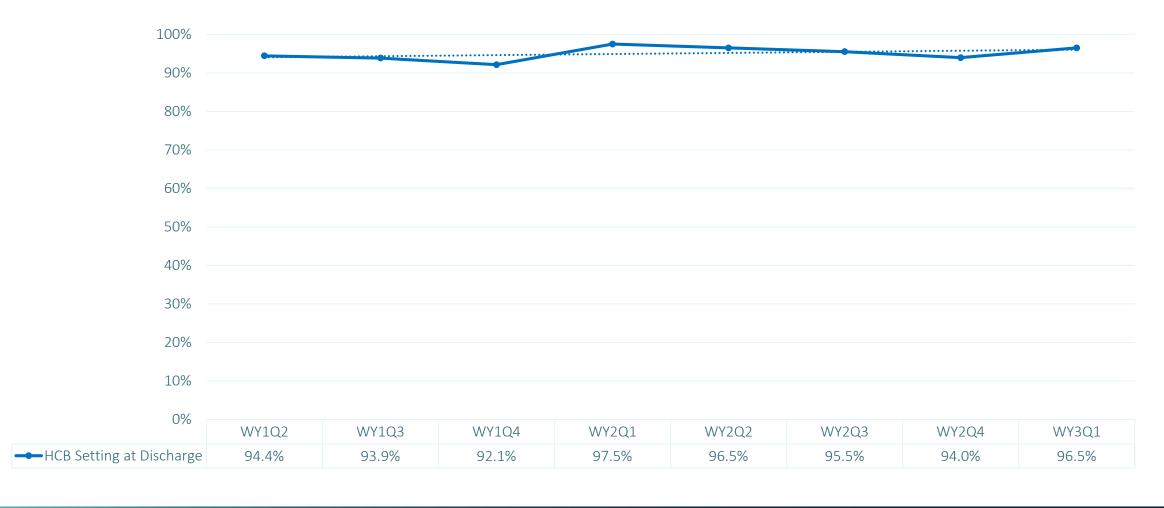
### Youth Support and Training (YST) Utilization



<sup>\*</sup>Members Served from 11/2023 forward is calculated using YST F2F Claims.



# Living Situation at Discharge





#### Natural and Informal Support Utilization



#### THANK YOU

#### Dana Foster

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