

Louisiana Coordinated System of Care (CSoC)

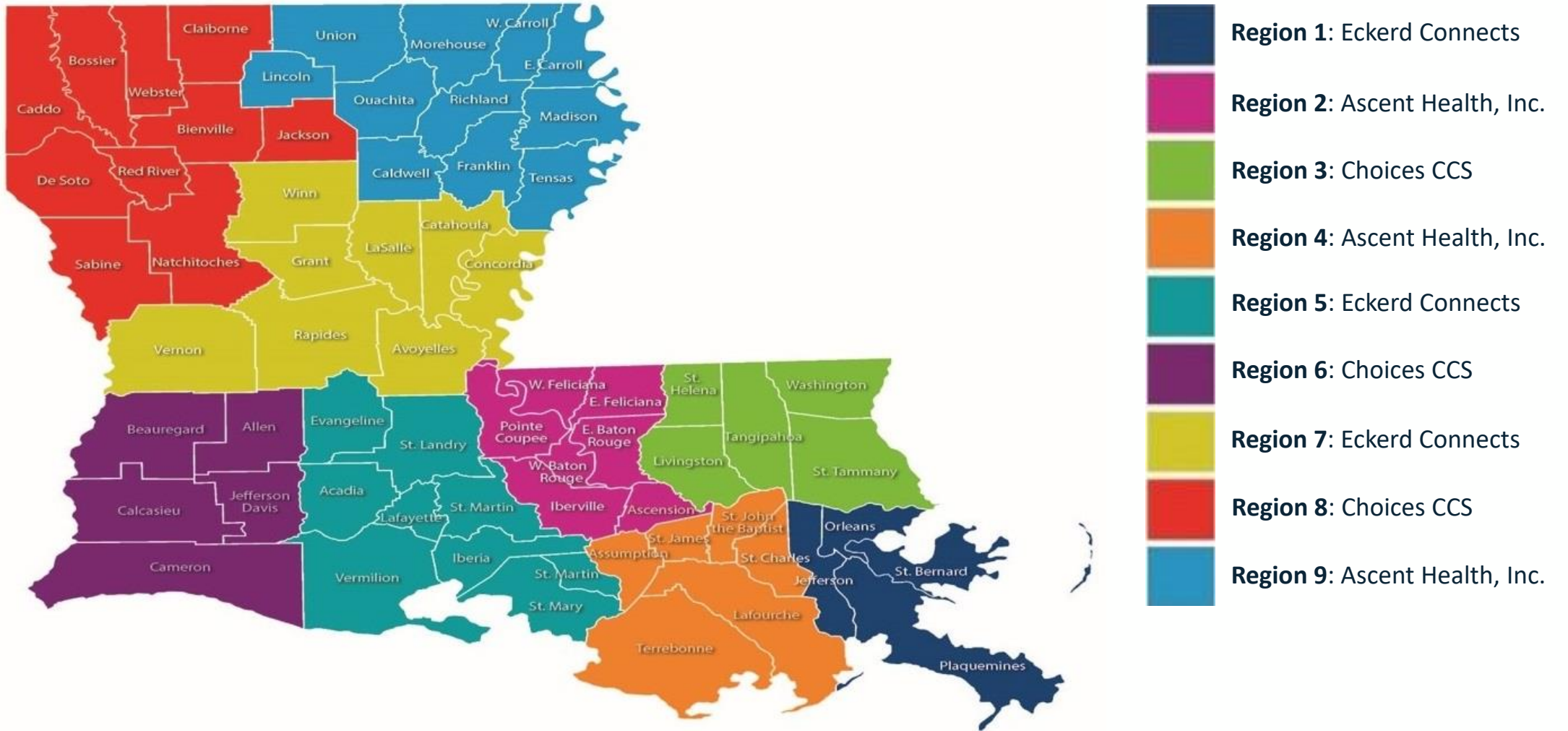
Director's Report to the Governance Board

5/28/2025

Highlights and News

- CSoC referrals and enrollment continued to increase this quarter to their highest point yet.
- The Louisiana Model for Coaching and Training was implemented on April 1, 2025.
 - Previously, the state operated under two separate models. All wraparound agencies are now operating under the new model.
 - This was a collaborative effort that included representatives from each wraparound agency, Magellan, and the OBH CSoC team.
 - OBH would like to thank the wraparound agencies and Magellan for the hard work they put into developing and refining training materials for the new model.

Wraparound Agency Updates



CSoC Wraparound Agency Contact Information

Region	Agency	Phone Number
Region 1 (Jefferson Parish/New Orleans area)	Eckerd Connects	(504) 251-1624
Region 2 (Capital area)	Ascent Health, Inc.	(225) 332-8655
Region 3 (Covington area)	Choices Coordinated Care Solutions	(985) 318-3250
Region 4 (Thibodaux area)	Ascent Health, Inc.	(985) 232-3930
Region 5 (Acadiana area)	Eckerd Connects	(337) 456-6668
Region 6 (Lake Charles area)	Choices Coordinated Care Solutions	(337) 310-3737
Region 7 (Alexandria area)	Eckerd Connects	(318) 443-7900
Region 8 (Shreveport area)	Choices Coordinated Care Solutions	(318) 221-1807
Region 9 (Monroe area)	Ascent Health, Inc.	(318) 654-4245

CSoC Enrollment (Enrolled + Presumptive)

Act 1225 Region	3/29/24	6/28/24	9/27/24	12/27/24	3/28/25
1 (Jefferson Parish/New Orleans area)	271	291	341	378	417
2 (Capital area)	272	314	310	315	332
3 (Covington area)	205	183	204	224	256
4 (Thibodaux area)	266	271	219	247	282
5 (Acadiana area)	339	320	323	308	311
6 (Lake Charles area)	136	131	136	139	145
7 (Alexandria area)	188	203	212	201	180
8 (Shreveport area)	150	140	137	160	176
9 (Monroe area)	460	477	474	512	527
TOTAL	2,287	2,330	2,356	2,484	2,626

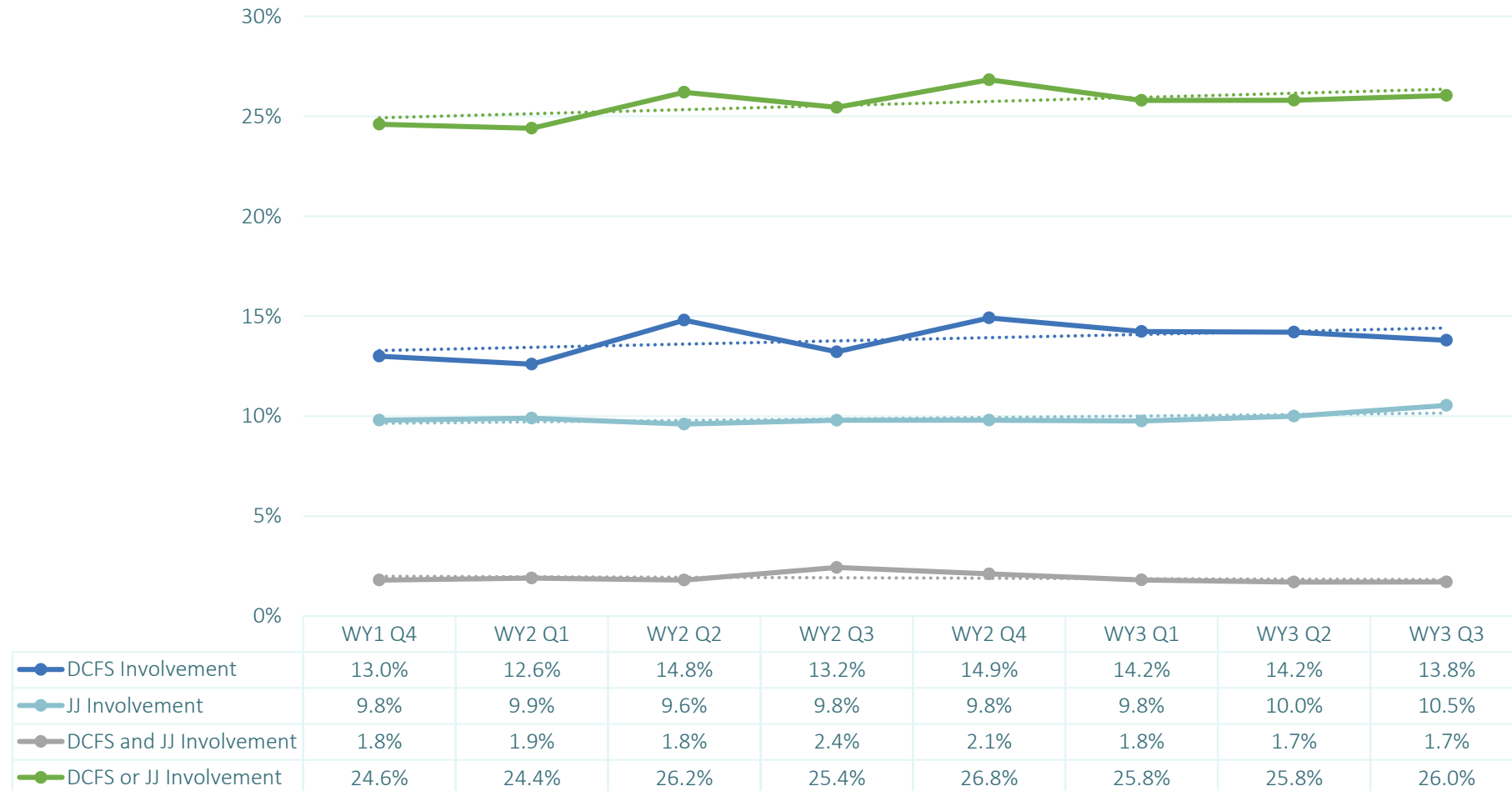
CSoC Referrals by Region

Act 1225 Region	03/29/24	6/28/24	9/27/24	12/27/24	3/28/25
1 (Jefferson Parish/New Orleans area)	151	124	147	125	157
2 (Capital area)	140	143	115	115	109
3 (Covington area)	89	80	105	105	109
4 (Thibodaux area)	88	92	55	112	104
5 (Acadiana area)	140	134	103	114	121
6 (Lake Charles area)	43	42	39	32	48
7 (Alexandria area)	96	100	66	72	68
8 (Shreveport area)	68	47	47	65	89
9 (Monroe area)	109	146	108	150	143
TOTAL	924	908	785	890	948

CSoC Referrals by Agency/Entity

Referring Source	12/27/24	3/28/25	Change
Caregiver	9,448	9,810	362
Licensed Mental Health Professional	5,036	5,111	75
Other	5,301	5,425	124
DCFS	3,319	3,423	104
LDOE/School	3,100	3,205	105
OJJ	2,284	2,332	48
Other Juvenile Entities	1,038	1,042	4
Hospitals	2,715	2,826	111
Self or Legal Guardian	1,168	1,168	0
Primary Care Physician (PCP)	451	467	16
OBH	245	245	0
Total	34,106	35,054	948

Involvement with Child Serving Agencies



Youth with OCDD Waiver

OCDD Waiver	Number of Children/Youth Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by OCDD Waiver
Youth without OCDD Waiver	2,206	92.1%
Youth with OCDD Waiver	189	7.9%
TOTAL	2,395	100.0%

Gender

Gender	Number of Children/Youth Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by Gender
Female	1,033	43.1%
Male	1,362	56.9%
Unspecified	0	0.0%
TOTAL	2,395	100.0%

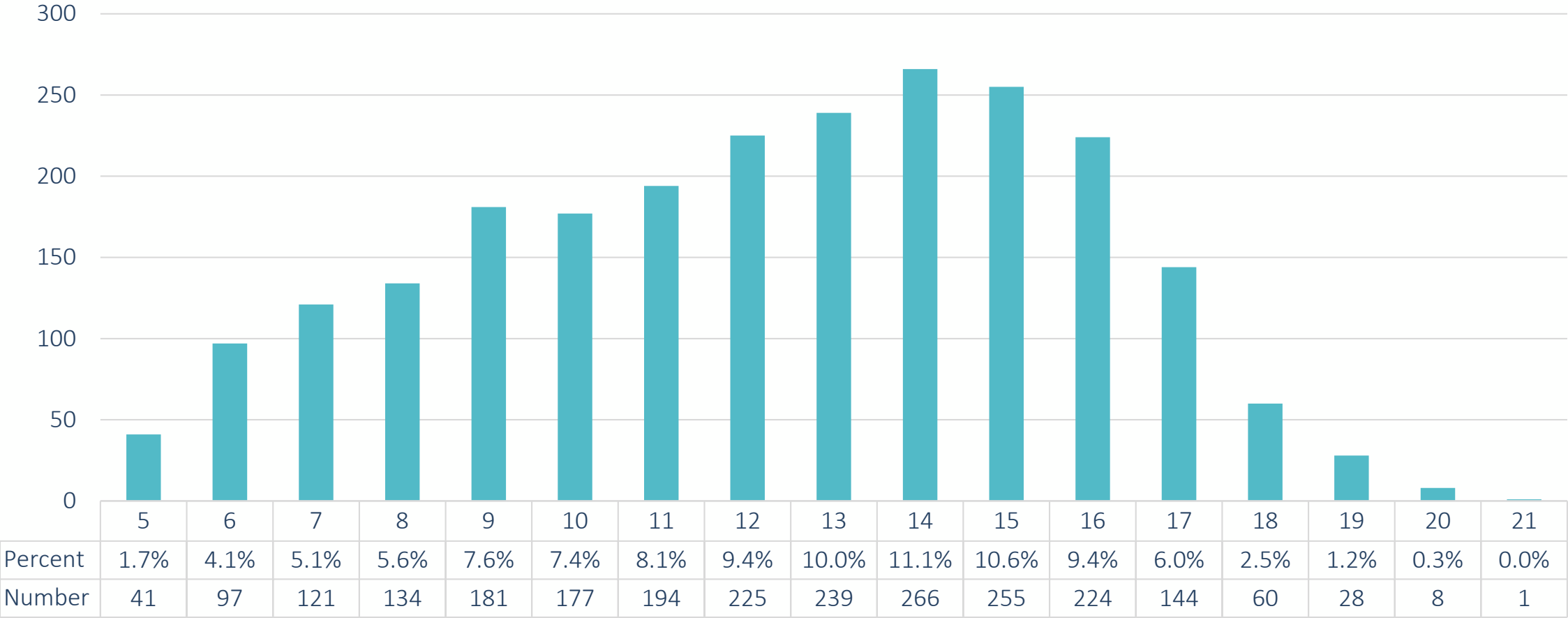
Race

Race	Number of Children/Youth Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by Race
Black/African American	1,331	55.6%
White	898	37.5%
American Indian/Alaskan Native	21	0.9%
Other/Single Race	7	0.3%
Asian	4	0.2%
Native Hawaiian/Other Pacific Islander	2	0.1%
Unknown	132	5.5%
Total	2,395	100.0%

Ethnicity

Ethnicity	Number of Children/Youth Enrolled in CSoC on Last Day of the Reporting Period	Percent of Total Enrollment by Ethnicity
Non-Hispanic/Non-Latino	2,279	95.1%
Hispanic/Latino	3	0.1%
Unspecified	113	4.8%
Total	2,395	100.0%

Age Groups



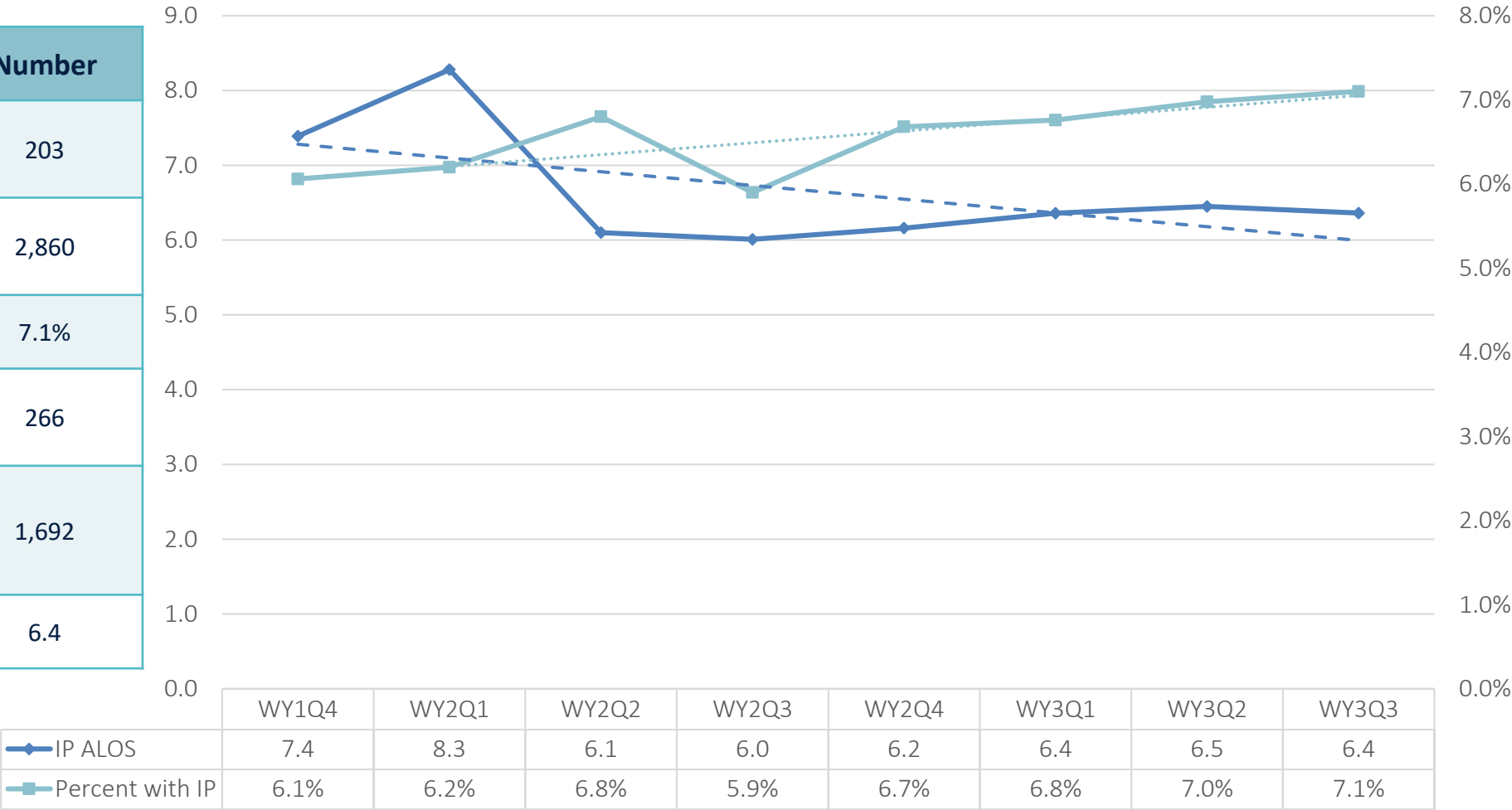
*Age 21: One member was referred to CSoc at age 20 and was discharged upon turning 21.

Contracted Providers — CSoC Specialized Services

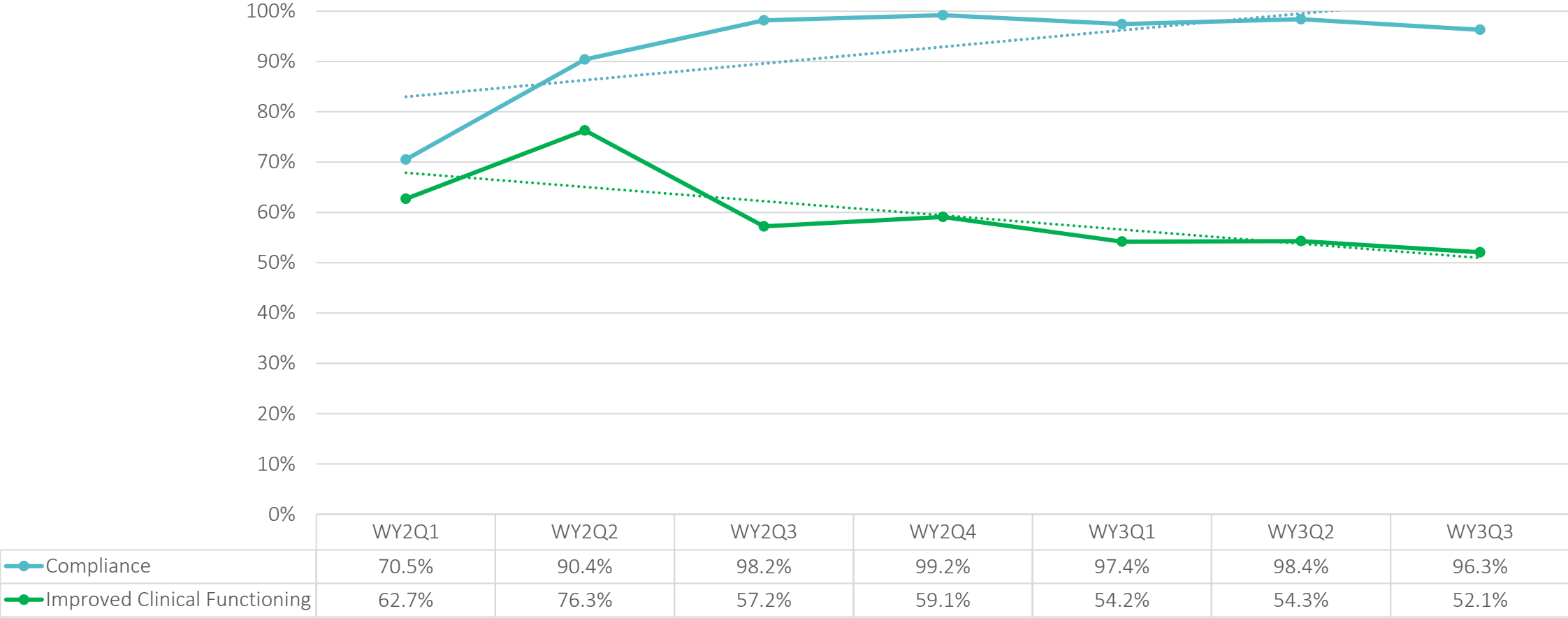
CSoC Service	Independent Living/Skills Building	Parent Support & Training	Short Term Respite Care	Youth Support & Training	Total
Region 1	23	1	3	1	28
Region 2	18	1	4	1	24
Region 3	9	1	3	1	14
Region 4	8	1	2	1	12
Region 5	7	1	2	1	11
Region 6	4	1	2	1	8
Region 7	6	1	1	1	9
Region 8	15	1	3	1	20
Region 9	24	1	6	1	32
TOTAL	114	9	26	9	158

CSoC Children Inpatient Psychiatric Utilization

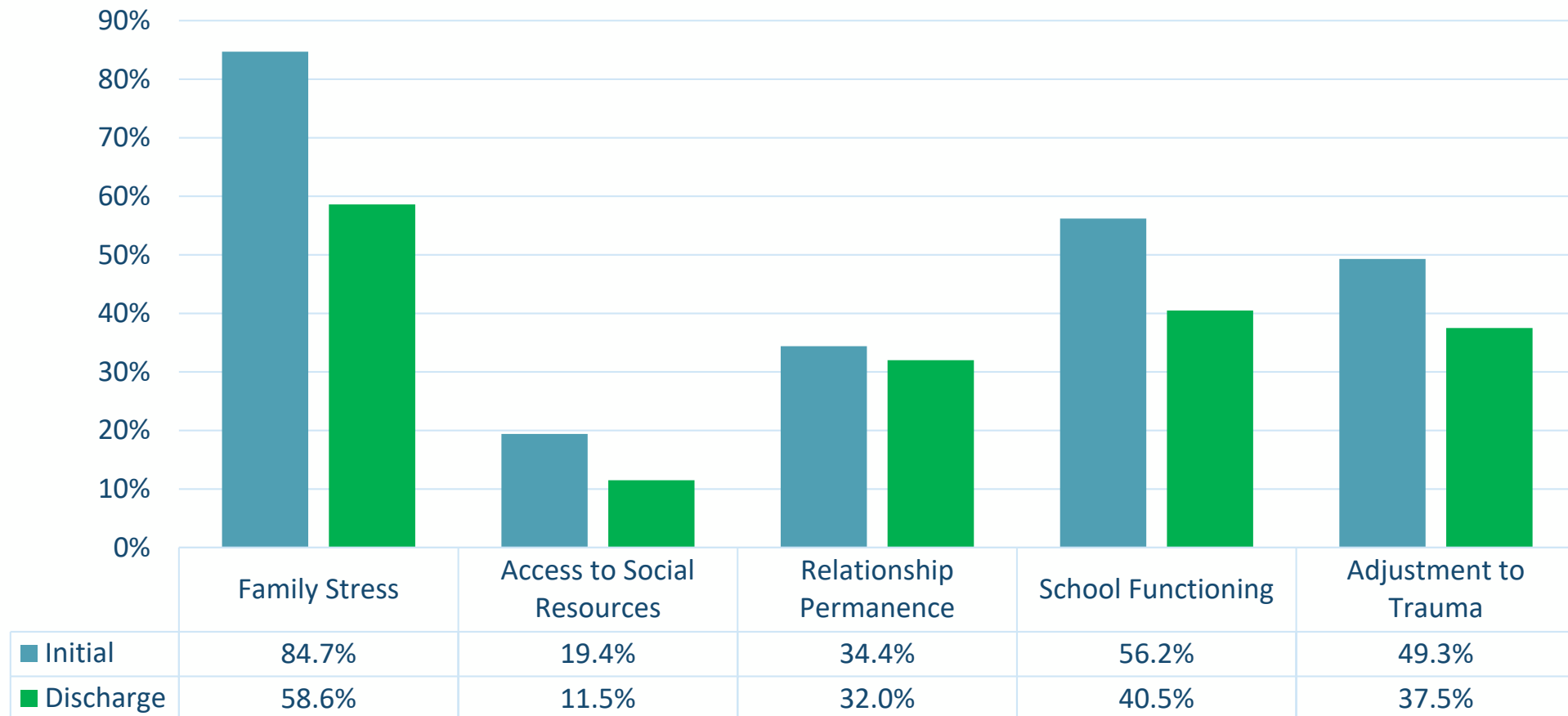
Indicator	Number
Number of Members with Any Inpatient Days	203
Number of Children Enrolled during Reporting Period	2,860
Percent	7.1%
Number of Members Discharged from an Inpatient setting	266
Total Number of Days Discharging Members Stayed in Inpatient setting	1,692
ALOS	6.4



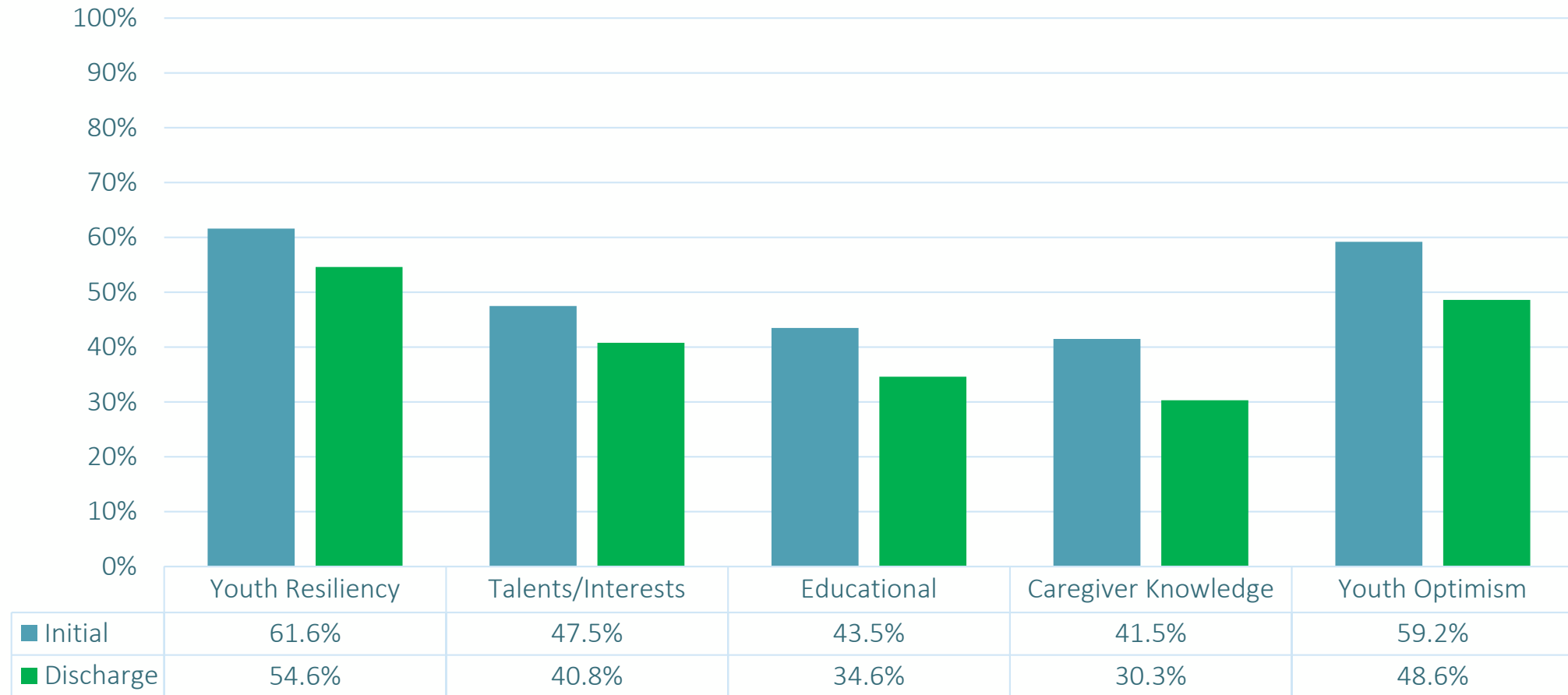
Child and Adolescent Needs and Strengths (CANS) Outcomes: Clinical Functioning



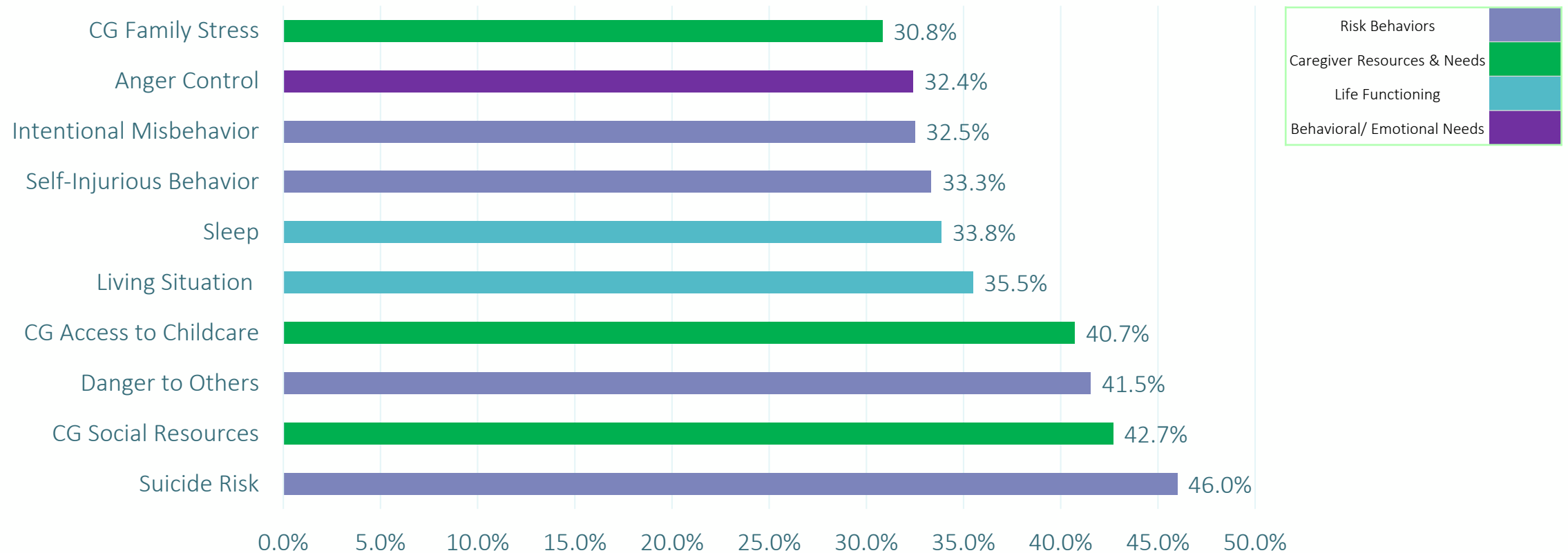
CANS Outcomes: Reduction in Prevalence of Actionable Needs (2024)



CANS Outcomes: Improvements in Strength Items (2024)



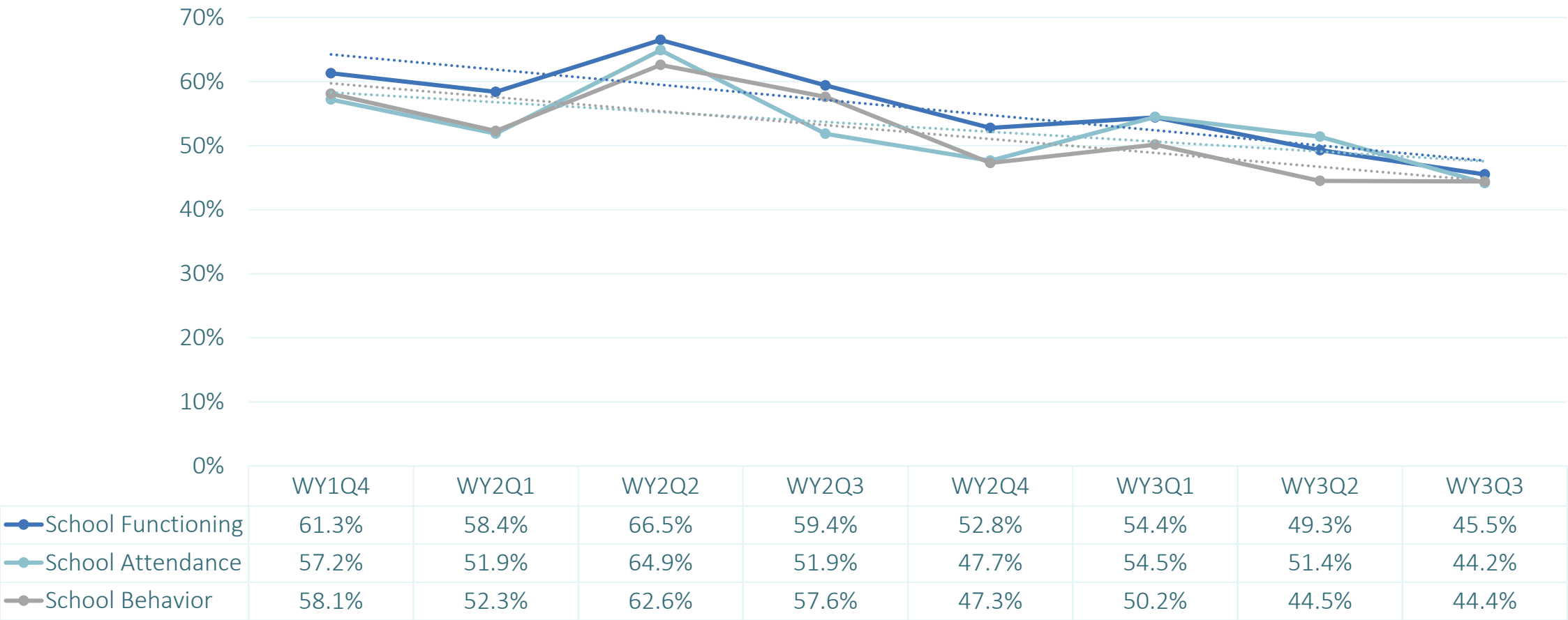
CANS Outcomes: Top 10 Needs with Greatest Prevalence Reduction (2024)



* Percent change in youth rated 2 or 3 (actionable need) from initial to discharge CANS assessments in 2024.

* Includes items with ≥5% prevalence at enrollment among CSoC participants.

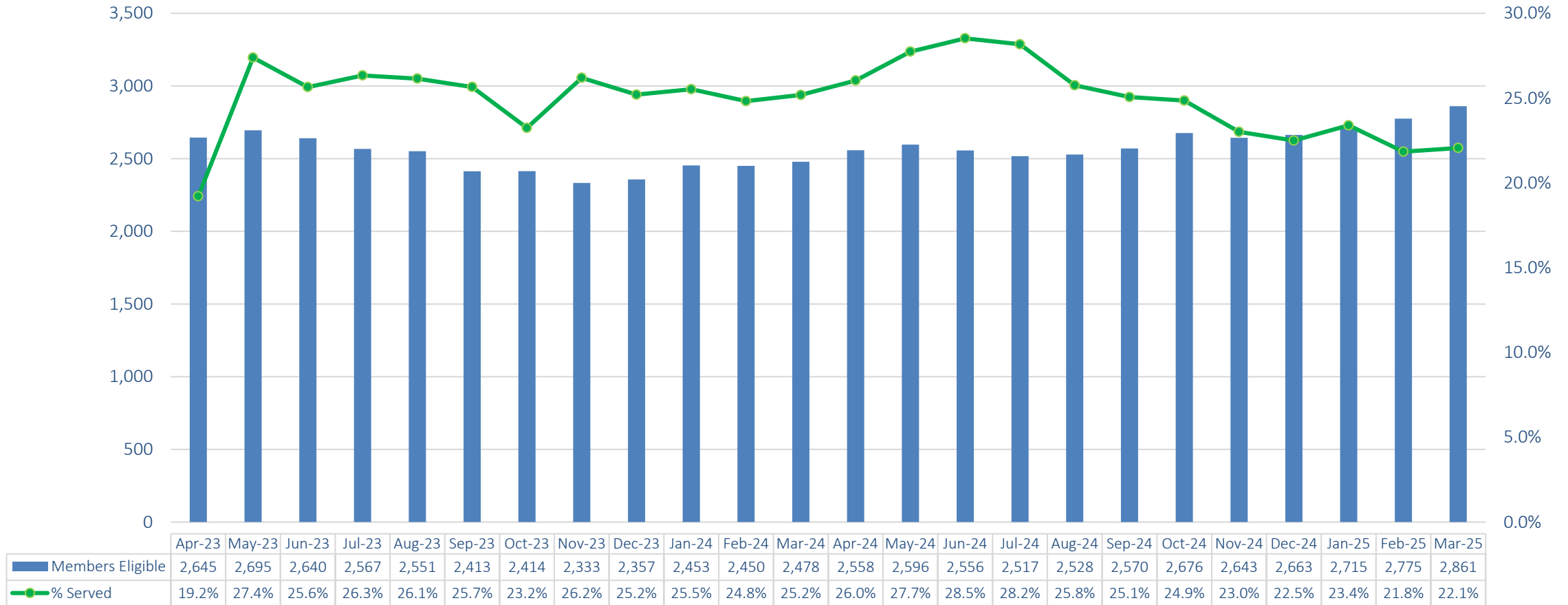
CANS: School Functioning



Individualized Education Plan (IEP)

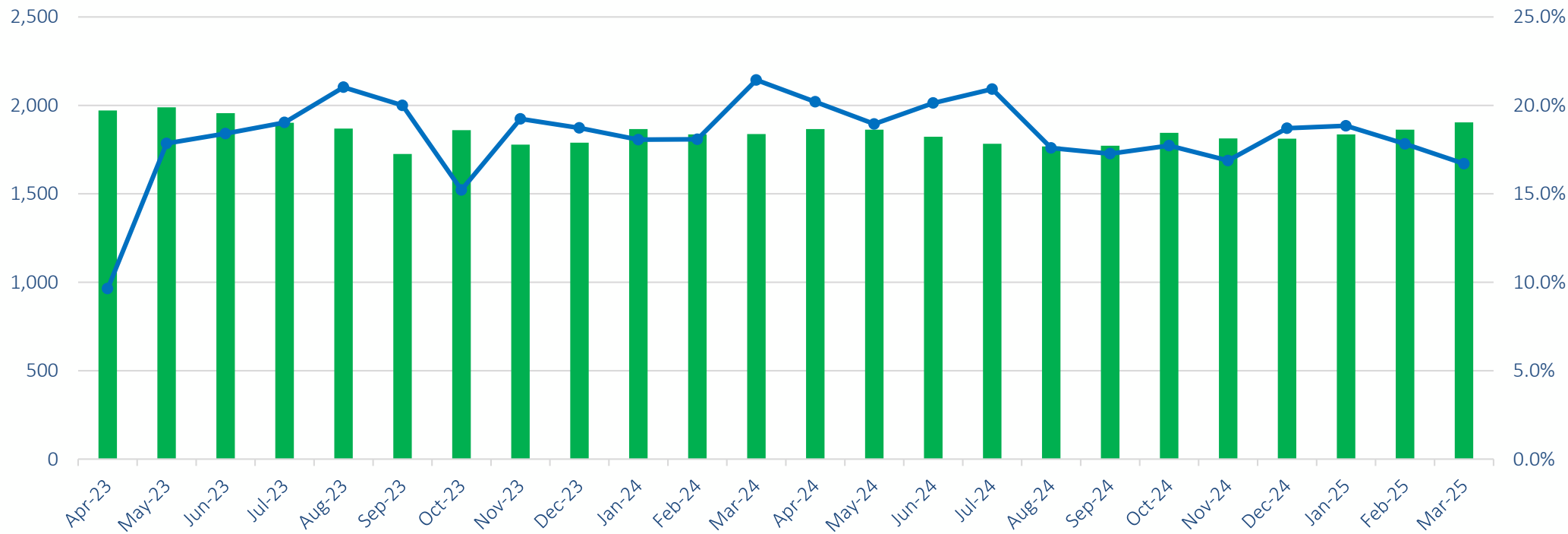
Reporting Periods	WY1 Q4 (04/23 – 06/23)	WY2 Q1 (07/23 – 09/23)	WY2 Q2 (10/23– 12/23)	WY2 Q3 (01/24– 03/24)	WY2 Q4 (04/24– 06/24)	WY3 Q1 (07/24– 09/24)	WY3 Q2 (10/24– 12/24)	WY3 Q3 (01/25– 03/25)
Reported Count	2,725	2,623	2,437	2,454	2,585	2,587	2,700	2,816
# of members enrolled in IEP	1,148	1,095	1,043	1,142	1,144	1,122	1,152	1,182
% of IEPs (Count of IEP enrollment / Reported Count)	42.13%	41.75%	42.80%	46.54%	44.25%	43.56%	42.67%	41.97%
% of IEPs (Count of IEP enrollment / Total Members)	39.37%	39.70%	39.84%	42.30%	40.15%	41.31%	39.74%	39.14%

Parent Support and Training (PST) Utilization



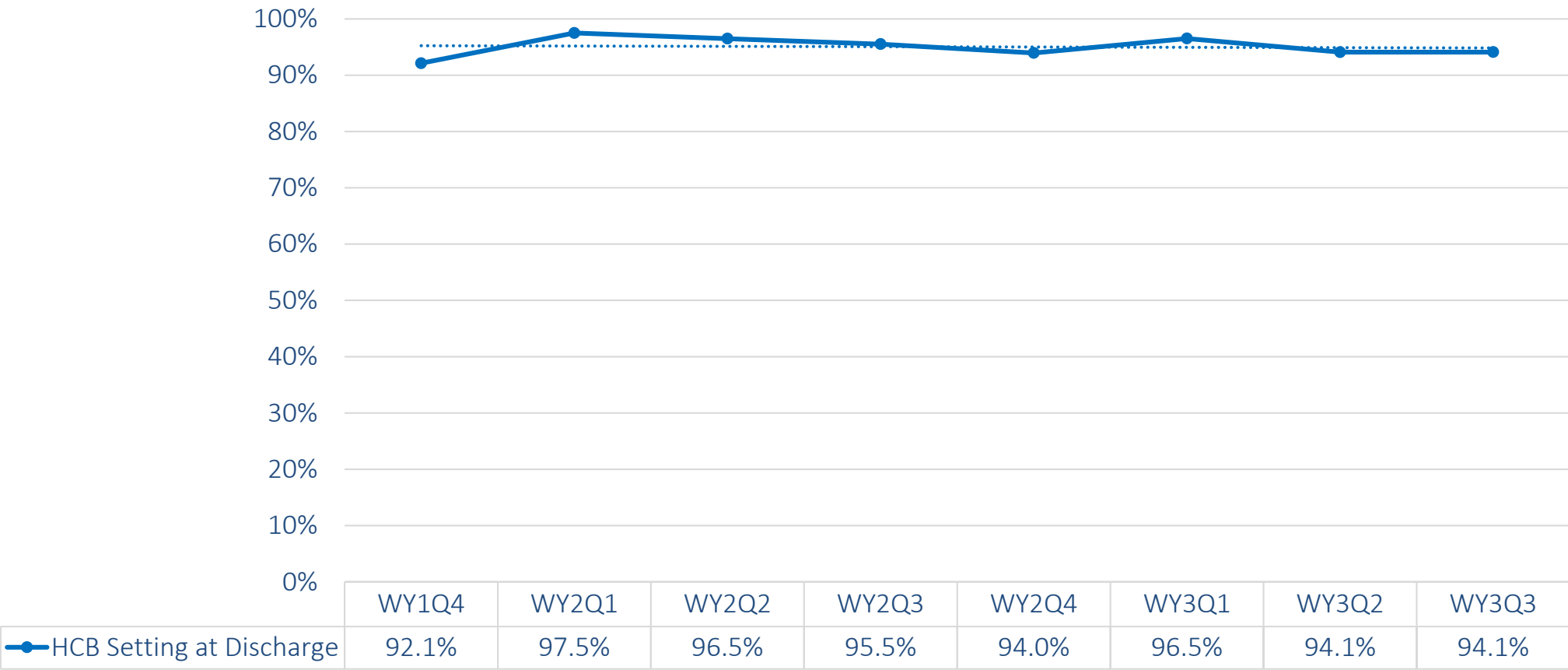
**Members Served from 11/2023 forward is calculated using PST F2F Claims.*

Youth Support and Training (YST) Utilization

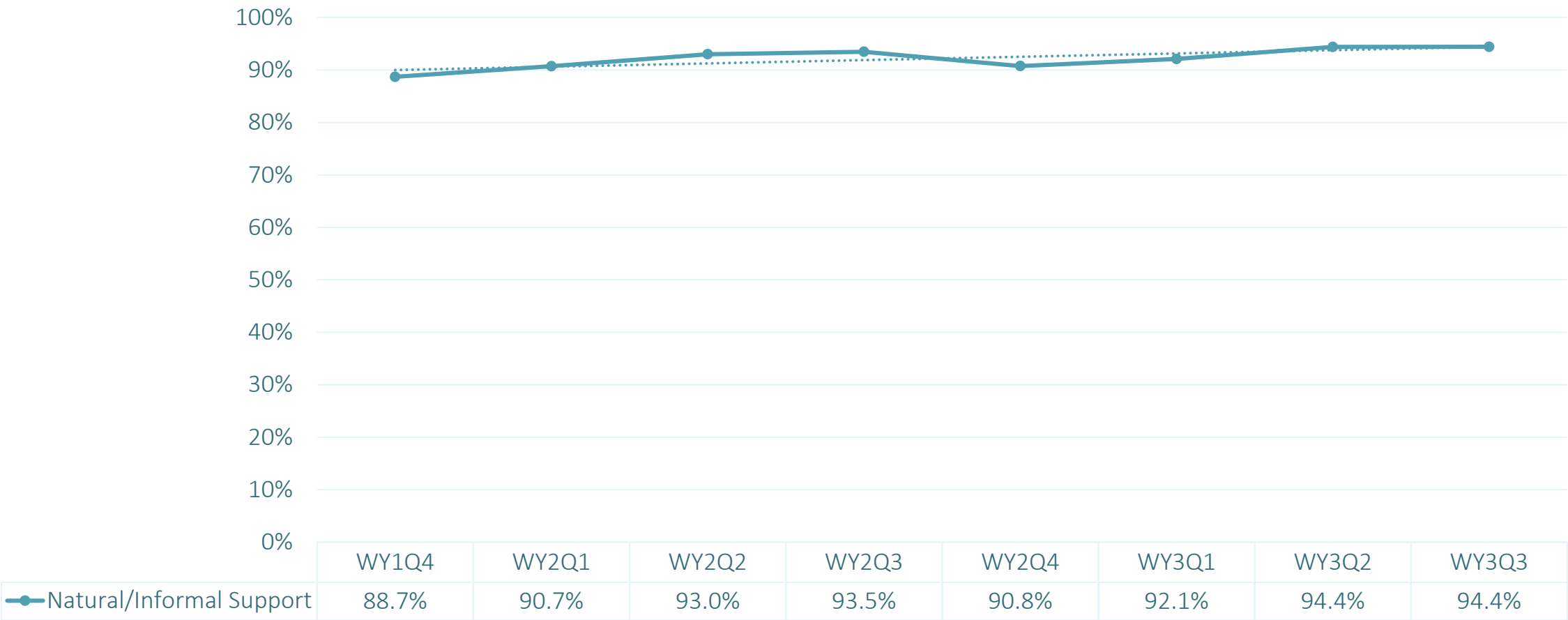


**Members Served from 11/2023 forward is calculated using YST F2F Claims.*

Living Situation at Discharge



Natural and Informal Support Utilization



THANK YOU

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