CSoC Quality Assurance Committee (QAC) Meeting Minutes

Date of Meeting	<u>PARTICIPANTS</u> (via Zoom)
December 14, 2020	🔀 Cindy Guitrau, Chair (DCFS)
Meeting Time	Janice Zube (LDOE)
2:00 – 3:30 p.m. Member	Keith Durham (Medicaid)
	Kristin Savicki (OBH)
	Volonda Latimer (OJ)
Guests	Connie Goodson (OBH)
	Joanna Tonguis (OBH)
	Kolletta Davis (OBH)
	Sareda McPhee (OBH)
	Wraparound Agency Representation, by phone – Rhee Fisher
	Angela Harris (Humana)
	Susan Meyers (Medicaid)
	Thomas Thompson (Humana)

A	genda Item/Topic	Discussion	Action	Responsible Party	Target Date
I.	Call to Order	Cindy called the meeting to order at 2:08 pm.	None	None	None
II.	Roll Call	Members announced themselves.	None	None	None
III.	Approval of Minutes	Janice moved and Kristin seconded to approve the December 2019	Post minutes to CSoC	Joanna Tonguis	December
		meeting minutes. Janice moved and Kristin seconded to approve the	website		2020
		February 2020 meeting minutes.			
IV.	Discussion of	CSoC Dashboard – Connie Goodson			
	Outcomes Measures/	Connie shared updates about personnel changes at Magellan, and the			
	Tool	impacts of Covid on the CSoC program, including allowance for			
		telephonic and videoconference service delivery and changes to			
		discharge criteria.			
		Participants were walked through the detail of the most recent			
		dashboard, which includes CSoC-specific data on: Reduction of Out of			
		Home Placements, Improved Outcomes, Utilization of Home and			
		Community-Based Services, and Youth Receiving High-Quality			
		Wraparound Care Coordination. Connie reports that outcome measures			
		remain positive but that impacts from Covid can be seen, and are			
		similar to trends seen nationally.			
		Connie acknowledged the hard work of the wraparound agencies to			
		support and stay connected to the families they serve during Covid and			
		the multiple hurricanes that impacted the state during 2020.			

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V.	Other Items for Discussion	<u>Statewide Governance Board (SGB) Meeting</u> Connie advised that the SGB meeting is scheduled for December 16, 2020 at 1:00 pm (virtual meeting). <u>Next QAC Meeting</u> The next meeting is scheduled for Monday, February 15, 2021 at 2:00 pm.	Send meeting update and minutes	Joanna Tonguis	Before next meeting
VI.	Public Comment	None.			
VII.	Adjournment	The meeting was adjourned at 2:57 pm.			

Cindy Guitrau, Chair, CSoC QAC

Date