CSoC Quality Assurance Committee (QAC) Meeting Minutes

| Date of Meeting | <u>PARTICIPANTS</u> |
|---------------------------------|-------------------------------|
| May 20, 2019 | ☐ Cindy Guitrau, Chair (DCFS) |
| Meeting Time | ☐ Janice Zube (DOE), by phone |
| 2:00 – 3:30 p.m. Members | |
| | Kristin Savicki (OBH) |
| | |
| Guests | Connie Goodson (OBH) |
| | Joanna Tonguis (OBH) |
| | Pamela Honore (OBH) |
| | Sareda McPhee (OBH) |
| | |

| A | genda Item/Topic | Discussion | Action | Responsible Party | Target Date |
|------|---------------------|---|----------------------------|-------------------|----------------|
| I. | Call to Order | Connie Goodson called the meeting to order at 2:02 pm. | None | None | None |
| II. | Roll Call | Members announced themselves. | None | None | None |
| III. | Approval of Minutes | Approval of the August 2018, November 2018, and February 2019 meeting minutes was tabled until the next meeting due to lack of a quorum | Hold for the next meeting. | Joanna Tonguis | August 2019 |
| IV. | Discussion of | CSoC Dashboard - Connie Goodson | | | |
| | Outcomes Measures/ | Participants were walked through the detail of the most recent | | | |
| | Tool | dashboard, which includes CSoC-specific data on: Reduction of | | | |
| | | Out of Home Placements, Improved Outcomes, Utilization of | | | |
| | | Home and Community-Based Services, and Youth Receiving | | | |
| | | High-Quality Wraparound Care Coordination. Connie reports that | | | |
| | | outcome measures remain very positive. | | | |
| | | Connie shared that the timely referral standard metric was low this | | | |
| | | quarter due to significant Child Awaiting Services (CAS) list | | | |
| | | numbers. This metric is very influenced by seasonal changes in referrals. | | | |
| | | Connie shared that Magellan is preparing to administer the | | | |
| | | Wraparound Fidelity Index survey this summer. She also noted | | | |
| | | that LDH started a new 3 year contract with Magellan in | | | |
| | | November 2018 and that they will start new Performance | | | |
| | | Improvement Projects (PIPs). They are being finalized, and | | | |
| | | Connie will report on them once she is able. Connie also shared | | | |

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| | | that Magellan created a Plan of Care (POC) Review Tool, which was developed with feedback from the WAAs and LDH. It was implemented on 4/1/19 and piloted until 5/1/19. Kristin shared that the Center for Evidence to Practice is training therapists and that LSU is working on a website that will display providers trained in EBPs on a map. They are starting training on youth PTSD and trauma-focused CBT. Kristin will share a link to the website with the WAAs once it is published. | | • | |
| V. | Other Items for Discussion | Statewide Governance Board (SGB) Meeting Cindy advised that the SGB meeting is scheduled for May 29, 2019 at 1:00 pm (Bienville Building, Room 173). Next QAC Meeting The next meeting is scheduled for Monday, August 19, 2019 at 2:00 pm (Bienville Building, Room 417). | Send meeting update and minutes | Joanna Tonguis | Before next meeting |
| VI. | Public Comment | None. | | | |
| VII. | Adjournment | The meeting was adjourned at 2:38 pm. | | | |

| Cindy Guitrau, Chair, CSoC QAC | Date | |
|--------------------------------|------|--|