

## APPENDIX VIII: TOP FIVE CLAIMS DENIAL REASONS

*Reporting Period: July 1, 2021, through June 30, 2022*

Denial Type	Denial Type Count	All Denial Count	% of All Denials
Duplicate, previously submitted	13,124	46,773	28%
No authorization on file	12,858	46,773	27%
Patient not eligible	9,956	46,773	21%
Invalid procedure code/modifier combination	5,423	46,773	12%
Provider not registered	5,412	46,773	12%