

APPENDIX VIII: TOP FIVE CLAIMS DENIAL REASONS

Reporting Period: July 1, 2024, through June 30, 2025

Denial Type	Denial Type Count	All Denial Count	% of All Denials
Duplicate Previously Submitted	186,172	259,303	71.8%
No Authorization on File	24,953	259,303	9.6%
Patient Not Eligible	18,802	259,303	7.3%
Non-Covered Code	17,694	259,303	6.8%
Corrected Claim Received and Adjusted Original Claim	11,682	259,303	4.5%