

May 27, 2021

Via Electronic Mail

Louisiana Department of Health Brandon Bueche, Medicaid Program Manager 628 N. 4th Street Baton Rouge, LA 70802

Re: Adjusted Medical Loss Ratio Examination Report Transmittal

This letter is to inform you that Myers and Stauffer LC has completed the examination of MCNA Insurance Company Adjusted Medical Loss Ratio for the period ended June 30, 2018.

Please contact us at the phone number below if you have questions.

Kind Regards,

Myers and Stauffer LC

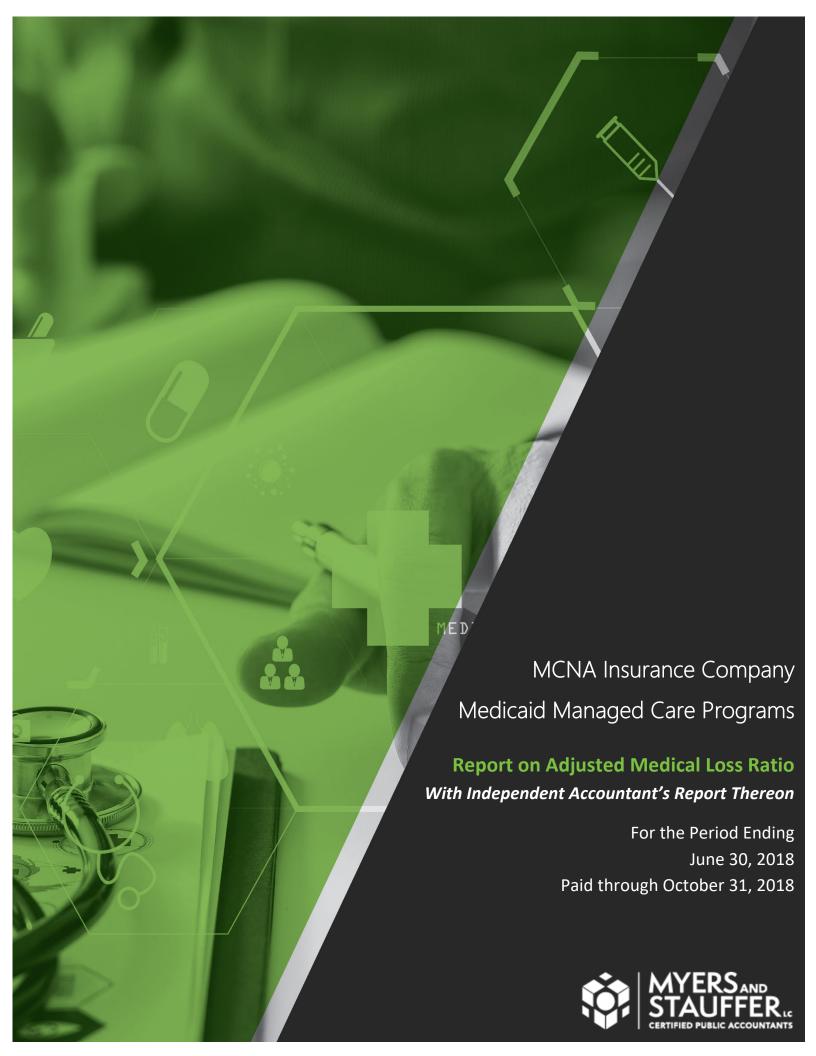




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State of Louisiana Louisiana Department of Health Baton Rouge, Louisiana

Independent Accountant's Report

We have examined the accompanying Adjusted Medical Loss Ratio (MLR) of MCNA Insurance Company (MCNA) for the period ending June 30, 2018. MCNA's management is responsible for presenting the Financial Reporting Template in accordance with the criteria set forth in Healthy Louisiana's MLR Reporting Guide (Guide), and Centers for Medicare & Medicaid Services (CMS) federal guidance (criteria). This criteria was used to prepare the Adjusted MLR. Our responsibility is to express an opinion on the Adjusted MLR based on our examination.

Our examination was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants. Those standards require that we plan and perform the examination to obtain reasonable assurance about whether the Adjusted MLR is in accordance with the criteria, in all material respects. An examination involves performing procedures to obtain evidence about the Adjusted MLR. The nature, timing, and extent of the procedures selected depend on our judgment, including an assessment of the risk of material misstatement of the Adjusted MLR, whether due to fraud or error. We believe that the evidence we obtained is sufficient and appropriate to provide a reasonable basis for our opinion.

The accompanying Adjusted MLR was prepared for the purpose of complying with the criteria, and is not intended to be a complete presentation in conformity with accounting principles generally accepted in the United States of America.

In our opinion, the above referenced accompanying Adjusted Medical Loss Ratio Rebate Calculation of MCNA is presented in accordance with the above referenced criteria, in all material respects, and the Adjusted MLR Percentage Achieved exceeds the CMS minimum requirement of eighty-five percent (85%) for the period of July 1, 2017 through June 30, 2018.

This report is intended solely for the information and use of the Louisiana Department of Health, Mercer, and MCNA and is not intended to be and should not be used by anyone other than these specified parties.

Myers and Stauffer LC Atlanta, Georgia May 17, 2021

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Adjusted Medical Loss Ratio for the Period Ending June 30, 2018 Paid through October 31, 2018

| Adjusted Medical Loss Ratio for the Calendar Year Ending June 30, 2019 Paid Through October 31, 2018 | | | | | | | |
|--|--|----|---------------------|----|-----------------------|----|---------------------|
| Line # | Line Description | | Reported Amounts | | Adjustment Amounts | | Adjusted Amounts |
| Expenses | | | | | | | |
| 1 | Total Incurred Claims | \$ | 149,107,543 | \$ | - | \$ | 149,107,543 |
| Adjustmer | nts to Incurred Claims | | | | | | |
| 2 | Deductions: | | | | | | |
| 2a | Prescription drug rebates | \$ | - | \$ | - | \$ | - |
| 2b | Prompt pay discounts | \$ | - | \$ | - | \$ | - |
| 2c | Overpayment recoveries received from providers | \$ | - | \$ | - | \$ | - |
| 3 | Inclusions: | | | | | | |
| 3a | Incentive and bonus payments made to providers | \$ | - | \$ | - | \$ | - |
| 3b | Fraud reduction expenses | \$ | - | \$ | - | \$ | - |
| 4 | Optional Inclusion: Value-Added Services | \$ | - | \$ | - | \$ | - |
| 5 | Exclusions: | | | | | | |
| 5a | Non-Claims Costs | \$ | - | \$ | - | \$ | - |
| 5b | Prior year MLR rebates paid to LDH | \$ | - | \$ | - | \$ | - |
| 5c | Payments to delegated vendors exceeding amount paid to providers | \$ | - | \$ | - | \$ | - |
| 5d | Spread pricing amounts paid to PBM | \$ | - | \$ | - | \$ | - |
| 5e | Reinsurance premiums exceeding reinsurance recoveries | \$ | - | \$ | - | \$ | - |
| 6 | Other: Incurred claims assumed | \$ | - | \$ | - | \$ | - |
| 7 | Adjusted Incurred Claims | \$ | 149,107,543 | \$ | - | \$ | 149,107,543 |
| Health Car | re Quality Improvement (HCQI) Expenses | | | | | | |
| 8 | HCQI administrative expenses | \$ | - | \$ | - | \$ | |
| 9 | Exclusions to HCQI | \$ | - | \$ | - | \$ | - |
| Health Inf | ormation Technology (HIT) Expenses | | | | | | |
| 10 | HIT administrative expenses | \$ | - | \$ | - | \$ | - |
| 11 | Exclusions to HIT expenses | \$ | - | \$ | - | \$ | - |
| 12 | External Quality Review (EQR) related expenses | \$ | - | \$ | - | \$ | - |
| 13 | Adjusted Incurred Claims and Adjusted HCQI, HIT and EQR Expenses | \$ | 149,107,543 | - | | \$ | 149,107,543 |
| 14 | Less: Adjustment for 50% or more of Medical expenses attributed to new enrollees | \$ | - | \$ | - | \$ | |
| 15 | Add: Prior Year New Enrollee Medical Expenditures deferred to current year from line 30 below | \$ | - | \$ | - | \$ | |
| 16 | Total Adjusted MLR Numerator* | \$ | 149,107,543 | - | | \$ | 149,107,543 |
| Revenues | | | ., . , | | | _ | |
| 17 | Healthy Louisiana Premium Revenue | \$ | 167,992,650 | \$ | (2,375,918) | \$ | 165,616,732 |
| | Adjustments | | | | | | |
| 18 | Less: Health Insurance Provider Fee (HIPF) | \$ | 1,763,194 | \$ | - | \$ | 1,763,194 |
| 19 | Less: Premium tax component of reported revenue | \$ | 3,779,835 | \$ | (53,458) | \$ | 3,726,377 |
| 20 | Less: Other taxes and licensing and regulatory fees | \$ | 468,697 | - | - | \$ | 468,697 |
| 21 | Net Annual MLR Revenue | \$ | 161,980,924 | - | (2,322,460) | - | 159,658,464 |
| 22 | Less: Adjustment for 50% or more of TOTAL capitation attributed to new enrollees (net of premium tax component) | \$ | - | \$ | - | \$ | - |
| 23 | Add: Adjustment for 50% or more of TOTAL capitation attributed to new enrollees (net of premium tax component) deferred from prior year from line 29 below | \$ | - | \$ | - | \$ | - |
| 24 | Total Adjusted MLR Denominator | \$ | 161,980,924 | \$ | (2,322,460) | \$ | 159,658,464 |
| | *Minor forting regions due to grounding | - | | - | | _ | |

^{*}Minor footing variance due to rounding.

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Adjusted Medical Loss Ratio for the Period Ending June 30, 2018 Paid through October 31, 2018

| | Adjusted Medical Loss Ratio for the Calendar Year Ending June 30, 2019 Paid Through October 31, 2018 | | | | | | |
|-----------|--|---------------------|-----------------------|---------------------|--|--|--|
| Line # | Line Description | Reported Amounts | Adjustment Amounts | Adjusted Amounts | | | |
| MLR Calcu | MLR Calculation | | | | | | |
| 25 | MLR Percentage Achieved | 92.1% | 1.3% | 93.4% | | | |
| 26 | MLR Percentage Requirement for Rebate Calculation | 85.0% | 0.0% | 85.0% | | | |
| 27 | Percentage Below 85% Requirement | 0.0% | 0.0% | 0.0% | | | |
| 28 | Dollar Amount of Rebate Requirement | \$ - | \$ - | 0.0% | | | |

| Reconciliation of Prior Year New Enrollee Capitation Exclusion | | | | |
|--|--|----|---|--|
| 29 | Prior year new enrollee capitation adjustment exclusion (net of premium tax) | \$ | - | |
| 30 | Less: Prior year incurred claims for excluded New Enrollees | \$ | - | |
| 31 | Total Net Adjustment for New Enrollees from prior years | \$ | - | |

| 32 | MLR Member Months | 18.145.261 | |
|----|-------------------|------------|--|
| 34 | MER Member Months | 18,145,201 | |

| Credibility Adjustment Applied | | | | |
|--------------------------------|---|-------|--|--|
| 33 | MLR Percentage Achieved | 93.4% | | |
| 34 | Credibility Adjustment | 0.0% | | |
| 35 | Adjusted MLR Percentage Achieved | 93.4% | | |
| 36 | MLR Percentage Requirement for Rebate Calculation | 85.0% | | |
| 37 | Percentage Below 85% Requirement | 0.0% | | |
| 38 | Dollar Amount of Rebate Requirement | \$ - | | |

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Schedule of Adjustments and Comments for the Period Ending June 30, 2018

During our examination we noted certain matters involving costs and revenue, that in our determination did not meet the definitions of allowable medical expenses or revenue and other operational matters that are presented for your consideration.

Adjustment #1 – Premium Revenue

MCNA reported \$167,992,650 for Line 17, Healthy Louisiana Premium Revenue. The State provided capitation data with runout through October 31, 2018 supported \$165,616,732. We recommend an adjustment to Line 17 for this variance of (\$2,375,918). The MLR denominator reporting requirements are addressed in the Healthy Louisiana's MLR Reporting Guide and the Medicaid Managed Care Final Rule 42 CFR § 438.8(f).

| Proposed Adjustment | | | | |
|-------------------------|-----------------------------------|---------------|--|--|
| Line # Line Description | | Amount | | |
| 17 | Healthy Louisiana Premium Revenue | (\$2,375,918) | | |

Adjustment #2 – Premium Tax

MCNA reported \$3,779,835 for Line 19, Premium tax component of reported revenue, but the data provided by the State supports a premium tax amount of \$3,726,377. The (\$53,458) variance between the amount reported and the amount supported by the State data has been posted as an adjustment to Line 19 of the MLR. The MLR denominator reporting requirements are addressed in the Healthy Louisiana's MLR Reporting Guide and the Medicaid Managed Care Final Rule 42 CFR § 438.8(f).

| | Proposed Adjustment | | | | |
|--------|---|------------|--|--|--|
| Line # | Line Description | Amount | | | |
| 19 | Less: Premium tax component of reported revenue | (\$53,458) | | | |