

LOUISIANA HEALTHCARE CONNECTIONS

Louisiana Medicaid Managed Care Non-Compliance Actions

January 1, 2023 to Present

[illegible]

LHC3-10	[Claims and Encounters] Failure to adhere to LDH Directive and Reprocess Claims	3/5/2024 7/18/2024						
LHC3-11	[Claims and Encounters] Failure to meet encounter data submission requirements			5/22/2024	\$25,000	6/20/2024 7/19/2024	7/12/2024 8/15/2024	
LHC3-12	[Claims and Encounters] Failure to meet prompt pay performance standards	2/13/2025		9/23/2024	\$115,000	10/1/2024	10/7/2024	
LHC3-13	[Reporting] Failure to submit complete and accurate reports	9/27/2024						
LHC3-14	[Claims and Encounters] Failure to Notify Providers of System Error or “Glitch” and Reprocess Claims Timely	10/10/2024				10/24/2024	1/6/2025	
LHC3-15	[Services and Benefits] Failure to meet case management requirements timely	10/25/2024				11/8/2024	12/5/2024	

Note: Blank cells represent fields that are not applicable as of publication.

Louisiana Healthcare Connections
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