**Managed Care Reporting**

**Report Information**

Report Number: 134

Report Name: Appointment Availability Survey Report

Revision Date: N/A

Report Frequency: Annually

File Type: Text Document

Report Due Date: April 30

Subject Matter: Member Services

Document Type: Free Form Template

**Information to be completed by the Dental Plan**

MCE ID: [Dental Plan ID]

MCE Name: [Dental Plan Name}

MCE Contact:

MCE Contact Email:

Report Period Start Date:

Report Period End Date:

Submission Date of Report:

*(This report can be submitted in any format. However, this document must be completed and submitted with the report)*

**Definitions and Instructions:**

Free Form

Template

Appointment Availability Surveys

The Dental Benefit Plan Manager (DBPM) shall conduct an annual provider survey to assess appointment availability and wait times in accordance with requirements set forth in the Contract.

The DBPM shall submit an annual appointment availability survey report that summarizes the survey methods and findings and provides analysis of opportunities for improvement. Appointment Availability Survey Reports are due by April 30th each year.

RFP Reference (DBPM)

Appointment Availability Survey