



**Payment from MCO to Provider:**

If the Independent Reviewer renders a decision requiring a MCO to pay any claims or portion of the claims, within 20 calendar days, the MCO shall send the provider payment in full along with 12 percent interest calculated back to the date the claim was originally denied or recouped

**Payment from Provider to MCO:**

A provider shall, within 10 days of the date of the decision of the Independent Reviewer, reimburse a MCO for the fee associated with conducting an Independent Review when the decision of the MCO is upheld. If the provider fails to submit payment for the Independent Review within 10 days from the date of the decision, the MCO may withhold future payments to the provider in an amount equal to the cost of the Independent Review, and the department may prohibit that provider from future participation in the Independent Review process