

Independent Review Panel Meeting Minutes

Date	February 22, 2024	
Time	10:00 am	Time official starts: 10:10 am
Location	LDH, Bienville Room 118	
Facilitator	Brandon Bueche	
Note Taker	Amber Gross	

Attendees:

Independent Review Panel:

Brandon Bueche: present in person

Dr. Amy Himel: present in person

Dr. Glenda Johnson: present in person

Kevin Bridwell: present in person

Dr. Keith Winfrey: not present

LDH Staff:

Dana Johnson: LDH staff, present in person

Whitney Martinez: LDH staff, present in person

Amber Gross: LDH staff, present in person

Approval of Minutes from previous meeting
Motioned 6480: Dr. Glenda Johnson
Seconded: Kevin Bridwell

Agenda Item Minutes: Discussion and Action Items

	Meeting called to order at 10:10 am Roll Call Committee Approval of Minutes – February 22, 2024 Meeting <ul style="list-style-type: none">• Meeting minutes approved
	New Business:

- The panel may need to start looking into obtaining a new panel member to represent the provider community.
 - LDH will follow up with the panel.

2023 Independent Reviews and Independent Review Reconsiderations

- Reviewed 2023 IR data
 - Requests received for IR (volume)
 - Breakdowns for each health plan
 - Physical Health
 - Behavioral Health
- LDH noticed a large amount of Ineligible IR's
 - Documentation is not being attached to the submissions. LDH request documents from providers and allow 48 hours for a response.
 - In some cases, the provider did not submit the IRR to the health plan.
 - Kevin asked if providers are now (2024) submitting all required documentation.
 - It is improving, but we still receive ineligible request.
 - An inquiry was made about what determines if an IR is ineligible.
 - Act 349 – specifically regarding timeframes, but there is a list on our website.
- Review 2023 IRR data
 - Requests received for IRR (volume)
 - Breakdowns for each health plan
 - Physical Health
 - Behavioral Health
- IRR data presented is self-reported data from MCOs.
 - An inquiry regarding the amount of MCO overturned IRRs.
 - Dr. Himel explained it is possible the MCO originally denied the claim due to not receiving medical records, then overturn once the IRR was received with the medical records, if it meets medical necessity. She agreed to research LHCC's IRRs and follow up in the next meeting.
- LDH explained we look at particular patterns when reviewing data.
- LDH will provide a list of the top providers in the next meeting.

Independent Review Salesforce

- Implementing the IRR data in the 182 report to eliminate the need to request an Ad-Hoc.
- LDH is working on a project with Salesforce to have data for reporting purposes by next meeting.

New Reviewer

- A new/additional reviewer is needed.

	<ul style="list-style-type: none"> ▪ The current independent reviewers are both attorneys and if a medical necessity review is required, NMR reviews. ▪ The panel agreed to begin looking at resumes to start the process of adding a third reviewer. <p>LDH oversight of Independent Review</p> <ul style="list-style-type: none"> ▪ Amber Gross is transitioning and currently training to oversee Independent Review. <p>Public Comments</p> <ul style="list-style-type: none"> • None

Approval of Adjournment	Time: 10:59 am
Motioned : Dr. Amy Himel	
Seconded: Kevin Bridwell	