



Louisiana Department of Health Informational Bulletin 24-49

Revised May 13, 2025

Durable Medical Equipment Ordering Provider Requirements

Louisiana Medicaid will implement claims and encounter system edits to ensure that the ordering ~~and referring~~ providers ~~types~~ for claim type 09 Durable Medical Equipment (DME) are individuals, and are listed on the claim form. Ordering ~~and referring~~ providers are also required to be enrolled with the state in order for the claim to pay or encounter to be accepted. A group or clinic must not be listed as the ordering ~~or referring~~ provider on claims or encounters. For example, ordering ~~and referring~~ providers cannot be physician clinics, Federally Qualified Health Clinics, Rural Health Clinics, and American Indian Clinics.

Edit (047) for invalid or missing ordering provider will be educational for ordering ~~or referring~~ providers with a group or clinic NPI for ~~30~~ 60 days from the date of this Informational Bulletin. The edit will then be set to deny claims and encounters ~~that have a group or clinic NPI listed as the ordering or referring provider~~ when the ordering provider NPI is missing or the ordering provider is a group or clinic.

Each managed care organization (MCO) shall update its claims processing system to reflect this change within ~~30~~ 60 calendar days of this published update.

For questions related to this information as it pertains to fee-for-service Medicaid claims processing, contact Gainwell Technologies Provider Services at (800) 473-2783 or (225) 924-5040.

Questions regarding MCO claims should be directed to the appropriate MCO.