



Louisiana Department of Health
Informational Bulletin 24-21
Revised May 12, 2026

Changes to Third Party Liability (TPL) Carrier Code Listing

Note: Effective April 1, 2026, UnitedHealthcare's (UHC) contract with the Louisiana Department of Health (LDH) ended, and all members assigned to UHC were reassigned to other managed care organizations (MCO). For additional details regarding the UHC transition, refer to [Informational Bulletin 26-3](#).

Effective June 7, 2024, the Carrier Code Listing will undergo changes to improve efficiency and accessibility.

Expanded Distribution:

The updated Carrier Code Listing will now be distributed to **all ~~eight~~ seven managed care entities (MCE)** in Louisiana. This includes:

- AmeriHealth Caritas
- Aetna Better Health
- Healthy Blue
- Humana Healthy Horizons
- Louisiana Healthcare Connections
- ~~United Healthcare~~
- DentaQuest
- MCNA

This broader distribution ensures all MCEs have access to the most current carrier information.

A pdf will still be accessible at [CARRIER_CODE.PDF \(lamedicaid.com\)](#).

New File Layout:

The Carrier Code Listing will adopt a new layout to facilitate easier data integration and utilization. The new layout includes the following fields:

Field Number	Column	Field Name	Field Description
1	1-6	Carrier Code (Payer ID)	Carrier Code
2	7-56	Insurance Company Name	Carrier Name
3	57-96	Street Address 1	Carrier Street Address 1
4	97-136	Street Address 2	Carrier Street Address 2
5	137-166	City	Carrier City
6	167-168	State (Abbreviation)	Carrier State
7	169-178	Zip	Carrier Zip Code
8	178-190	Phone	Carrier Phone Number

File Frequency:

The Carrier Code Listing will be updated **monthly** to ensure all MCEs have access to the most recent carrier information. Additionally, the listing will be updated **whenever a change occurs** to maintain accuracy.