PHARMACY FACTS

Program Updates from Louisiana Medicaid

April 24, 2020

Medicaid ID Card

Each Louisiana Medicaid recipient will receive a Louisiana Medicaid Eligibility Card (MEC) which contains the FFS/Legacy processing information. See below:

Healthy Louisiana

LOUISIANA **DEPARTMENT OF HEALTH**
Medicaid

ISSUED: 07-10-2018   CCN: 7770000000000000

BIN: 610551   RxBIN: 610514   RxPCN: LOUIPROD

TESTFIRSTNAME A LASTNAMESPACE

If the recipient is enrolled in a Healthy Louisiana plan, they will also receive a card from their plan. The recipient should show both cards when they visit the doctor or pharmacy.

The Louisiana Medicaid Eligibility Card can be used to determine the recipient's plan coverage. If you process a pharmacy claim using the Louisiana Medicaid Eligibility card for a recipient that is not FFS/Legacy, the pharmacy will receive a rejection **507.** It reads:

*** SUBMIT CLAIM TO BYU HEALTH PLAN along with the appropriate Medicaid Managed Care Organization (MCO) card information seen below on **Page 2 *****

- **PLEASE BILL: AETNA/CVS HEALTH, USE BIN 610591, PCN ADV, GRP RX8834, MEDICAID OR PLAN ID, OR CALL 1-855-364-2977**

- **PLEASE BILL: ACLA/PERFORMRX USE BIN 019595, PCN 06030000, MEDICAID ID OR PLAN ID, OR CALL 1-800-684-5502**

- **PLEASE BILL: HEALTHY BLUE/CVS, USE BIN 020107, PCN FG, GRP WKLA, MEDICAID ID OR PLAN ID, OR CALL 1-833-236-6194**

- **PLEASE BILL: LHCC/CVS CAREMARK USE BIN 004336, PCN MCAIDADV, GRP RX5444, MCAID OR PLAN ID OR CALL 1-800-311-0543**

- **PLEASE BILL: UHC/OPTUM RX, USE BIN 610494, PCN 9999, GRP ACULA, MEDICAID ID OR PLAN ID, OR CALL 1-866-328-3108**

Help Desks for Recipient Information

If there is an issue with the Louisiana Medicaid eligibility card, the pharmacy can contact the **Pharmacy Help Desk at (800) 437-9101 or DXC eligibility information support at (800) 473-2783 or (225) 924-5040**. Please make sure you have the recipient name, date of birth and social security number or Medicaid ID number available.

POS Recertification

Due to the COVID-19 pandemic, the Louisiana Department of Health is extending the deadline for submission of the Louisiana Medicaid Recertification Packet to on or before June 30, 2020. Claims data requested in the original letter was for the date range July 2017 through June 2018. It should have been July 2018 through June 2019. If you have any questions, please contact the **Pharmacy Help Desk at 1-800-437-9101.**