

PHARMACY FACTS

Program Updates from Louisiana Medicaid

March 14, 2025

Medicaid to Continue Bimonthly Rebaseline Provider Enrollment

In October 2024, Louisiana Medicaid launched its Provider Enrollment Rebaseline effort, which facilitates Medicaid enrollment for newly credentialed managed care organization (MCO) providers. Enrollment with the state Medicaid agency is required; this is separate and apart from the credentialing process with any MCO.

Every two months, Louisiana Medicaid will send invitation letters to new providers not yet enrolled with Louisiana Medicaid. These letters include detailed instructions and specific provider information required for enrollment. Providers must complete enrollment within 120 days of receiving the letter to avoid claim denials and potential deactivation from the Medicaid program.

For the latest rebaseline information, including details on the provider portal and contacts for additional assistance, see [Informational Bulletin 24-22](#).

New Outpatient Pharmacy Drug Search

The [LDH Pharmacy website](#) has many resources available for providers including a new outpatient pharmacy [drug search tool](#). You can search drugs by NDC, brand name, or generic name. Only payable NDCs will be displayed. If you have any questions about other NDCs, please email the contacts listed in the footer below.



The screenshot shows the Louisiana Medicaid website header with the text "LOUISIANA MEDICAID" and a breadcrumb trail "You are here : Louisiana Medicaid > Drug Inquiry". Below this is the title "Outpatient Pharmacy Drug Search". A search instruction reads "Search drugs for pharmacy claims only by NDC, Brand name, or Generic name:". To the right of this text is a text input field. Further right is a green button labeled "SUBMIT QUERY".

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Third Party Liability (TPL)

Prime Therapeutics, the Louisiana Medicaid MCO Pharmacy Benefits Manager, recently corrected an inaccurate TPL file. TPL changes are common and occur frequently. For assistance with MCO pharmacy claims processing once the member confirms they have no other active coverage or prior active coverage has termed, call Prime Pharmacy Support Center at 1-800-424-1664 to obtain an override.

Links embedded above:

- Informational Bulletin 24-22
https://www.ldh.la.gov/assets/docs/BayouHealth/Informational_Bulletins/2024/24-22/IB24-22_revised_10.28.24.pdf
- LDH Pharmacy website
<https://ldh.la.gov/page/pharmacy>
- Outpatient Pharmacy Drug Search
https://www.lamedicaid.com/apps/druginquiry/Public_Drug_Inquiry.aspx