# Louisiana Certification of Network Adequacy



December 12, 2011

Health Plan	PCP	Hospitals	Specialist	Ancillary
Community Health Solutions (PCCM)	✓	N/A	N/A	N/A
United Healthcare (PCCM)	<b>√</b>	N/A	N/A	N/A
AmeriGroup (MCO)	✓	✓	✓	✓
LaCare (MCO)	✓	✓	✓	✓
Louisiana Healthcare Connections (MCO)	✓	<b>✓</b>	✓	✓

### Network Requirements Shared Savings (PCCM):

In accordance with the requirements in the RFP, and the members' needs, the proposed network shall contract with a sufficient number of Primary Care providers to provide core benefits and services within designated time and distance limits. The health plan shall ensure that in accordance with usual and customary practices primary care provider services are available on a timely basis. Travel distance for members living in rural parishes shall not exceed 30 miles; and shall not exceed 20 miles distance for members living in urban parishes. Each Health Plan shall agree to provide at least one (1) full-time equivalent (FTE) PCP per twenty-five hundred (2,500) BAYOU HEALTH members. The plan shall ensure each individual PCP shall not exceed a linkage total of 2,500 Medicaid eligibles across all BAYOU HEALTH plans in which the PCP may be a network provider.

**Documentation Submitted by Health Plan** – Provider Directory/Registry of all contracted PCPs servicing the GSA, geocoded maps of the GSA depicting time and distance coverage, and letter of attestation certifying compliance with network adequacy requirements.

### Network Requirements Pre-paid Model (MCO):

In accordance with the requirements in the RFP each health plan must provide a comprehensive network to ensure its membership has access at least equal to, or better, than community norms. Services shall be accessible to plan members in terms of timeliness, amount, duration and scope as those are available to Medicaid recipients within the same GSA who are not enrolled in the Bayou Health Program [42 CFR 438.210.(a)(2)]. The plan is encouraged to have available non-emergent after-hours physician or primary care services within its network. If the network is unable to provide medically necessary services required under contract, the plan shall ensure timely and adequate coverage of these services through an out of network provider until a network provider is contracted. Each plan is required at a minimum to have an a contract with sufficient providers to provide in network services for the mandatory providers listed in appendix E of the RFP.

Primary Care – The health plan shall ensure that in accordance with usual and customary practices primary care provider services are available on a timely basis. Travel distance for members living in rural parishes shall not exceed 30 miles; and shall not exceed 20 miles distance for members living in urban parishes. Each Health Plan shall agree to provide at least one (1) full-time equivalent (FTE) PCP per twenty-five hundred (2,500) BAYOU HEALTH members. The plan shall ensure each individual PCP shall not exceed a linkage total of 2,500 Medicaid eligibles across all BAYOU HEALTH plans in which the PCP may be a network provider.

Hospitals – Travel distance shall not exceed thirty (30) minutes of a member's residence for urban areas; or thirty (30) miles for rural areas.

Specialist – Travel distance shall not exceed sixty (60) miles for at least 75% of members; and shall not exceed ninety (90) miles for all members. Access standards to specialists that cannot be met may be satisfied utilizing telemedicine with prior DHH approval.

Lab and Radiology Services – Travel distance shall not exceed thirty (30) minutes or thirty (30) miles;

**Documentation Submitted by Health Plan** – Provider Directory/Registry of all contracted providers servicing the GSA, geocoded maps of the GSA for each provider type depicting time and distance coverage, appendix E - summary totals for all required providers, and letter of attestation certifying compliance with network adequacy requirements.



For GSA A

11/7/2011

I, Kyle Moll, as Executive Vice President for Community Health Solutions of Louisiana, do hereby attest that the information provided concerning our proposed network (subcontracts) is (are) accurate, true, and complete.

I attest that the necessary information for these providers will be loaded into our organization's system prior to providing services to Louisiana Medicaid/CHIP members. Additionally, I attest that the following requirements will be met:

- All subcontracts and amendments will utilize a model sub contract approved by DHH, or any modifications to the model subcontract have been approved by DHH prior to execution,
- All subcontracts will be properly signed, dated and executed by both parties, and
- All provider files will contain information regarding hospital privileges (if appropriate) and a list of group practice members.

In addition to the services provided through its subcontracted network, Community Health Solutions of Louisiana will provide access to enhanced primary care case management and PCP primary care management services consistent with the Contract with DHH.

I understand that should DHH determine at a later date that the submitted information is inaccurate, untrue, or incomplete, Community Health Solutions of Louisiana may be subject to sanctions and/or fines as outlined in the Contract with DHH.

1. Kyle Mold	11/7/2011
Signature/Title	Date

For: GSA A

Date: November 23, 2011

I, April Golenor, as Plan President for United HealthCare of Louisiana, Inc., do hereby attest that the information provided concerning our proposed network (letters of intent and/or subcontracts) is (are) accurate, true, and complete.

I attest that the necessary information for these providers will be loaded into our organization's system prior to providing services to Louisiana Medicaid/CHIP members. Additionally, I attest that the following requirements will be met:

- All subcontracts and amendments will utilize a model sub contract approved by DHH, or any modifications to the model subcontract have been approved by DHH prior to execution.
- All subcontracts will be properly signed, dated and executed by both parties, and
- All provider files will contain information regarding hospital privileges (if appropriate) and a list of group practice members.

In addition to the services provided through its subcontracted network, United HealthCare of Louisiana, Inc. will provide access to enhanced primary care case management and PCP primary care management services consistent with the Contract with DHH.

I understand that should DHH determine at a later date that the submitted information is inaccurate, untrue, or incomplete, United HealthCare of Louisiana, Inc. may be subject to sanctions and/or fines as outlined in the Contract with DHH.

Signature/Title Date

Plan President, November 23, 2011



### For GSA A

Date 11/09/11

I, George Bucher, as CEO for AMERIGROUP Louisiana, Inc., do hereby attest that the information provided concerning our proposed network is accurate, true, and complete.

I attest that the necessary information for these providers will be loaded into our organization's system prior to providing services to Louisiana Medicaid/CHIP members. Additionally, I attest that the following requirements will be met:

- All subcontracts and amendments will utilize a model sub contract approved by DHH, or any modifications to the model subcontract have been approved by DHH prior to execution,
- · All subcontracts will be properly signed, dated and executed by both parties, and
- All provider files will contain information regarding hospital privileges (if appropriate) and a list of group practice members.

In addition to the services provided through its subcontracted network, AMERIGROUP Louisiana will provide access consistent with the Contract with DHH.

I understand that should DHH determine at a later date that the submitted information is inaccurate, untrue, or incomplete, AMERIGROUP Louisiana may be subject to sanctions and/or fines as outlined in the Contract with DHH.

Signature/Title

Date

### AmeriGroup List of Required and Optional Providers Serving GSA A\*\*\* - as of 12/07/2011

Provider	Required/O ptional	Maximum Members/Provider (RFP 7.7.3.4)	Number of Providers with EXECUTED CONTRACTS only****
ANCILLARY S			
Ambulance Services	required	n/a	0
Durable Medical Equipment	required	n/a	13
NEMT	required	n/a	3
Orthotics/Prosthetics	required	n/a	3
Home Health	required	n/a	4
Infusion Therapy See access standards for Specialty Care Services	required	n/a	11
Laboratory/X-Ray	required	n/a	23
		n/a	
HOSPITALS	required	n/a	23
See access standards for Specialty Care Services	·		
PRIMARY CARE I			
Family/Gen. Practice	required	2,500	240
Internal Medicine	required	2,500	280
RHC's/FQHC's  Not required but may be utilized as PCP provider	optional	2500/PCP	20
Pediatrics	required	2,500	159
May function as PCP  OB/GYN		·	
May function as PCP	required	2,500	178
SPECIALIS			
Allergy/Immunology	required	100,000	25
Anesthesiology	required	n/a	136
Audiology	required	n/a	32
Cardiology	required	20,000	140
Chiropractic	required	n/a	13
Dermatology	required	40,000	41
Emergency Medical	required	n/a	78
Endocrinology and Metab	required	25,000	22
Gastroenterology	required	30,000	31
Hematology/Oncology	required	80,000	34
Infectious Diseases	required	n/a	42
Neonatology	required	n/a	24
Nephrology	required	50,000	46
Neurology	required	n/a	51
Nuclear Medicine	required	n/a	2
Ophthalmology	required	20,000	108
Optician/Optometry	required	n/a	116
Orthopedics	required	15,000	51
Otorhinolryngology/Otolaryngology	required	30,000	57
Pathology	required	n/a	53
Pediatrics, Allergy	required	n/a	2
Pediatrics, Cardiology	required	n/a	30
Podiatry	required	n/a	41
Pulmonary Medicine	required	n/a	36
Radiology, Diagnostic	required	n/a	144
Radiology, Therapeutic	required	n/a	14
Rheumatology	required	n/a	18
Surgery - General	required	n/a	94
Surgery - Thoracic	required	n/a	22
Surgery - Cardiovascular	required	n/a	12
Surgery - Colon and Rectal	required	n/a	6
Surgery - Neurological	required	45,000	13
Surgery - Pediatric	required	n/a	5
Surgery - Plastic	required	n/a	13
Urology	required	30,000	33
Private Physical Therapy	required	n/a	19
Private Speech Therapy	required	n/a	39
Private Occupational Therapy	required	n/a	6
Physical Therapy**	required	n/a	19
Speech Therapy**	required	n/a	39

In reviewing networks, DHH considers both the Access Standards, and utilization trends of the regular Medicaid Fee-For-Service system. DHH may grant exceptions to these criteria on a case-by-case basis.

The CCN – P Systems Companion Guide contains all Provider Type and Specialty Type codes necessary for completing the CCN Network Provider and Contractor Registry. http://new.dhh.louisiana.gov/index.cfm/page/37/n/78

- \* The term Trade Area refers to the state of Louisiana and those counties located in Mississippi, Arkansas and Texas that border the state of Louisiana. The Hospitals located within these counties will be treated the same as those within the state.
- \* Therapies are in-patient or out-patient based.
- \*\*\*\* Providers who are contracted and located within the boundaries of GSA A, as well as providers within appropriate distance as defined in the network adequacy standards of measure in nearby counties, are the population of these counts. Additional providers may be contracted by AGP and not reflected in these counts as they were deemed to be too far from the potential membership locations of GSA A to be included.
- \*\*\*\* Counts are distinct, or unique, by provider regardless of service locations



A program of AmeriHealth Mercy of Louisiana, Inc.

#### **Attestation of Provider Network Submission**

For GSA A

November 25, 2011

I, Kathleen E. Stone, as Executive Director for LaCare, a program of AmeriHealth Mercy of Louisiana, Inc., do hereby attest that the information provided concerning our proposed network is accurate, true, and complete.

I attest that the necessary information for these providers will be loaded into our organization's system prior to providing services to Louisiana Medicaid/CHIP members. Additionally, I attest that the following requirements will be met:

- All subcontracts and amendments will utilize a model sub contract approved by DHH, or any modifications to the model subcontract will have been approved by DHH prior to execution,
- All subcontracts will be properly signed, dated and executed by both parties, and
- All provider files will contain information regarding hospital privileges (if appropriate) and a list of group practice members.

In addition to the services provided through its subcontracted network, LaCare will provide access consistent with the Contract with DHH.

I understand that should DHH determine at a later date that the submitted information is inaccurate, untrue, or incomplete, LaCare may be subject to sanctions and/or fines as outlined in the Contract with DHH.

Kathlun E Stone	
,	11-25-11
Signature/Title	Date

## LaCare List of Required and Optional Providers Serving GSA A - as of 11/30/2011

Provider	Required/O ptional	Maximum Members/Provid er (RFP 7.7.3.4)	Number of Providers with EXECUTED CONTRACTS only
ANCILLARY	SERVICES		
Ambulance Services	required		In contract negotiation with Acadian Ambulance
Durable Medical Equipment	required	3,000,000	40
NEMT	required		In contract negotiation with MTM
Orthotics/Prosthetics	required	600,000	8
Home Health	required	2,400,000	32
Infusion Therapy See access standards for Specialty Care Services	required		In contract negotiation with Care Partners
Laboratory/X-Ray	required		In contract negotiation with Labcorp/Ameripath
HOSPITALS			
See access standards for Specialty Care Services	required	750,000	10
PRIMARY CARE			
Family/Gen. Practice	required	872,500	349
Internal Medicine	required	180,000	72
RHC's/FQHC's  Not required but may be utilized as PCP provider	optional	2500/PCP	Rolled up to Family/General Practice
Pediatrics	raquirad	2.500	Rolled up to Family/General Practice
May function as PCP  OB/GYN	required	2,500	ixoned up to i anniy/deneral Fractice
May function as PCP	required	277,500	111
SPECIAL	ISTS		
Allergy/Immunology	required	1,000,000	10
Anesthesiology	required	8,925,000	119
Audiology	required	600,000	8
Cardiology	required	1,300,000	65
Chiropractic	required	525,000	7
Dermatology	required	16,000,000	40
Emergency Medical	required	10,800,000	144
Endocrinology and Metab	required	200,000	8
Gastroenterology	required	690,000	23
Hematology/Oncology	required	1,440,000	18
Infectious Diseases	required	2,250,000	30
Neonatology	required	975,000	13
Nephrology	required	1,450,000	29
Neurology	required	2,175,000	Della demote and follows
Nuclear Medicine	required	4 400 000	Rolled up to radiology
Ophthalmology Optician/Optometry	required	1,480,000	74
Orthopedics	required	3,075,000 990,000	41 66
Otorhinolryngology/Otolaryngology	required	3,150,000	42
Pathology	required required	3,225,000	43
Pediatrics, Allergy	required	0,220,000	0
Pediatrics, Cardiology	required	300,000	4
Podiatry	required	675,000	9
Pulmonary Medicine	required	2,100,000	28
Radiology, Diagnostic	required	10,200,000	146
Radiology, Therapeutic	required	11,200,000	Rolled up to radiology
Rheumatology	required	375,000	5
Surgery - General	required	4,425,000	59
Surgery - Thoracic	required	900,000	12
Surgery - Cardiovascular	required	300,000	4
Surgery - Colon and Rectal	required		0
Surgery - Neurological	required	315,000	7
Surgery - Pediatric	required	75,000	1
Surgery - Plastic	required	450,000	6
Urology	required	510,000	17
Private Physical Therapy	required	375,000	5
Private Speech Therapy	required	3,000,000	40
Private Occupational Therapy	required	450,000	6
Physical Therapy**	required	450,000	6
Speech Therapy**	required	450,000	6
Occupational Therapy**	required	450,000	6
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<sup>\*\*</sup>Therapies are in-patient or out-patient based.



### For GSA- A

Date: November 9, 2011

I, Randy Guillory, as Senior Director Contracting/Network Development for Louisiana Health Care Connections, do hereby attest that the information provided concerning our proposed network is accurate, true, and complete.

I attest that the necessary information for these providers will be loaded into our organization's system prior to providing services to Louisiana Medicaid/CHIP members. Additionally, I attest that the following requirements will be met:

- All subcontracts and amendments will utilize a model sub contract approved by DHH, or any modifications to the model subcontract have been approved by DHH prior to execution,
- All subcontracts will be properly signed, dated and executed by both parties, and
- All provider files will contain information regarding hospital privileges (if appropriate) and a list of group practice members.

In addition to the services provided through its subcontracted network, Louisiana HealthCare Connections will provide access consistent with the Contract with DHH.

I understand that should DHH determine at a later date that the submitted information is inaccurate, untrue, or incomplete, Louisiana HealthCare Connections may be subject to sanctions and/or fines as outlined in the Contract with DHH.

Signature/Title

SR DIREITOR Contrasting Nethork

Development

///9/// Date

# Louisiana Healthcare Connections List of Required and Optional Providers Serving GSA A - as of 12/07/11

Provider	Required/ Optional	Maximum Members/Provider (RFP 7.7.3.4)	Number of Providers with EXECUTED CONTRACTS only
ANCILLA			
Ambulance Services	required		5
Durable Medical Equipment	required		38
NEMT	required		3
Orthotics/Prosthetics	required		15
Home Health	required		9
Infusion Therapy	required		2
See access standards for Specialty Care Service			10
Laboratory/X-Ray	required		10
HOSPITALS See access standards for Specialty Care Service	required		11
	RE PROVIDERS		
Family/Gen. Practice	required	2,500	78
Internal Medicine	required	2,500	80
RHC's/FQHC's	optional	2500/PCP	17
Not required but may be utilized as PCP provide Pediatrics	r		
May function as PCP	required	2,500	169
OB/GYN	required	2,500	85
May function as PCP	IALISTS	2,500	0.5
Allergy/Immunology	required	100,000	12
Anesthesiology	required	100,000	347
Audiology	required		9
Cardiology	required	20,000	54
Chiropractic	required	ŕ	5
Dermatology	required	40,000	30
Emergency Medical	required		116
Endocrinology and Metab	required	25,000	4
Gastroenterology	required	30,000	18
Hematology/Oncology	required	80,000	14
Infectious Diseases Neonatology	required		17
Nephrology	required required	50,000	8 27
Neurology	required	30,000	12
Nuclear Medicine	required		4
Ophthalmology	required	20,000	7
Optician/Optometry	required	ŕ	41
Orthopedics	required	15,000	26
Otorhinolryngology/Otolaryngology	required	30,000	28
Pathology	required		38
Pediatrics, Allergy	required		2
Pediatrics, Cardiology	required		7
Podiatry	required		11
Pulmonary Medicine	required		20
Radiology, Diagnostic Radiology, Therapeutic	required required		61 5
Rheumatology	required		3
Surgery - General	required		43
Surgery - Thoracic	required		3
Surgery - Cardiovascular	required		2
Surgery - Colon and Rectal	required		1
Surgery - Neurological	required	45,000	6
Surgery - Pediatric	required		2
Surgery - Plastic	required		4
Urology	required	30,000	16
Private Physical Therapy	required		17
Private Speech Therapy	required		27
Private Occupational Therapy	required		4
Physical Therapy** Speech Therapy**	required required		<del>                                     </del>
Occupational Therapy**	required		
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<sup>\*\*</sup>Therapies are in-patient or out-patient based.