

Louisiana Bayou Health Readiness Review (Shared Savings)

Health Plan: **United Healthcare**

RFP requirement	Total No. of Requirements	No. of Requirements Met	No. of Requirements Not Met	Readiness Review Determination
3.0 General Requirements	2	2	0	Full
5.0 Staff Requirements and Support Services	4	4	0	Full
6.0 Provider Network Requirements	131	131	0	Full
7.0 Enhanced Primary Care Case Management	200	200	0	Full
8.0 Service Accessibility Standards	15	15	0	Full
9.0 Provider Services	65	65	0	Full
10.0 Eligibility, Enrollment and Disenrollment	54	54	0	Full
11.0 Marketing	121	121	0	Full
11.0 Member Education	116	116	0	Full
12.0 Member Grievance and Appeals	53	53	0	Full
15.0 Fraud, Abuse and Waste Prevention	27	27	0	Full
TOTAL	788	788	0	

Readiness Review Determination

Full Compliance	Health plan has met or exceeded requirements
Substantial Compliance	Health plan has met all critical requirements and most non-critical requirements but has minor deficiencies in a small number of non-critical areas
Minimal Compliance	Health plan has met most critical requirements and all or some non-critical requirements but has significant deficiencies requiring corrective action
Non Compliance	Health plan has not met most critical requirements