



Beneficiary Advisory Committee Meeting

October 14, 2025

1:00 p.m. – 3:00 p.m.

Meeting Minutes

Members Present

Allen “Al” Thibodeaux – *Chair*
Theresa C. Stevenson – *Co-Chair*
Jennifer Segura Nugent
Jessica Walker
Tammy Frazier
Kristine Hargrave

Members Absent

Kimberly Green
Miranda Morley
Stacey Hendricks
Gladys Mouton

Welcome and Roll Call

The meeting was called to order at 1:03 p.m. by Chairman Al Thibodeaux. Chelsey Brown conducted roll call. *Quorum was met.*

Medicaid Program Updates

CMS Access Rule and Bylaws

Tim Williams updated the group regarding the requirement of term limits in the bylaws.

- Members of the BAC and MAC will serve for a term length determined by the state, which may not be immediately followed by a consecutive term for the same member on a rotating and continuous basis.
- Terms could be staggered to adhere to the rule without having turnover of the entire committee at the end of each term.
- The bylaws are currently being developed/revised, but are on hold due to internal reorgs and undecided term limits.
- The bylaws will be ready to review before the next BAC meeting.

Chair Updates

- **Review Minutes for July 9, 2025 Meeting**

Kristine Hargrave made a motion to approve the meeting minutes. Theresa Stevenson seconded the motion. The motion passed. The July 9, 2025, meeting minutes are approved.

- **BAC Member Contact Information**

Al Thibodeaux would like to share an internal contact information document containing all members' emails and phone numbers. This document is for council members only and will not be shared on the website or with the public.

Kristine Hargrave asked how the members should send their contact information. Al Thibodeaux requested that contact information be sent via email.

- **Rules of Engagement**

Al Thibodeaux asked the council to review the “Rules of Engagement” document, which provides simple rules, conduct, and cadence for how each meeting should be run.

Kristine Hargrove made a motion to accept the document. Jennifer Nugent seconded the motion. The motion passed.

- **Council Charge and Involvement**

Al Thibodeaux shared with the group that LDH Quality will complete all administrative tasks. Administrative tasks include scheduling meetings, creating agendas, drafting meeting minutes, sending emails, updating the website, etc.

Theresa Stevenson asked who would connect with members who have not attended the meetings. Tim Williams assured her that the Quality Team will contact these members.

MAC Subcommittee Chairs: Community-Based Social Services (CBSS)

- Al Thibodeaux mentioned that subcommittee chairs mentioned at the MAC meeting in August that there was interest in partnering with the BAC to collaborate. The Chair and Co-Chair have decided to allow subcommittee chairs to bring their requests to the BAC.
- Nick Albares, CBSS Chair, presented the committee with an opportunity for collaboration.
 - A member of the CBSS will facilitate a group meeting with BAC members to understand the perspective of the beneficiary regarding community resources.
 - The collaborative meeting will be held on December 16 at 1:00 p.m.

Public Comments

A member of the public stated that she would like the council to help close the gap in Medicaid therapy access. The member of the public said that their child needs several therapies, such as aqua therapy, but it's considered a “recreational therapy” rather than physical therapy, which is covered. Al Thibodeaux stated he would share this at the next Medicaid Advisory Committee meeting.

Announcements/Open Forum

2026 Meeting Dates

The council agreed that Tuesdays work best for everyone. Proposed meeting dates will be sent at a later date.

Adjournment

Theresa Stevenson made a motion to adjourn the meeting. Al Thibodeaux seconded. Motion passed. Meeting adjourned at 2:47 p.m.