

## RESOURCES FOR VULNERABLE COMMUNITIES

Resource Type	Contact Information
<b>General Support</b> (When in doubt, start here!)	<ul style="list-style-type: none"> <li>• Dial <b>2-1-1</b>: You will reach trained information and referral specialist for LA non-profit programs. If you prefer to talk via text, you may also text <b>your zip code</b> to <b>898-211</b>.</li> <li>• Aging and Disability Resource Centers: <b>1-877-340-9100</b> Link: <a href="#">Aging and Disability Resource Centers Directory</a></li> </ul>
<b>Financial &amp; Legal Assistance</b>	<ul style="list-style-type: none"> <li>• Unemployment Insurance Benefits: <b>1-866-783-5567</b>. To file a claim go to <a href="https://www.louisianaworks.net/hire">https://www.louisianaworks.net/hire</a>.</li> <li>• Southeast LA Legal Services Hotline: <b>1-844-244-7871</b> <a href="#">COVID-19 and Disaster Legal Aid</a></li> </ul>
<b>Food &amp; Nutrition</b>	<ul style="list-style-type: none"> <li>• Food Pantries: Feeding LA: <b>225-308-2038</b> or Link: <a href="https://food-banks.org/louisiana-programs.html">https://food-banks.org/louisiana-programs.html</a></li> <li>• Families/Food for Seniors: <b>1-800-522-3333</b></li> <li>• Food Stamps (SNAP): Call <b>1-888-524-3578</b> or text <b>GETSNAP</b> to <b>898211</b>.</li> <li>• Meals on Wheels through Parish Councils On Aging List: Link: <a href="#">Council on Aging Directory</a></li> </ul>
<b>Housing</b>	<ul style="list-style-type: none"> <li>• Housing Assistance: Contact Regional Continuum of Care Resource Collaborative for the Homeless. Link: <a href="#">Regional Continuum of Care Resource Collaboratives for the Homeless</a></li> </ul>
<b>Crisis Support</b>	<ul style="list-style-type: none"> <li>• LA Domestic Violence Helpline: <b>1-888-411-1333</b></li> <li>• Suicide/Crisis Hotline: <b>1-800-437-0303</b></li> <li>• Crisis Text Line: Text <b>HOME</b> to <b>741741</b></li> <li>• SAMHSA Disaster Distress Helpline: <b>1-800-985-5990</b> or text <b>TalkWithUs</b> to <b>66746</b></li> <li>• Veterans Crisis Line: <b>1-800-273-8255</b> and <b>press 1</b> or text your message to <b>838255</b></li> <li>• Louisiana Statewide AIDS/STD Infoline: <b>1-800-99-AIDS-9</b> or <b>1-800-992-4379</b></li> <li>• Keeping Calm through COVID Hotline: <b>1-866-310-7977</b></li> </ul>
<b>Protection &amp; Fraud Hotlines</b>	<ul style="list-style-type: none"> <li>• Adult Protective Services: for disabled adults ages 18-59, <b>1-800-898-4910</b> Link: <a href="#">LDH Adult Protective Services</a></li> <li>• Child Protective Services: <b>1-855-452-5437</b> Link: <a href="#">Louisiana DCFS Reporting Child Abuse/Neglect</a></li> <li>• Elderly Protective Services: for abuse against the elderly ages 60 or older <b>1-833-577-6532</b> Link: <a href="#">Louisiana GOEA Elderly Protective Services</a></li> <li>• Louisiana Attorney General's Office - Medicaid Fraud Control Unit: <b>225-326-6210</b> or <b>1-888-799-6885</b> Link: <a href="#">LA Attorney General Jeff Landry – Medicaid Fraud Control Unit</a></li> </ul>

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<b>Louisiana Department of Health Complaint Hotlines</b>	<ul style="list-style-type: none"> <li>• Nursing Home Abuse &amp; Complaints: <b>1-888-810-1819</b></li> <li>• Home Health &amp; Hospice Complaints: <b>1-800-327-3419</b></li> <li>• Intermediate Care Facility for Developmentally Disabled (ICF/DD) Complaints: <b>1-877-343-5179</b></li> <li>• Home &amp; Community Based Services (HCBS) Complaints: <b>1-800-660-0488</b></li> <li>• Case Management Complaints: <b>1-800-660-0488</b></li> <li>• Hospital, Ambulatory Surgical Center, Dialysis &amp; Abortion Facility Complaints: <b>1-866-280-7737</b></li> <li>• Adult Day Health Care Complaints: <b>1-888-810-1819</b></li> <li>• Adult Day Care Complaints: <b>1-800-660-0488</b></li> <li>• Adult Residential Care Provider Complaints: <b>1-225-342-6298</b></li> <li>• For all other programs: <b>1-225-342-0138</b></li> </ul>
<b>Substance Use and Problem Gambling</b>	<ul style="list-style-type: none"> <li>• Louisiana Alcohol/Drug Helpline: <b>1-877-664-2248</b></li> <li>• Problem Gambling Helpline: <b>1-877-770-7867</b> or text <b>nobet</b> to <b>66746</b>. You may also live chat at <a href="http://www.helpforgambling.org">www.helpforgambling.org</a>.</li> <li>• For more information visit <a href="#">LDH Office of Behavioral Health</a></li> </ul>
<b>Social Outreach</b>	<ul style="list-style-type: none"> <li>• AARP Friendly Voice: Request a friendly call by calling toll-free <b>1-888-281-0145</b> for English or <b>1-888-497-4108</b> for Spanish. Leave your information and someone will call you back. Link for more information: <a href="#">AARP Friendly Voice</a></li> </ul>
<b>Resources for Immigrants</b>	<ul style="list-style-type: none"> <li>• Catholic Charities Archdiocese of New Orleans (CCANO) Immigration &amp; Refugee Services: Link: <a href="#">CCANO COVID-19 Resource Guide</a></li> <li>• To find resources for immigrants in your specific area, go to the following link: <a href="https://www.catholiccharitiesusa.org/find-help/">https://www.catholiccharitiesusa.org/find-help/</a>.</li> </ul>
<b>COVID-19 Information</b>	<ul style="list-style-type: none"> <li>• Louisiana Department of Health: <a href="#">COVID-19 Information</a></li> <li>• Dial <b>2-1-1</b> or text <b>LACOVID</b> to <b>898-211</b> or visit <a href="http://LA211Help.org">LA211Help.org</a></li> </ul>