




State of Louisiana
Louisiana Department of Health
Office of Aging Adult Services

MEMORANDUM

OAAS-SC-24-010

TO: Office of Aging and Adult Services (OAAS) Support Coordination Agencies (SCAs)

FROM: Anne F. Olivier 
Director, OAAS Program Operations

DATE: June 3, 2024

SUBJECT: OAAS Electronic Plan of Care (ePOC) Revision Implementation and Training

The OAAS electronic Plan of Care (ePOC) revision was integrated into LaSRS® and has been in pilot status. Beginning **June 10, 2024 through July 31, 2024**, transition to the the ePOC revision will begin. SCAs will schedule an individual ePOC revision training with Statistical Resources, Inc. (SRI) for Support Coordinators (SCs) and SC Supervisors. Once training is completed, SCs can begin utilizing ePOC revisions. During the transition period, paper revisions can still be utilized; however, **effective August 1, 2024**, the ePOC revision will be fully implemented and paper revisions will not be accepted.

To schedule training for your agency, email SRI at ePOC@statres.com and copy Cheryl Brown at Cheryl.dickerson@la.gov.

For ePOC technical issues/questions, email SRI at ePOC@statres.com and copy Cheryl Brown at Cheryl.dickerson@la.gov.

For programmatic questions regarding ePOC, please contact Cheryl Brown at Cheryl.dickerson@la.gov or call at 225-427-7979.

c: OAAS Regional Offices
LDH Medicaid Program Supports and Waivers (MPSW)
Statistical Resources, Inc. (SRI)