

QUESTION:	ANSWER:
Handbook Content	
When will the new handbook be available?	A draft may be out by Oct 1, 2025. The comments will be reviewed and then proceed to publish. Update: As a result of the discussion and additional recommendations shared during the quarterly meeting, OCDD needs additional time to work with the Advisory Committee to incorporate recommended changes to the handbook. We will send out a notification to advise when the handbook will be posted for review.
Where can I find the handbook?	https://ldh.la.gov/assets/docs/OCDD/waiver/SelfDirectionManual031623.pdf
Can you include in the handbook that the attestation is yearly not just one time?	Yes, the attestation has to be done yearly because changes can occur such as a new family serving as a paid caregiver.
Is there a summary section in the handbook that summarizes in one spot the self-direction annual activities that are required to be completed?	The Advisory Group will take a look at it and consider adding an appendix that may say “On an annual basis these are the things that need to happen.” We’ll take the feedback back to see if there’s a way to integrate it into the work we’re doing.
A cheat sheet would be fantastic.	Agreed that some form of a cheat sheet would be a good idea to have in the handbook. It was mentioned that a good place for the cheat sheet would be in the Employer’s Responsibilities section of handbook. Also mentioned flow charts as an option.
A cheat sheet would be fantastic for acronyms too.	Agreed that a cheat sheet is a good idea. We’ll try to incorporate a cheat sheet for acronyms as well.
Can there be a section within the book that lets participants know the amount of funds they can have?	Part of what we’re doing is looking for ways to help explain what’s available based on the budget. We’re adding a section to the handbook that explains how to manage the beneficiary’s budget.
I am new to this, on the statements there is a hour balance and a dollar balance. What is the dollar balance to be used for? Is there something in the handbook on this?	This is specific to information from our fiscal agencies. The Advisory Group will work with the fiscal agencies to make sure that the dollar balance and hour balance is clear to beneficiaries. Considering adding this information to “Managing My Budget” section of handbook. This

	information was requested from both FEAs about how that information is presented, how to find the information on statements, and what it means. A request for a sample was made to both FEAs.
Where will the cheat sheet be posted? In the handbook or website?	The cheat sheet will be posted in the handbook.
Attestation	
Where can I find the SD Attestation Form?	https://ldh.la.gov/assets/docs/OCDD/waiver/SelfDirection/SelfDirectionAttestationForm.pdf
When is the SD Employer Attestation Form due?	The attestation is due annually. This will be included on the proposed cheat sheet.
Who is responsible for the certification? I just had my CPOC, and my support coordinator did not ask me to do a new certification form.	Attendee was asked to provide more information in regards to what type of certification that she was referring to. We want to make sure that the question is answered appropriately. Attendee was asked to send question to OCDD-HCBS@la.gov .
So if we filled the attestations out at the annual POC meeting with the support coordinator, and she has that document, then are we good?	Yes, should be good.
Do employers need to submit completed attestation forms to the fiscal agent? If so, does the fiscal agent submit the form back to the support coordinator once the fiscal agent section is completed? Many support coordinators and employers are confused.	The Advisory Group will need to have additional discussions on this topic. Question will be flagged and brought back to the group to make sure it's outlined in the handbook.
Does this caregiver attestation form affect the parent caregiver of adult children living in the home?	If referring to the employer attestation, then the answer is no. The caregiver attestation serves as an understanding that if you are a family member living in the home there are a certain number of hours that can be worked. OCDD will provide more information in the Self Direction Handbook. It only affects the parent caregiver if the parent is to become a paid caregiver.

General	
When someone has been removed from the NOW Waiver, does Morning Sun assist?	Attendee asked to send more detail to question to OCDD-HCBS@la.gov .
My son is now on social security disability and will have Medicare beginning Dec 1, 2025. I'm sure he will still have Medicaid in addition due to the amount of his income. Will this affect his NOW Waiver Program?	Attendee asked to send question to OCDD-HCBS@la.gov .
I think I missed how we will be notified if chosen for the survey (Qlarant)?	Caseloads are split up among 10 surveyors. You will receive a direct call from a surveyor. Contact information is provided by the state. Reminder that the surveyor may live in another area or state with an unfamiliar phone number or area code.
What does SD mean?	Self-Direction
Meeting	
Are we able to receive this slide deck?	Yes, the slide deck will be posted on the Self Direction website and we'll make sure that the group knows where to find the information.
The zoom address that was sent from Acumen was in a letter and not a link, which required typing in the entire address. Can you please have it be a clickable link in the future?	Yes, we will work with Acumen to ensure that all links are clickable.
Family as Paid Caregiver	
Does Louisiana pay family members to care for family members? I have seen several ads on Facebook stating such.	Yes, OCDD has a process for family members living in the home that allows them to be paid staff. This process was developed during the public health emergency. SC will meet you and go through a best interest self-determination and in some instances extraordinary care. Self-direction employer attestations and family as paid caregiver attestations must be completed. Videos are posted online to explain the responsibilities of a family member living in the home.