# LONG TERM CARE ACCESS PROGRAMS OFFICE OF AGING AND ADULT SERVICES DEPARTMENT OF HEALTH AND HOSPITALS

### 305PUR-DHHRFP-LTC-ACCESS-OAAS ADDENDUM TO REQUEST FOR PROPOSAL

- Section II A (2.) Page 16. #7. The contractor will use OAAS approved software and database systems. II.B.1.g. and II.G. of this RFP.
  - Should read: "The contractor will use OAAS approved software and database systems. II.B.1.g. and II.H. of this RFP."
- Section II B.4.a. Page 26 Contractor will develop a person –centered Plan of Care for LT-PCS and LA-POP (when implement) clients during face-to-face assessment visit.

  Contractor will provide a hardcopy of the plan of care to the client during the face-to-face in-home assessment.
  - Should read: "The contractor will develop a person centered plan of care for LT-PCS and LA-POP (when implemented) clients whose level of care requirement has been confirmed by the MDS-HC assessment during the face to face assessment visit. "
- 3 Section II B. 4.c. Page 27 Distribute Plan of Care for non-LA-POP and non-LT-PCS requestors
  - Should read: "B.4.c. Distribute Plan of Care for non-LA-POP and LT-PCS requestors"
- 4 Section II D. 4<sup>th</sup> paragraph, Page 32. Turnover
  - Should read: "Upon termination of contracted services, all equipment purchased under this agreement shall revert to the State. The Contractor agrees to deliver any such equipment to the State within the pre-determined time frame."
- Section III. M. 6. G. Page 46. Delete the following (as a result of duplication with Section III M. 6. F):
  - Delete: Demonstrate an understanding of, and ability to implement, the various types of organizational strategies to be integrated within the day to day operations, which are critical in organizing their functioning and maximizing productivity
- Attachment IV Cost and Pricing Template. Page 64 See attached Templates for Year 1,2, and 3.
  - Proposers shall submit the breakdown in the approved format as shown in the attached sample cost template form (See Attachment IV) for each year of the contract to demonstrate how cost was determined.

## (REVISED) ATTACHMENT IV Cost and Pricing Template

| PROPOSER: |                   |
|-----------|-------------------|
| ADDRESS:  | CITY, STATE, ZIP: |

Year 1 Proposed Administrative Cost (costs NOT related to Assessment Cost)

|    | rear i Proposed Administrative Cost (Costs NOT related to Assessment Cost) |                   |   |  |
|----|--|-------------------|---|--|
|    |  | Α                 | В   | С  |
|    |  | Cost for services | Additional<br>Task #1<br>Client<br>Monitoring | Additional Task #2 Client Monitoring with Fiscal Oversight Checkup for LA POP Recipients |
| 1  | Direct Labor Cost (Salary and Wages)                                       |                   |   |  |
| 2  | Direct Labor Overhead ERE (Employer Related Expenses)                      |                   |   |  |
| 3  | Administrative Labor Cost  |                   |   |  |
| 4  | Administrative Labor ERE   |                   |   |  |
| 5  | Contracted/Subcontracted/Consulting Staff                                  |                   |   |  |
| 6  | Indirect Program Supplies  |                   |   |  |
| 7  | Other Direct Cost  |                   |   |  |
|    | System Development (Specify system)  |                   |   |  |
|    | Education/outreach Materials   |                   |   |  |
|    | Call Center Expenditures   |                   |   |  |
|    | Travel   |                   |   |  |
| 8  | Other Direct Cost (Specify)  |                   |   |  |
| 9  | Other Direct Cost (Specify)  |                   |   |  |
| 10 | Total Administrative Cost not related to assessments – Year 1              |                   |   |  |

#### **Year 1 Proposed Cost for Assessments**

|    |   | Cost for assessment services |
|----|---|------------------------------|
| 1  | Direct Labor Cost (Salary and Wages)                  |                              |
| 2  | Direct Labor Overhead ERE (Employer Related Expenses) |                              |
| 3  | Administrative Labor Cost                             |                              |
| 4  | Administrative Labor ERE                              |                              |
| 5  | Contracted/Subcontracted/Consulting Staff             |                              |
| 6  | Indirect Program Supplies                             |                              |
| 7  | Other Direct Cost                                     |                              |
|    | System Development (Specify system)                   |                              |
|    | Education/outreach Materials                          |                              |
|    | Call Center Expenditures                              |                              |
|    | Travel  |                              |
| 8  | Other Direct Cost (Specify)                           |                              |
| 9  | Other Direct Cost (Specify)                           |                              |
| 10 | Total Cost Related to Assessments – Year 1            |                              |

#### **Year 1 Cost Per Assessment**

| 11 | Expected Volume for face-to-face assessments: | 10,591 |
|----|---|--------|
| 12 | Per Assessment Cost                           |        |
| 13 | Total Assessment Cost                         |        |

| Year 2 Propos | ed Administrative Cost (costs NOT related to Assessment Cost) |                   |   |  |
|---------------|---|-------------------|---|--|
|               |   | Cost for services | Additional<br>Task #1<br>Client<br>Monitoring | C Additional Task #2 Client Monitoring with Fiscal Oversight Checkup for LA POP Recipients |
| 1             | Direct Labor Cost (Salary and Wages)                          |                   |   |  |
|               | Direct Labor Overhead ERE (Employer                           |                   |   |  |
| 2             | Related Expenses)   |                   |   |  |
| 3             | Administrative Labor Cost                                     |                   |   |  |
| 4             | Administrative Labor ERE                                      |                   |   |  |
| 5             | Contracted/Subcontracted/Consulting Staff                     |                   |   |  |
| 6             | Indirect Program Supplies                                     |                   |   |  |
| 7             | Other Direct Cost   |                   |   |  |
|               | System Development (Specify system)                           |                   |   |  |
|               | Education/outreach Materials                                  |                   |   |  |
|               | Call Center Expenditures                                      |                   |   |  |
|               | Travel  |                   |   |  |
| 8             | Other Direct Cost (Specify)                                   |                   |   |  |
| 9             | Other Direct Cost (Specify)                                   |                   |   |  |
| 10            | Total Administrative Cost not related to Assessments – Year 2 |                   |   |  |

#### **Year 2 Proposed Cost for Assessments**

|    |   | Cost for assessment services |
|----|---|------------------------------|
| 1  | Direct Labor Cost (Salary and Wages)                  |                              |
| 2  | Direct Labor Overhead ERE (Employer Related Expenses) |                              |
| 3  | Administrative Labor Cost                             |                              |
| 4  | Administrative Labor ERE                              |                              |
| 5  | Contracted/Subcontracted/Consulting Staff             |                              |
| 6  | Indirect Program Supplies                             |                              |
| 7  | Other Direct Cost                                     |                              |
|    | System Development (Specify system)                   |                              |
|    | Education/outreach Materials                          |                              |
|    | Call Center Expenditures                              |                              |
|    | Travel  |                              |
| 8  | Other Direct Cost (Specify)                           |                              |
| 9  | Other Direct Cost (Specify)                           |                              |
| 10 | Total Cost Related to Assessments – Year 2            |                              |

#### **Year 2 Cost Per Assessment**

| 11 | Expected Volume for face-to-face |        |
|----|----------------------------------|--------|
|    | assessments:                     | 11,968 |
| 12 | Per Assessment Cost              |        |
| 13 | Total Assessment Cost            |        |

|    | Year 3 Proposed Administrative Co                     | Α                 | В  | c   |
|----|---|-------------------|--|---|
|    |   | Cost for services | Additional<br>Task #1 Client<br>Monitoring | Additional Task #2<br>Client Monitoring with<br>Fiscal Oversight Checkup<br>for LA POP Recipients |
| 1  | Direct Labor Cost (Salary and Wages)                  |                   |  |   |
| 2  | Direct Labor Overhead ERE (Employer Related Expenses) |                   |  |   |
| 3  | Administrative Labor Cost                             |                   |  |   |
| 4  | Administrative Labor ERE                              |                   |  |   |
| 5  | Contracted/Subcontracted/Consulting Staff             |                   |  |   |
| 6  | Indirect Program Supplies                             |                   |  |   |
| 7  | Other Direct Cost                                     |                   |  |   |
|    | System Development (Specify system)                   |                   |  |   |
|    | Education/outreach Materials                          |                   |  |   |
|    | Call Center Expenditures                              |                   |  |   |
|    | Travel  |                   |  |   |
| 8  | Other Direct Cost (Specify)                           |                   |  |   |
| 9  | Other Direct Cost (Specify)                           |                   |  |   |
|    | Total Administrative Cost not related to              |                   |  |   |
| 10 | Assessments – Year 3                                  |                   |  |   |

#### **Year 3 Proposed Cost for Assessments**

|    |   | Cost for assessment services |
|----|---|------------------------------|
| 1  | Direct Labor Cost (Salary and Wages)                  |                              |
| 2  | Direct Labor Overhead ERE (Employer Related Expenses) |                              |
| 3  | Administrative Labor Cost                             |                              |
| 4  | Administrative Labor ERE                              |                              |
| 5  | Contracted/Subcontracted/Consulting Staff             |                              |
| 6  | Indirect Program Supplies                             |                              |
| 7  | Other Direct Cost                                     |                              |
|    | System Development (Specify system)                   |                              |
|    | Education/outreach Materials                          |                              |
|    | Call Center Expenditures                              |                              |
|    | Travel  |                              |
| 8  | Other Direct Cost (Specify)                           |                              |
| 9  | Other Direct Cost (Specify)                           |                              |
| 10 | Total Cost Related to Assessments – Year 3            |                              |

#### **Year 3 Cost Per Assessment**

| 11 | Expected volume for face-to-face assessments: | 13,524 |
|----|---|--------|
| 12 | Per Assessment Cost                           |        |
| 13 | Total Assessment Cost                         |        |

| TOTAL PROPOSED COSTS                        | Sub Total All<br>Years |
|---|------------------------|
| YEAR 1 - TOTAL Administrative COST LINE 10A |                        |
| YEAR 2- TOTAL Administrative COST LINE 10A  |                        |
| YEAR 3 - TOTAL Administrative COST LINE 10A |                        |
|   | 0                      |
| YEAR 1 - TOTAL Assessment COST LINE 13      |                        |
| YEAR 2- TOTAL Assessment COST LINE 13       |                        |
| YEAR 3 - TOTAL Assessment COST LINE 13      |                        |
|   | 0                      |

| Grand Total Proposed Cost | 0 |
|---------------------------|---|
| ·                         |   |

| REVISED Activity – 2008 Counts per year unless otherwise stated |             |            |               |      |      |      |      |      |             |       |
|---|-------------|------------|---------------|------|------|------|------|------|-------------|-------|
| DHH/ OAAS Region  | 1           | 3          | 4             | 5    | 6    | 7    | 8    | 9    | Total 8 Reg | gions |
| Est. number of LT-PCS inbound calls                             | 3650        | 1836       | 4869          | 1162 | 2176 | 2768 | 3678 | 2556 | 22694       |       |
| Est. number of Single Point of Entry inbound information calls  | 6653        | 3346       | 8876          | 2118 | 3967 | 5045 | 6704 | 4659 | 41369       |       |
| Est. number of LOCETs initiated for LTPCS/ADHC/EDA              | 2568        | 1323       | 3601          | 918  | 1800 | 2163 | 2805 | 1997 | 17175       |       |
| Est. number of LOCETs performed for LTPCS/ADHC/EDA              | 2489        | 1278       | 3528          | 881  | 1758 | 2112 | 2745 | 1951 | 16742       |       |
| Est. number of Statement of Medical Status letters sent         | 29          | 16         | 40            | 14   | 19   | 25   | 33   | 20   | 196         |       |
| Est. no. of Medical Determination (imminent risk) letters sent  | 336         | 179        | 475           | 90   | 184  | 257  | 376  | 278  | 1896        |       |
| Est. number of initial MDS-<br>HC home visit<br>assessments     | 915         | 373        | 1240          | 205  | 590  | 663  | 890  | 627  | 5503        |       |
| Est. number of MDS-HC reassessments                             | 503         | 319        | 1295          | 212  | 449  | 551  | 862  | 600  | 4791        |       |
| Est. number of active care plans for LT-PCS only recipients     | 880         | 453        | 1971          | 316  | 761  | 917  | 1330 | 828  | 7456        |       |
| Est. number of recipient provider changes                       | 145         | 85         | 376           | 46   | 139  | 133  | 275  | 150  | 1349        |       |
| Est. number of client appeals                                   | s requiring | contractor | r participati | on   |      |      |      |      | ·           | 211   |
| Est. number of applications for NF admission (received by OAAS) | 2381        | 1017       | 2533          | 1049 | 1747 | 3066 | 1860 | 1910 | 15563       |       |

- 8 See addendum #7 pages 70 and 71

  NOTE: Due to recently implemented policy changes, the bidder should approximate a reduction of 15% of the initiated and performed LOCETS on these documents.
- 9 Section II . M. 12. B #12. b. Page 49 Cost and Pricing Analysis "Proposer shall submit the breakdown in the approved format as shown in the attached sample cost template form (See Attachment IV) for each year of the contract to demonstrate how cost was determined."

Should read: "Proposers shall submit the breakdown in the approved format as shown in the attached sample cost template form (See Attachment IV) for each year of the contract to demonstrate how cost was determined. Templates reflect costs for 1) Administrative costs (costs not related to assessment costs) and 2) Assessment costs."

Section II M. 12. B# 12. c. Page 49-50 Cost and Pricing Analysis "The proposer must specify total costs for performance of tasks and all deliverables" defined in Section II: Scope of Work, for each of the three years of the contract. 50 In the total cost proposal, proposers shall separate their total annual costs into two components, 1) costs for client assessments, and 2) administrative costs which are defined as all other costs (including intake, information and referral, level of care determination using LOCET, plan of care development, quality assurance, and establishment of necessary tracking and work flow systems). As a portion of the total cost bid, proposers will propose a fixed price for each face-to-face client assessment completed. This fixed price per assessment (unit) is the Standard Amount to be paid

under the contract for each assessment, if the timeliness performance standard is achieved.

Should read: "The proposer must specify total costs for performance of tasks and all deliverables defined in Section II: Scope of Work, for each of the three years of the contract. In the total cost proposal, proposers shall separate their total annual costs into two components:

- 1) Administrative costs which are defined as\_all other costs. This
  template is titled "Proposed Administrative Cost (costs NOT related to
  Assessment Cost)". These costs include intake, information and referral,
  level of care determination using LOCET, plan of care development,
  quality assurance, and establishment of necessary tracking and work
  flow systems.
- 2) Costs for client assessments. This template is titled "Costs for assessments". As a portion of the total cost bid, proposers will propose a fixed price for each face-to-face client assessment completed. This fixed price per assessment (unit) is the Standard Amount to be paid under the contract for each assessment, if the timeliness performance standard is achieved."