LDH-Health Standards Section

RFI # 3000020971

Louisiana Nurse Aide Competency Evaluation Program and Registry Services

Addendum #4

Questions and Answers

Question Number	Document Reference	Section Number	Section Heading	Page Number in Referenced Document		Response
1	RFI 3000020971	1.1	Background	3	If this RFI greenlights a solicitation, what is the estimated timeframe for procurement?	There is no estimated timeline for procurement of the services at this time.
2	RFI 3000020971	1.1	Background	3	What is the anticipated contract value?	Unknown at this time as this is an RFI.
3	RFI 3000020971	1.3.1	Project Overview	3	Is there a current vendor providing these services? If so, how may I obtain any incumbent contract documents?	Prometric is Louisiana's current contractor. A request for public records can be made here: https://ldh.govqa.us/WEBAPP/_rs/(S(hgwdywh2vwgyfeltjqfyez0i))/SupportHo_me.aspx?sSessionID=
4	RFI 3000020971	1.3.5	Project Overview	3	Does this request need to include a recruitment and training strategy for testing evaluators?	A recruiting and training strategy for nurse aide evaluators is required, as it is necessary for competency evaluation administration.
5	RFI 3000020971	1.3	Project Overview	3	Is LDH seeking testing software, a partner in developing and grading curriculum-based questions or both? If both, can these responsibilities be delegated to separate bidding entities?	The LDH is seeking both (testing software and an entity that can develop/implement a competency evaluation). Because the two are very closely related, responsibilities shall not be subcontracted.
6	RFI 3000020971	1.3.4	Project Overview	3	Section 1.3.4 mentions "other knowledgeable parties." Please provide insight into what role these parties would have in this work.	Other parties may include any individuals and/or entities with a potential to be affected by changes to the current LA Nurse Aide Registry database and/or the competency evaluation administration.
7	RFI 3000020971	1.3.1	Project Overview	3	Is the vendor of the existing testing software willing to export the historical data as a whole? If so, what file format would be provided?	The data currently maintained by the vendor is the property of the LDH, and would be available. It is unknown what file format would be.
8	RFI 3000020971	1.3.3, 1.3.4	Project Overview	3	In what format should the questions need to be formatted? For example, can the questions be limited to multiple-choice or will the system need to accommodate open-ended questions?	The written portion of the competency exam may be multiple choice. The practical (skills) portion of the competency must consist of demonstration of skills based upon the federal regulatory requirements.
9	RFI 3000020971	2.3.4	Cost Structure	5	Would LDH assume the cost for any technical renovations to accommodate future changes in state/federal requirements?	The LDH will not incur any costs related to the agreement.