

Louisiana Department of Health

Protocol for the Dental Incentive Payment Program

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I. Preface

The Dental Incentive Payment Program (DIPP) is a value-based state directed payment incentive program for general and pediatric dentists practicing in dental clinics, Federally Qualified Health Centers, and Rural Health Clinics and who are participating in the Louisiana Medicaid dental program. Participating dental clinics may receive quality-based incentive payments twice a year.

DIPP incentives are intended to incentivize performance on specific quality performance measures for eligible providers. All DIPP performance measures must advance at least one of the goals and objectives of the state's Medicaid managed care quality strategy. DIPP is expected to advance the quality goals of promoting wellness and prevention and ensuring access to care to meet enrollee needs.

All DIPP incentives through this program must comply with this DIPP Protocol, appendices, and Section 2.11.7 of the contract between LDH and its Medicaid DBPMs.

II. Compliance with Federal Requirements

The DIPP and all value-based state directed payment incentives must comply with federal law, including the requirements of 42 CFR 438.6.

III. Definitions

Dental Benefit Program Manager (DBPM) – A prepaid ambulatory health plan that contracts with LDH to provide core dental benefits and services to Louisiana Medicaid Dental Program enrollees in exchange for a monthly prepaid capitated amount per member. The entity is regulated by the Louisiana Department of Insurance with respect to licensure and financial solvency, pursuant to La. R.S. 22:1016, but shall, solely with respect to its products and services offered pursuant to the Louisiana Medicaid Program be regulated by LDH.

Eligible Providers – General dentists and pediatric dentists are eligible to participate in DIPP. They are defined by provider type and specialty according to Appendix B. Specialist dentists are not eligible.

Measurement Period – The six (6)-month period of time used for determining performance for incentivized measures

Reporting Round – The biannual period of time for data collection, scorecard reporting, data validation, and incentive payment distribution

IV. Establishment of Performance Measures

1. LDH will establish performance measures for the DIPP consistent with the Louisiana Medicaid managed care quality strategy. Each incentivized measure will include:
 - a. The fixed term for the measure. Performance measures are designed with a three-year fixed term, subject to LDH discretion.
 - b. A description of the goal(s) for the measure.
 - c. Technical specifications defining how the measure is calculated (Appendix B).
 - d. An overall benchmark for the measure and performance targets for each participating clinic. The process for establishing these is in Appendix A.
 - e. The quality incentive pool of the measure as part of the total program valuation. The process for establishing this is in Appendix A.
2. DIPP performance measures are designed by LDH in consultation with the DBPMs and dental providers. LDH may determine, at its sole discretion, which performance measures are selected and the total number of measures that may be active at a given time.

V. DBPM Participation

A. Impact of DBPM Participation

1. DBPMs are required to participate in DIPP.
2. A DBPM's participation in the DIPP shall have no impact on the DBPM's rights or obligations under its contract with LDH except as it relates specifically to the DIPP.
3. A DBPM's participation in the DIPP shall have no impact on the rights or obligations of other DBPMs in the DIPP.

B. DIPP Participation

1. DBPMs should thoroughly review the DIPP Protocol before beginning participation in the DIPP.
2. An incentivized measure established as part of the DIPP enables LDH to make incentive payments to eligible providers via the DBPMs for achieving performance targets, in whole or part. However, DIPP performance measure targets do not represent a binding obligation that a DBPM must achieve these targets or benchmarks.
3. Eligible Providers include general and pediatric dentists practicing in dental clinics, Federally Qualified Health Centers, and Rural Health Clinics and who are participating in the Louisiana Medicaid dental program. Specialist dentists are not eligible to participate.

VI. Performance Measure Scoring & Reporting

A. Performance Measure Reporting

1. Dental clinic performance will be tracked by the DBPMs and reported to LDH twice a year. For each DIPP performance measure, the DBPMs will submit scorecards to LDH in a format mutually agreed to by the parties demonstrating the DBPMs' eligible providers' level of achievement at the clinic level.
2. LDH and/or its contractor will develop the scorecard template to be completed and conduct validation and analysis of the bi-annual performance data submissions as outlined in Appendix A, Table 3. The performance data is used to calculate the score and incentive payment amount for each participating clinic and for each measure.
3. The DIPP workflow and reporting due dates are defined in Appendix A.

B. Performance Measure Scoring

1. The total program valuation for each reporting round will be divided into a quality incentive pool for each measure. The annual total program valuation is based on appropriations for that fiscal year.
2. Each measure will have a benchmark. This benchmark is the same for all participating clinics. Each participating clinic will also have a performance target for each measure.
3. For each biannual reporting round, each participating clinic will receive a weight for each measure based on the clinic's performance during the measurement period. A participating clinic's payment for a given reporting round will be determined by the clinic's performance relative to the benchmark and the clinic's performance target.
4. The process for identifying the quality incentive pool, benchmark, performance targets, and payment amounts for each performance measure are included in Appendix A.

C. Ad Hoc Reporting

The DBPMs may be required to submit additional ad hoc reporting as requested by LDH.

D. Audit Reviews

LDH shall have the right to audit all DIPP reports and supporting documentation directly or through a third party selected by LDH. DBPMs are required to submit all requested documentation using LDH-approved templates and formats. All scorecards are subject to audit by LDH for up to three (3) years after the DBPM's

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submission of the required scorecard to LDH. Further, LDH has the right to audit any DIPP payments, and the supporting documentation, for up to three (3) years after the payment to the DBPM. Upon request by LDH, the DBPMs must have available for review by LDH supporting data and documentation.

VII. Disbursement of Incentive Payments

LDH will disburse incentive payments directly to the DBPMs as separate payment terms. The DBPMs must then distribute incentives to each participating clinic that is eligible for a payment, as determined by LDH upon validation of the submitted scorecards.

The DBPMs may not retain any portion of the incentive payment as an administration fee.

Only eligible providers that report performance and achieve the benchmark and/or target may receive incentive payments. Payments are made according to Appendix A.