**Managed Care REPORTING**

**Information to be completed by the Managed Care Entity**

MCE ID: [Managed Care Entity ID]

MCE Name: [Managed Care Entity Name]

MCE Contact:

Contact Email:

Report Period Start Date:

Report Period End Date:

Submission Date of Report:

**Report Information**

Report Number: 348

Report Name: GeoAccess Mapping

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Subject Matter: Informatics Behavioral Health

**Definitions and Instructions:**

GEO Mapping: The process of finding associated geographic coordinates (often expressed as latitude and longitude) from other geographic data, such as street addresses or zip codes (postal codes). With geographic coordinates the features can be mapped and entered into Geographic Information Systems or coordinates can be embedded into media.

The Managed Care Organization (MCO) shall submit GEO mapping reports quarterly to identify compliance with urban and rural access standards and to demonstrate geographic network capacity. GEO mapping and coding shall additionally be provided upon material change of the network or upon request by LDH.

In addition to maintaining a sufficient number of contracted Network Providers to provide all core services to its Members, the MCO shall meet the geographic standards for all Members required in the LDH MCO Contract and outlined in outlined in Attachment F, Provider Network Standards.

* Prepare separate and clearly labeled Geographical and Capacity reports by provider type and region demonstrating network compliance. In total, for each provider type with distance standards, the Contractor shall produce maps and tables according to the prescribed format below, utilizing a recent version of a GeoAccess/GeoCoder software program, which shall be updated periodically as appropriate.
* Use the most recent eligibility files provided by LDH and its most recent Member data to geocode each Member by street address. Identifying Members at zip code centroids or randomly within zip codes is not acceptable.
* Geocode provider network street addresses. Identifying providers at zip code centroids or randomly within zip codes is not acceptable.
* If more than one Provider is located at the same address, all Providers at that address should have the same geographic coordinates. Physicians should be classified based on their primary specialty only. For example, a pediatric cardiologist should be classified as cardiologist, not a psychiatrist.

**The MCO shall utilize radius (circle) plot formatting to depict providers within required access ranges as opposed to dot plotting.**

The accompanying tables shall clearly indicate the total number and percent of Members in each Parish who have and who do not have Provider access as defined by LDH MCO contract standards, as well as overall totals for each geographic access category.

For calculating distance (miles) the MCO must use the “maximums” for the amount of miles it takes a Member, using usual travel means in a direct route to travel from their home to the Provider. LDH recognizes that transportation with vendors may not always follow direct routes due to multiple passengers.

The MCO shall refer to the LDH MCO Contract for the distance access standards, as well as performance threshold percentages with which access shall be gaged. The MCO shall provide maps and tables reflective of these standards in its report to LDH.

**Maps:**

The MCO shall map and code for each type of service with a designated distance standard established by contract and as denoted in the LDH MCO Contract. The MCO must include two statewide maps of providers. The first map (#1) must include all applicable providers within the distance standards for enrollees residing in Urban Parishes and the second map (#2) must include all applicable providers within the distance standards for enrollees residing in Rural Parishes.

The statewide maps shall be clearly labeled according to the format prescribed:

|  |  |  |
| --- | --- | --- |
| **Map Label** | **Geographic Access Category** | **Includes** |
| Map A1 | Psychiatrist access for **all** members in Urban Parishes | Psychiatrists |
| Map A2 | Psychiatrist access for **all** members in Rural Parishes | Psychiatrists |
| Map B1 | Physicians and LMHPs who specialize in pregnancy-related and postpartum-mental health disorders access for **all** members in Urban Parishes | LPC, LMFT, LCSW, Psychologists, Physicians, Nurse Practitioners, Clinical Nurse Specialists, or Physician Assistants. |
| Map B2 | Physicians and LMHPs who specialize in pregnancy-related and postpartum-related mental health disorders access for **all** members in Rural Parishes | LPC, LMFT, LCSW, LAC, Psychologists, Physicians, Nurse Practitioners, Clinical Nurse Specialists, or Physician Assistants. |
| Map B3 | Physicians and LMHPs who specialize in pregnancy-related and postpartum substance use disorders access for **all** members in Urban Parishes | LPC, LMFT, LCSW, Psychologists, Physicians, Nurse Practitioners, Clinical Nurse Specialists, or Physician Assistants. |
| Map B4 | Physicians and LMHPs who specialize in pregnancy-related and postpartum substance use disorders access for **all** members in Rural Parishes | LPC, LMFT, LCSW, LAC, Psychologists, Physicians, Nurse Practitioners, Clinical Nurse Specialists, or Physician Assistants. |
| Map C1 | Behavioral Health Specialist access for **all** members in Urban Parishes | APRN (BH specialty), Licensed Psychologist or LCSW |
| Map C2 | Behavioral Health Specialist access for **all** members in Rural Parishes | APRN (BH specialty), Licensed Psychologist or LCSW |
| Map D1 | Prescriber access for **all** members in Urban Parishes | Psychiatrist, Medical Psychologist, or APRN (NP or CNS) w/ Rx authority (BH spec) |
| Map D2 | Prescriber access for **all** members in Rural Parishes | Psychiatrist, Medical Psychologist, or APRN (NP or CNS) w/ Rx authority (BH spec) |
| Map E1 | PRTF access for **pediatric** members under age 21 | Psychiatric Residential Treatment Facilities (PRTFs), PRTF (3.7WM) & other spec |
| Map F1 | ASAM Level 1 access for **all** members and over in Urban Parishes | Substance Abuse and Alcohol Abuse Center – Outpatient or Mental Health Clinics (LGEs) |
| Map F2 | ASAM Level 1 access for **all** members and over in Rural Parishes | Substance Abuse and Alcohol Abuse Center – Outpatient or Mental Health Clinics (LGEs) |
| Map F3 | ASAM Level 2.1 access for **all** members and over in Urban Parishes | Substance Abuse and Alcohol Abuse Center – Outpatient or Mental Health Clinics (LGEs) |
| Map F4 | ASAM Level 2.1 access for **all** members and over in Rural Parishes | Substance Abuse and Alcohol Abuse Center – Outpatient or Mental Health Clinics (LGEs) |
| Map F5 | ASAM Level 2WM access for **all** members and over in Urban Parishes | Substance Abuse and Alcohol Abuse Center – Outpatient or Mental Health Clinics (LGEs) |
| Map F6 | ASAM Level 2WM access for **all** members and over in Rural Parishes | Substance Abuse and Alcohol Abuse Center – Outpatient or Mental Health Clinics (LGEs) |
| Map G1 | ASAM Level 3.1 access for **adult** members age 21 and over in Urban Parishes | ASAM Level 3.1 - SU Residential Treatment Facilities - Adult |
| Map G2 | ASAM Level 3.1 access for **adult** members age 21 and over in Rural Parishes | ASAM Level 3.1 - SU Residential Treatment Facilities - Adult |
| Map G3 | ASAM Level 3.2 Withdrawal Management access for **adult** members age 21 and over in Urban Parishes | ASAM Level 3.2 Withdrawal Management SU Residential Treatment Facilities - Adult |
| Map G4 | ASAM Level 3.2 Withdrawal Management access for **adult** members age 21 and over in Rural Parishes | ASAM Level 3.2 Withdrawal Management SU Residential Treatment Facilities - Adult |
| Map G5 | ASAM Level 3.3 access for **adult** members age 21 and over in Urban Parishes | ASAM Level 3.3 SU Residential Treatment Facilities - Adult |
| Map G6 | ASAM Level 3.3 access for **adult** members age 21 and over in Rural Parishes | ASAM Level 3.3 SU Residential Treatment Facilities - Adult |
| Map G7 | ASAM Level 3.5 access for **adult** members age 21 and over in Urban Parishes | ASAM Level 3.5 SU Residential Treatment Facilities - Adult |
| Map G8 | ASAM Level 3.5 access for **adult** members age 21 and over in Rural Parishes | ASAM Level 3.5 SU Residential Treatment Facilities - Adult |
| Map G9 | ASAM Level 3.7 access for **adult** members age 21 and over in Urban Parishes | ASAM Level 3.7 SU Residential Treatment Facilities - Adult |
| Map G10 | ASAM Level 3.7 access for **adult** members age 21 and over in Rural Parishes | ASAM Level 3.7 SU Residential Treatment Facilities - Adult |
| Map G11 | ASAM Level 3.7WM access for **adult** members age 21 and over in Urban Parishes | ASAM Level 3.7WM SU Residential Treatment Facilities - Adult |
| Map G12 | ASAM Level 3.7WM access for **adult** members age 21 and over in Rural Parishes | ASAM Level 3.7WM SU Residential Treatment Facilities - Adult |
| Map G13 | ASAM Level 3.1 access for **adolescent** members under age 21 | ASAM Level 3.1 SU Residential Treatment Facilities - Adolescent |
| Map G14 | ASAM Level 3.2 Withdrawal Management access for **adolescent** members under age 21 | ASAM Level 3.1 SU Residential Treatment Facilities - Adolescent |
| Map G15 | ASAM Level 3.5 access for adolescent members under age 21 | ASAM Level 3.5 SU Residential Treatment Facilities - Adolescent |
| Map H1 | Behavioral Health Rehabilitation Services access for **all** members in Urban Parishes | Community Psychiatric Support and Treatment; Psychosocial Rehabilitation; and Crisis Intervention - Mental Health Rehabilitation Agency (Legacy MHR), Behavioral Health Rehab Provider Agency (Non-Legacy MHR); Mental Health Clinics (LGEs) |
| Map H2 | Behavioral Health Rehabilitation Services access for all members in Rural Parishes | Community Psychiatric Support and Treatment; Psychosocial Rehabilitation; and Crisis Intervention - Mental Health Rehabilitation Agency (Legacy MHR), Behavioral Health Rehab Provider Agency (Non-Legacy MHR); Mental Health Clinics (LGEs) |
| Map I1 | Inpatient Psychiatric Hospital access for **all** members in Urban Parishes | Free-Standing Psych Hospital; Distinct Part Psych Unit |
| Map I2 | Inpatient Psychiatric Hospital access for **all** members in Rural Parishes | Free-Standing Psych Hospital; Distinct Part Psych Unit |
| Map J1 | MAT prescriber access for **all** members in Urban Parishes | Psychiatrist, PAs or APRN-NP (BH spec) w/ MAT Rx authority |
| Map J1 | MAT prescriber access for **all** members in Rural Parishes | Psychiatrist, PAs or APRN-NP (BH spec) w/ MAT Rx authority |

**Tables:**

For each Parish, the MCO must calculate and report the distance from members’ residences that their total applicable enrollee membership must travel to reach a contract provider for each of the applicable services. For each Parish with less than the performance threshold % with access according to the contract standards for distance, the MCO must note the network deficiency on the Provider Network Attestation.

The accompanying tables shall also clearly indicate the total number and percent of Members for each type of service with a designated distance standard stratified by urban and rural designations who have and who do not have Provider access as defined by LDH MCO Contract standards, unless otherwise stated.

Tables shall be compiled and labeled according to the following prescribed format:

|  |  |
| --- | --- |
| **Table Label** | **Geographic Access Category** |
| Table A1 | Total # and % of **all** members in Urban Parishes with & without access to Psychiatrists within distance standards |
| Table A2 | Total # and % of **all** members in Rural Parishes with & without access to Psychiatrists within distance standards |
| Table B1 | Total # and % of **all** members in Urban Parishes with & without access to physicians and LMHPs who specialize in pregnancy-related and postpartum-related mental health disorders for **all** members within distance standards |
| Table B2 | Total # and % of **all** members in Rural Parishes with & without access to physicians and LMHPs who specialize in pregnancy-related and postpartum-related mental health disorders for **all** members within distance standards |
| Table B3 | Total # and % of **all** members in Urban Parishes with & without access to Physicians and LMHPs who specialize in pregnancy-related and postpartum substance use disorders for **all** members in Urban Parishes within distance standards |
| Table B4 | Total # and % of **all** members in Rural Parishes with & without access to Physicians and LMHPs who specialize in pregnancy-related and postpartum substance use disorders for **all** members in Urban Parishes within distance standards |
| Table C1 | Total # and % of **all** members in Urban Parishes with & without access to Behavioral Health Specialists within distance standards |
| Table C2 | Total # and % of **all** members in Rural Parishes with & without access to Behavioral Health Specialists within distance standards |
| Table D1 | Total # and % of **all** members in Urban Parishes with & without access to Prescribers within distance standards |
| Table D2 | Total # and % of **all** members in Rural Parishes with & without access to Prescribers within distance standards |
| Table E1 | Total # and % of **pediatric** members under the age of 21 with & without access to PRTF within distance standards |
| Table F1 | Total # and % of **all** members in Urban Parishes with & without access to ASAM Level 1 within distance standards |
| Table F2 | Total # and % of **all** members in Rural Parishes with & without access to ASAM Level 1 within distance standards |
| Table F3 | Total # and % of **all** members in Urban Parishes with & without access to ASAM Level 2.1 within distance standards |
| Table F4 | Total # and % of **all** members in Rural Parishes with & without access to ASAM Level 2.1 within distance standards |
| Table F5 | Total # and % of **all** members in Urban Parishes with & without access to ASAM Level 2WM within distance standards |
| Table F6 | Total # and % of **all** members in Rural Parishes with & without access to ASAM Level 2WM within distance standards |
| Table G1 | Total # and % of **adult** members age 21 and over in Urban Parishes with & without access to ASAM Level 3.1 within distance standards |
| Table G2 | Total # and % of **adult** members age 21 and over in Rural Parishes with & without access to ASAM Level 3.1 within distance standards |
| Table G3 | Total # and % of **adult** members age 21 and over in Urban Parishes with & without access to ASAM Level 3.2WM within distance standards |
| Table G4 | Total # and % of **adult** members age 21 and over in Rural Parishes with & without access to ASAM Level 3.2WM within distance standards |
| Table G5 | Total # and % of **adult** members age 21 and over in Urban Parishes with & without access to ASAM Level 3.3 within distance standards |
| Table G6 | Total # and % of **adult** members age 21 and over in Rural Parishes with & without access to ASAM Level 3.3 within distance standards |
| Table G7 | Total # and % of **adult** members age 21 and over in Urban Parishes with & without access to ASAM Level 3.5 within distance standards |
| Table G8 | Total # and % of **adult** members age 21 and over in Rural Parishes with & without access to ASAM Level 3.5 within distance standards |
| Table G9 | Total # and % of **adult** members age 21 and over in Urban Parishes with & without access to ASAM Level 3.7 within distance standards |
| Table G10 | Total # and % of **adult** members age 21 and over in Rural Parishes with & without access to ASAM Level 3.7 within distance standards |
| Table G11 | Total # and % of **adult** members age 21 and over in Urban Parishes with & without access to ASAM Level 3.7WM within distance standards |
| Table G12 | Total # and % of **adult** members age 21 and over in Rural Parishes with & without access to ASAM Level 3.7WM within distance standards |
| Table G13 | Total # and % of **adolescent** members under age 21 with & without access to ASAM Level 3.1 within distance standards |
| Table G14 | Total # and % of **adolescent** members under age 21 with & without access to ASAM Level 3.2WM within distance standards |
| Table G15 | Total # and % of **adolescent** members under age 21 with & without access to ASAM Level 3.5 within distance standards |
| Table H1 | Total # and % of **all** members in Urban Parishes with & without access to Behavioral Health Rehabilitation Services within distance standards |
| Table H2 | Total # and % of **all** members in Rural Parishes with & without access to Behavioral Health Rehabilitation Services within distance standards |
| Table I1 | Total # and % of **all** members in Urban Parishes with & without access to Inpatient Psychiatric Hospitals within distance standards |
| Table I2 | Total # and % of **all** members in Rural Parishes with & without access to Inpatient Psychiatric Hospitals within distance standards |
| Table J1 | Total # and % of **all** members in Urban Parishes with & without access to MAT prescribers within distance standards |
| Table J2 | Total # and % of **all** members in Rural Parishes with & without access to MAT prescribers within distance standards |

**Attestation:**

Complete, sign and date the **Provider Network Attestation** confirming the information you are reporting to be accurate and true and that you have met the current network adequacy requirements and/or have noted deficiencies. The completed, signed attestation must be attached to or embedded within the 348 GeoAccess Report.

For each area in which the MCO cannot demonstrate that all enrollees have access to the applicable providers within the LDH Medicaid MCO distance standards, the MCO must:

1) Acknowledge that the MCO will meet the contract obligation to provide all medically necessary state plan covered services within the prescribed distance requirements via out of network providers until such time as available contracted providers of covered services are available in network within the state. If there are no local providers, the MCO must specify the MCO will cover transportation and lodging to an appropriately qualified provider until such time as these services are available in network within prescribed distances;

2) Identify for each applicable area, specific tasks the MCO will take in each of the next three months to mitigate and work to eliminate each identified network deficiency by adding qualified, contracted providers. This shall include submitting a **348 GeoAccess Supplemental Report** inclusive of a *gap analysis* identifying specific member need, as well as a comprehensive *Network Development Plan* outlining detailed strategies, action steps and timelines for achieving goals. Updates to the network plan inclusive of efforts made in achieving resolution and adequacy since the last report, barriers or challenges experienced, and detailed recruiting action steps completed shall be included with each subsequent SBHS quarterly report as a supplement to the 348 GeoAccess Report until such time as access and adequacy are within compliance levels. LDH may request monthly updates at its discretion.

**Resources:**

LDH Medicaid Managed Care Organization Contract, Attachment F, *Provider Network Standards*