Humana

LA.CLI.072 Chiropractic - In Lieu of Services (ILOS)

Effective Date:	01/01/2023	Accountable Dept.:	LA Medicaid Utilization Management
Reviewed Date:	November 8, 2024<u>11/08/2024</u>		

Summary of Changes: <u>11/8/2024:</u>

Scope:

This policy applies to all Humana Healthy Horizons[®] in Louisiana (Plan) associates who administer, review, or communicate covered physical and behavioral health benefits and services to eligible enrolled members.

The purpose of this ILOS is to <u>The Plan provides coverage for up to 18 visits for medically appropriate</u> for chiropractic services. This In Lieu of Service (ILOS) is intended to provide coverage, for medically appropriate services, to diagnose and treat neuromusculoskeletal conditions associated with the functional integrity of the spine, for members age 2121 years of age and older., that are medically appropriate.

Coverage for members 20 years of age and younger is not addressed in this policy.

Procedures: Policy:

The Plan provides coverage for up to 18 visits for medically appropriate chiropractic services without the need for prior authorization. All visits over and above the initial 18 visits require prior authorization.

Procedures:

Eligibility and Access

- Members must be 21 years of age or older.
- Members must have full benefits, including physical and behavioral health benefits indicated by a "P" linkage, at the time services are delivered.
- Members can access in-network/contracted chiropractic providers by utilizing the physician finder service provided by the Plan.

Covered Services:

Services include evaluation and management services, x-rays, spinal manipulation, and other treatments.

Evaluation & Treatment Services

1. Initial visits must include a treatment plan, including:

Humana.

- a. Level of Care (duration and frequency of visits)
- b. Treatment Goals
- Measures to access assess the effectiveness of treatments (qualitative and/or quantitative)
- 2. Follow up visits must include:
 - a. Information on the member's progress **towards goals identified** in the treatment plan, along with the measures used to assess effectiveness.
- 3. X-rays may be used to assess the member's condition.
 - a. X-rays must be limited to the level(s) of suspected abnormality and the minimum number of views necessary to establish the diagnosis.
 - **3.**<u>b.</u> Repeat X-rays are not considered medically necessary in the absence of a significant worsening of symptoms despite treatment, a change in the pattern of symptoms which may suggest an alternate diagnosis, or the development of new symptoms.
- 4. Spinal manipulation of up to five <u>(5)</u> regions is covered and considered medically necessary when included in the documented treatment plan.
- 5. Other treatments refer to chiropractic treatments other than spinal manipulation. On each date of service, a maximum of two (2) other treatments are covered and must be tailored to the member's enrollee's condition and identified in the documented treatment plan. Other treatments refer to chiropractic treatments other than spinal manipulation.

a. Mechanical traction

- b. Whirlpool therapy
- C. Ultrasound therapy
- d. Electrical stimulation
- e. Therapeutic exercises
- f. Neuromuscular reeducation
- g. Gait training
- h. Massage therapy
- i. Manual therapy
- j. Dry needling

5.

(The deleted text below to be included in Chiropractic Billing Guide)

Chiropractic In Lieu of Services are:

Billed with the "AT" modifier.;

<u>Subject to Clinical Claims Review for medical necessity</u>

Humana.

The table below lists procedure codes covered under the Chiropractic ILOS:

Service Category	Code	Description
Evaluation and	99202	Office or other outpatient visit for the evaluation and of a new patient.
Management -	99203	
New Patient	99204	
	99205	
Evaluation and	99212	Office or other outpatient visit for the evaluation and of a established
Management -	99213	patient.
Established Patient	99214	
	99215	
Spinal X-rays	72020	Radiologic examination, spine, single view, specify level
	72040	Radiologic examination, spine, cervical; 2 or 3 views
	72050	Radiologic examination, spine, cervical; 4 or 5 views
	72052	Radiologic examination, spine, cervical; 6 or more views
	72070	Radiologic examination, spine, thoracic, 2 views
	72072	Radiologic examination, spine, thoracic, 3 views
	72074	Radiologic examination, spine, thoracic, minimum of 4 views
	72080	Radiologic examination, spine, thoracolumbar, 2 views
	72100	Radiologic examination, spine, lumbosacral; 2 or 3 views
	72110	Radiologic examination, spine, lumbosacral; minimum of 4 views
	72114	Radiologic examination, spine, lumbosacral; complete, including
		bending views, minimum of 6 views
	72120	Radiologic examination, spine, lumbosacral; bending views only, 2 or 3
		views Radiologic examination, spine, lumbosacral; bending views only, 2 or 3 views
	72220	Radiologic examination, sacrum and coccyx, minimum of 2 views
Spinal	<u>98940</u>	Spinal Manipulation 1-2 Regions
Manipulation	98941	Spinal Manipulation 3-4 Regions
	98942	Spinal Manipulation 5 Regions
*Other	07010	Mechanical Traction
*Other treatments	97012 97014	Mechanical Traction Electrical Stimulation (unattended)
A maximum of two	97014 97022	Electrical Stimulation (unattended) Whirlpool Therapy
(2) other	97022 97035	Ultrasound Therapy
treatments, in	97033	Electrical Stimulation
addition to spinal	97032 97110	Therapeutic Exercises
manipulation, are 9711		Neuromuscular Reeducation
covered per day of	97112	Gait Training
service.	97124	Massage Therapy
	97140	Manual Therapy
	20560	Needle insertion without injection 1-2
	20300	Needic insertion without injection EZ

Humana

20561	Needle insertion without injection 3 or more muslces

Definitions:

In Lieu of Services (ILOS) - Alternative services or settings covered by Humana Healthy Horizons in Louisiana as a substitute or alternative to services or settings covered under the Louisiana Medicaid State Plan. In accordance with 42 CFR § 438.3(e)(2), ILOS are medically appropriate and cost-effective substitute services that are offered voluntarily by the health plan.

<u>Treatment Session – For the purposes of this Chiropractic ILOS, a treatment session is defined as all</u> <u>Chiropractic services that occur on a single date of service.</u>

References:

Louisiana Department of Health. Louisiana Medicaid Managed Care Organization (MCO) Manual (8/15/2024); Updated August 15, 2024; Accessed November 15, 202411/08/2024.

Louisiana Department of Health Bureau of Health Services Financing. Louisiana Medicaid Managed Care Organization Contract: Attachment A, Part 2, Section 2.4.4 In Lieu of Services (01/01/2023). Accessed 11/15/2024.

Louisiana Department of Health Bureau of Health Services Financing. Louisiana Medicaid Managed Care Organization Contract: Attachment C: In Lieu of Services (12/14/2023); Accessed 11/08/2024.

Humana Healthy Horizons in Louisiana Chiropractic Services Provider Billing and Claims Payment Guide

Humana

Owner:	Brandy Holmes REQUIRED) The Document Owner is responsible for developing and maintaining the document.	Executive Team Member:	<u>Rick Born</u> Lori Dunne
Accountable VP / Director:	Nicole Thibodeaux (REQUIRED) The Accountable VP or Director of the business area that owns and maintains the document.		

Disclaimer:

Humana follows all federal and state laws and regulations. This document is intended as a guideline. Situations may arise in which professional judgment may necessitate actions that differ from the guideline. Circumstances that justify the variation from the guideline should be noted and submitted to the appropriate business area for review and documentation. This (policy/procedure) is subject to change or termination by Humana at any time. Humana has full and final discretionary authority for its interpretation and application. This (policy/procedure) supersedes all other policies, requirements, procedures, or information conflicting with it. If viewing a printed version of this document, please refer to the electronic copy maintained in Policy Source to ensure no modifications have been made.

Non-Compliance:

Failure to comply with any part of Humana's policies, procedures, and guidelines may result in disciplinary actions up to and including termination of employment, services, or relationship with Humana. In addition, state and/or federal agencies may take action in accordance with applicable laws, rules, and regulations.

Any unlawful act involving Humana systems or information may result in Humana turning over all evidence of unlawful activity to appropriate authorities. Information on handling sanctions related to noncompliance with this policy may be found in the Expectations for Performance, and Critical Offenses policies, both of which may be found in the Associate Support Center via Humana's secure intranet on Hi! (Workday & Apps/Associate Support Center).