



Public Transportation Policy

Policy

It is MediTrans' policy, to offer the least costly mode of transportation to Members who can utilize public transportation.

Procedure

MediTrans scheduling software detects when a member is within ¼ mile walking distance of both the pickup and drop-off address. The scheduling agent will then inform the Member that they qualify for a bus pass for their area. The member can either accept or decline. If they accept, the trip is scheduled under Public Transit and a bus pass will be mailed out (the trip must be more than 7 days away to be sure the pass is received). If they choose to decline, the agent will ask their reason for declining and notate it in the system.

All passes are monthly (31-day passes), and the first date of use is when your time starts. All Public Transit information is entered in the Member's profile including but not limited to cost, date mailed, etc... They are sent by certified mail and must be signed for.