

[illegible]

Client	MEDICARE				
	EXPEDITED		STANDARD		RETRO
	Part B	Part D	Part B	Part D	
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Author by Humana (Onc)	12 Hours	12 Hours	56 Hours	56 Hours	56 Hours
Author by Humana (Rad Onc)	24 Hours	N/A	5 Business Days	N/A	5 Business Days
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Humana (Applies to all states)	12 Hours	12 Hours	56 Hours	56 Hours	56 Hours
Humana Conviva	24 Hours	24 Hours	5 Business Days	5 Business days	5 Business days
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	EXPEDITED		STANDARD		RETRO
	Part C	Part B/ Part B & D Combo	Part C	Part B/ Part B & D Combo	
AvMed	72 Hours	24 Hours	14 Calendar Days	72 Hours	14 Calendar Days

Client	Services Only (No Medications)		
	EXPEDITED	STANDARD	RETRO
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
CarePlus	24 Hours	5 Business Days	5 Business Days
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Humana	24 Hours	5 Business Days	56 Hours
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

HUMANA	MEDICAID				
	EXPEDITED		STANDARD		RETRO
	Part B	Part D	Part B	Part D	
Kentucky	12 Hours	12 Hours	1 Business Day	12 Hours	7 Business Days

HUMANA	COMMERCIAL		
	EXPEDITED	STANDARD	RETRO
Alabama	1 Business Day	1 Business Day	15 Calendar Days
Arizona	36 Hours	5 Business Days	15 Calendar Days
Arkansas	12 Hours	1 Business Day	15 Calendar Days
California	36 Hours	3 Business Days	15 Calendar Days
Colorado	1 Business Day	3 Business Days	15 Calendar Days
Florida	36 Hours	8 Calendar Days	15 Calendar Days
Idaho	24 Hours	5 Calendar Day	14 Calendar Days
Illinois	24 Hours	3 Calendar Days	15 Calendar Days
Indiana	1 Business Day	1 Business Day	1 Business Day
Iowa	24 Hours	5 Calendar Days	14 Calendar Days
Kansas	36 Hours	8 Calendar Days	15 Calendar Days
Kentucky	12 Hours	3 Calendar Days	3 Business Days
Louisiana	36 Hours	8 Calendar Days	15 Calendar Days
Michigan	36 Hours	8 Calendar Days	15 Calendar Days
Minnesota	24 Hours	5 Calendar Days	14 Calendar Days
Mississippi	1 Business Day	1 Business Day	1 Business Day
Missouri	30 Hours	30 Hours	15 Calendar Days
Montana	24 Hours	5 Calendar Days	14 Calendar Days
Nebraska	36 Hours	8 Calendar Days	15 Calendar Days
Nevada	36 Hours	8 Calendar Days	15 Calendar Days
New Mexico	12 Hours	3 Business Days	14 Calendar Days
North Carolina	36 Hours	36 Hours	15 Calendar Days
North Dakota	24 Hours	5 Calendar Days	14 Calendar Days
Ohio	24 Hours	1 Business Day	15 Calendar Days
Oklahoma	36 Hours	8 Calendar Days	15 Calendar Days
Oregon	24 Hours	5 Calendar Days	14 Calendar Days
South Carolina	1 Business Day	1 Business Day	1 Business Day
South Dakota	24 Hours	5 Calendar Days	14 Calendar Days
Tennessee	1 Business Day	1 Business Day	1 Business Day
Utah	36 Hours	8 Calendar Days	15 Calendar Days
Virginia	12 Hours	1 Business Day	15 Calendar Days
Washington	24 Hours	5 Calendar Days	14 Calendar Days
West Virginia	24 Hours	5 Calendar Days	14 Calendar Days
Wisconsin	36 Hours	8 Calendar Days	15 Calendar Days
Wyoming	24 Hours	5 Calendar Days	14 Calendar Days
Non-State Specific	24 Hours	5 Calendar Days	14 Calendar Days