Hearing Aids

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Humana.

Medicaid Medical Coverage Policy

Original Effective Date: 01/01/2023
Effective Date: XX/XX/XXXX
Review Date: 09/02/2025
Policy Number: LA.CLI.045.001

Policy Number: LA.CLI.045
Line of Business: Medicaid

State(s): LA

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Disclaimer

The Medical Coverage Policies are reviewed by the Humana Medicaid Coverage Policy Adoption (MCPA) Forum. Policies in this document may be modified by a member's coverage document. Clinical policy is not intended to preempt the judgment of the reviewing medical director or dictate to health care providers how to practice medicine. Health care providers are expected to exercise their medical judgment in rendering appropriate care. Identification of selected brand names of devices, tests and procedures in a medical coverage policy is for reference only and is not an endorsement of any one device, test, or procedure over another. Clinical technology is constantly evolving, and we reserve the right to review and update this policy periodically. References to CPT° codes or other sources are for definitional purposes only and do not imply any right to reimbursement or guarantee of claims payment. No part of this publication may be reproduced, stored in a retrieval system or transmitted, in any shape or form or by any means, electronic, mechanical, photocopying or otherwise, without permission from Humana.

Summary of Changes:

10/9/2024: Annual Review, updated references to most recent edition reviewed.

Scope:

Description

This policy applies to all Humana Healthy Horizons in Louisiana (Plan) associates who administer, review, or communicate covered physical and behavioral health benefits and services to eligible enrolled members.

Policy:

Coverage Determination

<u>Humana Healthy Horizons in Louisiana members MAY be eligible under the Plan for hearing aids when</u> the following criteria is met:

- Individual under 21 years of age; AND
- Otolaryngologist documented significant hearing loss; AND
- Hearing aid provider documented significant hearing loss; AND
- Hearing aids must have a (2) two-year warranty; AND

• Hearing aids should be expected to last at least (3) three years before replacement

NOTE: A hearing loss greater than 20 decibels average hearing level in the range 250-2000 hz is considered significant.

Hearing aids are only provided to eligible beneficiaries under 21 years of age (Early and Periodic Screening, Diagnostic and Treatment (EPSDT eligibles) and approved only when there is a significant hearing loss documented by audiometric data from both an ear specialist (otologist) and a hearing aid provider.

A hearing loss greater than 20 decibels average hearing level in the range 250-2000 hertz (Hz) is considered significant.

Reimbursement is at the flat fee on file for the date of service. Hearing aids must have a two-year warranty and should normally be expected to last at least three years before replacement.

NOTE: Repair and batteries do not require prior authorization.

Coverage Limitations

There are no Coverage Limitations; see Coverage Determinations section.

References

- 1. <u>Louisiana Department of Health. Medicaid Services Manual. Chapter 18: Durable Medical Equipment.</u> <u>https://ldh.la.gov/medicaid. Published September 1, 2010. Updated June 25, 2025.</u>
- 2. State of Louisiana Bureau of Health Services Financing. Medicaid Services Manual. Durable Medical Equipment Provider Manual. Chapter 18. (3/18/2024. Accessed (9/30/2024). https://ldh.la.gov/medicaid

Version Control:

Change Summary

8/22/22: Policy Creation-Approved by LDH for Readiness

5/15/23: Approved by LA UM Committee

9/11/23: Changed to new template for Annual Review Due by 5.15.24.

1/12/24: Minor changes made.

10/9/2024: Annual Review, updated references to most recent edition reviewed

09/02/2025 Annual Review, No Coverage Change. New Clinical Coverage Policy Template

Non-Compliance:

Failure to comply with any part of Humana's policies, procedures, and guidelines may result in disciplinary actions up to and including termination of employment, services, or relationship with Humana. In addition, state and/or federal agencies may take action in accordance with applicable laws, rules, and regulations.

Hearing Aids Page: 3 of 3Any unlawful act involving Humana systems or information may result in Humana turning over all evidence of unlawful activity to appropriate authorities. Information on handling sanctions related to noncompliance with this policy may be found in the Expectations for Performance, and Critical Offenses policies, both of which may be found in the Associate Support Center via Humana's secure intranet on Hi! (Workday & Apps/Associate Support Center).