

Prior authorization update for select durable medical equipment items

Effective August 1, 2022, the following durable medical equipment (DME) codes will require prior authorization (PA).

E0316	L2034	L5210	L5590	L5814	L5979
E0986	L2036	L5220	L5613	L5828	L5980
K0007	L2037	L5280	L5649	L5840	L5981
K0009	L2628	L5301	L5700	L5845	L5988
K0108	L5050	L5312	L5701	L5960	L5999
L0999	L5100	L5321	L5702	L5968	L6100
L1499	L5200				

What is the impact of this change?

Providers should review the list of codes that will require PA. For code-specific PA requirements, visit <https://provider.healthybluela.com>.

How do I obtain prior authorization?

PA requests can be submitted through the Availity* Portal at

<https://apps.availity.com/availity/web/public.elegant.login> or by calling Provider Services at **844-521-6942** [IG1]. Please allow a minimum of two (2) business days or more for us to return an authorization decision.

What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your local Provider Experience representative or call Provider Services at **844-521-6942**.



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To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (<https://bit.ly/3ELsarg>).



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