

POLICY AND PROCEDURE

DEPARTMENT: Utilization Management	DOCUMENT NAME: Court Ordered Services – Louisiana
PAGE: 1 of 3	REFERENCE NUMBER: LA.UM.92
APPROVAL DATE: 8/2018	REPLACES DOCUMENT: EPC.UM.706.LA
EFFECTIVE DATE: 9/1/2018	RETIRED DATE: N/A
PRODUCT TYPE: Medicaid	REVIEW/REVISED DATE: 8/2019, 12/19

SCOPE: Utilization Management Department

This policy and procedure applies to all Louisiana Health Care Connections staff involved in the design, implementation, operations, and management of Behavioral Health utilization management services, ~~for Louisiana Healthcare Connections (LHCC)~~

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PURPOSE:

To facilitate the coordination and provision of Medicaid behavioral health and Substance Use Disorder (SUD) services related to criminal court referrals, civil commitments, while also ensuring the appropriate provider reimbursement for applicable rendered services for Louisiana Healthcare Connections Members.

POLICY:

LHCC will ensure integrated care coordination by working with its provider network for timely and appropriate placement of all court referred members. Members who are ordered to receive behavioral health and/or SUD service will have access to all medically necessary services within the ~~MCO's~~ LHCC's network of behavioral health and SUD treatment providers.

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LHCC will ensure that all court ordered placements offer the appropriate level of structure and services based on the member's medically necessary level of care needs, and are comprehensive in nature for the service required, ~~and are capable of working with the corrections population.~~

LHCC will determine medical necessity criteria for all court ordered behavioral health service referrals (in relation to this policy) and will base its determination on the Louisiana definition of medical necessity (Title 50, Part 1, Chapter 11), InterQual and ASAM criteria, and best practice guidelines, provided that the services being provided are expected to achieve their purpose.

Upon request from the court, ~~of~~ the Louisiana Department of Health (LDH), Department of Children and Family Services (DCFS), Office of Behavioral Health (OBH), or Office of Juvenile Justice (OJJ), the LHCC ~~Judicial Liaison~~ Community Liaison will be the primary point of contact and work closely with the above agencies and the courts to ensure the appropriateness of the court-ordered serviceplacement, as well as any alternatives that may better serve the member in question.

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PROCEDURE:

1. Providers will be encouraged to contact the LHCC Utilization Manager at the onset of administering court-ordered services (although such contact shall not be a prerequisite for payment).
2. If Utilization Management is sent a copy of the court order from the provider, the Utilization Management **clinical reviewer** will scan it into TruCare.
3. If the court order is for a service that typically requires prior authorization, Utilization Management **clinical reviewer** will review the order, if available, and other clinical documentation based on the above mentioned Medical Necessity Criteria or complete a MNC -review and process accordingly.
4. If the court ordered service is NOT a Medicaid covered service **or does not meet medical necessity**, the Utilization Management Team and **Judicial Liaison Community Liaison** will coordinate with the **member**/provider to find acceptable care alternatives as necessary.

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ATTACHMENTS:

REFERENCES:

- Louisiana Medicaid's medical necessity definition (Title 50, Part 1, Chapter 11)
- Most current NCQA Standards and Guidelines for the accreditation of MBHOs and MCOs

DEFINITIONS:

REVISION LOG

REVISION	DATE
<u>Added Office of Behavioral Health; changed MCO's network to LHCC network; changed Judicial Liaison to Community Liaison; Added Clinical Reviewer to create title Utilization Management Clinical Reviewer; Added Louisiana Health Care Connections to scope to identify staff</u>	8/2019

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Removed correction population	
Added court ordered service and removed court ordered placement	
Added does not meet medical necessity for court service	
Added coordinate with the member	12/2019

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APPROVAL

The electronic approval retained in [RSA](#) Archer, the Company's P&P management software, is considered equivalent to a signature.

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V.P. Medical Management: _____ Signature on file _____
[Sr. VP, Chief Medical Affairs](#) Director: _____ Signature on file _____

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