

RECORD RETENTION

All documentation, data, and/or records of the transportation broker, transportation provider, or their subcontractors related to the provision of medical transportation services shall be retained for at least ten years, or longer if ~~unless~~ those records are subject to review, audit, investigations or subject to an administrative or judicial action brought by or on behalf of the state or federal government. Under no circumstances shall such records be destroyed or disposed of, even after the expiration of the mandatory ten-year retention period, without the express prior written permission of LDH.