

Addendum #1
Questions and Answers
RFP #30000012241
FISCAL/EMPLOYER AGENT
FOR SELF-DIRECTED SERVICES

1. Section 1.3.2.9 of the RFP requires that at least two (2) customer references for performance on similar type projects within the last twenty-four (24) month be provided. It is stated that reference should include the name, email address, and telephone number of each contact person. Would the Department please clarify if letters of reference need to be included, or if contact information solely would suffice?

Contact information will suffice.

Would the Department favorably consider letters of reference in addition to contact information for referrers?

Letters may be provided in addition to contact information; however, additional points will not be awarded.

2. Section 3.1.2.2 of the RFP document discusses the role/responsibility of participants and Employers of Record under the CMS Employer Authority to “hire staff”. In previous RFP documents, the same clause has included the phrasing, “common law employer”. Was it the intention of the department to remove “common law employer”, and if so, what is the intention behind the omission?

Participants/Responsible Representatives serve as the employer (or common law employer) which is stated in 3.1.2. It was unnecessary to include the phrasing for 3.1.2.2.

3. Section 3.3.3.1.2 of the RFP outlines what should be included in the Participant Enrollment Packet. Item 3.3.3.1.2.7 states that timesheet submittal instructions should be included in the packet. Would the Department allow F/EA to require that record of DSW’s service be submitted electronically in order comply with Electronic Visit Verification guidelines as required by the 21st Century Cures Act.

Yes.

4. If the F/EA or the Department identifies Participant/Employers that do not have the technology to meet the primary mode of Electronic Visit Verification, there are low tech options that may involve a fixed device. Who would be responsible for the initial cost associated with the fixed device? Any subsequent replacements of the device? (Section 3.7.12)

Per Section 3.7.12, the Contractor is responsible for the EVV solution. However, the employer/participant would be responsible for the cost of a fixed device, if needed.

5. Section 3.3.3.3.1.1.7 states that the F/EA must ensure that DSWs are paid in compliance with Federal, State and Department of Labor wage and hour rules for regular and overtime pay. Does the Department have a plan to implement overtime pay in Programs that do not currently allow overtime to be paid?

Yes, the department does have a plan to implement overtime pay in programs that do not currently allow overtime to be paid. This will be available in the consolidated waiver for OCDD when it is implemented.

6. Does the Program intend to insist that the F/EA works with Participant/Employers to make additional arrangements to pay overtime (eg: private pay)?

Managing funds for services not authorized by Medicaid is not within the scope of this contract.

7. Section 3.3.3.3.1.5 states the F/EA needs to include remaining hours on pay statements. Authorizations are issued in units. Would the Department consider allowing the F/EA to report remaining balances in units instead of hours on pay statements?
[Yes, the department will consider allowing the F/EA to report remaining balances in units.](#)
8. Section 3.3.3.3.1.11 states that, in certain circumstances, untimely and improper checks shall be overnighted within one (1) business day upon the direction of the Department at the F/EA's expense. Would the department please acknowledge the checks may be issued after the post-approval process has occurred?
[Yes.](#)
Further, would the Department accept the initiation of a direct deposit within one business day, should a direct deposit be set up, as also meeting this requirement?
[Yes.](#)
9. Would the Department please confirm that they would be willing to follow a pay schedule, subject to prior program approval, that features semi-monthly pay periods?
[No. As stated in 3.3.3.3.1.4, pay periods must be aligned with the defined work week \(Sunday through Saturday\); therefore, a pay period beginning on the 1st and 15th of the month does not meet this requirement. LDH intends to move to a bi-weekly pay schedule with the new contract\(s\).](#)
10. Section 4.16.9.1 states that proposal should not exceed three hundred fifty (350) pages not including appendices. Can the Department clarify that by appendices, they mean supplemental materials provided at the discretion of the Proposer, and that there is not a page limit associated with appendices.
[Correct.](#)
11. Would LDH allow the F/EA to submit complete audited financials as an appendix to the response, so long as their inclusion is acknowledged and referenced in the primary body of the response document?
[Yes.](#)
12. Section 4.16.10.3 states the criminal background checks are paid at a cost to the vendor. At present, background checks are reimbursed by the Department. Does the Department intend that the F/EA assume the cost of background checks for DSWs, and that the F/EA will not be reimbursed for background checks by any party?
[No, the vendor will be reimbursed for the cost of the background checks in accordance with 4.16.10.3.](#)
13. If the F/EA could use a Veteran-owned business in a State other than Louisiana in order to complete work within the scope of that which is outlined in this RFP, would LDH consider this for points towards engaging with a Veteran/Hudson business?
[No, this is a Louisiana initiative.](#)
14. Section 4.14.3 lays out the requested proposal outline. Item 4.14.3.2 is a section called Proposal Content. This section is later described in 4.16.1.1 that proposers may include work samples as a part of the proposal. Are work samples to be included solely in this portion of the response? If so, what sorts of work samples would the Department like to see in the Proposal Content section?
[Inclusion of work samples is at the Proposers discretion.](#)

15. What is the number of participants in each waiver?

Waiver	March 2019 number of participants
New Opportunities Waiver	901
Children's Choice Waiver	237
Residential Options Waiver	41
Community Choices Waiver	107

16. What is the average budget size per participant?

The average budget varies by target population as follows:

Waiver	Average Budget
New Opportunities Waiver	\$54,800
Children's Choice Waiver	\$14,400
Residential Options Waiver	\$42,500
Community Choices Waiver	\$27,800

17. To clarify, there is not currently goods and services reimbursed from the budget?

Correct.

18. What is the length of an authorization?

Quarterly.

19. How often is the employer's budget revised?

At least annually or upon a change of plan of care. Additionally, an employer may change an employee's rate of pay at any point within guidelines.

20. Is an in-state office required?

No.

21. Who is the current FMS?

Acumen Fiscal Agent.

22. What is the current per member per month fee?

The current per member per month (PMPM) rate is \$99.75. This rate is based on the existence of the following conditions: (1) the program exceeds 500 participants; (2) over 75% of participants' employees utilize direct deposit and/or pay card as their means to receive pay; and (3) over 50% of participants utilize web time entry as a means of submitting payroll. The rate would be higher if all of the conditions stated above were not met.

23. 3.1.2.3 Please explain the employer's role in verifying staff qualifications.

The employer's role in verifying staff qualifications is outlined in the self-direction handbooks:

<http://ldh.la.gov/assets/docs/OCDD/waiver/SelfDirectionHandbookrevised110117.pdf>;

<http://www.ldh.la.gov/assets/docs/OAAS/Manuals/Self-Direction-Manual.pdf>

24. 3.1.3 If the contract is modified as described in this section and the FEA's tasks increase, can the member per month fee be renegotiated?

Yes.

25. 3.3.1.1.3 Please explain the Medicaid policy for resolving billing disputes timely.

See Medicaid Timely Filing guidelines:

https://www.lamedicaid.com/provweb1/billing_information/timely_filing.htm.

26. 3.3.1.1.4 Is there a list of BHSF approved current technology-based accounting systems? If not, how does the respondent know if the system they utilize is approved?
No, there is not a list. The requirement of approval is to ensure the system used is able to operate effectively to perform all requirements as described in the RFP.
27. 3.3.1.1.5 Is there a list of BHSF approved Payroll systems? If not, how does the respondent know if the system they utilize is approved?
No, there is not a list of approved systems. The requirement of approval is to ensure the system used is able to operate effectively to perform all requirements as described in the RFP.
28. 3.3.1.1.6 Is there a list of BHSF approved accounting and information systems? If not, how does the respondent know if the system they utilize is approved?
No, there is not a list of approved systems. The requirement of approval is to ensure the system used is able to operate effectively to perform all requirements as described in the RFP.
29. 3.3.1.1.14 In general, how long does it take BHSF to approve the FEAs materials, policies and procedures, letters, etc?
BHSF approval on materials is generally less than thirty (30) days. Approval is typically received within 3-5 business days.
30. Will background checks have to be run for all employees if the contract transitions to a new FEA?
No, a copy of the background check results will be included with the transition documents.
31. 3.3.3.1.1.6 What is the purpose of verifying the state of residence for each employee?
To ensure the appropriate criminal background checks are completed and that there is not a "false negative" result.
32. 3.3.3.1.12 What is the process for submitting off cycle checks to the Depart for approval and how long does it take the Department to approve?
This requirement refers to approval of the system, policies, procedures, and internal controls for managing weekly off cycle checks.
33. 3.3.3.1.15.19 Is it acceptable to pay all DSWs by direct deposit or pay card only?
No, there are a small percentage of employees that elect to receive paper checks.
34. 3.3.3.6.1 Is it acceptable to have the FEA keep a copy of all records for auditing and other purposes?
Yes, see Right to Audit, Section 7.1.1.10.
35. 3.7.1.2 Does the FEA need to have its own EVV system or is it permissible for the FEA to contract with and EVV provider?
Either option is acceptable provided that all requirements in 3.7.12 are met. Additionally, should the FEA choose to contract with an EVV provider for their system, the system should be minimally burdensome to the employer/employee (i.e. they should not have to work in two different systems to submit service/shift information).
36. Is it acceptable to pay people bi-weekly?
Yes.
37. Is it acceptable to have electronic records?
Yes.

38. (RFP Section: 3.3.3.9.1.1.8) “Monthly (due by the 15th day of the following month): Quantity of calls received, timeliness of answering calls, quantity of abandoned calls, and length of calls;”

- a. Can the State please define the term “abandoned calls”? For example, abandoned calls could be calls that abandon after 5, 30, or 60 seconds or all voluntarily abandoned calls between 0-5 seconds of waiting (typically wrong numbers).

Calls that abandon after 60 seconds are considered abandoned calls.

39. (RFP Section: 3.3.3.2.3.) “The F/EA must have information systems in place, written policies and procedures, and internal controls documented to receive and disburse participants’ Medicaid budget funds and track budget funds received, disbursed and remaining balances for each participant individually and in the aggregate.”

- a. Can the state provide further clarification regarding the statement “track budget funds received, disbursed and remaining balances for each participant individually and in the aggregate.”?

The FEA must have written procedures and policies in place to track all funds received, disbursed, and remaining balances with each participant in addition to the total for all participants enrolled with the agency.

40. (RFP Section 3.3.3.3.1.5.) *Indicate on each pay stub remaining hours or dollars available in the budget.*

- a. Is it acceptable to the state to show the remaining hours or dollars in the budget within the online portal system as opposed to the pay stub?

Yes, this is acceptable. However, if exceptions need to be made for those to submit paper timesheets, a pay stub will need to be provided to them.

41. (RFP Section 3.14.2) “LDH will make every reasonable effort to make payments within 30 business days of the approval of invoice”

- a. Historically, what is the standard turnaround on payment? *Invoices are typically paid within 5 business days of LDH’s approval.*

42. (RFP Section 3.14.2) “Payments will be made to the Contractor after written acceptance by the Louisiana Department of Health of the payment task and approval of an invoice. LDH will make every reasonable effort to make payments within thirty (30) business days of the approval of invoice and under a valid contract. LDH will make per member per month (PMPM) payments to the Contractor based on the number of participants enrolled with the contractor to receive FMS. The Contractor will not be paid more than the maximum amount of the contract.”

- a. Can the state confirm that the PM/PM is calculated based on the number of participants enrolled with the contractor, and not based on timesheets paid? *The PMPM is based on the number of participants that are enrolled with the agency.*

43. How often are background checks run? (annual or once at time of enrollment)

Background checks are run at time of hire.

44. (RFP Section 3.3.1.2.9.) How are services billed? On an individual/actual rate or an aggregate rate?

There is a fee schedule for each waiver that lists Medicaid approved rates. The F/EA bills according to the budget which contains the rates that are set by the employer for each employee.

45. (RFP Section 3.3.3.3.1.15.2.) “Collecting time entry data through various mechanisms including fax, mail, email, and web portal entry;”

- a. How does the FMS vendor use those methods with EVV requirements in place?
While data regarding services must be collected through the EVV system, the vendor must allow submission through alternate mechanisms for instances when EVV is not available (i.e., worker’s phone is not working, connectivity issues, etc.)

46. Are budgets tracked in hours, dollars or both?
Both, depending on the waiver the participant is enrolled in.

47. (RFP Section 3.3.3.10.1.2) “Establish a separate, non-interest bearing bank account so that participant funds are not commingled with funds from any other source.”

- a. Is it acceptable to the state to not have a segregated bank account?
No, the state requires the F/EA to establish a separate account.

48. (RFP Section 3.7.12.3.) “Services may be verified via smart phone, biometric recognition systems or a fixed visit verification device in the participant’s home.”

- a. Will the state accept IVR as an alternative to mobile electronic visit verification?
The preferred method is via smart phone or biometric recognition system; however, IVR/telephony may be allowed as an alternative option to accommodate specific individuals.

49. Can a program participant be enrolled in multiple self-directed waivers simultaneously? For example, can a program participant receive services through both NOW and CCW at the same time?
No.

50. Is there a cap to the number of participants that can be enrolled in each waiver?
Each waiver contains a maximum number of participants that may be served at any point in time. At this time, any waiver participant may self-direct their services if allowed by the waiver and if deemed appropriate by the Support Coordinator.

51. Section 1.1.8 references 15-20 new participants per month. Is this net? What is the annual attrition rate for each waiver?

There is an average of 15-20 new participants per month, including attrition. The below chart shows the growth in the program from February 2018 – February 2019:

Community Choices Waiver	New Opportunities Waiver	Residential Options Waiver	Children’s Choice Waiver	Total
-17	121	34	108	246

52. Section 1.1.8 states that there are currently 1,200 participants but the pricing sheet asks for pricing to be provided for under 500. Does the state expect a decline in participants?

No, the intent of the Cost Worksheet (Attachment VII) is to obtain the proposer’s costs for serving greater than or equal to 500 and less than 500 participants should the State elect to award contracts to multiple vendors.

53. Section 3.1.1.1 versus Section 3.1.2.4 – The first citation from the scope of work refers to contractor must verify qualifications (criminal background checks) of Direct Service Workers (DSW) but 3.1.2.4, under participant’s responsibilities, states “Receives criminal history and/or background investigation results.” IF participant receives the results, is the contractor still obligated to not

approve provider until the background check is available? Is there decision-making on this left to the participant?

Yes, while some criminal background checks may yield a finding, not all findings are on the list of findings that bar employment. It is then up to the participant/employer as to whether to hire.

54. Section 3.1.1.1 doesn't mention if approval can occur with the background check pending. May it? Waiting for background checks can protract the enrollment process up to several weeks at times.
No, approval cannot occur with the background check pending.

55. Will the FEA be reimbursed for criminal background checks and in what manner will they be reimbursed?
Yes, on the monthly invoice submitted to LDH.

56. Referring to Section 3.1.1.7.; what is the current level of support provided by the Support Coordinator to participants who chose to self-direct?
The Support Coordinator is responsible for the participant's plan of care and through this process determines who may be eligible and interested in self-directing their services. If a participant is eligible and interested, the Support Coordinator facilitates linking the participant to the F/EA contractor.

57. In addition to criminal background checks (state and federal exclusion checks and DSW registry checks), what addition criteria will a F/EA be expected to verify of the DSW's qualification?
The State requires no additional verification at this time.

58. How many PCAs currently opt-in for health or life insurance payments?
This is not applicable to the self-direction program in Louisiana.

59. Referring to Section 3.1.3.3.; what is currently offered as it relates to making available a package of insurance options including disability, health, and/or life insurance for DSW's employed by participants?
This is currently not offered.

60. Referring to 3.3.1.1.13. Is LDH's review and approval of a template sufficient or does each document need to be individually approved?
All documents must be approved individually.

61. Is there an existing orientation and skills training currently in use? If not, please clarify the average length expected for a DSW to complete the training. Will this training be an annual requirement for DSWs to complete and pass before permitted to work?
There are optional trainings available on the current F/EA's website. There are no required annual trainings; however, individual employers may require trainings specific to the participant.

62. Referring to Section 3.3.1.1.8.; What is currently offered and available today as it relates to online orientation and skills training for participants and responsible representatives?
There is currently a list on the F/EA's website listed as recommended training which includes: When to notify – when to call 911, Medication Administration training material for Self-Direction DSWs, Medication Administration test questions, Medication Administration test answers, Infection Control, Human and Civil Rights, Ethics, Emergency Preparedness, Documentation, Critical Incident Reporting, Confidentiality and HIPAA, Basic First Aid & CPR for Self-Direction DSWs, and Abuse and Neglect Training.

63. Should LDH adopt fingerprint-based searches, would LDH be open to discussing associated costs?

Yes.

64. Referring to Section 3.3.2.9.2.; What is the current interpretation and practice applied to verifying DSW authorization to work in the United States, using USCIS Form I-9? Louisiana Workforce Commission, effective August 15th, 2011, instituted two new laws, Act 402 (R.S. 23:995) and Act 376 (R.S. 38:2212.10) that enhance employers' obligations to confirm the status of their employees'. How are these laws interpreted and applied to household employers, specifically Act 376?

The second statute referenced in this question, R.S. 38:2212.10, is inapplicable to the employment of DSWs because it applies only to employees involved in contracts for the construction, alteration, improvement, or repair of public works. The first statute, R.S. 23:995, is applicable to DSWs and requires their eligibility for lawful employment in the U.S. to be verified either through the E-Verify system or by the presentation of a picture ID and a document specified in the statute. The F/EA contractor is responsible for assisting waiver participants in meeting this verification requirement. Likewise, the RFP requires the F/EA to "Assist Participants in verifying DSW's citizenship and alien status by collecting a completed USCIS Form I-9 for every DSW" (Section 3.3.3.3.1.1.2) and to "Review and maintain compliance with all applicable US Citizenship and Immigration Service (USCIS) rules, forms (i.e., Form I-9) and instructions" (Section 3.3.3.8.2.3).

65. Will the state require that providers utilize direct deposit?

No.

If not, what percentage are currently using it?

In March 2019, 94% of providers utilized direct deposit or pay card.

66. Can a provider be provisionally accepted to work while a background check is in process?

No.

67. How often have off-cycle payrolls been required over the last two years?

For Quarter 1 2019, there were 16 out of cycle payrolls due to requests by LDH or errors in processing.

68. Referring to Section 3.3.3.3.1.15.18 – "Labor laws to be complied with..." Since the FEA is not the employer, is it accurate to require the FEA to comply with all labor laws or should this state Participant must comply with all labor laws and FEA assists to the extent possible and within their purview?

Section 3.3.3.3.1.15.18 requires the F/EA have a system in place, written policies and procedures, and internal controls documented to ensure compliance with Louisiana labor laws. It is accurate to interpret that the participant must comply with all Louisiana labor laws and that the F/EA assists. Section 3.3.3.3.1.1.7 requires the F/EA have a system in place, written policies and procedures, and internal controls documented to ensure DSWs are paid in compliance with Federal and State Department of Labor wage and hour rules for regular and overtime pay.

69. What is the average monthly customer service call volume and duration?

For Quarter 1 2019, the average amount of in-bound calls per month is 1860, and the average length of time per call is 7.84 minutes.

70. Would LDH be amenable to the business industry standard which is less than 100%?

LDH cannot answer without knowing what "business industry standard" is being questioned.

71. Please specific what types of goods and services will be authorized in this program?

None at this time.

72. What liquidated damages have been assessed to the vendor over the life of the program?

None.

73. Is LA open to a definition of unique reports provided at a predefined timeframe?

Report requirements are described in Section 3.3.3.9 Reporting Requirements. Any additional reports that the F/EA would like to provide will be considered.

For ad-hoc reports, would LA exclude such reports from liquidated damages?

LDH will consider the difficulty level in completing the ad-hoc report being requested in making this determination.

74. Would filling a vacancy with temporary staff until permanent staff is identified and approved by the Department acceptable?

Yes.

If so, is Department approval required for temporary staff?

It is not required provided staffing requirements are met per 3.3.5.

75. Referring to Section 3.5.1.4. "Late submission of invoices beginning ten (10) business days after the stated due date: one thousand dollars (\$1000) per working day per invoice." Invoicing is contingent on receiving all necessary data from LDH. Should necessary data from the Department be pending, will the above requirement be suspended?

No, invoicing is not contingent on receiving data from LDH. Invoices are based on the number of participants enrolled with the agency and the number of background checks submitted for processing.

76. In the case of a termination for convenience, will LDH cover costs for services which need to be performed after the effective end date of the contract?

No, payment will be made for services rendered prior to the effective end date of the contract.

77. Per Attachment II: CF-1 Section 4, will the Department accept electronic delivery of these records?

Yes.

78. Will the pricing for <500 consumers be effective for the first 500 in the program at all times?

No, the ≤500 rate will be effective for 500 participants or less, and if the agency serves more than 500 participants, the rate will change to the >500 rate.

79. The RFP does not mention authorization file and how LDH will send authorizations to contractor.

Can you please provide additional text on this topic and include whether state will send HIPAA compliant EDI files eg 834, 835) and be able to receive 837, 270, 271 from the contractor.

Prior authorization can be electronically sent via LaSRS or an sFTP file. An sFTP file of all Prior Authorizations authorized or edited in the last 30 days is currently being sent on a daily basis to the current vendor. Additional information:

The data contractor (SRI) currently sends 3 electronic files on a daily basis and receives two incoming files from the current F/EA vendor.

Outgoing Files to F/EA (daily):

- 1) Client File – containing recipient demographic information and client Unique Id.
- 2) Prior Authorization file- containing new and edited PAs
- 3) Service Message file- contains processed service data including any messages pertaining to that service

Incoming File2 from F/EA:

- 1) Service file –contains service data sent by F/EA agency

2) DSW file – contains information on all workers providing services for individuals served through the F/EA.

80. Is LA willing to cover any costs of implementation?

No.

81. Would LDH support fronting the payroll amount?

LDH will not front the payroll amount. The F/EA will be responsible for fronting the payroll until the F/EA bills the fiscal intermediary for payment.

82. Are separate invoices required for separate waiver programs?

No.

83. Are both authorizations and claim billing being administrated in the same system?

No, authorizations are through the data contractor, Statistical Resources, Inc., and claim billing is through the fiscal intermediary contractor, DXC Technology, formerly known as Molina Healthcare .

84. What is the timely filing requirements for timesheet submission?

In regards to processing payroll, the F/EA sets the timeframe of submitting timesheets for processing payroll.

85. Referring to Section 3.3.3.1.6.; What are the current and common DSW service qualifications required across all waivers?

Please refer to the self- direction handbook links as referenced in question #23.
Additional qualifications may be required by each employer to meet the goals of the participant.

86. Referring to Section 3.3.3.8.2.8.; How are state mandatory disability insurance laws for household employers applied and currently met for self-directed services?

Louisiana employers including LA self-direction employers may provide such insurance, but they are not required to do so under state law.

87. 3.3.3.3.1.11 – Payroll Processing What % of DSW's use direct deposit and what % use pay cards?

There were 2134 direct deposit transactions and 147 paper checks for check date 3/29/2019.
Total transactions sent to Paycards (Routing number identified as MoneyNetwork) 199 (9%). Total sent to non-MoneyNetwork paycards/bank account: 1935 (85%).

88. What is the current payroll cycle?

Semi-monthly; however, LDH intends to change the schedule to bi-weekly with the new contract(s).

89. What is the current monthly cost for payroll and payroll taxes?

For all check dates in March 2019: Gross Total: \$3,058,429.04. Company taxes for the same period \$389,118.36.

90. How many timesheets are processed each month?

For March 2019, a total of 16858 lines came through via timesheet. Averaging 9 lines (total number of shifts) per timesheet, we estimate 1800 timesheets came in for the month of March across all programs. Note: this does not include time processed via Webtime Entry for March.

91. What is the average number of employees for each employer?

There is an average of 2-3 employees for each employer/participant.

92. What % of employees use an online timesheet system?
For March 2019, 65% of all time came in as an electronic submission.
93. Is the cost for workers compensation part of the participant's allocation?
Yes, the F/EA calculates and pays worker's compensation on the employee's behalf.
94. Goods and Services -Does the contract include payments for goods and services for participants? If so, what is the current number of payments made each month? If so, what is the average monthly cost of goods/services payments?
No, payments for goods and services are not included.
95. 7.3.1 – Performance Bond - For the bond, how is the total contract cost calculated? For what period of time is the bond required?
The contractor must maintain a Performance Bond in the amount of the total contract amount. The proposal cost/PMPM rate will be used along with the projected number of participants to calculate the total amount of the contract.
96. Background Checks -Does the department have plans to adopt a fingerprint-based background check?
The department will consider this in the future.
97. How often must background checks be conducted?
Upon hire.
98. Are background check fees part of the participant's allocation?
No.
99. What is the cost for a background check?
The amount charged through the vendor used by the current F/EA is \$51.00; additional jurisdictions cost \$15.00 per jurisdiction. There are other vendors available and costs vary.
100. 3.4.1.7 - This section mentions a bi-weekly budget report but the reporting section in RFP doesn't include this report. Is this a required report and if so what is included in it?
This refers to the payroll report, see 3.3.3.9.1.1.3.
101. Does the State plan on making multiple awards?
The state has the option to make multiple awards.
102. What is the annual anticipated growth over the next 5 years?
This RFP will result in a 3-year contract. The projected enrollment/total monthly participants at the end of each contract year is:
Year 1 – 1883
Year 2 – 2259
Year 3 - 2711
Please note these projections may be affected by LDH's budget appropriation each year.
103. Is the State adopting an EVV model in which all providers supply an EVV solution or is the State also contracting with an EVV provider?
The F/EA will be required to supply their own EVV solution/system that will interface with the state EVV system.