

Table of Contents

COVER LETTER

2.2.2 Cover Letter	1	
2.9 BUSINESS PROPOSAL		
2.9.1 Mandatory Qualifications	1	
2.9.2 Conflict of Interests		
2.9.3 Moral or Religious Objections		
2.9.4 Material Subcontractors		
2.9.5 Financial Condition	3	
2.9.6 Required Forms and Certifications		
2.10 TECHNICAL PROPOSAL REQUIREMENTS		
2.10.1 Executive Summary		
2.10.2 Organizational Experience		
2.10.2.1 Proposer Experience		
2.10.2.2 Staff Experience and Organizational Structure		
2.10.2.3 Material Subcontractors	31	
2.10.2.4 Proposer Reference Contact Information		
2.10.2.5 NCQA Accreditation		
2.10.3 Enrollee Value-Added Benefits		
2.10.4 Population Health		
2.10.5 Care Management		
2.10.6 Case Scenarios		
2.10.6.1 Case 1		
2.10.6.2 Case 2		
2.10.6.3 Case 3		
2.10.7 Provider Network		
2.10.8 Network Management		
2.10.9 Provider Support		
2.10.10 Utilization Management		
2.10.11 Quality		
2.10.12 Value-Based Payment		
2.10.13 Claims Management and Systems and Technical		
2.10.14 Program Integrity	222	
2.10.15 Veteran-Owned and Service-Connected Disabled Veteran-Owned Small		
Entrepreneurships (Veteran Initiative) and Louisiana Initiative for Small Entrepreneurships		
(Hudson Initiative) Programs Participation	232	
ATTACHMENTS		

Attachment 2.3.3 Assistant Secretary Certifiate - Delegation of Authority

Attachment 2.9.1.4 Certificate of Authority

Attachment 2.9.5.1.1 UnitedHealthcare of LA Audited Financial Statements

Attachment 2.9.5.1.1 UnitedHealthcare of LA Audited Financial Statement - 2015 (ELECTRONIC ONLY)

Attachment 2.9.5.1.1 UnitedHealthcare of LA Audited Financial Statement - 2016 (ELECTRONIC ONLY)



Attachment 2.9.5.1.1 UnitedHealthcare of LA Audited Financial Statement - 2017 (ELECTRONIC ONLY)

Attachment 2.9.5.1.1 UnitedHealth Group Audited Financial Statements

Attachment 2.9.5.1.1 UnitedHealth Group Audited Financial Statement - 2016 (ELECTRONIC ONLY)

Attachment 2.9.5.1.1 UnitedHealth Group Audited Financial Statement - 2017 (ELECTRONIC ONLY)

Attachment 2.9.5.1.1 UnitedHealth Group Audited Financial Statement - 2018 (ELECTRONIC ONLY)

Attachment 2.9.5.1.1 Material Subcontractor Audited Financial Statements

Attachment 2.9.5.1.1 National MedTrans Audited Financial Statement 2016 (ELECTRONIC ONLY)

Attachment 2.9.5.1.1 CareCore National Audited Financial Statement 2016 (ELECTRONIC ONLY)

Attachment 2.9.5.1.1 CareCore National Audited Financial Statement 2017 (ELECTRONIC ONLY)

Attachment 2.9.5.1.1 CareCore National Audited Financial Statement 2018 (ELECTRONIC ONLY)

Attachment 2.9.5.1.2 Taxing Authority Certificate

Attachment 2.9.6.1 Appendix C: Proposal Compliance Matrix

Attachment 2.9.6.2 Appendix D: Certification Statement

Attachment 2.9.6.3 Appendix E: Medicaid Ownership and Disclosure Forms (ELECTRONIC ONLY)

Attachment 2.10.3 Appendix F: Material Subcontractors

Dental Benefit Providers, Inc.

Appendix F

Executed Contract

Regulatory Appendix

MARCH Vision Care Group, Inc.

Appendix F

Executed Contract

Regulatory Appendix

National MedTrans, LLC

Appendix F

Executed Contract

Regulatory Appendix

United Behavioral Health

Appendix F

Executed Contract

Regulatory Appendix

Attachment 2.10.2.5.1 NCQA Certificate of Accreditation

Attachment 2.10.2.5.2 NCQA Subcontractor Accreditation Certificate

Attachment 2.10.3.4 Signed Actuarial Statement

Attachment 2.10.7.1 Provider Network Listing (ELECTRONIC ONLY)

Attachment 2.10.7.2 Provider Network Capacity Response (ELECTRONIC ONLY)

Attachment 2.10.11.15-1 Sample Clinical Practice Guideline

Attachment 2.10.11.15-2 Sample Clinical Practice Guideline

Attachment 2.10.11.6 NCQA Health Insurance Plan Ratings (2018-2019) (ELECTRONIC ONLY)